

Add Zip Codes to Community Profile Fields



| Why?



Problem

Currently, the system only allows validation for US, Canada & Zipcode+4 validation. So, when a member enters a German zip code, either it gets validated as a US code or an "Invalid Zipcode" error is thrown. There are many zip codes, which are common in both Germany & the USA, such zip codes cause validation problems.

User Story

Ben is a communities admin in Germany, whenever he enters any German zipcode it gets validated as an American zip.

For example: 10115 is a valid zipcode in both the US and Germany, it gets confusing for Ben as the system takes it as a US zip instead of German zip.

New proposal and solutions

Solution

We will add additional zip codes to the profile field in the community

Additional zip codes to include:

Germany ZIP

Mexico ZIP

Spain ZIP

Belgium ZIP

Japan ZIP

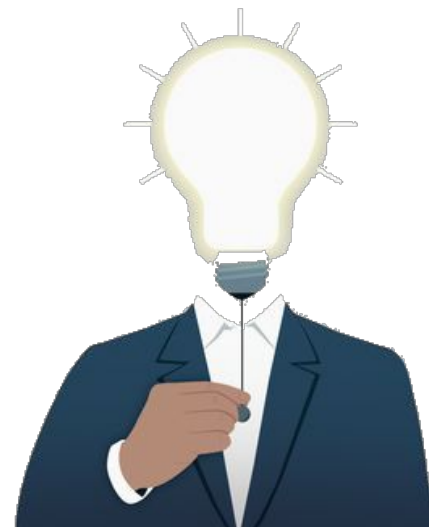
France ZIP

UK ZIP

AU ZIP

US University ZIP

Canada University ZIP



Wireframes

Additional Zip Codes - Current Problem



entive Modules Analytics

test test <test@test.>

Downloads [Reset Password](#) [Email Verification Code](#) [Login As](#)

Member Details Survey Invitations Points Profile

Profile

Zip Code
NEW YORK, New York

Gender Male Female

Age -- Select --

Location -- Select --

sample A B C D E

DOB Month Day Year

kids

Name

test test

QP Test

a k

Sujay Jahagird


Sujay J

Sujayendra J

Google 10115

Feedback

10115 - this zipcode is valid in both Germany and US



10115
Postal code in Berlin, Germany

Weather: 16 °C, Wind S at 11 km/h, 62% Humidity
weather.com

Restaurants [View 25+ more](#)

Adina Apartment Hotel Berl...
4-star hotel

Clärchens Ballroom Restaurant

Katz Orange Eclectic

BrewDog Berlin Mitte Bar

Hotels [View 25+ more](#)

Additional Zip Codes - Current UI



Communities > Sujay EU

Global search for users, surveys, tickets

Admin

Edit Profile Field ?

Title Zip Code

Label Zip Code

Field Type US ZipCode

Profile Group [Search]

Force Validation / Required Item Single Line Text Box

Numeric

Private/Hidden Field Zip Code / Location

US ZipCode

Conditional Logic CA ZipCode

ZipCode +4

Survey Custom Variable Misc

DataShare™ Visual US Mailing Address

Merge Tag [PROFILE_1602631479]

Save Changes

Need to include German zipcodes in the list

Additional Zip Codes - Proposed UI



Cars Global search for users, surveys, tickets

Edit Profile Field ?

Language English

Title Zip Code

Label Zip Code

Field Type ZipCode +4

Profile Group CA ZipCode

Force Validation / Required Item

Private/Hidden Field

Conditional Logic

Survey Custom Variable

DataShare™ Visual Misc Disabled

Merge Tag {PROFILE_51512}

Save Changes

The 'Field Type' dropdown menu is open, showing a search bar and a list of options. The options are: CA ZipCode, ZipCode +4, Germany ZipCode, France ZipCode, UK ZipCode, Belgium ZipCode, Spain ZipCode, and Mexico ZipCode. The 'Germany ZipCode' through 'Mexico ZipCode' options are highlighted with a red border.



Any Questions?

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