# Daico - Coffee App

Rayyan Anugerah

# Ringkasan Project



#### **Product Description:**

Daico, an application for selling and buying coffee things such as coffee beans, coffee equipment, and ready-to-drink coffee for example. Also, with this application user can learn about coffee from articles written by people who are experienced about coffee. So, buyers and even baristas can learn about coffee, such as when is the right time to drink coffee, the benefits of coffee, and so on.



#### Project Duration:

5 days



## **Project Summary**



#### Problem:

Coffee lovers find it difficult to find sales of coffee equipment, coffee beans and also want to learn about coffee from the baristas



#### Objective:

So that coffee lovers can easily find coffee equipment, coffee bean sales, nearby cafes and also articles about coffee written by users which can then educate customers and other baristas.

## **Project Summary**



#### Role:

UX Designer, UI Designer



#### **Responsibilities:**

User research, wireframe (Lo-Fi), mockup (Hi-Fi) and prototyping

# Empathize, Define, & Ideate

- User research
- User persona
- Problem statement
- User journey map
- Brainstorming

#### User Research Summary



"After conducting user interviews, namely with users who like coffee and barista, I got several clusters. Namely, users A (coffee lovers) and B (barista), want a simple and modern UI display, want coffee equipment sales so they can find coffee equipment easily, coffee bean sales, the nearest cafe (Nearby Cafe) and articles about coffee that can later educate customers and other baristas.."

#### User research: pain points



**Coffee Beans** 

Users can choose whether they want whole beans or whether they want to be ground with various grinding options. Users can get education about coffee from writers who are experts in the field of coffee

2

**Coffee Article** 

Users want a simple and modern UI display

3

UI



#### "Learn about coffee, and drinking coffee made by great baristas"

#### Goals

- Order coffee easily
- Find out the nearest cafe
- Learn about coffee

#### **Frustrations**

- Difficulty customizing coffee beans
- Difficulty finding articles to learn about coffee

#### **Michael**

Age: 28 Education: Bachelor Domicile: Jakarta Barat Married Status: Not-yet Work: Part-time traveller Michael is a coffee fan who likes traveling. He sometimes has difficulty finding the nearest cafe to his hotel, and also sometimes feels lazy to go out to buy coffee, so he needs a coffee ordering application and can also buy coffee beans and customize coffee beans from several cafes.

## **USER STORY**

Michael

Sebagai seorang	Part-time traveler and loves all things coffee		
	role pengguna User role		
Saya dapat	Order coffee or coffee beans with customization and also learn about coffee		
	keinginan pengguna User's need		
supaya	Get coffee beans according to your wishes and gain new knowledge about the world of coffee		
So,	manfaat		
	Benefit		

## User Journey Map: Rayn

Activity	Persiapan Aplikasi	Home Screen	Memesan Biji Kopi	Membaca Artikel
Activity Detail	A. Download the App via the App Store or Play Store B. Registration and Login	A. Search for cafes from categories on the home screen or the search feature B. Looking for coffee products C. Looking for coffee equipment D. Find articles about coffee	A. add to wishlist / favorites B. Select the grind size C. The number of orders you want to order D. Read product information	A. Select the article you want to read
USER'S FEELINGS/ EMOTIONS	Happy because there is a coffee ordering application	Very happy, the home screen is clear enough to get the product you are looking for	Feels easy and simple	Happy because it's easy
IMPROVISATION OPPORTUNITIES	Nothing	Nothing	Nothing	

## Problem Statement

## **PROBLEM STATEMENT**

Michael nama		_ adalah seorang _ Is a	Part-time Traveller		
			karakteristik pengguna		
yang membutuhkan That need		The closest coffee ordering application to their location and a place to learn about coffee			
		kebutuhan pengguna			
karena _	Michael didn't	have time to go out to f	ind a cafe from where he was staying		
Because	alasan				

## Brainstorm with HMW

Create layouts to customize coffee bean grinding options

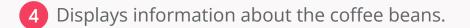


#### Using snackbar



The snackbar contains content such as the types of grinds and users can choose one

