

ALERT	CAMPUS	IS A CASE AUTOMATICALLY OPENED?	STUDENT RECEIVES	STAFF RECEIVES	STAFF WHO RECEIVE	AUTOMATED EMAIL CONTENTS
Academic Advising	West Lafayette, Indianapolis, Purdue Online	No	Personal outreach from assigned advisor	Automated email indicating student information, alert reason, comments, and alert issuer	Academic Advisor(s)	None
Academic Early Alert (BC Admin Use Only)	West Lafayette, Indianapolis	Yes	Outreach from the Primary Academic Advisor who received the alert	Automated email indicating student information, alert reason, comments, and alert issuer; Referring staff member will be notified when the case has been closed	Primary Academic Advisor	None
Academic Success Center	West Lafayette, Indianapolis	Yes	Outreach from the office who received the alert	Automated email indicating student information, alert reason, comments, and alert issuer; Referring staff member will be notified when the case has been closed	Primary Academic Advisor	None
Add or Remove Degree in 3 (PWL Only)	West Lafayette	No	Automated informational email indicating advisor has requested a change to the student's Degree in 3 status; Email indicates who issued the alert	Automated email indicating student information, alert reason, comments, and alert issuer	Academic Advisor(s), Honors Advisor, Purdue Promise Coach, Success Coach	We have received your advisor's request for a change in your Degree-in-3 status. Please reach out to your advisor with any questions.
Biology Help Room-INFO ONLY	West Lafayette, Indianapolis	No	Automated informational email; Email indicates who issued the alert	Automated email indicating student information, alert reason, comments, and alert issuer	Primary Academic Advisor	The Biology Help Room is located in LILY 1-407, which is just off the Lilly lobby, down the hallway parallel to Mitch Daniels Blvd. Biology Help Room Normal hours during days when Purdue classes are in session: IN PERSON: Monday-Friday 9:00am-12:00pm (noon) *Hours may be adjusted before and after breaks from classes, and special exam week hours will be posted on the door during Quiet Period week each semester and on the Biology Help Room website. VIRTUAL Q&A: 24/7, but response time will vary (late evening and overnight-response may not happen until the next morning) See the website link above for instructions how to access the Help Room Campswire site Courses served: BIOL 110/111 BIOL 121 BIOL 131 BIOL 135 BIOL 231/232 BIOL 241/242 BIOL 286 We do NOT at this time tutor Anatomy & Physiology or Microbiology courses, as these are not specifically required in the Biology program. However, you can ask the tutors if they have taken similar coursework, if so, they would be happy to help! Otherwise, please check your course syllabus for alternate resources for assistance.
Black Cultural Center		Yes	Automated informational email with next steps; Outreach from BCC	Automated email indicating student information, alert reason, comments, and alert issuer	Academic Advisor(s)	The Purdue Black Cultural Center is a cultural resource center dedicated to providing educational opportunities and support to Purdue students. A member of our staff will email you to schedule an appointment to discuss your needs further. If you have questions, please email Juanita Crider at jrcrider@purdue.edu.
Boiler Financial Track		Yes	Outreach from Boiler Financial Track Office	Automated email indicating student information, alert reason, comments, and alert issuer	Primary Academic Advisor	None
Center for Career Opportunities INFO ONLY	West Lafayette, Indianapolis	No	Automated informational email; Email indicates who issued the alert	Automated email indicating student information, alert reason, comments, and alert issuer	Primary Academic Advisor	Hello from the Center for Career Opportunities (CCO)! We invite you to make a virtual appointment to explore majors and careers by logging into BoilerConnect or calling (765) 494-3981. We also provide resume reviews, m3CCO help, internship or job search tips, LinkedIn assistance, and a wide variety of other services. To be connected with one of our staff for personalized virtual assistance, call us Monday-Friday between 1:00-4:00 pm (EDT) at (765) 494-3981 or email us at askcco@purdue.edu. Visit our CCO website for more information http://www.cco.purdue.edu .
Civics Literacy	West Lafayette, Indianapolis	Yes	Outreach from Civics Literacy Office	Automated email indicating student information, alert reason, comments, and alert issuer	Primary Academic Advisor	None
CLA Degree+ (PWL Only)	West Lafayette	Yes	Outreach from CLA Advising Office	Automated email indicating student information, alert reason, comments, and alert issuer	Primary Academic Advisor	None
Dean of Students-INFO ONLY	West Lafayette, Indianapolis	No	Automated informational email; Email indicates who issued the alert	Automated email indicating student information, alert reason, comments, and alert issuer	Primary Academic Advisor	Students may meet with us in person or we can be accessed remotely. Please contact us at 765-494-1747 or odoos@purdue.edu to be connected to a Student Support Specialist to assist you. If you are a Purdue Indianapolis student, please e-mail studentfriendly@purdue.edu. We are here to help!
