

IGeLU 2015 MEETING BUDAPEST

Pre-Conference Events

All activities will take place at the Library and Information Centre, Hungarian Academy of Sciences

Time	Session	Room	Track	Monday 31 August 2015
10:00-17:00	0.1	Vasarely Room (ground floor)	IGeLU SC	IGeLU Steering Committee Meeting
13:00-17:00	0.2	Conference Room (2nd floor)	IGeLU PWG Coordinators	IGeLU PWG Coordinators Meeting
10:00-17:00	0.3	Digital Study (2nd floor)	ELUNA SC	ELUNA Steering Committee Meeting

Time	Session	Room	Track	Tuesday 1 September 2015
9:00-13:00	I	Conference Room (2nd floor)	SC, PWG and SIWG Coords	IGeLU Steering Committee and Product and Special Interest Working Group Coordinators meeting (with sandwiches for lunch 13:00-14:00)
14:00-16:00	II	Conference Room (2nd floor)	SC, INUG, PWG & SIWG Coords	Joint IGeLU SC and National/Regional User Group Representatives meeting (including PWG and SIWG Coordinators)
16:00-16:30	III	Lounge (2nd floor)	SC, INUG, PWG, SIWG Coords & Ex Libris	Coffee Break and Social Time IGeLU SC/INUG/PWG/SIWG and Ex Libris Management
16:30-18:00	IV	Conference Room (2nd floor)	SC, INUG, PWG, SIWG Coords & Ex Libris	IGeLU SC/INUG/PWG/SIWG and Ex Libris Management Meeting
9:00-18:00	V	Digital Study (2nd floor)	ELUNA SC	ELUNA Steering Committee Meeting

13:00-17:00	Library of the Hungarian Academy of Sciences		Registration
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13:30-17:00	LIBRARY TOURS
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17:30-19:00	TOURS through the Hungarian Parliament Don't forget to register your ID before August 24 and take your ID with you
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19:00-21:00	RECEPTION at the Hungarian Parliament Gate will be closed at 19:15 - no new arrivals after that. Don't forget to register your ID before August 24 and take your ID with you
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Conference Events

Wednesday 2 September 2015

All activities except the social events will take place at Budapest University of Technology and Economics (BME)

All Plenary sessions will be held at BME, Building Q, hall Q1

All Breakout Sessions will be held in various halls at BME, Building Q

8:00				Registration open
9:00-10:00	1	Q1	Plenary	Opening Session - Welcome Remarks: -- István Monok, Director General, Library and Information Centre of the Hungarian Academy of Sciences -- Jiri Kende, Chair, IGeLU Steering Committee (SC) - Ex Libris Corporate Update -- Matti Shem Tov, President and CEO, Ex Libris -- Moderator: Jiri Kende This session will include the announcement of the Azriel Morag Award for Innovation, presented by Daniela Morag
10:00-11:00	2	Q1	Plenary	Research data in library context - Dr. Jan Brase, Head of Research and Development, Göttingen State and University Library -- Moderator: Naomi Greidinger, Deputy Library Director, University of Haifa; IGeLU SC The last decade has seen a tremendous paradigm shift in the way we access, store and define information. Libraries have to redefine their basic services to cope with growing expectations and changing needs of their users. The growing importance of research data opened a new field where libraries already have started to play new and active roles. With their ability to adapt to new challenges, their general acceptance by the community as trustworthy institutions and their persistence, libraries have the chance to play an important role as guide in the growing overflow of information that we face today.
11:00-11:30				Coffee break
<i>Ex Libris Product and Support Consultation Room = A227</i>			Ex Libris Product and Support Consultations	

