							Completed				
WG	Ref	FY23 Task Status		Notes Completed: FY22 UA Readiness Report has							
Measurement	M1	Prepare and publish UA Readiness Annual Report		been published.			In progress				
Measurement	М2	Gap analysis of e-commerce platforms, web hosting tools, identity platforms, and more Content Management Systems (Phase 2)		Completed: Web Hosting Tools and Identity Platforms; Under Planning: E-Commerce Platforms			Under planning or contracting				
Measurement	МЗ	Collect data and identify how to address HTML5 email field for accepting globally inclusive email addresses as identifiers					Not started				
Measurement	M4	Characterize how much Android platform limits acceptance of IDNs in web browsing		In Progress, UASG White Paper to Advocate IDNA 2008		https://uasg.t	ech/wp-conten	t/uploads/202	2/08/UA-Readin	ess-Report-FY2	2.pdf
Measurement	M5	Update IT-related curricula to include IDNs and UA		Under planning/contracting: SOW has been completed. Due Diligence continues. (Same with T7 goal)							
WG	Ref	FY24 Plan	Description	Notes	Prioritized.						
Measurement	M1	Prepare and publish UA Readiness Annual Report		FY23 Annual Report by August 2023.	Input requested for the format of the report.						
Measurement	M2	Update IT-related curricula to include IDNs and UA	Academia outreach	Contracting, Academy sub-group evaluations will be done in FY24	input requested for the format of the report.						
Measurement	мз	Whitepaper advocating IDNA2008 for software developers	Write-up on the opportunities in using IDNA2008 and on the shortcomings of IDNA 2003.	UASG White Paper to Advocate IDNA 2008	will be done by Jim (Arnt will support) Better to include more examples with ZWJ and ZWNJ e.g. Farsi, Urd	lu, Arabic, etc.					
Measurement	M4	Characterize how much Android platform limits acceptance of IDNs in web browsing	Identify the UA related constraints on applications running on Android platform.	The white paper suggests the solution, but the measures of the problem would be needed, for example, although it is known that the Android platform has less universal acceptance features, we have no information of how big the impact would be. This can be researched independently from the paper.							
Measurement	M5	Analyze impact of the use of HTML5 email field	Collect data and identify how to address HTML5 email field for accepting globally inclusive email addresses as identifiers	The next task is to persuade browser developers to change the specifications.							
Measurement	M6	Market research to identify growing email or social media products which compete on UA support	Identification of smaller but competitive and growing email service providers, social networks, etc. who are doing better in UA readiness than the leading ones so that we can highlight the upstart providers to put pressure on the leading companies.	A vendor to do a market research to find out the local providers that claim to support all langugages in domain names and email addresses.	EAI WG's Feedback on M6 and M7 to Measurement WG:	Carine can su	pport on this its	em			
Measurement	M7	Rating email software using EAI Self-Certification Guide (phase 1)	Select 1-3 leading email packages or services. Rate their EAI support using the EAI Self-Certification Guide. Report on ratings, and also identify problems with the guide.	Open source and some other email services were already done by volunteers. Additional services fromGmail, Microsoft Outlook, Apple Mail, major email providers can be done under M7.	We can't gauge the efficacy of M6. There could be no one in the list or maybe dozens. Whereas we are certain that we need to have M7. M7 is better and more prioritized than M6.	Khaldoun c	an support	on this item			
Measurement	M8	Update to '2017 \$9.8 billion opportunity' study to showcase the UA implementation's benefits for businesses	Revisiting the 2017 study and add explicit details based on the tools, such as web hosting tools' benefits, etc.	https://uasg_tech/2017/04/u-s-9-8-billion- opportunity-universal-acceptance-online- identities/							
Measurement	M9	Gap analysis of e-commerce platforms and more Content Management Systems (Phase 2)	Conduct gap analysis on e-commerce platforms and second phase of analysis of more content management systems.	CMS: Wordpress has been completed in Phase 1. More CMS can be measured, such as Joomla and Drupal.							

