



[1] Negative scores are not necessarily reflective of the companies or their policies, only the countries they're based in.

[2] These metrics are collected from the official websites and other reputable sources. This section takes each company at their word. It's up to the user to decide who is trustworthy.

The term "logging" is referring to LONG TERM storage of this information, and not REAL TIME "monitoring".

Again - just because a company may not log, this does NOT mean that you can't be monitored in real time by the service.

[3] Affiliates are free agents bound to the terms of the companies they represent and given commissions or incentives to funnel traffic and referrals to the company's site via affiliate links.

While companies are not directly responsible for their affiliates actions, they have a responsibility to keep affiliates and resellers operating within the terms of their partnership.

Ideally this means not spamming, breaking copyright, and providing full disclosure.

[4] Activity logs contain information on how you used the VPN service. What sites are visited, what is being downloaded, etc.

[5] Connection logs contain the metadata about your VPN session. When you connected, for how long, where you connected from, how much data you used, how many devices you connected with, etc.

[6] Sometimes it's useful to obfuscate the fact that your traffic is generated by a VPN. For example, if your ISP or Network Administrator is blocking certain VPN protocols for some reason. These fields represent different methods of obfuscating VPN traffic so that it's not as easily detected and blocked.

[7] Where the country is located and is it a country that is known to spy on its citizens.

[8] To what extent the company keeps activity and connection logs - and how clear of a logging policy is in place.

[9] To what extent the company supports privacy by helping users pay anonymously, and provide tools to help activists.

[10] How well the company's protocols are known to protect against known threats.

[11] How well the company's encryption security is documented and likely able to withstand known threats.

[12] How well the company makes their service available - to more devices, countries. Includes available servers to connect to.

[13] How secure the company's website is and how much it respects user privacy.

[14] How much the company's pricing/pricing per connection, and if they have trial periods, refunds.

[15] How transparent a company's policies are as well as what they expect of their partners and if they enforce the rules with them.

[16] More information on FEC's here: <https://www.privacytools.io/#ukusa>

[17] Based on Reporters Without Borders Enemies of the Internet Report 2014.

[18] Some services limit the bandwidth of the user. When a company's privacy policy explicitly states no bandwidth usage logging, you can be more sure they're serious and don't have an invisible, unadvertised cap.

[19] Service offers at least one payment method that does not require personal information.

"Email" in this field is considered better than a No, since it may or may not be tethered to an individual's identity.

This does NOT count companies that claim that you can just falsify personal info and technically be anonymous. It's to highlight companies that don't ask for it in the first place.

[20] Does not log traffic.

Operating outside the USA or other Five Eyes countries.

Has OpenVPN software support.

Accepts Bitcoin, cash, debit cards or cash cards as a payment method.

No personal information is required to create an account. Only username, password and Email.

More info at privacytools.io

[21] This field is a "No" unless all DNS servers are run by the service in question.

[22] IPv6 is either officially supported, or blocked in official clients.

[23] A "Some" in this field means that the companies' support team may be willing to whitelist your E-Mail providers SMTP server upon request. Another possibility is the company supports some workaround method.

[24] Services marked as blocking "Some" P2P, usually only blocks it on servers dedicated for streaming. Other possibilities are that P2P user is throttled - or worse banned. The user is responsible for researching further based on their needs.

[25] Companies that allow their users to connect to their service using obsolete encryption standards are potentially acting irresponsibly - even if they warn them first that they might be insecure.

If you are only concerned with Geo-unblocking for TV and so forth, this field is much less important.

[26] Companies that allow their users to connect to their service using obsolete encryption standards are potentially acting irresponsibly - even if they warn them first that they might be insecure.

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[28] Companies that allow their users to connect to their service using obsolete encryption standards are potentially acting irresponsibly - even if they warn them first that they might be insecure.

[29] A 25 in this field actually indicates no advertised limit for simultaneous connections. (Done this way for conditional formatting purposes only)

[30] Note that some companies report physical server locations, and some use tricks to make a server

endpoint appear to be in another country when it really isn't. Note, that in many cases where the number of countries is unusually high, THIS IS THE CASE. Do your own research on a case by case basis if this is an important metric for you.

[31] Note that some companies report physical server count, and some report virtual server count (to inflate the numbers).

Do your own research on a case by case basis if this is an important metric for you.