11:30-13:00	3	Q1	Plenary	<p>Ex Libris Strategy and Operations Update</p> <ul style="list-style-type: none"> - Ofer Mosseri, Corporate VP, General Manager Europe, Ex Libris - Oren Beit-Arie, Chief Strategy Officer, Ex Libris - Yair Amsterdam, Chief Operations Officer, Ex Libris - Hugh Griffiths, VP Mobile Campus Solutions, Ex Libris <p>-- Moderator: Mark Dehmlow, Program Director, Library Information Technology, University of Notre Dame; IGeLU SC</p> <p>Ex Libris management will describe the company's strategy and give updates on where it and the products are going.</p>
13:00-14:30		Lunch break		
A227		Ex Libris Product and Support Consultations		
14:30-15:30	4	Q1	Plenary	<p>IGeLU Update and Assembly of Members</p> <ul style="list-style-type: none"> - IGeLU Chair's Report - Presentation and approval of budget - Introduction of the Chair and Steering Committee candidates - Other - Voting for the election of the Chair <p>-- Moderator: Jiri Kende, Chair, IGeLU SC</p>
15:30-16:00		Coffee break		
A227		Ex Libris Product and Support Consultations		
16:00-17:00		5 Breakouts for session #5		
16:00-16:30	5.11	AF15	Alma	<p>Alma one year after STP: Organizational change of ERM</p> <ul style="list-style-type: none"> - Gijs Noels, Business consultant, KU Leuven/LIBIS <p>The goal of this session is to give insight into how the Alma implementation influenced some of the "best" practices of the LIBISnet KULeuven Library services. Starting from "Why did we opt for Alma and become a development partner back in 2009", we will discuss the implementation phase and how we used Alma as a tool to create "change awareness" within the library. Subsequently we will reflect on the current situation and how organizational changes have been applied so far. In particular we will focus on the management of e-sources and the re-organization we're experiencing at the moment.</p> <ul style="list-style-type: none"> - Introduction - Re-organization concerning the management of e-sources - Former and new best practices - The meaning of centralization <-> decentralization within the KULeuven context - Best practices concerning consortia flows - Related best practices: e.g. SAP-Alma Link - Plans for the future?
16:30-17:00	5.12		Alma	<p>Alma one year after STP: implementing batch services</p> <ul style="list-style-type: none"> - Bart Peeters, Head of operations, KU Leuven/LIBIS <p>In this session we will discuss the possibilities for implementing batch services, such as import, export and bibliographic maintenance. For LIBIS, a service provider maintaining a library network of 30 Alma institutions, this is an important part of our daily activities. Alma already offers several tools to support this type of work such as Alma job management and Alma and Primo web services, but our final goal is to automate these tasks as much as possible. We will discuss the obstacles we encountered and the workarounds that are possible. We will also suggest some possible enhancements to simplify the implementation of batch services, specifically in a networked environment.</p> <ul style="list-style-type: none"> - Intro of the LIBIS Alma architecture: IZ - NZ - CZ - Use cases/topics: import and export of holding records, batch updates of bib and holding records in a networked environment, transparency of the link between IZ and NZ (set management, web services, suppressed records, etc.), scripts and job submission. <p>-- Moderator: Naomi Greidinger, Deputy Library Director, University of Haifa; IGeLU SC</p>
16:00-17:00	5.2	Q1	Primo	<p>UX at Imperial: a case study of qualitative approaches to Primo usability studies</p> <ul style="list-style-type: none"> - Karine Larose, Systems Librarian, Imperial College London - Andrew Preater, Head of Library Information Systems, Imperial College London <p>-- Moderator: Mark Dehmlow, Program Director, Library Information Technology, University of Notre Dame; IGeLU SC</p> <p>We will present the outcomes of the two user experience (UX) investigations conducted this year at Imperial College London on Primo and Primo Central. We will explore students' experiences and expectations of Primo; show examples of how UX investigation has informed our understanding of how to improve the Primo interface and provided us with direction for future iterations of research and improvements. We will offer insights in how to conduct user experience investigation including research and data analysis on Primo using qualitative, ethnographic methods and development of theory using a grounded theory approach. Along the way we'll discuss the challenges and difficulties that come with doing UX investigation and share our lessons learned about how to avoid them. This session is suitable for those who are currently doing, or planning on doing, UX and usability research on their Primo platform or anyone interested in usability studies in general.</p>
16:00-16:30	5.31	BF12	Primo	<p>Library Maps : Extending Primo functionality through lightboxes</p> <ul style="list-style-type: none"> - Edward Craft, Digital Library Systems Specialist, University of Birmingham <p>When faced with the challenge of adding library maps to OvP at the University of Birmingham, the solution of employing Primo's existing lightbox design proved so convenient it was reused to add further functionality in other areas. The pros and cons of this approach are discussed with examples of both in-house and external developments.</p>
16:30-17:00	5.32		Primo	<p>KOBV Regional Portal - Integration of Primo Central Index</p> <ul style="list-style-type: none"> - Stefan Lohrum, IT Manager, Zuse Institute / KOBV <p>The KOBV Portal is the regional library portal for Berlin and Brandenburg. It contains data from more than 50 libraries. In order to provide access to online resources, the Primo Central Index is integrated using its API. The complete implementation process has been accompanied by the Berlin School of Library and Information Science who also did user acceptance testing. In this presentation we will demonstrate and discuss the workarounds and issues that exist with the knowledge base, availability, deep links and marking cleared records. Among other things, the correct display of freely available and licensed online resources in the libraries is an issue.</p> <p>-- Moderator: Fiona Burton, Associate University Librarian, Resources, Macquarie University</p>
16:00-16:30	5.41		Rosetta	<p>Archiving and Presenting Journals with Rosetta</p> <ul style="list-style-type: none"> - Matthias Gross, Head of Bavarian Virtual Library, Bavarian State Library