Disability Resource Center	West Lafayette, Indianapolis	Yes	Automated informational email with next steps; Outreach from DRC	Automated email indicating student information, alert reason, comments, and alert issuer	Academic Advisor(s)	We have received an alert that you have been referred to the Disability Resource Center. The first step to registering with our department is to fill out a Request for Accommodation Application. If you have any documentation of your diagnosis you can upload it to the application. Once we get that, we will reach out to schedule an appointment with you and determine if you are eligible for accommodations. If you have questions regarding accommodations at any point in the process, please feel free to reach out to the main DRC office at 765-494-1247.
Honors Advising	West Lafayette, Indianapolis	Yes	Personal outreach from honors advisor	Automated email indicating student information, alert reason, comments, and alert issuer; Referring staff member will be notified when the case has been closed	Primary Academic Advisor	None
Horizons (PWL Only)	West Lafayette	Yes	Outreach from the office who received the alert	Automated email indicating student information, alert reason, comments, and alert issuer; Referring staff member will be notified when the case has been closed	Primary Academic Advisor	None
Math Assistance Center-INFO ONLY (Indy Only)	Indianapolis	No	Automated informational email; Email indicates who issued the alert	Automated email indicating student information, alert reason, comments, and alert issuer	Primary Academic Advisor	Academic Success is proud to partner with the Indiana University Mathematics Assistance Center (MAC), which is a service of the Department of Mathematical Sciences and University College. The MAC offers free peer tutoring for your current Math or Statistics Course! Please see the information below regarding the location, hours, and courses supported. Location: Taylor Hall (LC 8001) Hours: Monday – Thursday 9am to 8pm 6pm to 9pm (virtual) Friday 9am to 2pm Sunday 12pm to 5pm Supported Courses: MA 153 MA 154 MA 159 MA 1601 MA 16010 MA 16020 MA 165 MA 166 MA 171 MA 261 MA 266 STAT 301 STAT 350 Website: https://www.purdue.edu/ssc/indianapolis/mac.html
NSO Referral	West Lafayette, Indianapolis	Yes	Outreach from the office who received the alert	Automated email indicating student information, alert reason, comments, and alert issuer; Referring staff member will be notified when the case has been closed	Primary Academic Advisor	Looking for additional academic support? View Indianapolis Services here.
Office of Undergraduate Research	West Lafayette, Indianapolis	Yes	Outreach from the office who received the alert	Automated email indicating student information, alert reason, comments, and alert issuer; Referring staff member will be notified when the case has been closed	Primary Academic Advisor	None
Pre-Professional Advising-INFO ONLY	West Lafayette, Indianapolis	No	Automated informational email; Email indicates who issued the alert	Automated email indicating student information, alert reason, comments, and alert issuer	Primary Academic Advisor	Welcome to Pre-Professional Advising (PPA) at Purdue University! PPA is a unit within the Center for Career Opportunities (CCO). Our advisors—Amy Teststrep, Cristy Gosney, and Cara Hines-Pham—are specially trained to provide you with the resources you need as you navigate the process of learning about and applying to professional programs in healthcare and law fields. We serve as your advocates in the process of developing the skills you need for the application process and the professional challenges that await you. We look forward to meeting you! Email us with any quick questions at preprofessional@purdue.edu. Visit our website www.purdue.edu/preprofessional to find answers to some of your questions The Careers section of our website includes information on required courses for entry into various fields and important links. On our homepage you can join our e-newsletter which we send out 1-2 times a month (no spam). Also, follow us on Instagram @purdueppa Make an appointment through BoilerConnect. If you have problems, instructions are on our homepage or call 765-494-3981 for assistance.
Span Plan Nontraditional Student Services (PWL Only)	West Lafayette	Yes	Outreach from the office who received the alert	Automated email indicating student information, alert reason, comments, and alert issuer; Referring staff member will be notified when the case has been closed	Primary Academic Advisor	None
Student Activities & Organizations	West Lafayette, Indianapolis	Yes	Outreach from the office who received the alert	Automated email indicating student information, alert reason, comments, and alert issuer; Referring staff member will be notified when the case has been closed	Primary Academic Advisor	None

ALERT	CAMPUS	IS A CASE AUTOMATICALLY OPENED?	STUDENT RECEIVES	STAFF RECEIVES	STAFF WHO RECEIVE	AUTOMATED EMAIL CONTENTS
Student Not Returning (PWL)-INFO ONLY	West Lafayette	No	Automated informational email; Email indicates who issued the alert	Automated email indicating student information, alert reason, comments, and alert issuer	Academic Advisor(s), Honors Advisor, Purdue Promise Coach, Success Coach	<p>Thank you for letting us know you do not plan to return to Purdue next semester. Please check the list below to make sure you have contacted any applicable offices that may have critical information for you.</p> <p>We look forward to welcoming you back to Purdue if that is part of your plan.</p> <p>If you return within two terms (including summer), please contact your Academic Advisor to begin that process.</p> <p>If you are returning after three or more terms, you will be classified as a Re-Entry Student and will need to follow the steps outlined here when you are ready to return.</p> <p>You are an important part of the Purdue community and we wish you the very best.