

John				
Task	Click Path	Observations	Quotes	Task Completion
Write the task number and directions here.	Record what path the participant took to complete the task.	Note down behaviors, opinions, and attitudes along with any errors, issues, or areas of confusion.	Note any significant quotes (positive and negative).	Choose if the task was: 1 - easy to complete 2 - completed but with difficulty 3 - not completed
Prompt 1: Try to log in and access the recipe on the homepage	Onboarding page > Log In Page > Home page	- Participant clicked on the input field and was surprised he couldn't input his own text - Liked how simple the login was	"I think I should get some details to log in" "Looks okay"	1
Prompt 2: Choose one of the meals and try to use the video tutorial.	Home page > click on the meal > click in the button	- Participant found it easy to navigate	"This is very straightforward"	1
Prompt 3: Go back to meal page, use the search bar to search for a meal recipe	Arrow back > click search bar > click search bar again > open results page > click on recipe	- He was a little confused on why he had to click the search bar twice - He wasn't sure if that was the correct thing	"Why won't it let me search myself?" "Where is the button to search?"	2
Prompt 4: Try to use the audio assistant	Scrolls down > scrolls back up > clicks the audio icon	- Participate feels worried about concluding task - Participant was confused looking for audio assistant option button	"I hope this icon works" "Looks like this it"	2
Additional Notes: Add any notes about what the participant shares after the tasks are complete.				

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Prompt 1: Try to log in and access the recipe on the homepage	Onboarding page > Log In Page > Home page	-Participant think that it is easy to log in	"I could just not log in and navigate first. I wanna see the product first"	1
Prompt 2: Choose one of the meals and try to use the video tutorial.	Home page > click on the meal > click in the button	-Participant feels that task is easy -Participant thinks that the sorting should be in meal types, "appetizer", "main course" etc.	"This can be better sorted for ease of access"	1
Prompt 3: Go back to meal page, use the search bar to search for a meal recipe	Arrow back > click search bar> click search bar again > open results page > click on recipe	- Participant thinks the search should suggest options while typing - Participant feels the task is easy	"Why can't I type in here? I think this is just to show how the search works" "I don't know but I think this should suggest options during search"	1
Prompt 4: Try to use the audio assistant	clicks the audio icon	-Participants feels unsure about the task	"Is this it?" "Oh well...looks like it"	1

Bertha

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Prompt 1: Try to log in and access the recipe on the homepage	Onboarding page > Log In Page > Home page	-Participant wants to access the app without creating an account	"I know this is a staff app but could there be a way non staff could access?"	1
Prompt 2: Choose one of the meals and try to use the video tutorial.	Home page > click on the meal > Clicks the screen > click on the button	-Participant thinks the play button on the screen is to watch the tutorial -Participant confused the play icon wasn't working -Participant asks why the play button is there if it's not needed.	"That's new, this should play the tutorial video"	2
Prompt 3: Go back to meal page, use the search bar to search for a meal recipe	Arrow back > click search bar > waits > click search bar again > open results page > click on recipe	-Participant frustrated he couldn't search his own.	"This should work better, never seen an app where you click your search text twice to search"	1
Prompt 4: Try to use the audio assistant	Scrolls down > scrolls up > clicks the screen > clicks the audio icon	-Participant is confused with the task -Participant couldn't find the icon easily	"This is a bit confusing, what am I supposed to do?"	2

Mike

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Prompt 1: Try to log in and access the recipe on the homepage	Onboarding page > Log In Page > Home page	-Participant found it easy	"Not bad"	1
Prompt 2: Choose one of the meals and try to use the video tutorial.	Home page > click on the meal > click in the button	-Participant understood the task	"I like this"	1
Prompt 3: Go back to meal page, use the search bar to search for a meal recipe	Arrow back > click search bar> click search bar again > open results page > click on recipe	-Participant can do this part easily	"okay, cool"	1
Prompt 4: Try to use the audio assistant	clicks the audio icon	-Participant hesitate for about a minute	"Can't wait to see the finished app"	1

Rebecca

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Prompt 1: Try to log in and access the recipe on the homepage	Onboarding page > Log In Page > Home page	-Participant logged in successfully -Participant thinks it easy and feels good about it	"I like it"	1
Prompt 2: Choose one of the meals and try to use the video tutorial.	Home page > click on the meal > scrolls down > click the button	-Participant did not understand what to do -Participant needed texts to fully understand the app	"I would like if the texts were there, would have made everything easier"	1
Prompt 3: Go back to meal page, use the search bar to search for a meal recipe	close app> log in screen > home page > click search bar> click search bar again > open results page > click on recipe	-Participant was a little shaken -Participant feels a little disturbed	"I don't understand much here but I think I am doing the right thing"	2
Prompt 4: Try to use the audio assistant	Scrolls down > scrolls back up > goes back to home screen	-Participant could not do find the icon -Participant wants a video tutorial on how to use the app	"Can there be a way to get a tutorial on how to access these features?"	3