16:30-17:00	5.42	BF09	Rosetta	<p>Digitized periodicals are an important type of material requiring long term preservation. As there is a variety of common journal structures, a flexible and robust solution, as well as a user-friendly presentation, is needed to meet preservation issues. Complementary to an option using collections, BSB has reviewed their DigiTool-based METS approach and implemented a variant fitted to Rosetta, the crucial points of which are presented in detail.</p> <p>Tools for Digital Humanities: Implementation of the Mirador high-resolution viewer on Rosetta - Roxanne Wyns, Business Consultant, KU Leuven/LIBIS - Stephan Pauls, Software architect</p> <p>There is increased use of digital resources in humanities research and the expectations towards accessibility are high. Researchers want their material to be available faster, in higher resolution and in multiple formats. They want tools for deep magnification of artworks and manuscripts, for browsing through complex objects in a heartbeat, and for comparing multiple image-based resources stored in digital repositories all over the world. In this context LIBIS (KU Leuven), in collaboration with the Alamire foundation, initiated an infrastructure project to implement a new viewer for the consultation of medieval music manuscripts archived in the Rosetta instance of KU Leuven. This presentation will highlight the requirements of the research group, the investigation and selection of the IIIF framework and Mirador viewer, the implementation of this tool in Rosetta and our future development plans such as the generation of watermarks, derivatives on the fly and multi-spectral image viewing.</p> <p>-- Moderator: Luis Miguel Costa, Faculdade de Engenharia UP, University of Porto</p>
16:00-17:00	5.5	BF13	CANCELLED	<p>Capes Portal of Journals: 15 years of challenges, innovation and success - Roger Luiz Itai, Technical Coordinator, Capes/RNP - Claudio Fabricio da Silva, Capes/RNP -- Moderator: Mandy Stewart, Resource Discovery Manager, British Library</p> <p>Capes is a government organization responsible for the promotion of quality in Brazilian higher education. The agency also encourages international scientific cooperation and defines the assessment of the Brazilian post-graduation system. In this context, the Capes Portal of Journals is an important research instrument for the benefit of the entire Brazilian education system. It offers access to the most factual and qualified scientific material. In 2014, Capes provided:</p> <p>(1) full access to 37 thousand signed titles (2) reached over 420 institutions in an academic consortium (3) more than 280 thousand daily accesses</p> <p>This access was provided on a 93 million US dollars/year budget. This presentation will highlight the strategy behind the Portal to make it a major solution that provides democratic access to scientific content in Brazil.</p>
16:00-16:30	5.61		Other	<p>Integrations, APIs, and the introduction of the Library Data Layer - Ben Dalwood, Software Developer, University of South Australia</p> <p>The University of South Australia Library has deployed a number of customised solutions for integrations between our vended library products. This includes building a vendor agnostic data layer to feed all of our patron services - ensuring efficient, reliable, and easy migrations between vendor products - and development of a customised discovery interface. In 2014, we implemented a seamless migration for patrons from Voyager to Alma and Summon to Primo. This talk will focus on our migration process, our experiences with working with the Ex Libris suite of APIs, and the extent to which we have and will be able to integrate with institution applications, including single sign-on for streaming media and course e-readings with Moodle.</p>
16:30-17:00	5.62	AF16	Other	<p>A Day for Developers: Experiments in Interoperability and Linked Open Data - Corey Harper, Metadata Services Librarian, New York University; Linked Open Data SIWG Coordinator - Masud Khokhar, Head of Digital Innovation, Lancaster University Library; Interoperability SIWG Coordinator</p> <p>This talk will offer a high-level preview of the Developers Day content, with a focus on Primo's experimental JSON-LD API and on using Ionic with Primo's APIs to develop and deploy cross-platform mobile applications. The presentation will also discuss opportunities and challenges related to Ex Libris' current approach to LOD and to Interoperability. Developers Day is a new IGeLU event organized by the Interoperability and Linked Open Data Special Interest Working Groups. The post-conference event aims to supplement IGeLU with developer presented and developer focused content, including lightning talks and breakout sessions.</p> <p>-- Moderator: Dave Allen, Manager Operations, ICTS, State Library of Queensland</p>
16:00-17:00	5.7	BF08	Alma	<p>Alma Resource Sharing - End to End review - Moshe Shechter, Alma Product Manager, Ex Libris</p>
17:00-18:00	6	Product and Special Interest Working Group Breakouts		
	In most of the breakout sessions below, there will be information on new releases and product direction followed by the PWG/SIWG business meeting which will include a report of the activities of the PWG/SIWG and general discussion.			
	6.1	BF12	Alma	<p>Alma PWG Business Meeting -- Moderator: Betsy Friesen, Director Data Management & Access, University Libraries, University of Minnesota; Alma PWG Coordinator</p> <p>Meeting of the Joint IGeLU/ELUNA Alma PWG. This meeting is open to all. A short business meeting reviewing membership and activities of the PWG for the past year will begin the session. The primary purpose of this session is to hear from users about their Alma experience and determine the focus of PWG activities for the next year. The agenda will be announced via ALMA-L in August. The Alma product update will be in Session 7.</p>
	6.2	Q1	Primo	<p>Combined Primo and MetaLib PWG Business Meeting -- Moderator: Christian Hänger, Head of Digital Library Services, University of Mannheim, Primo/ML PWG Coordinator</p> <p>This session is a business meeting of the combined Primo/MetaLib PWG during which the group will hear reports of the group's activities and continue to work on the processes needed to make the combined group effective. The Primo product update will be in session 12.</p>
	6.3	AF15	SFX	<p>SFX Product Update, Roadmap and Q&A (30 min) - Christine Stohn, Product Manager, Ex Libris SFX PWG Business Meeting (30 min) -- Moderator: Bas Vat, Manager Library Process Support Division, Leiden University Libraries; SFX PWG Coordinator</p> <p>Our session will begin with the SFX product update from Christine Stohn and will be followed by a business meeting which will include a review of the activities of the PWG (with respect to enhancements review and voting). We will discuss the details facing the merger of the IGeLU SFX PWG into a Joint IGeLU/ELUNA SFX PWG and the proposed candidate chair Rich Wenger, E-Resource Systems Manager, MIT (Massachusetts Institute of Technology) will be introduced.</p>

