

Published tutorials are indicated with a green fill color						
Topics	Coordinator [1]	Supporting roles (Researching, Writing, Publishing) [2]				
SAMPLE: How to file for unemployment in Utah	Jane Austen jane@winchesterchurch.org	Fitzwilliam Darcy master@pemberly.com Writer	Elizabeth Darcy mistress@pemberly.com Researcher	Lydia Wickham MrsWickham@howdrollth atsounds.edu Researcher	Kitty Bennett kitty@longbourn.uk Writer	Mary Bennett info@fordyce. sermons.uk Publisher
Where can I find help feeding my family ?	Amanda Place amanda. place@hcpl.net	rosemarie.ladesma@austintexas. gov Writer				
Why should I complete the US Census 2020?	Cassandra Colucci ccolucci@scilbrnj.org					
How do I handle compassion fatigue?	Cassandra Colucci ccolucci@scilbrnj.org	Christina Orlando christinao@thelibrary.org Researcher/Writer				
How can the library work with hired performers in a virtual scenario?	Cassandra Colucci ccolucci@scilbrnj.org					
How can I apply for a job as a contact tracer?		darlene@cnsfl.org (How can I apply for a job as a contact tracer in NY State?)			Lisa Francine lfrancine@chelmsfordlibrary.org Publisher (Massachusetts, USA)	
How do I find mental health assistance in my state/province?		Paula Smith psmith@kcpl.lib.in.us Researcher				
Where can I access suicide prevention hotlines and resources?	Jessica Tibbetts ttibbetts@seqlib.org	Sue Miller smiller@pt-library.org Research/Writer				
How can the library create ESL Conversation Classes?	Linda Feesey lfeesey@tpl.ca	Linda Feesey lfeesey@tpl.ca				
Where can I get help if I'm experiencing domestic violence?	Maxine maxine. days@highpointinc.gov	Jane Hansen jane.hansen@moretonbay.qld.gov. au Researcher (Australia)	Jasmine Parker (MI) jasmine@ferndalepubliclibrary. org Researcher/writer			
Where can I get temporary employment in my community?	Michelle Quigley quigleym@pbcilibrary.org Coordinator/researcher/writer					
Where can I get tested in my community?	Michelle Quigley quigleym@pbcilibrary.org Coordinator/researcher/writer					
Where can I get tested for COVID-19 and what are criteria for testing in my area?	Michelle Quigley quigleym@pbcilibrary.org Coordinator/researcher/writer					
How can the library run a virtual gaming platform for patrons?	Sarena Deglin sarena. deglin@lib.de.us					
Where can I find Mental Health Resources?	sbedell@hamptonbayslibrary. org					
How do I apply for the PPP loan?	Shana Lopez slopez@gailborden.info	Alex Brotos Abrotos@gailborden.info	SL Publisher			
How do I search for jobs online?	Shana Lopez slopez@gailborden.info	Alex Brotos abrotos@gailborden.info Researcher/Writer	SL Publisher			
How do I apply for a Small Business Loan?	Shana Lopez (Federal) slopez@gailborden.info	Alex Brotos (Federal) abrotos@gailborden.info Researcher/Writer	SL Publisher	Will complete an IL based tutorial if applications resume		
How do I build a comprehensive COVID-19 resources page on my library website for my patrons? (G'ment info, reliable health info, local grocery store info, local relief info, paratransit, homeschooling resources, etc.)	Sonya Schryer Norris norris2@michigan.gov	Sonya Schryer Norris - norris2@michigan.gov - Researcher, writer				
How do I update or create a resume?	Tina St. John cstjohn@alpenalibrary.org		Mel Parr sparr@prattlibrary.org Researcher	Jane Hansen jane.hansen@moretonbay.qld. gov.au Researcher (Australia)	Lisa Francine lfrancine@chelmsfordlibrary.org Publisher (Massachusetts, USA)	
How do I apply for small business relief under the CARES act?			Jeanne McMahan, mcmahan@forystpl.org, Researcher/writer			