[32] Using webcookies.org - persistent cookies

[33] Using webcookies.org - third party cookies

[34] This field is derived from a urlquery scan of each service's website.

Not all services are of equal concern (or even concern at all). This is a loose indication of how committed to free software a company is.

[35] Run using Qualys SSL Labs - SSL Server Test Tool

[36] Some sites use a content delivery system, such as CloudFlare. When such a service is used, data you enter and request from the website is decrypted at their edge servers and is visible to them.

This creates a possible attack vector to your data. When registering for a VPN service, your username, password, etc would hypothetically be retrievable at a CDS edge server in plaintext.

[37] Pricing is based off of normal rates, and doesn't take into consideration promotions, coupons, or sales.

[38] Often, payments made by cash or bitcoin CANNOT be refunded. User should research as needed.

[39] This field indicates a company who advertises a zero logs or absolutely no logs policy in their marketing, but upon further inspection do keep logs to some extent.

This does NOT mean that the company in question has provided details about their logging policy in their terms or privacy policies, only that they have not claimed "no logging", then immediately disproved it.

[40] No security or privacy setup truly offers 100% protection or is a bulletproof solution.

When a company uses hyperbole or otherwise claims 100% effectiveness for anonymity, privacy, security, or generally gives this impression - it misleads potential customers that don't know better and can harm the user who expects it to be true.

Some claims are more blatant than others, but any claim that could be construed as a surefire way to be anonymous is counted.

[41] These companies offer rewards such as extra data allowances or free service time to users posting about their service on social media. This clogs up research channels and pads the number of likes (and therefore attention) a given service or feature has that it might not otherwise.

This also includes affiliates who post "deals" on behalf of the company to bring in traffic.

This in turn could mislead the honest customer.

[42] Email or comment spam

[43] Companies expect their affiliates to use ethically acceptable copy (keywords, terms, metatags,

descriptions and webdesigns) in their advertising campaigns. Ethically acceptable copy is considered copy that in no way deceptive or impose upon the trademarks, copyrights or intellectual property of another product, company or entity. Purchasing advertisements on search engines with the names of the represented companies is strictly prohibited.

[44] This includes, but is not limited to, Federal Trade Commission 16 CFR Part 255 (or equivalent): Guides Concerning the Use of Endorsements and Testimonials in Advertising, which requires, among other criteria, that material connections between advertisers and endorsers be disclosed. This means that directories, review/rating sites, blogs and other websites, email or collateral that purport to provide an endorsement or assessment of an advertiser must prominently disclose the fact financial or inkind compensation is provided from the advertiser.

[45] Affiliates use ethically acceptable copy (keywords, terms, metatags, descriptions and webdesigns) in their advertising campaigns. Ethically acceptable copy is considered copy that in no way deceptive or impose upon the trademarks, copyrights or intellectual property of another product, company or entity. Purchasing advertisements on search engines with the names of the represented companies is strictly prohibited.

Affiliates in breach are listed in each relevant cell note.

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Affiliates that do not provide prominent disclosure are listed in each relevant cell note.

[47] Advertised, but not easy to find on the site and invite only.

[48] \$1 processing fee for refunds.

[49] No Logs

SMTP traffic is logged & disabled on all our servers

[50] 100% Private & Anonymous

[51] Says "2048-bit", but doesn't specify a protocol

[52] Says "2048-bit", but doesn't specify a protocol

[53] In case the service does not work, the user can ask for reimbursement of his service fees within the legal delay following the subscription, unless his access is terminated (eg. in case of micro-vpn 1 day offer). ActiVPN may refuse some requests if the customer did connect to several servers, or did connect at least five times.

[54] The DNS IP address should match with server exit-IP address. In some, rare circumstances you might see a 54... address. This happens when the "failover" DNS must be used because something is wrong on the VPN server DNS server.

[55] Refund available within 3 days or 5 GB used, whichever comes first.

[56] best10vpn.com

[57] best10vpn.com
vpncompare.co.uk

[58] Says "2048-bit", but doesn't specify a protocol

[59] Says "2048-bit", but doesn't specify a protocol

[60] Always anonymous, nothing logged

We collect... the IP address of the device from which [the user] signed up to our service

We may collect... choice of server location, time of connection to our server etc.

[61] stacksocial

[62] Refunds available for annual service, but NOT for monthly service.