WG	Ref	FY23 Task Status	Description	Notes		Completed
Technology	T1	Identify technology stacks for UA testing – Phase 2	Безсприон	Regular work. Can be carried forward to		In progress
Technology	T2.1	Demonstrate how to program for UA in Java, Java Script and Python3		FY24. Regular work. Completed: Sample codes at Github - UASG043. Mobile platforms, PHP, etc. can be added (?)		Under planning or contracting
Technology	T2.2	Step by step instructions to make UA ready websites, configure CMS, etc.		UASG 045 will cover this partly		Not started
Technology	Т3	Conduct technology remediation for websites		Almost completed: UASG 045 to be published soon		
Technology	T4	Develop additional training materials		Regular work. Can be carried forward to FY24. - Programming Training for UA-4hr - Email Administration Training for UA-4hr		
Technology	Т5	Identify the big picture UA challenges in 2022 through surveys of targeted stakeholders and provide recommendations to the UASG		Under Planning: Expert Consultation Survey + Three more surveys(Devs, Managers, Govts)		
Technology	Т6	Work on the action items recommended in the Standards and Best Practices UASG040 report		HTML, IDNA 2003/2008 will be taken up by Measurement WG.		
Technology	Т7	Academia outreach: engage with ACM and IEEE to update IT- related curricula to include IDNs and UA		Under planning/contracting: SOW has been completed. Due Diligence continues. (Same with M5 goal)		
Technology	Т8	Contribute to the Annual UA/EAI Day in Feb. 2023		Completed. Regular work. Can be carried forward to FY24. Members spoke at multiple events.		
WG	Ref	FY24 Plan	Description	Notes	Al: Leadership team to come up with ac active period for holding WG meetings (9-10 months?)	
Technology	T1	Identify technology stacks for UA testing – Phase 2			Note: WG is not sure of the main priorities. Al: Satish / Seda see prior notes to find out prioritization	
Technology	Т2	Contribute improvements to Dovecot code to correct EAI support problems		Dovecot is open source. See code at https://github.com/dovecot/core . In <a (al:="" (see="" ,="" accept="" and="" arnt:="" at="" auth="" beginning="" changes="" check="" contributions)<="" copying.lgpl)="" copying.mit)="" everything="" file.="" harsha="" href="https://github.com/obvecot/core/blob/main/COPYING>it says, " if="" in="" is="" it?)="" lcplv2.1="" less="" lib="" lib-sql="" license="" make="" mentioned="" mit="" of="" otherwise="" roundcube="" src="" td="" team="" the="" under="" unless="" we="" will=""><td>EAI WG feedback: EAI WG strongly recommends this item. Thank you for doing this, and please come back to EAI WG when you've got a plan. Dovecot may not accept the bug fix. They may find fixing the issue very expensive. Arr tha dan alternate solution: to build Dovecot binaries to Debian, Centos or Rocky packages, and then ask cPanel (the competitor) to include that instead of readymade packages. Mark said it was worth considering this option. Z is best mapped to E2.1 action item of FV24, which is the first priority for EAI WG. (E2.1: Make it easier to experiment with a self-hosted working EAI system)</td><td></td>	EAI WG feedback: EAI WG strongly recommends this item. Thank you for doing this, and please come back to EAI WG when you've got a plan. Dovecot may not accept the bug fix. They may find fixing the issue very expensive. Arr tha dan alternate solution: to build Dovecot binaries to Debian, Centos or Rocky packages, and then ask cPanel (the competitor) to include that instead of readymade packages. Mark said it was worth considering this option. Z is best mapped to E2.1 action item of FV24, which is the first priority for EAI WG. (E2.1: Make it easier to experiment with a self-hosted working EAI system)	
Technology	Т3	Test for bugs in email software when email addresses contain non-ASCII text in the human-readable parts of the address syntax.	Example of human-readable parts in email address: Han 寺帆人夢持 < ist+uasg@jdlh.com> (RtoL	The eminent authority who brought up the issue of bugs in software reading human-readable parts of email addresses is John Klensin. More information: https://en.wikipedia.org/wiki/John Klensin , https://www.rfc-editor.org/rfc/rfc5890 .	EAI WG feedback: Neutral on T3. Probably not needed at this time. It can even be deprioritized as it may not worth the time in practice.	
Technology	T4	Identify the big picture UA challenges in 2023 through surveys of targeted stakeholders and provide recommendations to the UASG				
Technology	T5	Step by step instructions to configure CMS		A how-to document, that can be later converted into video for UASG training.	Harsha will come back to us on such doc.	