How do I find out what the CARES act offers Individuals and Families?		ajbowen@centralia.lib.il.us (researcher)	Jeanne McMahan, mcmahan@forystpl.org, Researcher/writer			
How can I find information on landlord/tenant rights?			Canadian Content - Martha Chown, martha. chown@barriellibrary.ca - Researcher/writer			
How do I fill out the US Census?		Mel Parr sparr@prattlibrary.org Writer	Danielle Janoski danielle@longwoodlibrary.org Researcher			
How do I return to the workforce (for laid-off workers)?						
How do I check on my \$1.2k stimulus check status?						
How do I make a mask?		Sue Miller smiller@pt-library.org Writer	Supriya Bhat sbhat@chelmsfordlibrary.org Researcher			
Where can I get a mask in my community?						
How do I vote absentee ballot?	Aleah Weltha aleahw@thelibrary.org	Annie Schaeffer annies@thelibrary.org Researcher, Writing	Aleah Weltha aleahw@thelibrary.org Publisher			
How do I apply for TANF ?						
How do I apply for SNAP?						
How do I apply for WIC?						
How do I apply for Medicaid?						
How do I apply for Supplemental Security Income?						
How can I apply for financial assistance as a gig worker?						
How do I manage digital eyestrain?		Paula Smith psmith@kcpl.lib.in.us Researcher	Laurie Thompson lauri.thompson@in.gov Researcher			
How do I apply for unemployment in my state/province?		Michelle Quigley (Florida) quigleym@pbcilibrary.org Researcher/writer	Laurie Skinner (Illinois) lskinner@hplibrary. org researcher/writer as needed			
How do I make hand sanitizer?			Carolyn Platt (Mass.) plattc@onesilibrary.org Researcher/writer as needed			
How do I apply for health insurance in my state/province?						
How do I apply for public assistance funds?						
How can the library conduct Summer Reading Program this year?		Sarena Deglin sarena.deglin@lib. de.us Researcher/writer				
How can I get childcare assistance if I need to return to work, since schools and childcare facilities are closed?						
How do I apply for a death certificate for a family member?						
How do I get help for newly acquired PTSD, depression or anxiety?						
How do I contact my local, state, and federal representatives?		Brian R. Johnston, bjohnston@lincolnilib.org, Researcher (Michigan)				
How do I report an employer who is not keeping workers safe?						
Where can I find volunteer opportunities in my local community?						
How can I apply for the CERB in Canada?			Canadian Content - Martha Chown, martha. chown@barriellibrary.ca - Researcher/Writer			
How do I settle an estate in my state/province?						
How can library staff remain flexible during reopening?						
How can the library adjust workloads during reopening?						
How can the library address burnout during reopening ?						
How can the library talk to patrons about hygiene and public computers?						
How do I order groceries or other supplies online?		Canadian Content - Martha Chown, martha. chown@barriellibrary.ca - Researcher/Writer	Carolyn Platt (Mass.) plattc@onesilibrary.org Researcher/writer as needed			
How do I Start a Vegetable Garden?			Supriya Bhat sbhat@chelmsfordlibrary.org Researcher	Amy Schapiro aschapiro@mahopacilibrary.org Researcher/Writer		
How can I find free WiFi in my state?						
How can patrons help each other with social distancing in the public library?						
How can I get help with addiction and recovery services online?						
How do I recognize a phishing scheme?		Paula Smith psmith@kcpl.lib.in.us Researcher				