[63] Logging - No

To the maximum extent permitted by applicable law, Anonymizer may monitor your use of the Anonymizer service, e-mail, or other electronic communications and may disclose such information

[64] No Logs what-so-ever.

[65] If you did not use the trial before purchase, Astrill will deny refunds based solely on those grounds.

Refund requires that you've used the trial before purchase and even then, only for technical reasons after that. (If you can't get the service working on your device)

[66] best10vpn.com

[67] best10vpn.com

[68] Only offered on select servers

[69] pcmag.com

[70] <http://www.pcadvisor.co.uk>

[71] bestvpnrating.com

[72] Technically, BeeVPN allows 14 days from PURCHASE to get money back, but as soon as you download their software, their terms state that you forfeit that right. The only exception to this is if you can't get their service working on your device at ALL - if you manage to send/receive any data using their service, again ANY REFUND is not applicable.

[73] xCloak

[74] Refunds available for nonthly or yearly subscriptions only ONLY after support declares that they can't resolve a technical issue.

[75] Says "2048-bit", but doesn't specify a protocol

[76] Says "2048-bit", but doesn't specify a protocol

[77] vpnranks.com

[78] best10vpn.com

[79] OpenVPN is secure enough to not be compromised by the NSA.

[80] vpnfan.com

[81] CactusVPN will not provide a refund unless you cannot connect to ANY server they provide, which means that they will most likely give you the runaround with support - and if you CAN connect to a server, even if it's a slow on in another country, they will not provide a refund.

They will also not provide a refund if you can't get the service working on your router.

It also appears that if you use the service for your mobile devices - you are NOT eligible for a refund.

Paypal subscriptions are also not eligible for refunds.

[82] best10vpn.com

[83] best10vpn.com

[84] "No Logs"

We only keep server logs

[85] 100% anonymous, safe and secure.

[86] 100% ANONYMOUS

[87] For Road Warrior accounts we only account for traffic. This happens without logging or storing any IP addresses. The accounting is done with a session time precision of 24 hours only, without doing session counts.

[88] For our Road Warrior product no data is mandatory. However, we prefer to have an email address so we can contact you for support. For some enterprise products we require IDs.

[89] SMTP traffic will always take a special route different from all other traffic.

[90] Within this period, users who wish to cancel will be given a full refund, provided that they have used no more than 2 GB of traffic. Dissatisfied users who go over the 2 GB limit will be entitled to a pro-rated refund (usage charged at 1 Euro/GB) during the 30 day period.

[91] "Full Internet
Anonymity"

[92] best10vpn.com
vpnrank.com

[93] Barbados itself isn't a fourteen eyes country, but it is a British Commonwealth Realm of the UK, which is.

[94] Site says "4096-bit Key Encryption", but doesn't specify a protocol

[95] Site says "4096-bit Key Encryption", but doesn't specify a protocol

[96] User is restricted to phone, tablet, laptop, "and 2 more devices" at the same time.

[97] You are entitled to a full refund for the new order under the following conditions:

- Your request for a refund is filed within 30 days from the date of order;
- Your account has not been temporarily blocked by us in connection with your violation of our terms of service delivery;
- You have used less than 10 GB of bandwidth (the total amount of incoming / outgoing information through the Service);
- Number of your connections to our service does not exceed 100;
- You asked for a solution to a technical problem with the Service in support of the Company, and received an official response on the impossibility of its elimination;
- Previously you did not claim the refund under this Policy.

If the amount of your inbound / outbound traffic exceeded 10 GB or order was made by you more than 30 days ago, we have the right to charge a pay for excess volume of your traffic and make you a partial refund. Such return is at our sole discretion.

Guarantee of refund applies to all new orders, with the exception of orders paid through the Apple iTunes Store. We can not return the money for such orders.

[98] Zero-logging [sic] service

- We store your IP address within 24 hours since you last connected

[99] vpnreviews.com
vpncompare.co.uk

[100] Cloak logs "The source port of each outgoing connection with start and end times"

[101] If you've purchased Cloak service through our website, we will happily refund your most recently paid month, no questions asked. (We're sorry, but we are unable to refund any months prior to the most recent.)

If you've purchased Cloak service through In App Purchase in one of our apps, we are (unfortunately) unable to directly refund your purchase. Please get in touch with iTunes Support and request a refund through them — they are the only people who can provide this refund.