Technology	Т6	Work on the action items recommended in the Standards and Best Practices UASG040 report		What actions from UASG 040 can be taken up?	Comms WG request: How to Training videos by TECH/EAI WG's on becoming UA Ready , step by step approach	
Technology						
Technology						
Technology						

wg	Ref	FY23 Task Status	Description	Notes			Completed						
EAI	E1	Update self-certification guide for EAI		Beta version to be completed by the end of FY23 (?)	Complete self-certification version 1.0		In progress						
EAI	E1.1	Build self-cert tool to generate scores and determine Level of Support					Under planning or contracting						
EAI	E1.2	Help reference providers perform self-certification using the guide from E1		Partly completed during ICANN76 in Dovecot , Roundcube and XGenPlus			Not started						
EAI	E2	Make it easier to experiment with a self-hosted working EAI outern		carried forward to FY24									
EAI	E3.1	Identify reference customers to showcase adoption of globally inclusive email and document the experience		carried forward to FY24									
EAI	E3.2	Identify reference mail service providers to showcase for adoption of globally inclusive email and document the experience		carried forward to FY24									
EAL	E4.1	Improve support of globally inclusive email addresses by engaging market share leaders (not limited to email service providers)		carried forward to FY24									
EA	E4.2	As ICANN has succeeded in scheduling meetings with the market leaders, prepare for and hold those meetings. Do follow-up actions and report on the results		carried forward to FY24									
EA	E5	Publish knowledge base in technical community e.g., Stackoverflow, Serverflautt. (1) answer EAI questions (2) post questions landing to good answers (3) create tags: get volunteers; contribute and collect statistics; evaluate impact		Completed and Published UASG044 and UASG044A									
WG EAI	Ref E1	FY24 Plan Complete EAI self-certification guide version 1.0	Description	Notes	How to promote EAI Self Certification Guide?								
		Build self-certification tool to generate scores to determine		Build self-cert tool to	now to promote EA ser Certification Guider								
EAI	E1.1	a) initially a spreadsheet to generate scores to determine Levels b) Online complete tool to generate scores to determine	E1.1.a.internal, E1.1.b.to be outsourced	generate scores and determine Level of Support	DNS is the starting point for EAI. At a global level, asking the DNS administrator to use the guide and host EAI would be a good idea. This could be one item to add as having at least one EAI ready DNS.								
EAI	E2.1	Make it easier to experiment with a self-hosted working EAI system	1st priority	Nitin: <make easier="" it="" to<br="">experiment with a hosted working EAI system from useg tech website> independent item- can be</make>		Some users of free software would do the self-certification out of curiosity and with good will to show how EAI-ready the product is. Some fake employees of some companies also might do a test to spread something bad.							
EA	E2.2	Placeholder for Training videos: - EAI Self certification guide videos - How to use the self-certification guide in procurement requirements - Step by step instructional videos to explain how to create email servers, websites, apps, etc.		Harsha to share the self- certification journey on email service systems such as Roundcube, Dovecot, and Postfix.									
EAI	E3.1	Identify reference customers to showcase adoption of globally inclusive email and document the experience	top priority	Comms-WG would be able to help with, once EAI-WG has specified the needs.									
EAI	E3.2	Identify reference mail service providers to showcase for adoption of globally inclusive email and document the experience	top priority	Comms-WG would be able to help with, once EAI-WG has specified the needs									
EAI	E4	Help reference providers perform self-certification using the guide from E1		SOW to be completed about this item. Final SOW to identify a service provider who can provide support for Self- certification Guide and also promote usage of EAI Guide									
EA	E5	Placeholder for Technical community questions from Stackoverflow, UASG blog for answers (in HTML)	medium priority	As the desired impact was not achieved in FY23, we need to do this in a different way, for the findability of the answers, more HTML content is needed than PDF on using tech									
EAI	E6.1		low priority										
EAI	E6.2	providers) As ICANN has succeeded in scheduling meetings with the market leaders, prepare for and hold those meetings. Do follow-up actions and report on the results	low priority										
