

Pts	Name	Description	Amyah 275	Cashin 254	Leandro 22	Nolan 62	Xander 75	Level 1 0 to 99 points \$9.16 / hour	Level 2 100 to 249 points \$9.71 / hour	Level 3 250+ points \$10.25 / hour
5	Neurosurgeon	Fix viruses on 10 macs (urgent surgery)	10	5	9	10	5	10	5	
10	Spinning Tree Hugger	10 tips in electronics recycling	10	10	5	3	10	10	2	
10	Cooking	Opened 50 lockers	50	10	50	50	10	10	10	10
25	Turtle	Opened 200 lockers	200	25	200	25	76	50	80	
15	Cleaver	Closed 50 lockers	50	15	50	15	10	50	15	15
40	Terminator	Closed 200 lockers	200	40	200	40	65	10	20	
15	Cyber Scholar	Complete 3 online courses in technology. Courses must be at least 1 hr long	3	15	3	15				
10	Know-it-All	Write 2 files which are chosen to publish (post on twitter, website, etc.)			1					
10	Smart Alec	Submit a video assignment on a webpage on the ITS website			3	10				
20	Igor	Help 3 ITS employees with a long term project or task	3	20	3	20				
10	Hacktivist	Score 10 tech issues via remote controlling with Bangor	10	10	6		10	10	1	
6	Patrols	Receive 3 "kudos" from customers		3	6		1	1		
20	Champion	Receive 10 "kudos" from customers		4						
10	Microsurgeon	Reimage 5 computers	5	10	5	14	3	5	10	2
5	Bob The Builder	Deploy 5 new computers		1			5	5		
15	Teacher's Pet	Assist your professor with technology in the classroom 5 times	5	15	1	2	1			
5	Head Freak	Vacuum 5 drives		1						
10	QuadDrive to Rule Them All	10 ratings of the QuadDrive app								
5	Badger	Design 5 icons for a badge which are approved		5	5		2	5	5	
20	The Badgester	Design 20 icons for a badge which are approved		10				20	15	
5	Overachiever	Select 5 students not assigned to the 100 students, solve them, and close them								
25	Epin Achiever	Select 25 lockers not assigned to the 100 students, solve them, and close them								
10	Paper Buster	Help 10 people install and use Papercut	10	10	10	10		10	10	10
2	Food Faves Everything	Bring treats for the Help Desk staff and student workers	1	2	1	2				
25	Phishbaiter	Complete a project that benefits the CC community								
5	Power On!	Create a donation for the Help Desk which is properly displayed		1	5					
10	For Science!	Create something with a practical benefit for the Help Desk								
5	Chief Tuf	Help CCX president with a tech issue	1	5	1	5				
15	Leave Your Legacy	Create a webpage for the ITS website								
7	Drink From The Firehose	Attend an event (at least 3 hours) use get feedback setup and set up the station			1	7				
20	Procrastinate	Teach a tech class lasting at least 1 hour	1	20	1	20				
2	Social Butterfly	Like ITS on Facebook and follow ITS on Twitter	1	2	1	2	1	2		
10	Wild Goose Chase	Work with a customer on a long running problem which takes multiple steps in order to complete	1	10	1	10				
50	Innovator	Think an idea which is successfully implemented								
5	Cherish In Good	Complete an act of improvement for Cherish which is positive and								
15	Ted Teller	Present at a tech summit								
15	IT Support	Make a tech support request to someone								
5	Wink Kingle	Close an ITS grievance form								
10	Go Viral	Create a how to video for both Mac and PC								
2	Peace	Help a staff or office move and set up computers	1	2	1	2		1	2	
5	Robot Hood	Save an old computer and grant it a purpose	1	5	1	5				
5	The Buzzer	Help with tech issue while at the Buzzer station								
5	Carshare	Work for more hours than you signed up for because it's busy	1	5	1	5			1	5
5	Acad	Set up shop somewhere other than the Help Desk to answer questions	1	5						1
5	Marathon	Close a case where the phone which takes more than 30.2 minutes	1	5	1	5				
10	Good Minion	Perform a task for each workspace for 100 Help Desk employees while a day								
5	Guardian Angel	Rescue data from a customer's hard drive	1	5	1	5		1	5	
5	Savior	Close someone else's work	1	5						
5	Good Samaritan	Assist a customer when off duty and passing through, holding it's "VIP" hour	1	5			1	5	1	5
5	Hiding down the fort	Close the Help Desk by yourself for at least 1 hour	1	5	1	5	1	5	1	5
10	Great Host	Help a walk-in customer for at least 1 full hour	1	10	1	10				







