Contemporary challenges in digital social science methodologies

Eetu Mäkelä

This presentation: http://j.mp/meth4dss-td









Li et al., 2014: What a Nasty day: Exploring Mood-Weather Relationship from Twitter

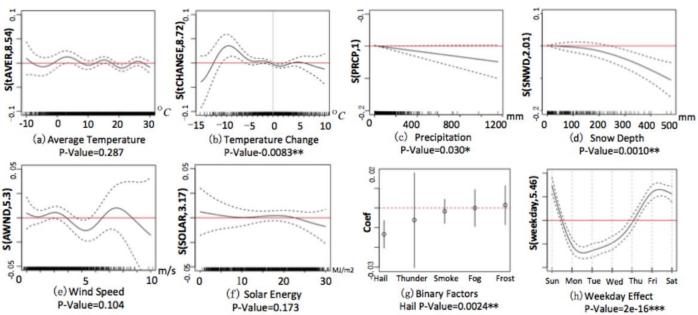


Figure 3: Positive/Negative mode analysis regarding multiple meteorological factors. Red solid line corresponds to 0 line. Black dotted lines correspond to boundary of confidence interval. Black solid line corresponds to regression curve. y-axis corresponds to smooth regression value from GAM model. Positive value of smooth regression means positive contribution to up-mood state while negative value means the opposite. Label for y-axis corresponds to S(meteorological factor, degree of freedom)

Nature **457**, 1012-1014 (19 February 2009) | <u>doi</u>:10.1038/nature07634; Received 14 August 2008; Accepted 13 November 2008; Published online 19 November 2008; <u>Corrected</u> 19 February 2009

Detecting influenza epidemics using search engine query data

Jeremy Ginsberg¹, Matthew H. Mohebbi¹, Rajan S. Patel¹, Lynnette Brammer², Mark S. Smolinski¹ & Larry Brilliant¹

- Google Inc., 1600 Amphitheatre Parkway, Mountain View, California 94043, USA
- Centers for Disease Control and Prevention, 1600 Clifton Road, NE, Atlanta, Georgia 30333, USA

PNAS, 2014 10.1073/pnas.1320040111

Experimental evidence of massive-scale emotional contagion through social networks

Adam D. I. Kramer^{a,1}, Jamie E. Guillory^{b,2}, and Jeffrey T. Hancock^{b,c}

^aCore Data Science Team, Facebook, Inc., Menlo Park, CA 94025; and Departments of ^bCommunication and ^cInformation Science, Cornell University, Ithaca, NY 14853

Significance

We show, via a massive (*N* = 689,003) experiment on Facebook, that emotional states can be transferred to others via emotional contagion, leading people to experience the same emotions without their awareness. We provide experimental evidence that emotional contagion occurs without direct interaction between people (exposure to a friend expressing an emotion is sufficient), and in the complete absence of nonverbal cues.

PSYCHOLOGICAL AND COGNITIVE SCIENCES PNAS is publishing an Editorial Expression of Concern regarding the following article: "Experimental evidence of massivescale emotional contagion through social networks," by Adam D. I. Kramer, Jamie E. Guillory, and Jeffrey T. Hancock, which

appeared in issue 24, June 17, 2014, of Proc Natl Acad Sci USA (111:8788–8790; first published June 2, 2014; 10.1073/ pnas.1320040111). This paper represents an important and emerging area of social science research that needs to be approached with sensitivity and with vigilance regarding personal privacy issues. Questions have been raised about the principles of informed consent and opportunity to opt out in connection with the research in this paper. The authors noted in their paper, "[The work] was consistent with Facebook's Data Use Policy, to which all users agree prior to creating an account on Facebook, constituting informed consent for this research." When the authors prepared their paper for publication in PNAS they stated that "Because this experiment was conducted by Facebook, Inc. for internal purposes, the Cornell University IRB [Institutional Review Board determined that the project did not fall under Cornell's Human Research Protection Program." This statement has since been confirmed by Cornell University.