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What can the library do to protect patrons? When should I use a mask and when should I use a face shield? How can I use technology to work from home (for low income households)? How can people find the latest reliable info on Covid?		cbagley@cwmar.org (Mass) Researcher	
How do shelter in place orders impact the library reopening? How can the library support local small business impacted by closure orders? How to help kids and teens with the stress of this pandemic?		joannamarceltorres@gmail.com (Researcher)	
How can I boost the internet signal in my home so multiple people can work, attend school, etc. at the same time? How can I create a cool Zoom background? How can I apply for childcare (for low income families)? How can I prevent cabin fever during quarantine? How can the library disinfect books? How can the library create virtual programming to reach specific age groups?	abowen@centralia.lib.il.us (researcher)		
How can the library serve patrons without internet access during a quarantine? How can the library collaborate with housing authorities, HeadStart, Senior Centers, and other community organizations during social distancing? How can I help my elementary school child with distance learning?		joannamarceltorres@gmail.com (Researcher)	
How can the library support elementary school students with distance learning? How can the library support high school students with distance learning? How can I help my high school student with distance learning? How can the library disinfect keyboards? How can the library create grab bag crafts and activities that respect social distancing and encourage summer reading? How can the library attach plexiglass shields at circulation desks? How can the library create effective press releases? How can I apply for college during COVID-19? How can the library create virtual escape rooms?	Sarena Deglin sarena.deglin@lib.de.us Researcher/Writer		
How can the library set up and run a virtual book club? How can the library work with library boards effectively during an emergency? How to write a pandemic policy for your library? How can the library create a caregiver/child meeting group? How do I find educational resources for my children? How to find out what type of things have been extended in my state/province (utility payments, vehicle inspections, etc)? How do I get a copy of my birth certificate? How to advocate for the library as an essential service? Where can I find resources for starting an online business in my state/province? How can libraries manage interpersonal conflict? How can I be more resilient?	Ann Johannes ajohannes@coqlibrary.ca Researcher/Writer		
How can I have fun with family in a virtual environment? How can libraries sanitize DVD and CDs?	Mel Parr sparr@prattlibrary.org Researcher	Jenny Oney joney@worthingtonlibraries.org Researcher/Writer	
Where can I access homeschool resources in my state/province? How can the library help people find about their citizenship status? How can I distinguish between a disinfectant and general cleaning product?	Sarena Deglin sarena.deglin@lib.de.us Researcher/Writer		
How can the library sanitize library furniture? How can the library sanitize tools? How can the library sanitize board games? How can the library sanitize the makerspace? How can the library disinfect special circulating collections (Cake pans, go-pros, etc.)? How can the library collaborate with the local chamber of commerce? How do I find medical interpreter masks? How can I find activities for my isolating family?		Carolyn Platt (Mass.) plattc@oneslibrary.org Researcher/writer as needed	Shane Stewart shanstewart@chelibrary.org Writer/Publisher/as needed
How can I preserve my own food? How can I learn to sew?	Canadian Content - Martha Chown, martha.chown@barriellibrary.ca - Researcher/Writer		
How can I keep my car running? How can I find reliable information about coronavirus and COVID-19?	Mel Parr sparr@prattlibrary.org Researcher		
How can I apply time management techniques for homeschooling multiple children? Where can I find free online resources/activities to supplement homeschooling? How can non-profits fundraise? How can I apply for housing assistance in my state or province? How do I find COVID-19 specific funds that have been set up in my state/community where my dollars will have the most impact? Can I get a refund for my MLB tickets for postponed games?	Natalya Anton n.drummond@fowlervillelibrary.org Researcher		
How do I apply for unemployment in Georgia?	Canadian Content - Martha Chown, martha.chown@barriellibrary.ca - Researcher/Writer		
How do I clean and disinfect my home? How do I clean and disinfect my home when someone is sick with COVID-19? Face mask Myths	Brian R. Johnston, bjohnston@lincolnilib.org, Researcher		
Medical Response to Reasons Why People Don't Wear Face Masks	Jeanne McMahan, mcmahan@foryshtpl.org, Researcher/writer		
Face masks and Asthma	Jeanne McMahan, mcmahan@foryshtpl.org, Researcher/writer		
COVID-19 and Asthma	Jeanne McMahan, mcmahan@foryshtpl.org, Researcher/writer		
Local Mental Health Support Services (in Coquitlam, BC, Canada)	Jeanne McMahan, mcmahan@foryshtpl.org, Researcher/writer		
Local Food Delivery Services (in Coquitlam, BC, Canada)	Vanessa Colantonio, vcolantonio@coqlibrary.ca, Researcher/writer		
How to use Curbside Pick-up for library and mobile library (Coquitlam, BC, Canada)	Vanessa Colantonio, vcolantonio@coqlibrary.ca, Researcher/writer		
Getting Library Help with Virtual Help Sessions	Ann Johannes, ajohannes@coqlibrary.ca Researcher/writer		
	Vanessa Colantonio, vcolantonio@coqlibrary.ca, Researcher/writer		

[1] This person is responsible for overall workflow, maintaining deadlines, and facilitating communication.

[2] Researcher. This person is responsible for gathering quality information about the topic from reputable sources and compiling a list of resources for further reading. This person may also write the lesson(s) pertaining to their part of the topic.

Curator/Writer/Editor. This person is responsible for transforming the collected information into lessons and/or editing the lessons written by the team. This person will also sequence the lessons into a natural and coherent flow. This role may be taken on by the coordinator or the researcher.

Publisher. This person is responsible for publishing the final product on the platform. Adds the "Reopening Lives" tag and any other tags so the tutorial can be easily found, and consider making tutorials copyable so other libraries can modify them for local use.