[102] British Virgin Islands themselves aren't a fourteen eyes country, but they are a British Overseas Territory of the UK, which is.

[103] User is restricted to one computer, one mobile device, one router, and one streaming media device connected simultaneously.

[104] best10vpn.com

[105] vpnreviews.com
best10vpn.com
vpncritic.com
vpnstart.com
vpnfan.com
vpnrank.com
vpncompare.co.uk

[106] Faceless Secure Connection

[107] Free trial lasts for 1 year or 2 GB of data transmitted, whichever comes first.

[108] Privacy policy states: "If you register for an account with us, we may ask you for personal information such as name or contact details."

[109] No logs

We will store a time stamp, traffic amount and user id when you connect and disconnect to our VPN service.

[110] 128-bit encryption

[111] We may use [your information] for investigation purpose only under the condition that when violation of DMCA

[112] 128-bit

[113] 256-bit encryption

[114] CONTRADICTIONARY REFUND POLICY - Refund Policy

No refunds will be given in all cases. No refund will be possible for accounts deleted for violation of our terms of use.

IN ANOTHER PART OF THE SITE - All the orders are covered by our money back guarantee

You can receive a full refund if the following conditions are met:

This is the first order placed on your account (eg renewals are not eligible.)

If refund is requested within 30 days from the date of your order;

You have complied fully with Article 3 (prohibited uses) of our VPN service operating conditions;

You opened a support ticket with the reason for the cancellation of your service;

You use less than 100 MB of bandwidth (data transferred - total data sent and received by VPN)

You have not exceeded 10 sessions (the number of times you linked to our service); and

You have not already requested a refund following this rule (for example with another account).

No refund will be done for following reasons:

Access denied/degraded to an online site/service

Incorrect geolocation

Technical problem not attributable to Freedom-IP

If you have exceeded the bandwidth limit of 100 MB but your initial order is for a period longer than one month, we can issue you a partial refund based on your usage. These partial payments are made at our discretion.

[115] Become anonymous

[116] When using tokens.

[117] Additional simultaneous connections are available at additional expense.

[118] No refunds for app purchases, 30 day refund for company e-store.

[119] Private and untrackable, Hackers can't steal your stuff.

[120] Says "2048-bit", but doesn't specify a protocol

[121] Says "2048-bit", but doesn't specify a protocol

[122] Be untraceable - no one will be able to trace you back to get your private information, not even the best hackers and spying agencies, or even your government.

[123] Refund permitted only if user has not used more than 5GB of Bandwidth or exceeded 25 sessions.

[124] First party DNS Servers available on select servers.

[125] smartdns.com
bestsmartdns.com
getflixreview.com

[126] No refunds are offered for dissatisfaction about the speeds of the service or frequency of server outages.

[127] "Can't be hacked or monitored"
"Nobody can steal your data"

[128] You are entitled to a full refund if all of the following apply:

You notify GoVPN via email (support@govpnservice.com) within the first 30 days of the purchase that you wish to cancel.

Your bandwidth usage does not exceed 500MB (total of upload and download activity through the VPN).

You have purchased via Paypal or Google Checkout.

You have not previously claimed a refund from us.

[129] No Log

When you register we will collect your IP address.

[130] hide.me will not grant a refund if more than 500 MB have been transmitted on your account.

[131] Become truly anonymous on the web, and avoid government surveillance, identity thieves and other bad guys.

[132] 100% Anonymous

[133] HideIPVPN will not provide a refund unless you cannot connect to ANY server they provide, which means that they will most likely give you the runaround with support - and if you CAN connect to a server, even if it's a slow on in another country, they will not provide a refund.

They will also not provide a refund if you can't get the service working on your router.

It also appears that if you use the service for your mobile devices - you are NOT eligible for a refund.

Paypal subscriptions are also not eligible for refunds.

[134] vpnreviews.com

vpnrank.com

[135] This number is padded with areas that are not technically countries.

[136] Refund offered before 10 GB of data have been transmitted on your account, you have connected 100 or fewer times, whichever comes first.

[137] Enjoy complete security

[138] vpnreviews.com
best10vpn.com
vpnstart.com
vpnfan.com
vpnrank.com
vpncompare.co.uk

[139] Free version is ad supported.

[140] 2048 bit

[141] 2048 bit

[142] Additional connections are available in more expensive plans.