FINAL FINAL

POLICYFORUM Science, March 2014

BIG DATA

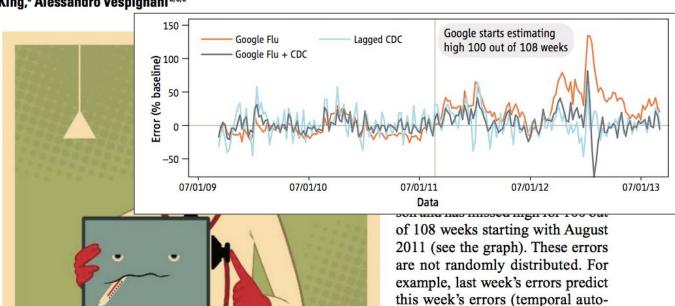
The Parable of Google Flu: Traps in Big Data Analysis

David Lazer, 1,2* Ryan Kennedy, 1,3,4 Gary King, 3 Alessandro Vespignani 3,5,6

n February 2013, Google Flu Trends (GFT) made headlines but not for a reason that Google executives or the creators of the flu tracking system would have hoped. Nature reported that GFT was predicting more than double the proportion of doctor visits for influenza-like illness (ILI) than the Centers for Disease Control and Prevention (CDC), which bases its estimates on surveillance reports from laboratories across the United States (1, 2). This happened despite the fact that GFT was built to predict CDC reports. Given that GFT is often held ym ag an arrammlant yaga of his data

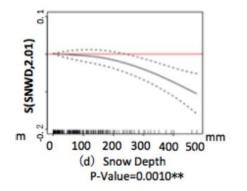
Large errors in flu prediction were largely avoidable, which offers lessons for the use of big data.

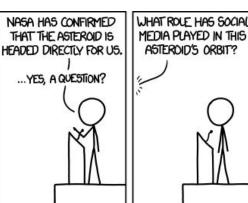
completion) and the direction and



Cihon & Yasseri, 2016: A Biased Review of Biases in Twitter Studies on Political Collective Action

This literature offers insight into particular social phenomena on Twitter, but often **fails to** use standardized methods that **permit interpretation beyond individual studies**. Moreover, the literature **fails to ground methodologies** and results in social or political theory, **divorcing empirical research from the theory needed to interpret it**. Rather, investigations focus primarily on methodological innovations for social media analyses, but these too often fail to sufficiently demonstrate the validity of such methodologies.









Why does this happen?

DSS is complex, hard, by necessity interdisciplinary

Data is big, complex and inaccessible

- CS needed to access, process and explore it
- Knowledge of statistics needed to make reliable conclusions
- Social science subject expertise needed to ground results, provide interpretation and ensure depth



DSS is being done without social scientists!

A final challenge for computational social science is that, in spite of many thousands of papers published on topics related to social networks, financial crises, crowdsourcing, influence and adoption, group formation, and so on, relatively few are published in traditional social science journals or even attempt to engage seriously with social scientific literature. The result is that much of computational social science has effectively evolved in isolation from the rest of social science, largely ignoring much of what social scientists have to say about the same topics, and largely being ignored by them in return.

<u>Duncan J. Watts (Microsoft Research): Computational Social Science: Exciting Progress and Future Directions. The Bridge on Frontiers of Engineering.</u>

<u>December 20, 2013, Volume 43, Issue 4</u>

Eur. Phys. J. Special Topics **214**, 325–346 (2012) © The Author(s) 2012. This article is published with open access at Springerlink.com DOI: 10.1140/epjst/e2012-01697-8



Regular Article

Manifesto of computational social science

R. Conte^{1,a}, N. Gilbert², G. Bonelli¹, C. Cioffi-Revilla³, G. Deffuant⁴, J. Kertesz⁵, V. Loreto⁶, S. Moat⁷, J.-P. Nadal⁸, A. Sanchez⁹, A. Nowak¹⁰, A. Flache¹¹, M. San Miguel¹², and D. Helbing¹³

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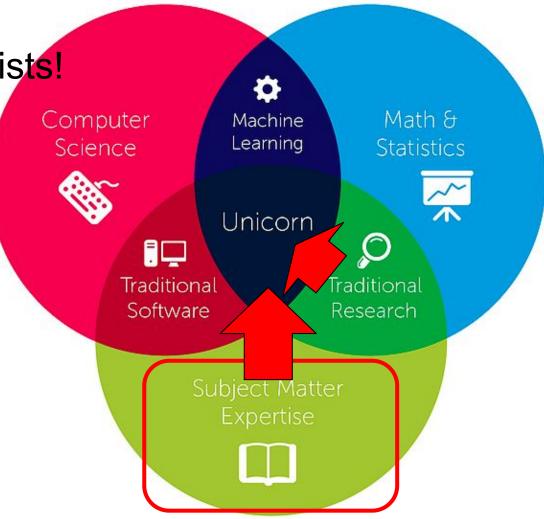
AT THE CROSSROADS: LESSONS AND CHALLENGES IN COMPUTATIONAL SOCIAL SCIENCE

EDITED BY: Javier Borge-Holthoefer. Yamir Moreno and Taha Yasseri

PUBLISHED IN: Frontiers in Physics

Niche for social scientists!