</p> <p>International Student Services</p> <p>If you are an international student, contact this office to complete any required paperwork for your departure.</p> <p>Off-Campus Housing</p> <p>If you are living off campus, contact your leasing office to address your housing for next semester.</p> <p>Office of Financial Aid</p> <p>If you are receiving scholarships, loans, or other financial aid contact this office to discuss the financial implications of enrolling in courses next semester.</p> <p>Office of the Bursar</p> <p>Contact this office for questions regarding your Purdue financial account.</p> <p>Purdue University Residences</p> <p>If you are living on campus, contact this office to address your housing contract for next semester.</p> <p>Purdue Residential Dining (Meal Plans)</p> <p>If you have a meal plan, contact this office to address your dining contract for next semester.</p>
Student Not Returning (Indy Reach Out)-INFO ONLY	Indianapolis	No	Automated informational email; Email indicates who issued the alert	Automated email indicating student information, alert reason, comments, and alert issuer	Academic Advisor(s), Honors Advisor, Purdue Promise Coach, Success Coach	<p>Thank you for letting us know you do not plan to return to Purdue next semester. Your record indicates that you are currently pursuing an IUPUI degree or certificate program that transferred to Purdue University on July 1, 2024. We want to remind you of the implications of not returning for a semester. If you are away for more than two consecutive semesters (including summer), your student status becomes inactive.</p> <p>You have two semesters (including summer) of registration eligibility from the first semester you are not enrolled. There is no re-entry option for inactive students to continue pursuing your current degree or certificate program. It is important you have a path to complete your degree or certificate by spring 2027. Please reach out to your advisor with any questions.</p> <p>We look forward to welcoming you back to Purdue if that is part of your plan. Please check the list below to make sure you have contacted any applicable offices that may have critical information for you. You are an important part of the Purdue community and we wish you the very best.</p> <p>International Student Services</p> <p>If you are an international student, contact this office to complete any required paperwork for your departure.</p> <p>Off-Campus Housing</p> <p>If you are living off campus, contact your leasing office to address your housing for next semester.</p> <p>Office of Financial Aid</p> <p>If you are receiving scholarships, loans, or other financial aid contact this office to discuss the financial implications of enrolling in courses next semester.</p> <p>Office of the Bursar</p> <p>Contact this office for questions regarding your Purdue financial account.</p> <p>Purdue University Residences (WL) or indyhousing@purdue.edu</p> <p>If you are living on campus, contact this office to address your housing contract for next semester.</p> <p>Purdue Residential Dining (Meal Plans) or call (317) 231-0208</p> <p>If you have a meal plan, contact this office to address your dining contract for next semester.</p>
Study Abroad-INFO ONLY	West Lafayette, Indianapolis	No	Automated informational email; Email indicates who issued the alert	Automated email indicating student information, alert reason, comments, and alert issuer	Primary Academic Advisor	<p>Hi,</p> <p>Your academic advisor let us know that you may be interested in studying abroad, and we wanted to reach out to you with some information.</p> <p>A great place to start is by visiting the Purdue Study Abroad website. Here you can explore our options by using our Program Search, see our Calendar of Events to learn about upcoming information sessions, or watch informational videos and recorded callouts. You can even learn more about scholarships and financial aid opportunities.</p> <p>When you're ready to learn more or if you have questions that need answers - you can also get in touch with our staff for more information. We have several ways you can connect with us, either in-person or virtually. We take walk-ins weekdays from 8am-12pm and 1pm-5pm in YONG 105, or you can find additional contact information and learn how to schedule an in-person or virtual appointment with us here.</p> <p>If you have more specific questions and want to meet with a study abroad advisor, you can fill out a survey to be matched with one of our advisors. Please give us as much information in the survey as you can, including listing any specific programs you are interested in - this will help us set you up with the advisor who can best answer your questions.</p> <p>We look forward to working with you!</p> <p>The Study Abroad Office studyabroad@purdue.edu</p>
Success Coaching	West Lafayette, Indianapolis, Purdue Online	No	Personal outreach from success coach	Automated email indicating student information, alert reason, comments, and alert issuer	Success Coach (es)	None
Summer & Winter Sessions-INFO ONLY	West Lafayette, Indianapolis	No	Automated informational email; Email indicates who issued the alert	Automated email indicating student information, alert reason, comments, and alert issuer	Academic Advisor(s)	<p>Hello from the Office of Summer and Winter Sessions!</p> <p>We invite you to explore summer and winter courses, registration information, and FAQs on our website - www.purdue.edu/thinksummer.</p> <p>For additional questions, please email us at thinksummer@purdue.edu or wintersessions@purdue.edu.</p> <p>Thank you,</p> <p>Office of Summer and Winter Sessions</p>
Veterans Success Center	West Lafayette, Indianapolis	Yes	Outreach from the office who received the alert	Automated email indicating student information, alert reason, comments, and alert issuer; Referring staff member will be notified when the case has been closed	Primary Academic Advisor	None