[143] Please note that refunds are only possible for orders with 7 Gbytes or less of used traffic. No refunds will be issued for orders with more than 7 Gbytes of used traffic.

[144] 100% Anonymous

[145] top10vpn.com
choosevpn.com

[146] We are gradually adding IPv6 to our servers, so far 5 ibVPN servers got this upgrade

[147] Up to 3 connections with the "Ultimate" plan.

[148] No logs

We will however record and keep the following data for 7 days:

- Time, date and location a VPN connection was made.
- Duration of the VPN connection.
- Bandwidth used during the connection.

[149] vpnreviews.com
vpncritic.com
vpnstart.com
vpnrank.com

[150] No Monitoring

[151] 100% Internet Anonymity

100% Anonymous

Government - We keep your web activity and Internet browsing private and anonymous.

[152] thetop10bestvpn.com
bestvpnservice.com

[153] "4096 bit encryption"

[154] "4096 bit encryption"

[155] We allow using up to 3 simultaneous connections from one username from one IP address - mobile devices and laptops would not be usable remotely at the same time as a desktop.

[156] Integrity.st is a new service and appears to still be developing their pricing model.

[157] Absolutely No Logs

Access attempts to our servers are logged

[158] Elite Proxy

[159] androidguys.com

[160] <https://torrentfreak.com/ipvanish-no-logging-vpn-led-homeland-security-to-comcast-user-180505/>

[161] best10vpn.com

[162] vpnreviews.com
vpncritic.com
vpnstart.com
vpnfan.com
vpnrank.com
vpncompare.co.uk

[163] Says "1024-bit", but doesn't specify a protocol

[164] vpnreviews.com
best10vpn.com
vpncritic.com
vpnrank.com

[165] Says "256-bit", but doesn't specify a protocol

[166] Ivacy will grant a refund within 7 days as long as the user has not connected more than 30 times or transmitted more than 500 MB of data

[167] vpnrank.com

[168] Gibraltar itself isn't a fourteen eyes country, but it is a British Overseas Territory of the UK, which is.

[169] IVPN upstream providers in the USA have threatened to disconnect their servers on multiple occasions as a result of the high number of DMCA notices they receive, so they kindly request that customers avoid USA based servers for P2P (including USA exit servers on multihop).

[170] In exceptional circumstances e.g. there is a technical issue which prevents you from connecting, IVPN may refund your account up to 30 days after your service being activated.

[171] Keepsolid Wise

[172] "Absolute Privacy"

[173] Says "256-bit", but doesn't specify a protocol

[174] Kopard allows 2 simultaneous connections at one time, however only one to a server.

[175] vpnranks.com

[176] A refund will be issued within 3 days if you have not transmitted more than 50 MB of data

[177] We do NOT keep logs.

The following Acceptable Use Policy (AUP) will set forth general and specific information in regards to Liberty VPN and its infrastructure. Infrastructure in this regard will consist of, but not be limited to, bandwidth, transport, servers, switches, IP address and any other equipment that will transmit, receive or otherwise be a vehicle of transmission of data of any sort

[178] So your internet activity cannot be monitored

[179] Refund only available if you can't connect to LimeVPN servers using all VPN connections included into your package (meaning if even only one works with a slow ping on the other side of the planet, you're out of luck).

[180] No Logging Policy

We will however record the following data:

- time, date and location vpn connection was made
- duration of the vpn connection
- bandwidth used during the connection

[181] IP Modulation

[182] A refund will be granted as long as the user has not "used an unreasonable amount of resources".

[183] vpnranks.com
vpncompare.co.uk

[184] Anonymous browsing

[185] vpnreviews.com

[186] MyVPN.pro offers a 3 day plan.

[187] Free trial is over in 14 days or 30GB used, whichever comes first.

[188] NSA-proof

[189] NolimitVPN allow torrents as long as they do not receive a DMCA complaint. Please note that your account may be permanently blocked if their system receives several complaints.

[190] Says "256-bit", but doesn't specify a protocol

[191] "Absolute anonymity"

our VPN service makes you completely anonymous on the Internet.