"I have the solution, but it works only in the case of spherical cows in a vacuum".



And they know they need you!

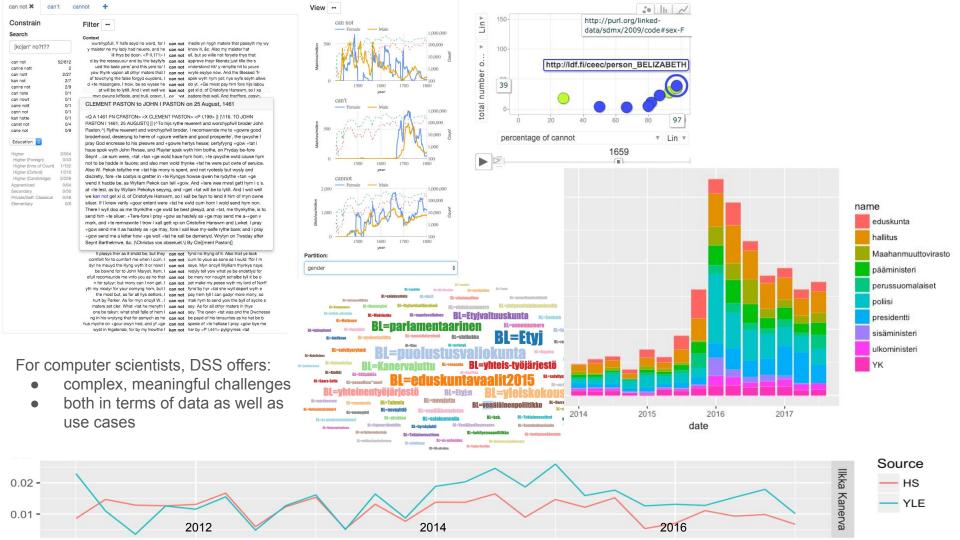
Olemme **fyysikkotaustaisia** Aalto-yliopiston tutkijoita tekemässä hakemusta MATINE:lle koskien aatteiden ja ideologioiden muodostumista ja kehittymistä agenttipohjaisissa simulaatioissa, ja **etsimme hakemukseen halukkaita yhteistyökumppaneita sosiaalitieteiden puolelta**. Lähestymme tutkimusaihettamme sen oletuksen kautta, että ihmisten pääasiallisena viettinä on maksimoida oma "paremmuutensa" sosiaalisessa ympäristössään. Tämä viitekehys on lähellä Adlerin yksilöpsykologian koulukunnan perusajatuksia, ja siinä ideologioita voidaan kuvata tapoina laittaa asiat ja ihmiset arvojärjestyksiin.

Hakemus on jätettävä viimeistään 14.6.2017, joten toivomme yhteistyötarjouksia mahdollisimman pian, ja pahoittelemme tiukasta aikataulusta mahdollisesti aiheutuvaa vaivaa.

Yhteystiedot: Prof. Kimmo Kaski, kimmo.kaski'at'aalto.fi, FT Jan Snellman, jan.snellman'at'aalto.fi

What to learn?

- 1. Knowledge of easy to use end-user data processing and exploration tools
 - Easy to use for their intended purpose, but limited
- 2. Knowledge of the fundamentals concepts of programming
 - Frees you to process your data more efficiently
 - Allows you to more freely apply analyses etc based on ready libraries and tutorials on the Internet
- 3. High-level understanding of what types of things can be accomplished with advanced CS methods
 - To be able to communicate in collaborative projects

