



Survey Close Time

Set the specific time to automatically close a survey.

Use case

Rohan, Marketing Manager. 32

As a marketing manager, I should be able to use a survey platform that allows me to run surveys.

I want to know what our clients think about our new campaign, however, I want to get the first impressions of this campaign due to the nature of the study I want to run.

Having this into consideration I should be able to set a specific close date for all surveys, having the capability of picking the day and hour to deactivate it.

Problem

Lack of time customization

Currently surveys shut down exactly at 12 AM on the set date, There's no way to control the closing time.

Time zone limitations

Closing time is based in PST so it will shut down randomly on a date in a different time zone.

Solution

Specific time setup

Grant users with the capability to set time along with date for close date. And move the time to the account time zone so it's easy to set up without having to do any time conversion.

Close date setup

Settings

Security

Notifications

Survey ID: 123456 | Name: EU RAA Test Sanket

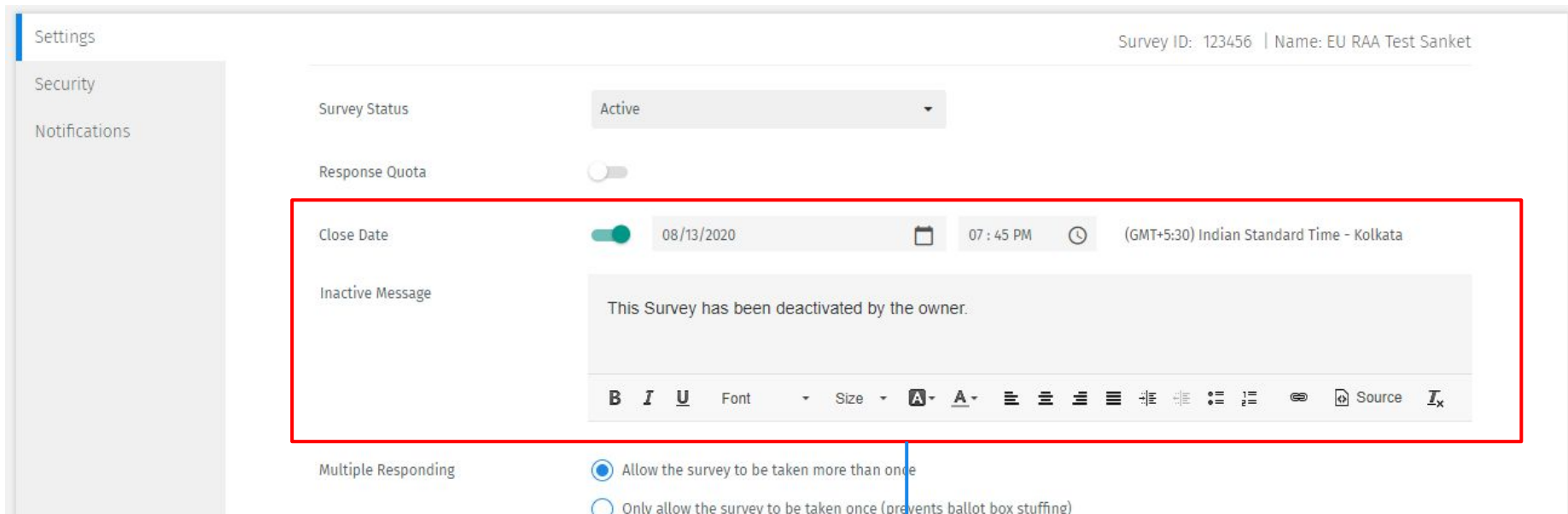
Survey Status: Active

Response Quota:

Close Date: 08/13/2020 07:45 PM (GMT+5:30) Indian Standard Time - Kolkata

Inactive Message: This Survey has been deactivated by the owner.

Multiple Responding: Allow the survey to be taken more than once
 Only allow the survey to be taken once (prevents ballot box stuffing)



Close date configuration.

Any Questions?

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