Makes your Internet traffic impossible to decrypt

[192] Officially, NordVPN allows you 6 simultaneous connections. However, only one device can be connected to any one server with a given protocol. So for instance, a phone could be connected to a server using UDP and OpenVPN, but a PC couldn't also be connected to it using the same protocols. For this reason, you cannot actually have simultaneous devices to the fastest server from your location with the best possible routing, using the same level of security - The user only has one true "ideal" connection.

[193] NordVPN reserves the right to suspend, terminate, or refuse service to anyone at any time for any reason.

[194] "Complete Privacy"

[195] vpnreviews.com
best10vpn.com
vpncritic.com
vpnrank.com
vpncompare.co.uk

[196] SQUID proxy

[197] NVPN ONLY refunds if the service has been down, or the client is actually technically unable to connect to their service.

[198] Browse 100% stealth and Anonymous!

100% safe!

[199] Says "256-bit", but doesn't specify a protocol

[200] Cisco Anyconnect

[201] Be Completely Anonymous

[202] best10vpn

[203] best10vpn

[204] Opera uses SurfEasy VPN service, the information on their record here is based solely on their website's documentation.

[205] It should be noted that Opera Software is largely backed by Chinese investors as of Feb 2016.

[206] vpnreviews.com
vpnstart.com
vpnfan.com
vpnrank.com

[207] Only 5 day refund window for monthly plans

[208] Only on select servers

[209] Squid proxies

[210] best10vpn.com

[211] vpnreviews.com
best10vpn.com
vpncritic.com
vpnstart.com
vpnfan.com
vpnranks.com
vpncompare.co.uk

[212] PrivatePackets.io is a service which will deploy a personal virtual VPN server with root access for the user to administrate.

[213] British Indian Ocean itself isn't a fourteen eyes country, but it is a British Overseas Territory of the UK, which is.

[214] PrivatePackets.io is a unique service which allows the user to administrate their own private virtual VPN server. User can change settings to not log - however Digital Ocean, who fulfils the service does monitor how their service is used.

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[219] PrivatePackets.io is a unique service which allows the user to administrate their own private virtual VPN server. User can change DNS service to whichever they wish.

[220] PrivatePackets.io is a unique service which allows the user to administrate their own private virtual VPN server. User can change IPv6 settings to whichever they wish.

[221] PrivatePackets.io is a unique service which allows the user to administrate their own private virtual VPN server. User can configure whichever additional obfuscation layers they wish.

[222] PrivatePackets.io is a unique service which allows the user to administrate their own private virtual VPN server. User can configure whichever additional obfuscation layers they wish.

[223] PrivatePackets.io is a unique service which allows the user to administrate their own private virtual VPN server. User can configure whichever additional obfuscation layers they wish.

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[226] PrivatePackets.io is a unique service which allows the user to administrate their own private virtual

VPN server. User can configure whichever additional obfuscation layers they wish.

[227] PrivatePackets.io is a unique service which allows the user to administrate their own private virtual VPN server. User can configure whichever additional obfuscation layers they wish.

[228] PrivatePackets.io is a unique service which allows the user to administrate their own private virtual VPN server. User can block or keep open any SMTP ports they wish.

[229] PrivatePackets.io is a unique service which allows the user to administrate their own private virtual VPN server. User can block or keep open any P2P ports they wish.

[230] PrivatePackets.io is a unique service which allows the user to administrate their own private virtual VPN server. User can hypothetically connect as many devices as they wish as it's their VPN server.

[231] The server you use from PrivatePackets.io is a dedicated DigitalOcean virtual VPN server.

[232] Service also requires a one-time \$3 deployment fee.

[233] PrivateTunnel allows refunds on our data packs given these scenarios:

- Single purchase, with usage amounts of less than 500 MB (free tier)

 - Full refund, if purchase is made within the last 90 days.

- Single purchase, with usage amounts greater than 500 MB (free tier)

 - Prorated refund, based on the usage that has been billed to the account, if purchase is made within the last 90 days.

 - Single purchase, made over 90 days ago

 - Not eligible for refund

 - Multiple purchases, with all purchases made within 90 days

 - Refund up to the last unused data pack (e.g. if you bought four \$12 50 GB data packs worth 200 GB and you used 75 GB, then a refund of two \$12 50 GB data packs should be due)

 - Multiple purchases, with some purchases made within 90 days

 - Same as above, although unused data packs purchased over 90 days ago cannot be refunded

 - Multiple purchases, with all purchases made over 90 days ago

 - Not eligible for refund

 - Accounts terminated onrequest, or suspended due to abuse / misuse of service

 - Not eligible for refund

 - Accounts with no bandwidth left on data plan(s)

 - Not eligible for refund

 - Purchases made over Apple iTunes

 - Not eligible for refund due to processor limitations

[234] 3 day subscriptions are available.