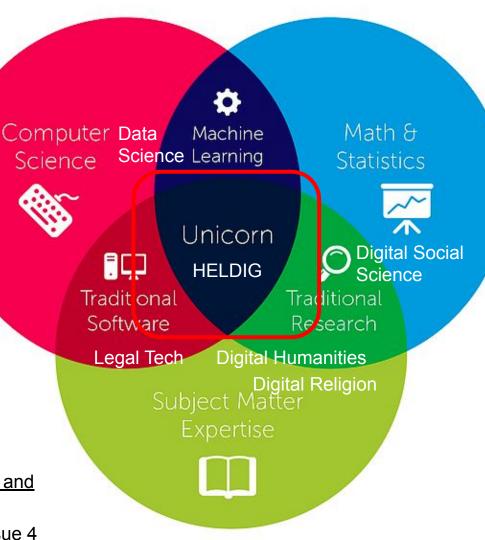


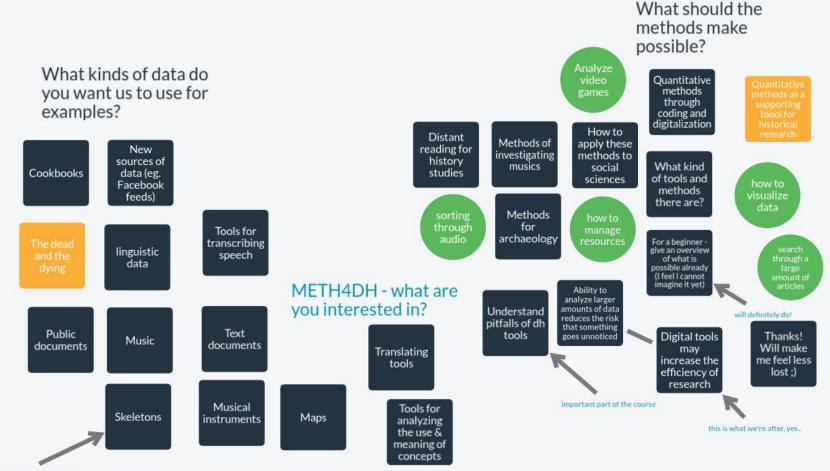
Longer term = HELDIG

Deep and significant progress in social science, in other words, will require not only new data and methods but also **new institutions** that are designed from the ground up to foster long-term, large-scale, multidisciplinary, multimethod, problem-oriented social science research. To succeed, such an institution will require substantial investment, on a par with existing institutes for mind, brain, and behavior, genomics, or cancer, as well as the active cooperation of industry and government partners.

<u>Duncan J. Watts (Microsoft Research):</u>

<u>Computational Social Science: Exciting Progress and Future Directions. The Bridge on Frontiers of Engineering. December 20, 2013. Volume 43, Issue 4</u>





METH4DH background questionnaire

Pertinent background information

If you want to tell us more deeply about your study subject or interests, as they relate to the course

Your answer

Why are you taking this course?

Your answer

What would you especially like to learn during this course / where would you like us to focus on?

Your answer

SUBMIT

Never submit passwords through Google Forms.

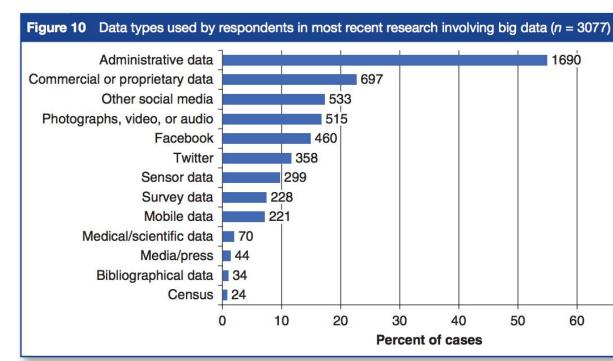
This presentation:

http://j.mp/meth4dss-td

Unused slides follow →

Challenge 1 - access to data

One of the biggest problems cited by researchers doing big data research was getting access to commercial or proprietary data, suggesting that more needs to be done to unlock data sets for social science research. Metzler et al, 2016: Who is Doing Computational Social Science?, SAGE white paper, September 2016