	6.4	AF16	Voyager	<p>Voyager Product Update, Roadmap and Q&A - Mike Dicus, Voyager Product Manager, Ex Libris Voyager PWG Business Meeting -- Moderator: Nicholas Volk, Systems Specialist, The National Library of Finland</p> <p>Our session will begin with the Voyager product update from Mike Dicus and will be followed by a business meeting which will include a review of the activities of the Joint IGeLU/ELUNA PWG (with respect to enhancements review and voting). We will discuss the challenges facing the Voyager PWG as the Voyager product base internationally continues to decline, as more and more sites move to Alma.</p>
	6.5	BF13	Rosetta	<p>Rosetta Product Update, Roadmap and Q&A - Adi Alter, Digital Resources Product Manager, Ex Libris Rosetta Business Meeting -- Moderator: Matthias Groß, Head of Bavarian Virtual Library, Bavarian State Library</p> <p>This session will begin with a Rosetta product update and be followed by an opportunity for Rosetta customers to discuss the possibilities of a Rosetta Product Working Group. All interested parties are encouraged to attend.</p>
	6.6	BF09	Alma	<p>Unlocking Your Library with the Alma Developer Network - Josh Weisman, Development Director, Resource Management, Ex Libris</p> <p>The Alma Developer Network is the key to unlocking the true power of Alma in your organization and a way to extend the services provided by the library. In the year since the Developer Network was launched, the breadth and depth of the API coverage has expanded considerably. In this session, we will present highlights of the functionality the APIs make available, and we will explore some real-life integrations and applications that institutions have developed with the Developer Network.</p>
Evening on your own to enjoy Budapest				
Thursday 3 September 2015				
8:00		Registration open		
9:00 - 10:30	7	Q1	Alma	<p>Alma Product Update, Roadmap and Q&A - Bar Veinstein, VP Resource Management Solutions, Ex Libris - Dvir Hoffman, VP Product Management and Marketing, Ex Libris -- Moderator: Betsy Friesen, Director Data Management & Access, University Libraries, University of Minnesota; Alma PWG Coordinator</p> <p>The Alma PWG business meeting will be in Session 6.1.</p>
10:30-11:00		Coffee break		
A227		Ex Libris Product and Support Consultations		
11:00-12:30	8		Product and Special Interest Working Group Breakouts	
In most of the breakout sessions below, there will be information on new releases and product direction followed by the PWG/SIWG business meeting which will include a report of the activities of the PWG/SIWG and general discussion.				
11:00-12:30	8.1	Q1	Aleph	<p>Aleph Product Update, Roadmap and Q&A - Carmit Marcus, Director of Product Management and Partnerships, Ex Libris Aleph PWG Business Meeting -- Moderator: Augusto Ribeiro, Documentation and Information Management, University of Porto; Aleph PWG Coordinator</p>
11:00-12:30	8.2	BF12	Interoperability SIWG, Linked Open Data SIWG	<p>Joint Interoperability & Linked Open Data SIWG Meeting -- Moderators: Corey Harper, Metadata Services Librarian, New York University; Linked Open Data SIWG Coordinator & Masud Khokhar, Head of Digital Innovation, Lancaster University Library; Interoperability SIWG Coordinator</p> <p>During this joint SIWG business meeting, both groups will report on activities over the past year, including ELUNA sessions, Developers Day, the continued gathering of use cases, and expanding collaboration between the SIWGs. Next steps will be discussed, including ongoing collaboration, activities for the coming year, and a review of group membership. We are working closely with Ex Libris on various interoperability & LOD initiatives and Ex Libris representative(s) will be present during this meeting to answer your questions. We also anticipate a presentation from Ex Libris on forthcoming interoperability and LOD features in Primo & Alma. This meeting is open to all.</p>
11:00-12:30	8.3	BF09	Consortia SIWG	<p>Consortia SIWG Meeting - Reports of customers - Discussion - Alma Collaborative Networks -- Asaf Kline, Director, Alma Product Manager, Ex Libris - Business Meeting -- Moderator: Peter Klien, Press Officer, The Austrian Library Network (OBVSG); Coordinator IGeLU SIWG on Consortia; IGeLU SC</p> <p>The session will start with an introduction of the consortia present at the conference and a status update of existing or planned Alma consortia. The following presentation will provide an opportunity for participants to hear from Ex Libris about its plans for supporting consortia in Alma. Discussion with customers and Ex Libris will be encouraged throughout. A SIWG business meeting will complete the session.</p>
11:00-12:00	8.4	AF15	Primo	<p>Discovery beyond searching (60 minutes) - Christine Stohn, Product Manager, Ex Libris</p> <p>Users come to library discovery systems for many different reasons. For example they may be looking for a quick overview of a specific topic, the newest articles in their research area, or material for an undergraduate course assignment or research project. Alternatively they may simply need to gain access to a specific book or article. Recent Ex Libris user studies show that users treat discovery as a learning experience beyond just searching and expect to find items that are outside the parameters of material they already know about; without knowing all the terms necessary to find them by a search query. In this session we will discuss the new discovery features that we are planning to add to Primo in 2015 and 2016 to enhance the user experience, and our considerations for their design. New features include: - New user interface for web and mobile use; - Exploration tools for discovery via connections and clustering; - Enhanced personalization to tailor result lists to every user individual need.</p>
11:00-12:00	8.5	AF16	Alma	<p>Alma Analytics: Tips and Tricks (60 minutes) - Yoel Kortick, Senior Librarian, Ex Libris</p> <p>This session will provide tips and insights in how to build useful reports and focus on accessing these reports via various methods, as well as providing an update on our roadmap plans in this area.</p>
11:00-11:45	8.6	BF13	Other	<p>Customer Communication in Ex Libris Operations (45 minutes) - Martin Büscher, Director of Support, Ex Libris</p>

