



Technology Tips for Parents

Parsons Elementary School

Find technology support for Return to School: Phase 1

[KiNVO](#)

[Hotspot](#)

[Chromebook](#)

[Google Meet](#)

[Google Classroom](#)

[ClassLink](#)

[FAQs and Support](#)

1

KiNVO (Text Messages or Email)

Receive text messages from the district, school, or teacher in your text messaging app. We send emergency alerts through text messages or email using KiNVO as well.

Text messaging is our primary tool for communication which is essential to success in this virtual environment. KiNVO can work with email too.



[KiNVO Letter \(text messages\)](#)

(*[Espanol](#))

No KiNVO app required.

2

Hotspot

A **LIMITED** number of Hotspots for students/families who do not have ANY internet connectivity at home to start the school year.

[HotSpot Quick Facts](#) (*[Espanol](#))
[Optimum 60 days free](#)

Check the guide below for help.

[Hotspot Help](#)

(*[Espanol](#))



3 Chromebook

Sign in to a **NBTSchools Chromebook**

Select Wi-Fi

“Enter your email” Type **student ID number**

Click **Next**

“Enter your password”

Click **Next**

“All Set”

Click Get Started

If your Wi-Fi won't connect, click Back and enter email & password. Then follow #4.

4

Chromebook no Wi-Fi (NBTSchools Chromebook)

“No Internet” (Figure 1)

Click status tray (see arrow)

Click on your home Wi-Fi

Enter password if prompted

Figure 1

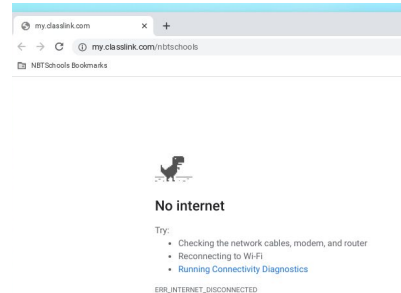
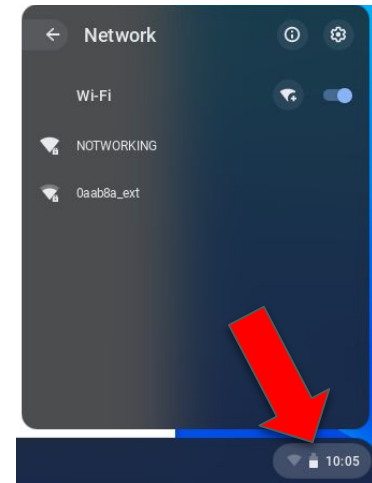


Figure 2

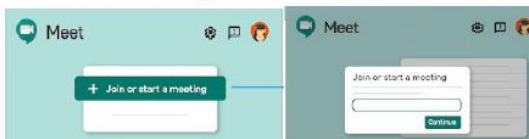


Google Meet

[Join a Google Meet With a Nickname](#) (*[Español](#))

Joining a Google Meet Using a Nickname (Elementary Students)

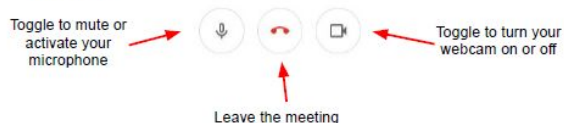
1. Go to meet.google.com
2. Click on "Using a meeting code" and type in the meeting name provided by your teacher. **Note:** If your teacher isn't in the Meet yet, you will get a message in the lower left corner saying, "You're not allowed to start a meeting." You will need to try entering the name again at you're scheduled meeting time.



Click the "Join now" button to join the Meet.



Once you have joined the meeting you will see 3 buttons along the bottom of the screen. You can hover your cursor at the bottom of the screen anytime to get these buttons to reappear.



Note: Once everyone has left the Meet, you will not be able to rejoin until the teacher starts it again.

Google Meet Rules

Sample [Google Meet rules](#)

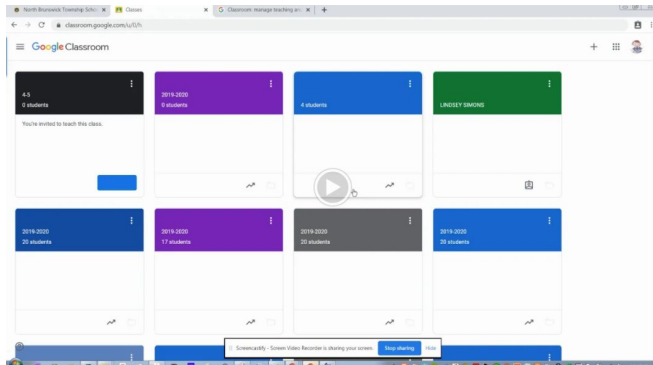
Check with your teacher for more.

*google meet
rules*



Google Classroom

Sign In Video



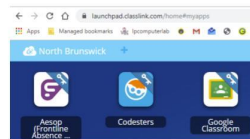
ClassLink

ClassLink Directions

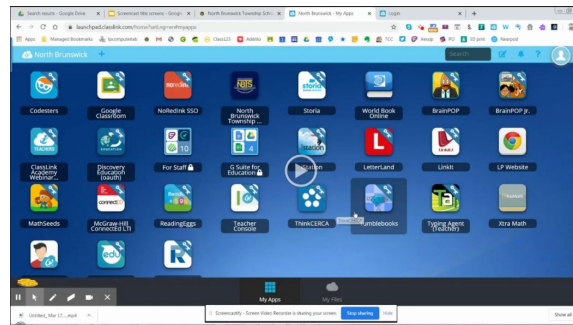


ClassLink

First Time Log In
And
Sign In With Google



Sign In to ClassLink video



9 FAQs and Support

KiNVO If you don't receive text messages from NBTSchools please call your school.

KiNVO If you receive a text message in the wrong language please call your school.

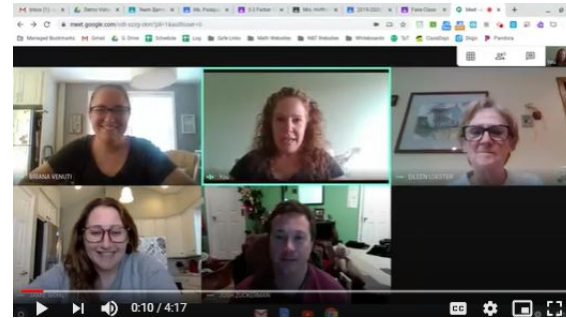
NBTSchools uses KiNVO to send a text message or email. Parents/Guardians do not download KiNVO app.

[Chromebook Troubleshooting](#) (*[Español](#))

**Digital Distance Learning
District Chromebook
At-Home Troubleshooting**



[Google Meet for students video](#)



[Google Classroom video](#)



FAQs and Support

Sign in to NBTSchools Google Account on a **personal** device

You must sign out of **personal** Gmail for your student to sign into NBTSchools account - [Video](#) ([Video Español](#))

I don't know my child's student ID number

1. [Check the Parent Portal](#)
2. Contact your child's teacher

I don't know my child's password

Gr. PK-3 qwe12345

Gr. 4. qwe123

New student password qwe12345

I don't know my child's email address

[IDnumber@nbtschools.org](#)

(ex. 4326071@nbtschools.org)

Gmail is NOT activated for child.

I can't log in to the Parent Portal

Contact your child's school

I don't see my child's teacher in Google Classroom

Contact your child's teacher

I don't have the Join Code for Google Classroom

Contact your child's teacher

As a parent, I want to join Google Classroom
Parents don't join their child's Google Classroom

[Google For Education Family Tech FAQ](#)