	23 May note	Consider adopting better terms for "EAI" and "EAI addresses".											
	23 May note	Create a website for EAI self certification guide, its tools and for promoting EAI self-certification results											
		otes: Sending outreach to email providers that are not E as from the best practices and standards (Call for SOW)											

W0	Ref	EVON To all Obstance	Barantantan	N-4			Completed					
WG	Ret	FY23 Task Status	Description Three explainer videos (e.g., animated format), ~3-5 mins explaining UA/EAI issues and based	Notes								
Communications	C1	Content for communications channels: Explainer videos	on training materials, in English with subtitles in the 6 UN official languages	SOW completed, Due diligence and contracting process will be done.			In progress					
Communications	C2	Organize a strategic comms partner	UASG communications/content development and production (7-10 Blogs, 3-4 Case studies, etc.) and Ad-hoc support (incl. organizing SMM) / Decide on the possibility to create 2-3 materials for mass media editions Review of UASG/UA WGs activities and projects	Regular work. To be carried forward to FY24			Under planning or contracting					
Communications	СЗ	Review UA/EAI content and its dissemination channels	content, its appropriate format and dissemination channels for relevant stakeholders (e.g., via website, smm, UA community and other channels). Including consideration of possibilities	Partly completed. Needs to be assessed if needed. https://docs.google.com/spreadsheets/d/1NJRggJDNRcLXbKgTJ9BwiHrOy7vyEDEEVp7iMYd_k			Not started					
Communications	C4	Maintain social media (Facebook, Twitter, Linkedin) presence of UASG, led by ICANN org	to make regular Newsletters Publications of UASG content on Facebook, Twitter, and Linkedin (by ICANN Comms Team)	Managed by ICANN Commes, supported by UAN Comms WG for social								
Communications	C5	Maintain UASG.tech website	Hosting and website maintaining	media campaigns. Regular work. To be carried forward to FY24								
Communications	C6	Coordinate the reviews and upgrades on UASG.tech website	Coordinate the reviews and upgrades on	Performance upgrade done for UA								
	-	with other WGs IGF Strategy. Reach-out and present the UASG/UA	UASG.tech website with other WGs IGF Strategy. Reach-out and present the	Day. Africa IGF, IIGF, Global IGF								
Communications	C7	community in the national, regional IG forums/events	UASG/UA community in the national, regional IG forums/events	completed. Regular work. FY23 UA Readiness	what are the internation Applied to APRIGF (ICANN, UASG; J	ia Rong Ajay Da	ta knows it.)	
Communications	C8	UASG Annual Report led by ICANN org	Contribute and review the UASG's Annual report, led by ICANN org	Report was done by ICANN, reviewed by UA Comms WG.	suggest topic by top	oic						
Communications	C9	Case studies on EAI/UA implementations	Develop case studies on UA adoption from around the world	Last case study was on 1 June 2022, THNIC Hackathon. Requires interaction with other WG on what type of case study is mostly needed. to promote EAI guide, to create a business case to showcase return on investment, etc.	Mohammad Abdul	Haque Anu wa:	s interested in	hackathon and	d workshop typ	e of case study.		
Communications	C10	Promote and support annual UA Day	Participation in preparation of UASG Annual UA Day and organizing its promotion	Regular work. Can be carried forward to FY24. Requires Comms plan on how to support.								
Communications	C11	Develop video/written content that includes messages from UASG leaders, industry influencers, and the ICANN community for distribution	Develop video/written content that includes messages from UASG leaders, industry influencers, and the ICANN community for distribution	Completed: https://www.youtube. com/@uaday-uasg								
wg	Ref	FY24 Plan	Description	Notes								
Communications	C1	Content for communications channels: Explainer videos			Promotion of EAI	equires sunn	ort Comms W	ıG.				