3 If the mill size is not too large, you can use horizontal scrolling - slider



# Starting the design

- Goal Statement
- User Flow
- Digital wireframes

## **Goal Statement**

#### **GOAL STATEMENT**

Daico - Daily Coffee	akan membuat pengguna	Dapat memilih u kopi melalui fitu

nama produk

Dapat memilih ukuran gilingan biji kopi dan dapat belajar tentang kopi melalui fitur Artikel

aksi spesifik (apa)

yang akan mempengaruhi User dalam memesan ukuran gilingan kopi

pengguna yang terpengaruh (siapa)

sehingga

User mendapatkan biji kopi sesuai pilihan gilingannya masing-masing

pengaruh positif pada pengguna (mengapa)

Kami akan mengukur efektivitas dengan\_\_\_<sup>ber</sup>

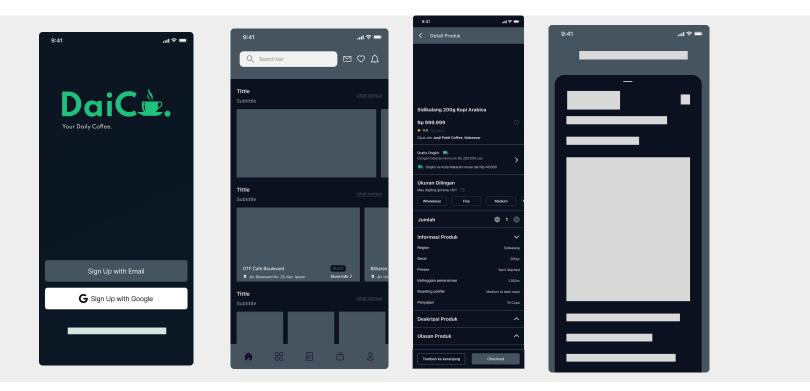
Melihat feedback dari user dan juga jumlah pesanan berhasil, jumlah user yang gagal(frustrasi ketika memesan)

cara mengukur

## User Flow

Link user flow figma

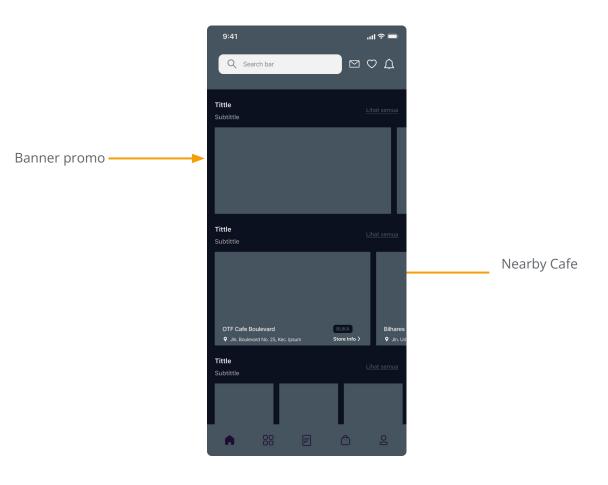
## Wireframe Digital



Link Figma

# Wireframe Digital

Home screen page which aims to display several nearby cafes and coffee beans and coffee equipment



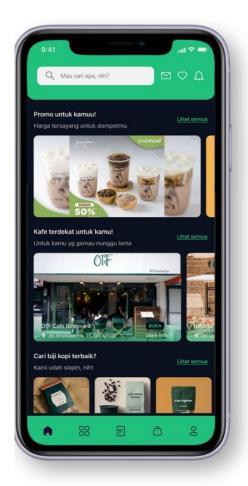
# Mockup & Prototype

- Mockup
- Design System
- Pertimbangan Aksesibilitas
- High-fidelity prototype

## Mockup

Home screen page which aims to display several nearby cafes and coffee beans and coffee equipment. By using the 4 grid rule and providing proper spacing and padding to create good visuals that are comfortable for users to see and use

