WELCOME TO YOUR CHROME DEVICE!

Connecting to the Internet

If you are using a Chromebook:

-In the bottom right corner of the screen, click on the area where you see the clock

-Click on the WiFi Connections icon

-Look for the name of your WiFi connection and click on it

-Most WiFi connections will need you to type a password—If yours requires a password, type it and click "Connect"

-When connecting to SDPC wifi at school, please follow these directions.

Signing onto your Chromebook

-When you open your Chromebook, there will be a message that reads, "Sign in to your Chromebook".

-Click the blue button at the bottom that says, "Next" and the LaunchPad picture will pop up

-Type your username in the 1st box

-Type your password in the 2nd box

-The 3rd box should already say "pickens". Do not change this.

-Click "Sign In"

-You may also scan your QR code to login, but you must be connected to the Internet.
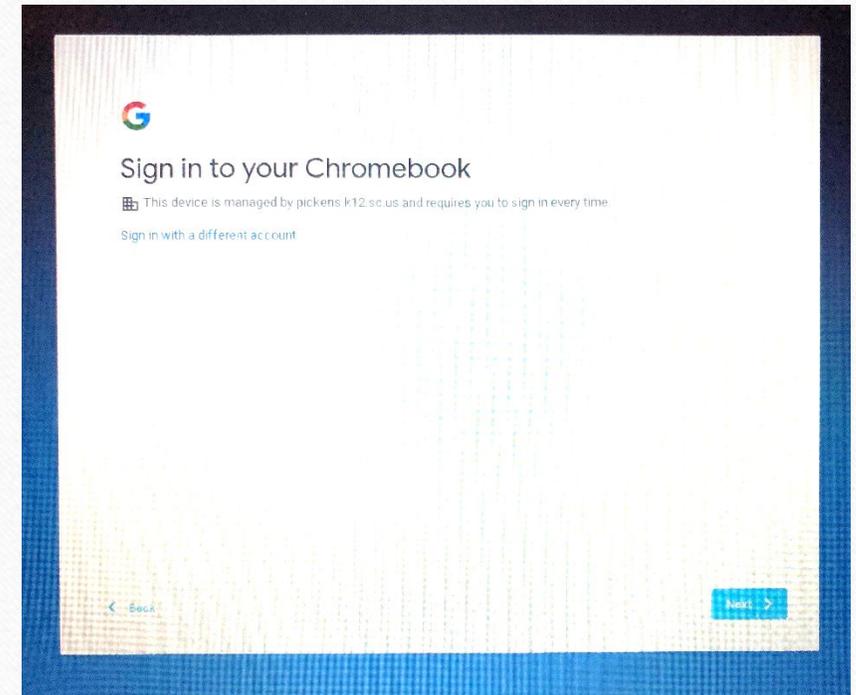
Signing in to your Chromebook

- USERNAME = 2 numbers+first name+middle initial+last name

- PASSWORD=3 lowercase letters+
  3 uppercase letters+2 numbers

Launchpad

Access Classlink/Launchpad from any device:
launchpad.pickens.k12.sc.us

Troubleshooting-
I can not one click into an app. Reset your Password Locker for the app.

Schoology

Students should log in with launchpad or go to schoology.pickens.k12.sc.us

This app is where you will find your assignments. You must check your Schoology account daily to make sure you are up-to-date with your school work.
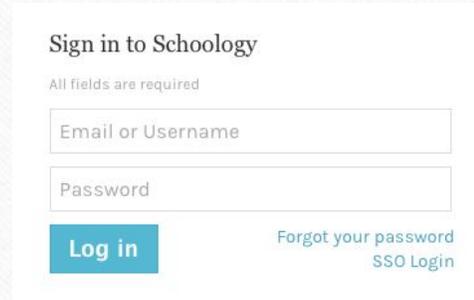
Sign in to Schoology

All fields are required

Email or Username

Password

Log in   Forgot your password
                SSO Login

Troubleshooting Tips:
● Student can't sign in to Schoology from Launchpad, please click on-- Update the student's password in the Password.

Schoology (Pickens)

Webex

Webex is a website that teachers use when they need to meet with their students over the internet. It's called video conferencing. Webex allows you to see the teacher and other students who are online.

There are many ways to get to your teacher's Webex room, but the easiest way is to follow their link in Schoology. Students will use a link provided by the teacher.

Troubleshooting Tips:

- [Directions to fix audio or camera on a cb](#)
- **If you have poor wifi connection, the audio becomes hard to hear. A tip is to turn the camera off.**
- **If the teachers shares a video or something with motion/sound and the student can't hear it, ask the teacher to share the screen and Choose Optimize for Video and Motion.**

Hotspots

Verizon Hotspots

Access Hours: M-F 6am-10pm
Data Limits: After the first 20GB are used, hotspot will be restricted to education only sites and lower bandwidth (5MBps).
Technical Support: 1-800-922-0204
Help Guide

ATT Hotspots

Access Hours: M-F 6am-10pm
Data Limits: 1GB daily/20GB Monthly
Technical Support: 240-482-4636

Help Guide

Troubleshooting Tips

Sound issues on your chromebook during a Webex Meeting
[Directions to fix audio or camera on a cb](#)

[Powerwashing Directions](#)

[Update the student's password in the Password Locker in Launchpad.](#)

[Update Chrome Version](#)

WHEN IN DOUBT, RESTART THE DEVICE!

Steps to Update A Chromebook

1. Here's a screenshot to show you what the Gopher Buddy extension looks like when the Chromebook needs an update. Notice the red dot.
2. Click on the Gopher Buddy extension (or "Fix It" if the Gopher Buddy pop-up box appears).
3. Settings will open.
4. Under "Google Chrome OS," you'll find which version of the Chrome operating system your Chromebook uses.
5. Select Check for updates.
6. If your Chromebook finds a software update, it will start to download automatically.
7. Select "Restart to Update" when that button appears.
8. Your Chromebook will restart and update.