				This session will provide information regarding channels and tools Ex Libris Cloud and Support Departments are using to communicate to Ex Libris Customers.
12:30-13:45				Lunch break
				Lunch - IGeLU and ELUNA Steering Committees
A227				Ex Libris Product and Support Consultations
13:45-14:55	9	Q1	Plenary	Ex Libris General Q&A -- Moderator: Peter Klien, Press Officer, The Austrian Library Network (OBVSG); IGeLU SC A tradition at IGeLU conferences, this session gives Ex Libris an opportunity to respond to general questions submitted in advance by the customers about the company and its directions.
15:00-16:00				Breakouts for session #10
15:00-15:30	10.11		Alma	Migrating to Alma: Data and Functionality Testing - Maureen Oile-LaJoie, Head of Library Systems and Technology, University of Wisconsin-River Falls The University of Wisconsin System migrated from Voyager to Alma and moved from 14 individual catalogs to a shared catalog using the network zone. This necessitated the coordination of testing of data from the 14 Voyager installations into the new Alma environment. This session will outline how the testing of the data migration and functional issues was handled during the three different phases of implementation: a 3 campus test load, a 14 campus system-wide test migration, and the final production load. This session will look at the testing protocols that were developed and the communication mechanisms that were used to facilitate testing. While the UW System moved to Alma from Voyager as a consortium, the testing protocols developed are relevant to any institution migrating to Alma from any integrated library system.
15:30-16:00	10.12	AF15	Alma	Migration from Millennium to Alma. Issues and challenges. A case study from La Trobe University Library. - Simon Huggard, Deputy Director, Research and Collections, La Trobe University This presentation outlines the migration process from the Innovative Innopac/Millennium integrated library system as well as the Summon discovery system and 360 Link link resolver to Primo and Alma. Because we migrated from a totally different system, which had been in use since 1998, we encountered a number of issues and challenges in migrating to Alma and Primo. The presentation will cover topics such as data migration, staff training and capabilities, project management, sponsorship, system release and user feedback. Some technical issues will be discussed but not in detail. -- Moderator: Dave Allen, Manager Operations, ICTS, State Library of Queensland
15:00-15:30	10.21		Primo	Challenges of Discovery Tools - Shelly Shen-Aridor, Reference Librarian, University of Haifa Library Each segment of our users has their specific expectations, needs and demands from discovery tools that, in the current state of technology and cataloging models, cannot be met to the fullest. Primo, our discovery tool of choice is coping with the challenge of meeting our users' demands and expectations. Some issues with Primo emerge as specific obstacles to its effective use as a discovery tool: fundamental issues such as relevancy and discoverability; technical issues such as system stability, language tools, functionality that does not perform as it is supposed to. This presentation will introduce a few ideas, partly futuristic, that might be worthwhile considering: information sharing among users with various common interests; smart user recognition that will enhance specific system actions pertaining to the specific user profiles; and maximizing the database while improving access information.
15:30-16:00	10.22	Q1	Primo	Real-time analytics/metrics dashboard in Primo - Mehmet Celik, Senior Business Consultant, KULeuven/LIBIS Primo is performing a lot of logging and sometimes you just need quick metrics to give context to an end user's emotional reaction to system performance. These are not complex reports but simple, basic metrics on your views, scopes, and queries clearly placed on a dashboard. As a hosted customer, we find the SaaS environment highly limits the amount of tinkering we can do, but luckily Primo is highly configurable. In less than 5 minutes you can redirect logging to a locally hosted combination of Elasticsearch, Logstash and Kibana(ELK) to aggregate, query and visualize your metrics. I'll give usage examples and explain the benefits of a dashboard in our daily workings. -- Moderator: Corey Harper, Metadata Services Librarian, New York University; Linked Open Data SIWG Coordinator
15:00-16:00	10.3	BF13	Alma	Choice and Diversity in Acquisition Models - Idan Hadari, Product Manager, Ex Libris Libraries are discovering new and original ways of acquiring resources for their electronic, physical, and digital collections to suit the changing needs of users. Acquisition models need to be flexible, dynamic and fast to meet their expectations. Ex Libris Alma was designed to enable each library to adopt the acquisition models that best address their staff and users' needs while also supporting collaborative approaches. In this session, we will review the various acquisition models that are being used today by academic and research libraries using Alma, with a particular focus on e-resources, and we will discuss ways that Alma supports these diverse models and future plans in this area.
15:00-16:00	10.4	AF16	Other	Leganto overview - Yana Sivan, Leganto Developer, Ex Libris Ex Libris Leganto Reading-List Solution is the newest addition to the Ex Libris product suite. It is an independent, cloud-based service for creating, maintaining, monitoring, evaluating, using, and sharing course readings. Leganto's efficient tool saves instructors time and effort, brings additional materials to their attention, helps prevent copyright infringement, shows instructors what their students are doing and thinking, and facilitates collaboration among instructors. For students, Leganto enables easy access to reading lists, see the readings for all their courses in one place, share views with peers and instructors, suggest additional materials, explore readings for other courses, and collaborate with classmates. In this session we will give an overview of the planned features of Leganto and its roadmap.
15:00-16:00	10.5	BF12	Other	The ProQuest and Ex Libris Partnership: Increasing Customer ROI for Subscriptions and Discovery - Cristina Blanca-Sancho, Senior Product Manager - Research Tools, Services and Platforms, ProQuest This presentation provides the background to the ProQuest agreement with Ex Libris and the current status of the partnership, focusing on how Ex Libris supports ProQuest in making its content more discoverable.
15:00-16:00	10.6	BF09	Other	Bias for Action: Updates and Q&A with YBP Library Services - Ann-Marie Breaux, Vice President, Academic Service Integration, YBP - David Paredes, Director, Collection Development and Workflow Solutions, Europe, YBP YBP representatives will review the key developments in 2014 and initiatives for 2015. Some of our most important recent work has focused on Ex Libris, migrating mutual customers to Alma and creating the Real-Time Acquisitions/GobiAPI service for seamless ordering integration between GOBI and Alma. We'll also discuss the constantly-expanding options for acquiring eBooks from YBP.
16:00-16:30				Coffee break

