| Persona                 | Measure of Productivity   | Company Role  | Pain Points   | Why would they use "Tool"? Need.  | Goal  | Article titles   | Distribution   |
|-------------------------|---|---|---|---|---|--|--|
| Ritka (quantified self) | Automators - already functions at<br>highest level of productivity, always<br>tries new tools, inbox 0-25, delegates<br>effectively, has read Getting Things<br>Done twice, does daily and weekly<br>review   | CEO, Directors, baller<br>project manager,<br>exec assistant  | things in the workflow that could<br>be optimized, everything seems<br>to take to long, workflows are<br>clunky   | trusted system, one place for<br>everything, completely<br>optimized workflow, sync<br>with desktop, sync with<br>calendar  | to win at productivity and measure themselves   | In depth analysis and comparisons of productivty systems and tools:                                  | Thought leaders, White papers, long-form analytical content, responds well to endorsements, self curated mailing lists |
| Fredrick                | Elevated Efficiency - functions at a high-mid level of productivity, do a daily review, has a productivity solution in place that works for them but is a pain in the ass to manage, maintains and follows a to-do list, inbox 0-50, has read some of Getting Things Done | CEO, Directors,<br>sales, exec assistant,<br>recruiters, director of<br>engineering, manager<br>of many reports,<br>anyone who has to<br>do a lot of<br>coordinating, product<br>managers | overhead, productivity management   | turning emails into to-dos,<br>processing emails on mobile<br>more efficiently, triage to<br>calendar on mobile, quickly<br>capture ideas and notes,<br>ability to plan the day with all<br>relevant info | Optimizing productivity,<br>keeping focused, being<br>able to respond<br>appropriately and timely,<br>being able to plan  | Comparisons of productivity systems and tools, how to optimize tools they already have               | Life Hacker, LinkedIn, responds well to endorsements, mailing list   |
| Tommy                   | overwhelmed by the concept of managing a productivity system but  | marketing people,<br>admin, product<br>managers, sales,<br>recrulters, exec<br>assistant  | anxiety over things slipping through the cracks, keeping stuff in their head, fear of missing stuff, some pain with overhead in mamnaging productivity system, sign up for everything but don't want different apps for everything, stick, onles and paper lists, lots of things in different places, constant note-taker | easily get to inbox 0, teaches you how to be more productive ("Tool" has tutorials on how to be more productive), save webpages to to-do list, sync across all devices                                    | Be productive, keep focused, being able to respond appropriately and timely, being able to plan, get better at using the tools he has, less anxiety and stress, clarity, assurance he isn't going to miss something | Aspirational, how to be better at productivity, a picture of what being productive really looks like | Pando-daily, tech-crunch, responds well to endorsements, mailing list  |
| Janelle (the spaz)      | Reactive - are a mess, unorganized, overwhelmed, anxious, suspicious of productifvty systems and investing time/energy into it, undicipled but dont know it, don't know where to being, will miss and loss stuff, never heard of Getting Things Done                      | hair stylist PR people,<br>low-level, builders<br>(people who make<br>stuff), small business<br>owner, sales douche-<br>bag   | too busy trying every tool to actually make any of them useful, lack of focus, getting by by constantly checking their email, always on their phones, too high of a bar to break into productivity, doesn't know their method is broken   | teaching productivity   | she wants to be on top of<br>things, and she wants<br>people to think that she's<br>on top of things, impress<br>her boss   | Light reading, stupid shit   | Cute-overload, social media  |