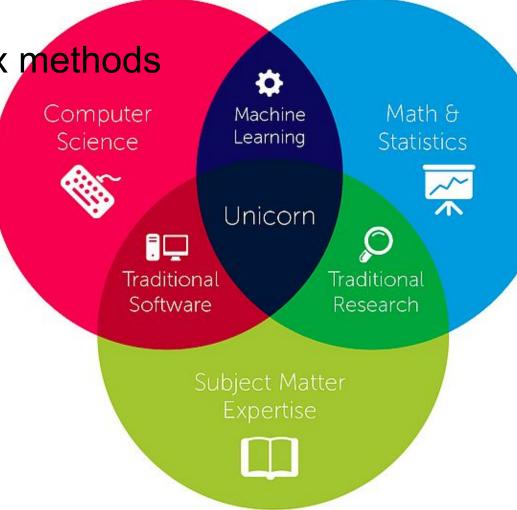
Challenge 2 - complexity of data

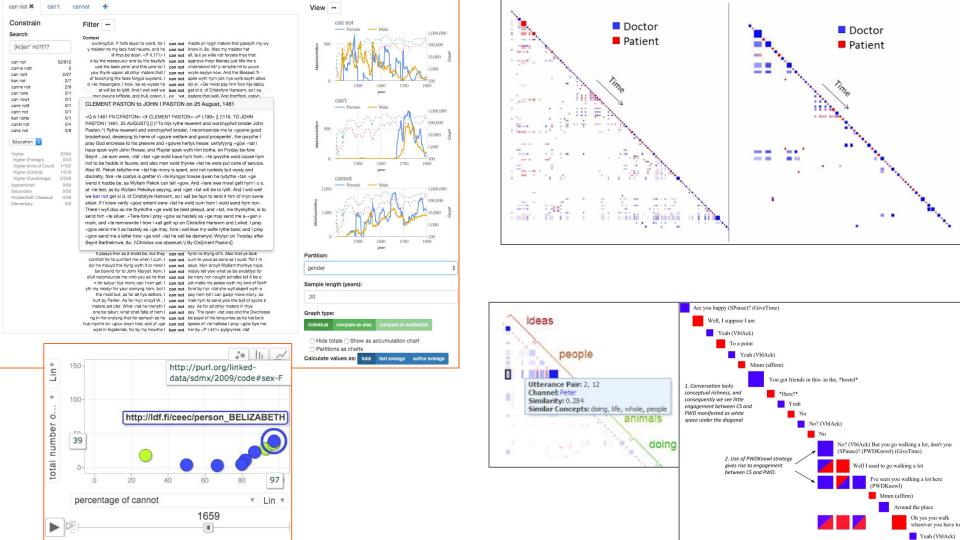
- In the social sciences, the new sources of data ... derive overwhelmingly from mixed sources (e.g., social media, unstructured text, digital sensors, financial and administrative transactions) not designed to produce valid and reliable data for social scientific analysis (Lazer, Kennedy, King, & Vespignani, 2014), resulting in the challenge of harmonizing and extracting meaningful features
- ..., social scientific "big data" are notable less for absolute size per se than for the complexity that renders conventional methods inadequate (Doorn, 2014).



Challenge 3 - complex methods

- Our survey respondents listed finding collaborators with the right skills and the amount of time required to learn a new field as the biggest barriers to entry.
- A characteristic of researchers doing big data research is that they are more likely to collaborate with other academics (79 percent of big data researchers in our survey).
 Considering that a large number of social science papers are single authored (about 40 percent, according to Thomson Reuters (King, 2013), this information is significant.







International Conference on Computational Social Science Luminaries

- Santo Fortunato is Professor of Complex Systems at the Department of Biomedical Engineering and Computational Science
- Lada Adamic is a computational social scientist at Facebook and previously an associate professor at the School of Information and the Center for the Study of Complex Systems
- Albert-László Barabási directs the Center for Complex Network Research, and holds appointments in the Departments of Physics and College of Computer and Information Science

- Nicholas Christakis MD, PhD, MPH, is a social scientist and physician
- Alessandro Vespignani is the Sternberg
 Distinguished Professor of Physics,
 Computer Science and Health Sciences
- Dirk Helbing is Professor of Sociology, in particular of Modeling and Simulation, at the Department of Humanities, Social and Political Sciences and member of the Computer Science Department at ETH Zurich. He earned a PhD in physics...

Indaco & Manovich, 2016: Urban Social Media Inequality: Definition, Measurements, and Application



Indaco & Manovich, 2016: Urban Social Media Inequality: Definition, Measurements, and Application





- Social media inequality of visitors' images in Manhattan (Gini = 0.669) is larger than income inequality of most unequal country in the world (Seychelles where Gini = 0.658).
- On the other hand, social media shared by locals has a Gini coefficient similar to countries that rank between 25 and 30 in the list of countries by income inequality. These are countries like Costa Rica (0.486), Mexico (0.481) and Ecuador (0.466). (The World Bank, 2015).

Since Instagram did not support downloading large volumes of historical data, we had to download data and images continuously during the period we wanted to cover. A single iMac computer running 24/7 continuously was used for downloading this data.