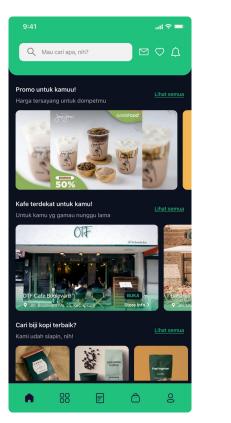




# Mockup



Link mockup hifi





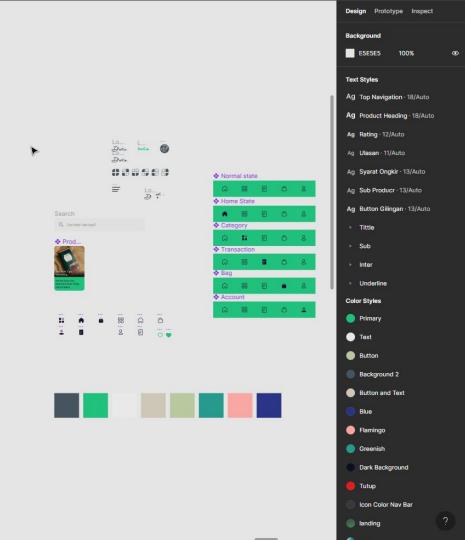


Ada berapa banyak ampas kopi yang dihasilkan setiap hari di seluruh dunia? Akankah ampas-ampas ini berakhir di pembuangan begitu saja?



KALAU kita pikir-pikir, setiap harinya ada banyak sekali orang yang mengonsumsi kopi. Para peminum kopi rumahan, kedai-kedai kopi bahkan industri kopi yang lebih besar sudah pasti menghasilkan ampas kopi yang jika dikumpulkan tidak sediki i unlahnya.

## Components



## Pertimbangan Aksesibilitas

Create a more eye-catching color palette. The colors are clear, contrasting and do not disturb the comfort of the user's eyes Buttons are adjusted and follow guidelines so they are easy to press with your fingers

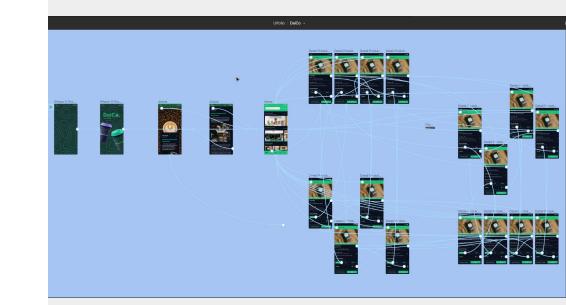
2

3

The image on each product must be clear, not blurry so that users can see a clear image. The size of the icon also uses an appropriate size so that it is not too small and also uses an icon that matches the text description of the icon

# High-fidelity prototype

Link prototype figma



# UX Research & Testing

- Usability Study Plan
- Insight Hasil Test
- Modifikasi Desain Berdasarkan Insight

## Usability Study Plan

Link usability study plan

# Usability study: Insight

An unmoderate usability study was carried out with the aim of finding out whether the Daico application was easy for users to use. The following are insights obtained after users interact with the prototype

#### Insight



Users find it easy to carry out their tasks



Users have no difficulty choosing the grind size



Users have no difficulty accessing and reading articles

## Modifikasi Desain

So far there have been no modifications because users are satisfied with the MVP prototype

# Going forward

- Takeaways
- Next steps

## Takeaways



#### Impact:

Users find it easy to find the nearest cafe to their location (prototype) because the "Near You" section is placed at the top. Users also find it easy to choose the grind size and easy to access articles to read



#### Lesson Learned:

Designing applications with UI/UX made me think that designing applications that are comfortable for users to use is not easy. We must prioritize user comfort both in terms of visuals and the usability and purpose of the product.

#### The next step

Carry out a deeper usability study plan by reaching a wider audience. So you can find out what the user wants Conduct research on what features users want in the application, so that users are more comfortable and happy using the application

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Explore more deeply the visual side of the UI

#### Let's connect!



Thank you for looking at my UI/UX project, namely DaiCo. If you would like to provide feedback or suggestions that could help, please contact my email below.

Email : rayyananugerah2001@gmail.com

Thank you!