A227		Ex Libris Product and Support Consultations	
16:30-17:30	11	Breakouts for session #11	
16:30-17:00	11.11	Alma	<p>First Alma ASRS Live @ Macquarie University - Laszlo Gercsov, Senior Systems Analyst, Macquarie University - Fiona Burton, Associate University Librarian, Resources, Macquarie University</p> <p>The Library wanted Alma in October 2012. We needed ASRS (automated storage and retrieval system) integration and Primo Virtual Browse. Ex Libris delivered! Dematic came to the party! Our users were ready for Go Live on 1 December 2014!</p>
17:00-17:30	11.12	Alma	<p>Alma 2 years on – assessing the impact of Alma at The University of Manchester - Ciaran Talbot, Library Systems Manager, The University of Manchester</p> <p>In July 2013 The University of Manchester Library went live with Alma, replacing a number of non-Ex Libris legacy systems. In the subsequent two years the Library has faced a number of significant challenges, has adjusted many of its processes and services and has started to utilise some of the new functionality available in Alma. This presentation will review the last two years and will describe:</p> <ul style="list-style-type: none"> - The challenges faced in getting Primo to meet the expectations of many of our researchers - The processes, workflows and organisation structures we have changed as a result of implementing Alma - Those parts of Alma that we have struggled to implement fully and the workarounds we have in place - Details of service changes we have made, including changes to fulfilment policies - Our use of Alma APIs, including for self-service via a mobile device - Our use of Alma Analytics - The governance structure we have in place to oversee the development and management of Alma and Primo <p>-- Moderator: Bas Vat, Manager Library Process Support Division, Leiden University Libraries; SFX PWG Coordinator</p>
		AF15	
16:30-17:00	11.21	Primo	<p>Discovering User Behavior in your Discovery System: Custom Google Analytics Event Tracking - Lauren Ajamie, Electronic Resources Librarian, University of Notre Dame</p> <p>This talk will cover questions the University of Notre Dame has about how our patrons use Primo, and the custom analytics we've been using to help answer those questions. Some questions include how often records from each of our Primo Central collections are being used to get to online access or interlibrary loan, and how much usage each of the facets, search options and tools get. This talk will also cover how we've used the data we've gathered to make decisions about interface features and collection activations.</p>
17:00-17:30	11.22	Primo	<p>How is our Discovery System Perceived by Users? - Rachel Collier-Wilson, Resource Discovery Manager, University of Sheffield - Fran Abbs, Metadata Manager, University of Sheffield</p> <p>The library has invested in improving discovery systems over the last few years. From the beginning, we tested Primo discovery services with library team members to help us develop the product. Following the implementation of Alma in 2013, there was a priority to implement and subsequently familiarise ourselves with the new work-flows and interoperability with Primo. It was considered timely to undertake a systematic review of Primo use and problems encountered from the customer perspective. The UoS intern program provided an opportunity to undertake this research and provide recommendations for improving the customer experience. We were keen for discovery to be considered from the student perspective. This project involved consulting students, discussing with library staff and providing a report with advice and design for improvements. I would like to talk about the approach, preparation, data collected and outcomes implemented / planned in the near future.</p> <p>-- Moderator: Corey Harper, Metadata Services Librarian, New York University; Linked Open Data SIWG Coordinator</p>
		Q1	
16:30-17:30	11.3	Primo	<p>Deep Searching, Interoperability, and more Digital Collections - Michael North, Lead, Systems Analyst, Northwestern University -- Moderator: Naomi Greidinger, Deputy Library Director, University of Haifa; IGeLU SC</p> <p>As Northwestern continues to extend Primo operability outside of its core functionalities, we have focused on "interoperating" with other resources to make our Primo experience "richer." This includes Deep Searching with other Primo institutions, integrating Primo with InterLibrary Loan and Course Reserves programs, and expanding our digital collections harvesting methodology. Come see how this work can enrich your Primo interface experience for your patrons.</p>
		BF12	
16:30-17:00	11.41	Aleph	<p>Subject To Change - automatic catalog enrichment with subject headings and codes - Marcus Zerbst, Systems Librarian, Zentralbibliothek Zürich</p> <p>Presentation and discussion of how we plan and perform retrospective catalog enrichment of subject headings and codes to our catalog. We match ~2 million records against WorldCat, harvest subject headings and Dewey codes from there and import these to Aleph.</p>
17:00-17:30	11.42	Aleph	<p>Identity Management with x-services in Aleph - Gerard Bennett, Systems Librarian, University of Westminster</p> <p>At the University of Westminster we have used an Identity Manager (NetIQ Identity Manager) for some years to control the creation, modification and deletion of accounts in Aleph. This presentation describes the Identity Manager role and focuses on recent changes we made to the mechanisms used and the rationalisation that we introduced to the processes. The use of x-services figures prominently here. The presentation also covers some monitoring tools we developed to help monitor data flows, trouble-shoot problems with data and correct inaccurate data. Although primarily of interest to Aleph users it may have wider relevance to the control of user data on other LMSs.</p> <p>-- Moderator: Augusto Ribeiro, Documentation and Information Management, University of Porto; Aleph PWG Coordinator</p>
		BF09	
16:30-17:00	11.51	Other	<p>One system to rule them all - an epic journey to manage our collections - Lynne Billington, Manager, Data Quality Systems and Standards, State Library of New South Wales - Euwe Ermita, Systems and Application Leader, State Library of New South Wales</p> <p>The oldest library in Australia, the State Library of New South Wales, has embarked upon a major project to replace the Library's 15 year-old collection management system. The Digital Excellence Program is a State Government funded initiative, providing unprecedented, worldwide access to our State and nation's most iconic and historically significant documents and objects. A key program of work is the implementation of the Integrated Collection Management System comprising Rosetta, Alma, Primo and Axiell's AdLib archival management system. The project will deliver an integrated system to manage all three elements of the State Library's collection (publications, original materials and digital content) and provide a single discovery system across all forms of content and also digital preservation capability.</p> <p>This presentation will look at the challenges in migration, the introduction of digital preservation and points of integration between the systems.</p>
		BF13	
17:00-17:30	11.52	Other	<p>20 Years of Ex Libris products in Romania - Doina Ostafe, Sales & Support Manager, Ex-Lh</p>