Solutions to data issues

- Be at Facebook
- Do local stuff
- Make the peculiarity of the data an asset, a part of the research
- Be opportunistic

Research process

- 1. Have data
- 2. Magic (?)
- 3. Something interesting shows up
- 4. Profit!

Research process

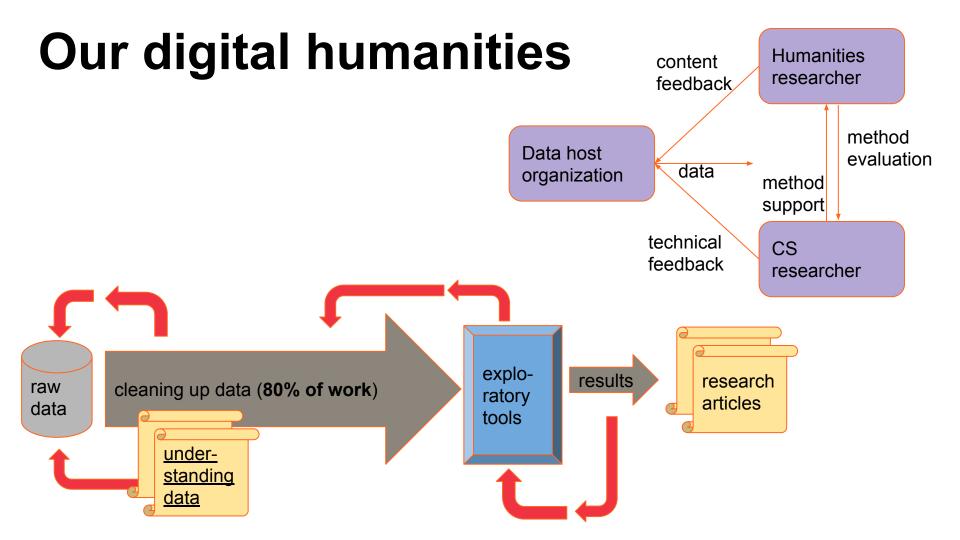
- 1. Have data
- 2. Magic (?)
- 3. Something interesting shows up
- 4. Profit!

"Any sufficiently advanced technology is indistinguishable from magic."

- Arthur C. Clarke

Research process

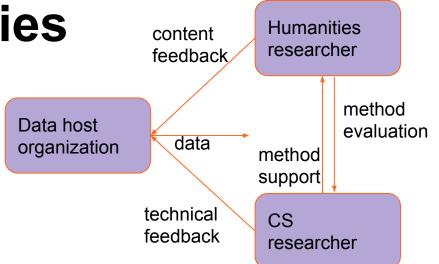
- Have data
- 2. Magic (?)
 - a. Hedge magic (spreadsheets, Excel graphs)
 - b. Common ritual magic (statistics: correlation, ANOVA, PCA)
 - Relatively simple, commonly understood formulae you could mostly go through with pen and paper if you wanted to
 - c. Higher ritual magic (SVM, LSA, LDA, SnE)
 - More complex, harder to follow formulae, impossible to work through manually
 - Well-grounded black box oracles (e.g. you feed a machine learning algorithm stuff, it processes it based on complex but well-defined rules, out comes results)
 - d. Black magic (Deep learning)
 - True black box oracles (you feed a neural network both an input and a desired output, it derives mostly unintelligible black box rules that link the two)
 - e. Flashy magic (proper visualizations)
- 3. Something interesting shows up



Our digital humanities

At its best, such close collaboration offers benefits for everyone involved

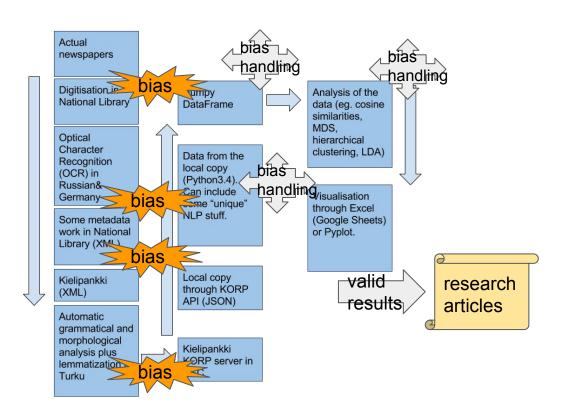
- scholars in the humanities are able to tackle questions too labourintensive for manual study
- computer scientists encounter new and challenging use cases for the tools and algorithms they develop
- data providers gain insight into their own data



Don't get carried away by fancy methods!