Communications	C2	Organize a strategic comms partner	Note: Better to be paraphrased as "Engage with a strategic comms writing partner"									
Communications	СЗ		bratego commo writing partner									
	00	Review UA/EAI content and its dissemination channels										
Communications	C4	Review UA/EAI content and its dissemination channels Maintain social media (Facebook, Twitter, Linkedin) presence of UASG, led by ICANN org	Note: Better to be removed as it is not done by Comms WG, but by ICANN org.	Adding Instagram (Adebunmi volunteering content development for Instagram)								
Communications		Maintain social media (Facebook, Twitter, Linkedin) presence	Comms WG, but by ICANN org. Note: Better to be removed as it is not done by	Adding Instagram (Adebunmi volunteering content development for Instagram)								
Communications	C4 C5	Maintain social media (Facebook, Twitter, Linkedin) presence of UASG, led by ICANN org	Comms WG, but by ICANN org.	volunteering content development for Instagram)								
	C4	Maintain social media (Facebook, Twitter, Linkedin) presence of UASG, led by ICANN org Maintain UASG.tech website Coordinate the reviews and upgrades on UASG tech website with other WGs	Comms WG, but by ICANN org. Note: Better to be removed as it is not done by	volunteering content development for Instagram) e.g. converting the content for UASG0044 FAQ from PDF to HTML.	Abdalmonem will co	ome up with of	ther relevant w	ebsites. Preet	i Kamra volunte	ered this work		
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Communications Communications Communications Communications	C4 C5 C6 C7 C8	Maintain social media (Facebook, Twitter, Linkedin) presence of UASG, led by ICANN org Maintain UASG short website Goodmate the reviews and upgrades on UASG short website with other WGS Reach-out to the UASGUA community to present in the national, regional international forums/events UASG Annual Report led by ICANN org	Comms WG, but by ICANN org. Note: Better to be removed as it is not done by Comms WG, but by ICANN org. Note: Better to be removed as it is not done by Note: Better to be removed as it is not done by	volunteering content development for Instagram) e.g. converting the content for UASG0044 FAQ from PDF to HTML. Local chapters of IGFs. How many International events we can particapte and how?	Al: members sugge: Theorose Elikplim v	st local IGFs to olunteered this	UASG; s work.	rebsites. Preet	i Kamra volunte	ered this work		
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WG	#	Task	Description		Completed
Admin	A1	Registration of domain names for testing			In progress
Admin	A2	Host UASG.tech website			Under planning or contracting
Admin	A3	Design and print comms materials			Not started
Admin	A4	Support for engagement for global and regional IGFs, etc.			
Admin	A5	Organize UA Day (23 Feb 23)			
Admin	A5.1	Support regional events			
Admin	A5.2	Global UA Day Meeting / Workshop			
Admin	A5.3	Local Hackathon/Workshops by LIs and Ambassadors			
Admin	A6	UASG Leadership Team Meeting			
Admin	A7	Support UA Ambassador Outreach			
Local Initiatives	L1	Support UA Local Initiatives			

WG	#	Task	Description	Ref		С
ocal Initiatives	L1	Support UA Local Initiatives				In
						Un or
						Not

F	ef	Actions	Notes	Feedback from EAI WG	EAI WG Notes
1	2	Contribute improvements to Dovecot code to correct EAI support problems	Dovect is open source. See code at https://github.com/dovecot/core . In https://github.com/dovecot/core/blob/main/COPYING it sunder MIT license (see COPYING.MIT) unless otherwise mentioned at the beginning of the file. Everything else is IGPLV2.1 (see COPYING. LGPL) unless otherwise mentioned at the beginning of the file. (AI: Arnt: If we make the changes will the team accept it?) (AI: Arnt: If we make the changes will the team accept it?)	EAI WG's Feedbaack on T2 to Tech WG: Arnt will do some work to build Dovecot binaries and Harsha and Khaldoun will provide support to him. EAI WG strongly recommends this item. Thank you for doing this, and please come back to EAI WG when you've got a plan.	Dovecot may not accept the bug fix, because they haven't accepted anything like this so far. Very expensive to them and they may expect us to pay for it. Arnt had an alternate solution, the way is to build Dovecot binaries to Debian, Centos or Rocky packages, and then ask cPanel (the competitor) to include that instead of readymade packages. Mark said it was worth considering this option. To is best mapped to E2.1 action item of FY24, which is the first priority for EAI MVG.
1	3	Test for bugs in email software when email addresses contain non-ASCII text in the human-readable parts of the address syntax.	Example of human-readable parts in email address: Han 寺廟人夢持 <ir></ir>	EAI WG's Feedbaack on T3 to Tech WG: Neutral on T3. Probably not needed at this time. It can even be deprioritized.	John Levine noted that it is not worth the time.
r	16	Market research to identify growing email or social media products which compete on UA support	Identification of smaller but competitive and growing email service providers, social networks, etc. who are doing better in UA readiness than the leading ones so that we can highlight the upstart providers to put pressure on the leading companies. A vendor to do a market research to find out the local providers that claim to support all languages in domain names and email addresses.	EAI WG's Feedback on M6 and M7 to Measurement WG: We can't gauge the efficacy of M6. There could be no one in the list	
ľ	17	Rating email software using EAI Self-Certification Guide (phase 1)	Select 1-3 leading email nackages or services. Pate their FAI	or maybe dozens. Whereas we are certain that we need to have M7. M7 is better and more prioritized than M6.	