				<p>Twenty years ago, Aleph was installed for the first time in Romania in two university libraries from Timișoara, a city of premieres. Each year, more Romanian libraries have chosen Aleph or other ExLibris products. Most of the important libraries from Romania use Aleph, Alephino, MetaLib, DigiTool, Primo or Rosetta. This presentation is a short history of usage of Ex Libris products in Romanian libraries.</p> <p>-- Moderator: Dave Allen, Manager Operations, ICTS, State Library of Queensland</p>
16:30-17:30	11.6	AF16	Other	<p>Building a Province-Wide Private Research Cloud for Ontario's Academic Libraries - Pascal Calarco, Associate University Librarian, Research & Digital Discovery Services, University of Waterloo</p> <p>-- Moderator: Tracey Clarke, Associate Director, Academic and Digital Strategies, University of Sheffield</p> <p>Over the past year, eleven university libraries have come together to begin to build the Ontario Library Research Cloud (OLRC), an OpenStack-based private cloud with nodes in Toronto, Guelph, Hamilton, Ottawa-Kingston, and Windsor. The Library at Waterloo is working closely with our long-standing Tri-University Group (TUG) partners at the University of Guelph and Wilfrid Laurier University. This presentation will discuss the business case, timeline, technologies employed and anticipated uses for this triple-redundant, distributed, digital preservation storage and services platform that will grow with Ontario libraries as we continue to move to digital futures in terms of content and services.</p>
16:30-17:30	11.7	BF08	Alma	<p>Alma Community Zone: Collaboration and Automation - Yoel Kortick, Senior Librarian, Ex Libris</p> <p>Alma's Community Zone is a key resource for the acquisition and management of E-Resources; As part of Alma's Data Services plan to enhance the resources offered here, and benefit from collaboration and community effort, the Community Zone is opened up for collaborative management of electronic resources by contribution of bibliographic records and electronic collections. In addition, the Community Zone will be extended to support direct, automatic integrations with Vendors, allowing libraries to benefit from efficient, centralized services. In this session we will review the main Alma Community Zone developments and plans moving forward.</p>
19:00-21:30		SOCIAL EVENT on the River Danube		
Boarding starts at 18:45.		Please be on time - the ship will leave for a round trip on the river.		
Friday 4 September 2015				
8:00		Registration open		
9:00-10:30	12	Q1	Primo	<p>Primo and Primo Central Product Update, Roadmap and Q&A (60 minutes) - Shlomi Kringle, VP Discovery and Delivery Solutions, Ex Libris - Yuval Kiselstein, Director of Product Management, Discovery and Delivery Solutions, Ex Libris</p> <p>Leganto Update - Reading Lists at the Heart of Cross-System Workflows (30 minutes) - Shlomi Kringle, VP Discovery and Delivery Solutions, Ex Libris</p> <p>-- Moderator: Christian Hänger, Head of Digital Library Services, University of Mannheim</p> <p>The Primo/MetaLib PWG business meeting will be in Session 6.2.</p>
10:30-11:00		Coffee break		
A227		Ex Libris Product and Support Consultations		
11:00-12:30	13	Q1	Alma	<p>Alma panel: view from the early adopters - Adopter Updates: -- Betsy Friesen, Director, Data Management & Access Dept. at University Libraries, University of Minnesota -- Helen Loosli, Applications Support & Services, UNILINC, Australia -- Andy Bussey, Head of Digital Services & Systems, University of Sheffield Library, UK -- Andrew Brown, Collections Services and Systems Librarian, Swansea University, UK</p> <p>- Discussion -- Moderator: Ann Doyle Fath, Head of Library Technical Services, Research Library, Getty Research Institute</p> <p>This year's panel will provide a variety of perspectives on Alma. There will be views from original early adopters alongside two more recent Alma adopters. The panel will cover consortia issues, the high and lows of implementation and take a look into the future based on their Alma requirements. This will be followed by a panel discussion and questions from the audience.</p>
12:30-14:00		Lunch break		
Lunch - IGeLU Steering Committee and Ex Libris Management				
A227		Ex Libris Product and Support Consultations		
14:00-15:00		14		
Breakouts for session #14				
14:00-14:30	14.11		Alma	<p>No More Fines: how Alma is allowing us to increase our customer focussed approach to lending services - Lynn Sykes, Head of Customer Services, University of Sheffield - Andy Bussey, Head of Digital Services and Systems, University of Sheffield</p> <p>A case study of the work done by the University of Sheffield Library to improve customer focus using Alma functionality. This presentation will concentrate on how auto-renew and fulfilment configuration have allowed Sheffield to successfully implement a No Fines policy whilst still maintaining a fast turnaround of high demand books. In particular, how the requests service has become the driver for the circulation of physical items and has evolved from concentrating on sanctions to get customers to return books, into a customer-focussed service aimed at getting the material customers want via the fastest possible method. In addition the presentation will discuss planned future developments, especially the integration of borrowing resource sharing, digitization on demand and physical item request mechanisms to provide a fast and efficient unified request service.</p>
14:30-15:00	14.12	BF12	Alma	<p>From Aleph to Alma : fulfillment : feel it fully - Muriel van Ruymbek, Architecture + Arts and Letters Library Director, University of Liege Library - Paul Thirion, Head Librarian, University of Liege Library - Rémy Lhoest, Alma Administrator, University of Liege Library</p>