[235] Refunds available on Paypal purchases within 7 days.

[236] vpncompare.co.uk

[237] Using non-standard key size

[238] Using non-standard key size

[239] ProXPN allows a number of simultaneous connections equal to the number of clusters on their network, however only one to each. This means that you are technically allowed multiple connections, but only one to the nearest server where you would likely get the best ping.

[240] Free accounts have limited functionality.

[241] With proXPN, no one can...

See the websites you visit or record your online activity

Wirelessly intercept banking details, instant messages, or passwords

Trace your connection to find out the current location of your device

[242] vpncompare.co.uk

[243] Refunds available only if you have not used more than 500MB of bandwidth or connected more than 30 times.

[244] best10vpn.com

[245] vpnreviews.com

best10vpn.com

vpncritic.com

vpnfan.com

vpnrank.com

[246] 100% ANONYMOUS

[247] 2 Devices per server

[248] androidcommunity.com

[249] "We do not log"

Limited bandwidth

[250] "Bulletproof"

[251] We Don't Keep Logs

What Safer Social Ltd. Retains From SaferVPN sessions:

- a time stamp when you connect and disconnect to our VPN service;
- the amount of data transmitted (upload and download) during your session;
- the IP address used by you to connect to our VPN;
- the IP address of the individual VPN server used by you.

[252] best10vpn.com

[253] best10vpn.com

vpnrank.com

[254] Not to be confused with securevpn.pro

[255] There are some extreme restrictions for using this service's free version including only 1 concurrent device and a 20 min limit for the VPN connection.

[256] Secure VPN let's you keep your online activity 100% private!

you can rest assured that your Internet activity is 100% private and safe wherever you are

[257] biglittlegEEK.com

[258] Not to be confused with securevpn.pro

[259] Refunds are pro-rated based on the amount of time left on the service.

[260] Says "128-bit", but doesn't specify a protocol

[261] We will charge you only for the days you used the slot (or for the percentage of bandwidth used, whichever is bigger) and refund the rest.

[262] "100% Protection & Privacy"

[263] Says "2048-bit", but doesn't specify a protocol

[264] Says "2048-bit", but doesn't specify a protocol

[265] Refunds can only be completed if you can not to use the ShadeYou VPN service due to the company's fault and are not able to resolve the issue with their support.

[266] 100% Anonymity

[267] vpnRANKS.com

[268] HYDRA

[269] Limited, block pricing available.

[270] SlickVPN protects your PRIVACY and prevents ANYONE from monitoring, throttling, and buffering your online communications and internet activity.

[271] vpnfan.com

[272] the app version uses serial codes, and lets the user choose whether they want to bind their email to the serial code

[273] Steganos Online Shield VPN can be used for up to 500 MB / month for free

[274] Complete Online Security

[275] best10vpn.com

[276] vpnreviews.com

best10vpn.com

vpnstart.com

vpnfan.com

vpnRANKS.com

vpncompare.co.uk

[277] vpnreviews.com

vpnRANKS.com

[278] StealthVPN

[279] 4096 bit encryption

[280] 4096 bit encryption

[281] Refunds will be granted only in case there are significant problems with your VPN package and you are still not able to connect even with the help of our highly professional customer support.

[282] 100% SECURITY

Absolute Anonymity

[283] Our no-log VPN

We will record your aggregate bandwidth usage for billing and network operations and support;

[284] We don't keep any logs nor record private data, period!

Every time you start our service we track the time and the amount of data you consume

[285] Bullet Proof Encryption

[286] Refunds can be denied within the 7 day period in cases of "excessive usage".

[287] 100% Anonymous

[288] best10vpn.com

[289] vpncompare.co.uk

[290] "100% Anonymity"

[291] You can contact the support team and they will whitelist your SMTP server.

[292] A refund will be considered if the customer has taken reasonable steps to use the service but is unable to.

[293] Our policy is to never log, dismantle or interfere with data you send to or receive from remote hosts on the internet.