- 1. Your dataset must be applicable to the methods you choose. Complex methods often make presuppositions about the data they apply to if you don't understand these deeply, you'll end up with invalid results
- 2. In typical DH research, 90% of your time will go to gathering and understanding the data and transforming it into a form you can use using complex methods, another 90% of your time may go to altering them to fit your data, and it'll run out
- 3. Complex methods are often unnecessary for DH work. On the contrary, often simpler methods are actually better.

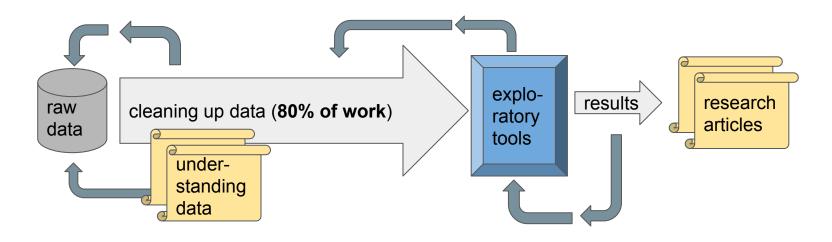
KLK Newspaper Pipeline: from archives to a hypothetical researcher



Our digital humanities

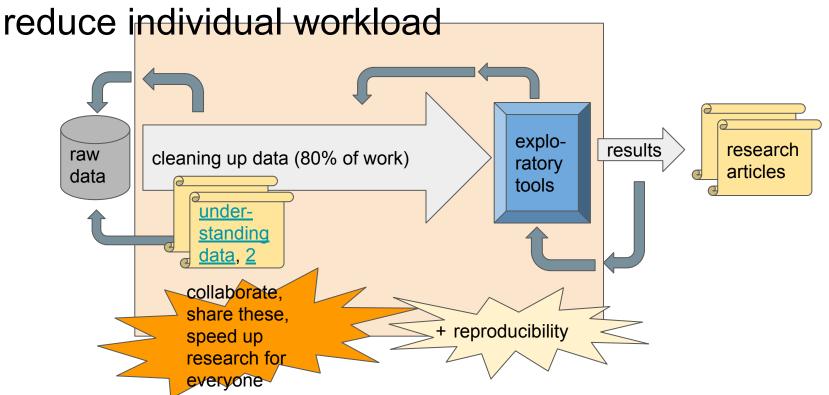
 Scholars in the humanities and computer sciences collaborating, applying novel computer science to solve humanities research questions

Digital humanities research process



80% of your time for data cleanup, another 80% for algorithms, ...

Leverage collaboration, open science workflows to



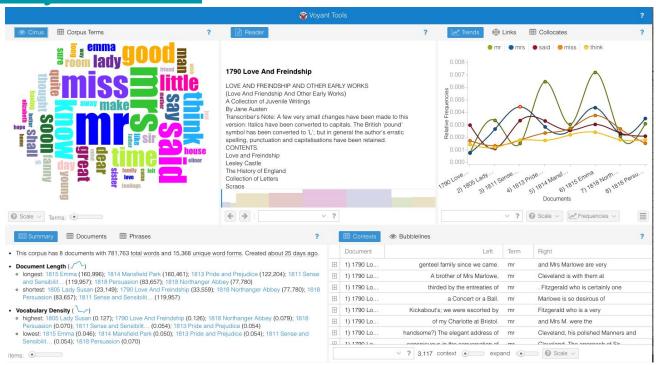
Workflow/Tools

- Data access
- 2. Possible preprocessing: R, Python, tm (for texts), OpenRefine, ...
- 3. Zero or more of:
 - Statistics: R, stats, pandas, ...
 - Topic modeling: <u>Mallet</u>, <u>topicmodels</u>, <u>LDAvis</u>, <u>gensim</u>, ... (for texts)
 - Dimensionality reduction/clustering: <u>stats</u>, <u>lsa</u>, <u>BayesLCA</u>, <u>pvclust</u>, <u>Weka</u>, ...
 (also for texts)

SeCo

- Social network analysis: <u>igraph</u>, <u>sna</u>, <u>statnet</u>, <u>sonia</u>, <u>Gephi</u>, ...
- Simulation: <u>NetLogo</u>, ...
- Neural networks: <u>som</u>, <u>TensorFlow™</u>, ... (also for texts)
- Association rule learning: <u>arules</u>, <u>Weka</u>, ...
- o Anomaly detection: <u>AnomalyDetection</u>, ...
- 4. Structured visualization: Tableau, Palladio, RAW, nodegoat, matplotlib, ggplot2,
- isots, plots, Leaflet, Gephi, Carton of text visualization: Voyant Tools,
 - Textexture, Wordsift, ...