			<p>If it is well prepared, migrating from Aleph to Alma provides users a lot of advantages. To reach the go live day with as minimal problems, ULg Library's preparation consisted of two things: a deep understanding of Alma new concepts and a simplification of our physical fulfillment policy. This presentation, based on our experience, will aim at describing the main differences between Aleph and Alma regarding fulfillment concepts and their significant consequences on implementation and migration jobs. On a fulfillment point of view, what distinguishes Aleph from Alma is that, in Aleph, the circulation policy is based on item status. On the contrary in Alma it is based on the location, and its traffic rules built by a set of terms of use (TOU). Numerous other idioms complete the Alma toolkit and allow physical item's fulfillment customizing. But to really enjoy the new possibilities given by Alma, it is important to experience the necessary changes... at the very beginning!</p> <p>-- Moderator: Habib Tabatabai, Executive Director, Chambers Library, University of Central Oklahoma</p>
14:00-14:30	14.21		<p>Alma</p> <p>APIs and technical services - Richard McCart, Manager, Eresources/Serials, RMIT University</p> <p>This paper outlines uses of APIs (Application Programming Interface) within technical service areas where Alma functionality is not on the roadmap or for interaction with third parties. There is explanation of the evolution of a functioning API in conjunction with Macro Express to print spine labels. The paper also explores further uses of acquisition-related APIs for orders, invoices and serials accessioning, APIs related to Analytics and the use of APIs within an Autolt framework. The conclusion is that APIs can greatly enhance the functionality and utility of Alma, especially in relation to third parties.</p>
14:30-15:00	14.22	BF08	<p>Alma</p> <p>BiGSeRo – a web based serials routing tool for Alma - Rachel Birri Blezon, Deputy Head of Alexandria Library Network, Systems Librarian, Library Am Guisanplatz</p> <p>The routing of print journals is still an important service at the Library am Guisanplatz (BiG) and other partner libraries of the Alexandria network. However, Alma doesn't provide serials routing. The BiG needed another solution, but we didn't want to manage users and metadata in two different systems. Therefore, the BiG asked a 3rd party to develop a web based solution (BiGSeRo) to manage serials routing using the APIs available for Alma. This presentation demonstrates how serials routing is working at the BiG and shows the possibilities of the Alma APIs, without going into technical details.</p> <p>-- Moderator: Andras Holl, Deputy Director, Library and Information Centre, Hungarian Academy of Sciences</p>
14:00-14:30	14.31		<p>Primo</p> <p>Why BASIS tokenization is problematic and doesn't improve the relevancy for Chinese records? Can we turn it off? - Alan Ng, Systems Librarian, The Chinese University of Hong Kong Library -- Moderator: Christian Hänger, Head of Digital Library Services, University of Mannheim, Primo/ML PWG Coordinator</p> <p>Since Primo 4.3, BASIS was added to indexing and search engine, for improving the search relevancy for the Chinese language, by tokenizing the Chinese words. However, the Chinese language is very flexible and too complicated for BASIS. It became impossible to retrieve the Chinese records without first knowing the tokenized keywords. This has defeated the goal of discovery. For example, any records retrievable by the Chinese term "陪審團" (jury) cannot be retrieved by the stemmed term "陪審" (sit on a jury). The relevancy might be improved, but at the cost of making other Chinese records not discoverable. Not just the Chinese libraries, any other Primo libraries with CJK collections are also impacted. It is because the Chinese characters are shared among the Chinese, Japanese and Korean languages. Ex Libris has acknowledged this in the "Primo Version 4.9 - Known Issues" document. However, a fix is pending. This presentation will discuss the issue and how CUHK Library resolved it.</p>
14:30-15:00	14.32	BF09	<p>Surprise</p> <p>Presentation by the winner of the Azriel Morag Award for Innovation In this presentation, the winner of the Azriel Morag Award for Innovation, who has been announced in session 1, will outline the winning project.</p> <p>-- Moderator: Guido Badalamenti, Library Director, University of Siena; IGeLU SC</p>
14:00-15:00	14.4	Q1	<p>Primo</p> <p>Next Steps for Increasing PCI Coverage – How Libraries Can Help - Laura Morse, Director, Library Systems, Harvard University - Amira Aaron, Associate Dean, Scholarly Resources, Northeastern University - Michal (Michelle) Gindi, Director of Publisher Relations, Ex Libris -- Moderator: Mark Dehmlow, Program Director, Library Information Technology, University of Notre Dame; IGeLU SC</p> <p>The Primo Central Index (PCI) is increasingly the cornerstone to providing access to electronic resources for library patrons. Strategic partnerships between Ex Libris and major content providers have dramatically increased the depth and breadth of index coverage. Challenges still remain in ensuring that all subscribed and open access content is well represented in PCI, both from major content aggregators like EBSCO and smaller content providers. In this session, Ex Libris will provide an overview of PCI coverage, describe current efforts to maximize partnerships, and detail current processes for providing alternative coverage. ELUNA Steering Committee members Amira Aaron and Laura Morse will discuss options for libraries to advocate for change, individually and as part of the Primo user community. An overview of current community work in this area, the NISO Open Discovery Initiative, will also be provided.</p>
14:00-14:30	14.51		<p>SFX</p> <p>Local SFX e-books targets: send better metadata to Primo! - Michelangelo Viana, Systems Coordinator Librarian, Pontifical Catholic University of Rio Grande do Sul</p> <p>In general, the national e-book suppliers are not able to be part of SFX CKB. So many institutions create their own local targets of national e-book, to allow users to locate and access them in SFX (AZ-LIST) and also in Primo. This presentation will show some practices and procedures that can be used to improve the quality of e-book's metadata records that are exported to Primo, and the benefits that are obtained in Primo.</p>
14:30-15:00	14.52	AF15	<p>SFX</p> <p>Revamping SFX – several ways to vitalize a middle aged beauty - Rob Feenstra, Project Manager, Leiden University Library</p> <p>SFX is a silent force that has been around for quite a while. It's very powerful and yet it requires little maintenance. Since users rarely complain, there is a risk that we neglect SFX and that its beauty gradually fades, so slowly that we don't even notice it. There are several easy ways, however, to give SFX a new boost, to refresh its appearance and to improve the quality of the data.</p> <p>-- Moderator: Bas Vat, Manager Library Process Support Division, Leiden University Libraries; SFX PWG Coordinator</p>
14:00-14:30	14.61		<p>Other</p> <p>Digital asset management and discovery and delivery services in the library of the Liszt Ferenc Academy of Music - Dr Geza Kocsis, Director, Library of the Liszt Ferenc Academy of Music</p> <p>This paper presents the problems and their solutions found at the Liszt Ferenc Academy of Music while planning the University's digital asset management system. The presentation focuses on the following questions: 1) special needs due to the quantity of audio-visual materials; 2) meeting the legal requirements; 3) finding the most cost efficient and effective discovery and delivery solution which can handle the digital collection as well. The case study illustrates the management of copyright protected audio-visual works as well as PhD-theses in an integrated system of ALEPH ADAM and Primo Total Care.</p>
		BF13	

14:30-15:00	14.62		Other	<p>The Mannheim University Library App - concept and further development - Alexander Wagner, Systems administrator, University of Mannheim - Christian Hänger, Head of Digital Library Services, University of Mannheim, Primo/ML PWG Coordinator</p> <p>Mannheim University Library developed an app for Android and iOS. The app offers the following functions: Primo search, homepage, blogs and a software showing the number of free seats in the reading rooms. The last function analyses the WLAN access points and shows the occupancy of reading rooms as a traffic light. -- Moderator: Erika Nagy, Senior Librarian, Library and Information Centre, Hungarian Academy of Sciences</p>
14:00-15:00	14.7	AF16	Alma	<p>Managing Digital Resources in Alma - Asaf Kline, Director, Alma Product Manager, Ex Libris</p> <p>Alma is a real unified library management solution. Supporting digital resources already exist in Alma in several workflows. As part of Alma's roadmap, we plan to further develop the capabilities to manage digital resources and add more capabilities that will allow the full management of digital resources in Alma. Join us in this session to learn about the complete Alma roll out plan for digital resources.</p>
15:05-16:00	15	Q1	Plenary	<p>International Competitiveness in R&D and Innovation - Adám Török, Full Member, Secretary General, Hungarian Academy of Sciences; Professor of Economics, University of Pannonia, Veszprém and Budapest University of Technology and Economics</p> <p>-- Moderator: Theo Engelman, Senior ICT Consultant, Utrecht University Library; IGeLU SC</p> <p>The presentation deals with the role of research and development (R&D) in competitive performance of the economy. Two competitiveness approaches are possible for R&D: the competitiveness of each country's R&D and innovation system; and the contribution of R&D and the system of innovations to the competitiveness of the whole economy. In order to measure the international competitiveness of R&D, it is necessary to quantify the input (e.g. GERD/GDP, human resources) and output (e.g. publications, citations) sides of R&D. Can these indicators really reflect a system's performance?</p>
16:00-16:30	16	Q1	Plenary	<p>Closing Session - Report on voting results - Thanks to the hosts - Greetings from our next hosts - Conference goodbyes -- Moderator: Jiri Kende, Chair, IGeLU SC</p>
16:30				Goodbye Coffee
				End of IGeLU Conference and start of Developers Day - Thank you everyone!