We do keep connection logs for a brief time in order to be able to put a stop to mass scans, denial of service attacks and other abuse of the system.

[294] pcmag.com
vpncreative.com
vpensp.com

[295] 256-bit encryption

[296] "Zero Monitoring"

"We collect the following log files: when you logged into the Services, the IP from which you logged in, and your user name. We maintain authentication logs which include source IP address, VPN username and VPN protocol"

[297] "You are now Totally Secure"

"Total Anonymity"

[298] bestvpn.com
bestreviews.net
consumeradvocate.org

[299] A refund will not be offered in the case the bandwidth usage exceeds 1 GB.

[300] best10vpn.com

[301] vpnreviews.com
vpnrank.com
vpncompare.co.uk

[302] Says "2048-bit", but doesn't specify a protocol

[303] Says "2048-bit", but doesn't specify a protocol

[304] Weekly subscriptions are available.

[305] Digging around on the site, you can find a statement about refunds being available for users who can't get their issue resolved through support, but no time is specified.

[306] Barbados itself isn't a fourteen eyes country, but it is a British Commonwealth Realm of the UK, which is.

[307] Account holders on annual plans may cancel their account at any time. Full refunds will only be issued to account holders who voluntarily cancel their annual subscription within the first 30 days after purchase.

[308] With total privacy

[309] No logging

Your IP address is saved in order to identify your account with our services

[310] On select servers

[311]
No Logs! policy

No logs are being analysed or kept on our servers

However, we collect the IP addresses of all visitors to our Site

[312] Scramble OpenVPN

[313] 2048-bit

[314] 2048-bit

[315] vpncoupons.com

[316] Deep Packet Inspection Shield

[317] VPN Gate is run by an assortment of volunteers, P2P capability may vary by server and location.

[318] Refund only available for non-working service (not counting P2P) after working with support to resolve issues.

[319] vpnreviews.com

[320] "128bit encryption" [sic]

[321] "You are totally secure while connected to our servers. No one can tap into your communication"

[322] securethoughts.com

[323] SecureProxy

[324] best10vpn.com

[325] best10vpn.com
vpncritic.com
vpncompare.co.uk

[326] Be totally invisible

[327] vpnranks.com

[328] Refund available if
you have not exceeded 100 sessions and used less than 10GB of bandwidth.

[329] We encrypt your Internet traffic with unbreakable 256 bits AES encryption

[330] vpnranks.com

[331] "128-bit encryption keys"

[332] If you are unable to access the VPN Services from your hardware, after you have subscribed, you will notify us via the Support Centre or Help Form, within 30 days of subscribing, and we will attempt to activate the service by way of a variety of connection methods and, if we are unable to activate the service using any of those connection methods, you may request a refund in writing and we will refund your subscription fee.

[333] We keep no logs

We will store a time stamp and the server address that hosts the connection, the amount data transmitted (up- and download) during your session.

[334] bestvpnproviders.net

[335] 1024 bit

[336] 1024 bit

[337] choosevpn.com

[338] Complete anonymity

[339] bestreviews.net
vpncritic.com
vpncreative.net

[340] "Your connection is now successful; and all of your online activities are 100% secure and anonymous while connected to VPNT."

[341] vpnranks.com

[342] Chameleon

[343] best10vpn.com

[344] vpnreviews.com
best10vpn.com
vpncritic.com
vpnstart.com
vpnfan.com
vpncompare.co.uk

[345] vpnreviews.com

[346] allvpn.org

[347] If in any case you think you are eligible for a refund, please contact support@wifimask.com and we'll figure it out.

[348] 4D Stealth

[349] Says "256-bit", but doesn't specify a protocol

[350] Refund only available if you have not used more than 500MB of bandwidth or you have not exceeded 20 sessions Whichever comes first.

[351] vpnreviews.com

[352] For "unlimited" accounts, bandwidth is not logged.

[353] ZenMate is like wearing a cloak of invisibility - you can go anywhere undetected.

[354] Trial has limited functionality.

[355] Refund available if ou have used less than 2GB of bandwidth.

[356] Zero logs

we may also gather data on connection information, including the timing and size of all packets sent over the Internet during a session

[357] We have created a wide range of solutions, which can guarantee the privacy protection.

[358] vpnhook.com
vpnlist.ru

[359] AntiDPI

[360] "100% Online Identity and Data Protection"

[361] vpnranks.com