Voyant tools



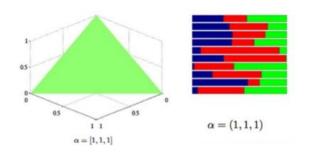
Types of data

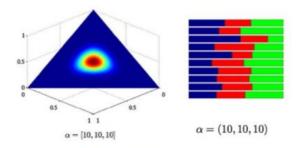
- Structured (databases) vs unstructured (text, image, video, audio)
- Clean vs messy
- Biased? <- incomplete, messy, badly sampled

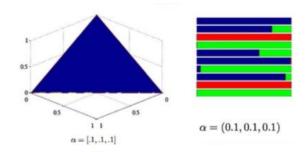
Topic Modeling: LDA - Assumptions

- A document collection contains N topics
- A single document can consist of multiple topics (e.g. 30% war and 70% cooking)
- The N topics are in essence probability distributions over words (e.g. there is a 1,5% chance that a random word from a 'war' topic is 'attack', while only a 0,00001% chance in a 'cooking' topic)
- There are two distributions that give the prior probabilities of:
 - **a.** the probability of topic mixes in documents (e.g. how likely is it that a single document talks about all the topics vs. only a few), and
 - **b.** the probability mix of words in a topic (e.g. do individual topics mainly contain many words or just a few)

Topic Modeling: LDA - Role of (symmetric) priors







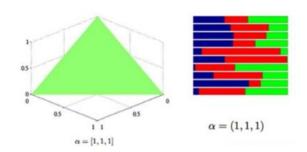
Topic Modeling: LDA - How it works

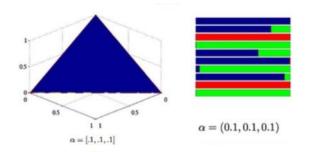
- Take all words and documents and randomly assign them to topics (based on the prior distributions)
- Calculate the combined probability of this combination producing the documents we have
- Update the topic assignments as well as the prior distributions so the probability increases
- Repeat many many times until we're happy

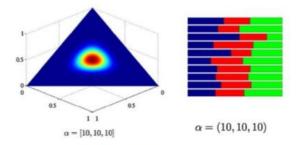
LDA in Practice

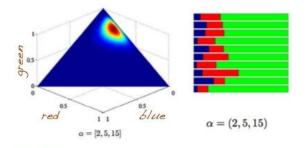
```
corpus <-
VCorpus(DirSource("/srv/data/varieng/ceec-subcorpora/scot-17
00-1719/"))
corpus <- tm map(corpus, content transformer(tolower))</pre>
corpus <- tm map(corpus, removeNumbers)</pre>
corpus <- tm map(corpus, removePunctuation)</pre>
corpus <- tm map(corpus, removeWords, stopwords("SMART"))
corpus <- tm map(corpus,stripWhitespace)</pre>
numtopics <- 20
lda <- LDA(DocumentTermMatrix(corpus), numtopics)</pre>
```

Topic Modeling: LDA - Role of priors









Topic Modeling: LDA - Effect of priors

- Traditional LDA supposed uniform priors
- <u>Turns out</u> non-uniform priors make sense for how topics appear in documents, but not for how words appear in topics
 - → <u>as-LDA</u>, which also turns out to need less pre-filtering of e.g. stopwords, numbers, because these can be sequestered into a common topic without constraining how other topics appear

Figure 6 Primary discipline of respondents who have been involved in big data research (n = 9195) Social Statistics and Research Methods 121 **Economics** 155 Demography, Population Studies, and Human Geography 49 Health Sciences 409 Social Policy and Public Policy 80 80 Marketing Management and Business Studies 285 Communication and Media Studies 188 Political Science and International Studies 167 64 Linguistics 208 Sociology Other 269 History 28 Social Work 65 413 Education 50 Nursing Criminology and Criminal Justice Anthropology Law and Legal Studies Psychology 286 Counseling and Psychotherapy 27 30 50 60 10 20 40 70 Percentage ever involved in big data

Figure 15 Challenges facing big data researchers (n = 2273)

