





# Content Marketing + MeL Programming & Promotions Toolkits





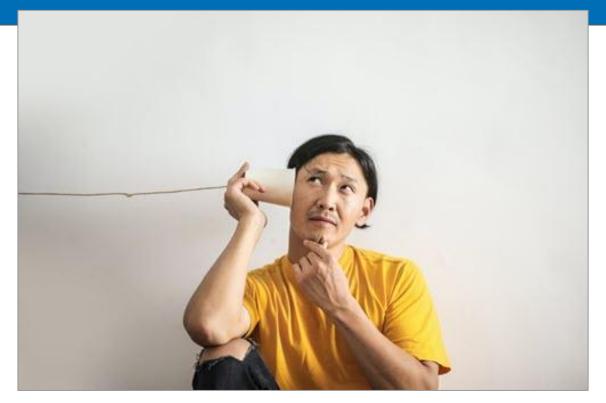




# Today's Learning

- Content Marketing: Make Better Connections with Your Audience
- Tour The New Tools: Training Brand, Programming Booklets, and Promotional Toolkit
- Putting It All Together

## Communication can be tough.



## Creating a Marketing Plan

#### Organization's Mission

Foundation... inspires and guides building of marketing strategy

#### Infographic

How to Create a Marketing Plan

**Strategy** 

- Environmental scan
- SWOT analysis
- Stakeholders
- Organization's objectives

Plan

- Establish quantifiable goals and measurements
- Market research
- Market segmentation: determine target audience
- Identify competition

**Tactics** 

Specific means used to reach your goals:

- Marketing Mix
- Integrated Marketing Communications
- Content Marketing
- Evaluation



# Content marketing can help.

A marketing tactic with a strategic approach focused on creating and distributing valuable, relevant, and consistent content to attract and retain a clearly defined audience, and ultimately drive customer action.

History of Content Marketing



https://medium.com/@HeathEvans/content-is-king-essav-by-bill-gates-1996-df74552f80d9



## Why does it matter?

Improve Search Engine Optimization

Increase visits to your website

**Build trust with your community** 

Spend less money on your marketing efforts

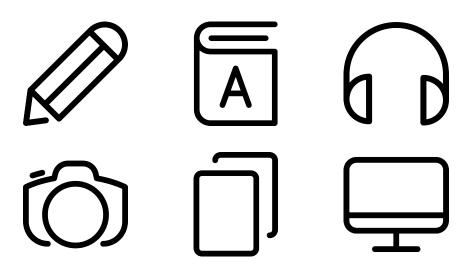


Photo by Kaboompics .com from Pexels



# Content Marketing Options

Be where your audience is.





References: Blogs, Podcasts, Social Media, Videos, Infographics

Icons made by Gregor Cresnar



# Tips to get started

Document your strategy.

Quality is more important than quantity.

Consistency is vital.

Avoid generic messages.

Pay attention to SEO and other stats.



## New Tools

# Supporting you and your communities

- Using MeL eResources
- Training on MeL eResources
- Helping patrons with MeL eResources
- Communicating about MeL eResources





## How to MeL



New brand mark designating training materials specifically for public library staff or educators.

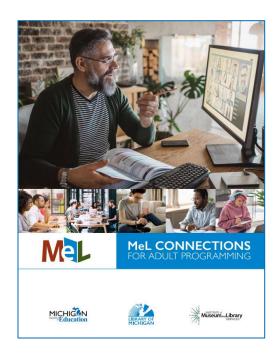
#### Goal

Make it easier to find the tools you need to learn about and use the eResources.



# Programming Books







Connections between MeL eResources and library programming ideas.

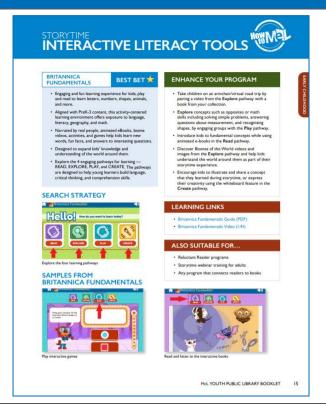
Content is for you, but can also be repurposed as messaging directly to your patrons.

Visit MeL's <u>Library Staff</u> page for access.



## Programming Connections





Booklet content includes:

- Information literacy best practices
- Search strategies
- Programming connections
- Learning Links
- Connections to related eResources

MeL Connections for Youth Programming

MeL Connections for Adult Programming

## How To MeL Template

# Create your own MeL Program Page!

- Training tool for library staff new to eResources
- Planning tool for developing programming
- 3. Discussion tool for exploring "new to you" eResources

#### TEMPLATE: CONSTRUCT YOUR OWN "HOW TO MeL" PROGRAM PAGE

NAME OF eRESOURCE(S)	BEST BET ★
Why is this the best eResource for your program? .	
SEARCH STRATEGIES	ENHANCE YOUR PROGRAM
How will you find the content you need?	How will you incorporate eResource content into your program?
EXAMPLES	COMPANION eRESOURCES
What samples did you find in the eResource?	What other eResources could you use?
•	
LEARNING LINKS	ALSO SUITABLE FOR
Where will you find training resources?	What other applications are there for this eResource content?



## MeL Promotions Toolkit

#### **Print Assets**

Flyers, Bookmark, Notepad

#### **Digital Assets**

Social media graphics and post copy

#### **Communication Templates**

• Email newsletter, press release, blog post

Guide to MeL Promotions Toolkit





## Communication Templates



**Career Transitions** 



Information Literacy





Back to School Email newsletters

Blog posts

Press releases

Guide to MeL Promotions Toolkit



# Putting It All Together

# 5 Step Process

- I. Determine Your Audience
- 2. Select a Theme
- Find eResource Content to Match Your Theme
- 4. Pick Tools to Build Your Plan
- 5. Work Your Plan



Photo by Christina Morillo from Pexels

# Example

Audience



Unemployed/Underemployed/Job Seekers

Theme



**Career Transitions** 

Matching eResource Content



LearningExpress Library, AtoZdatabases, eBook collections



## Pick Tools for Career Transitions

#### I. Develop a Program

- Use the MeL Connections for Adult Programming booklet
- Check out the Workforce
   Development section
- Create your program using inspiration from the Enhance Your Program sections
- Record ideas using the How To MeL template.

#### II. Build a Promotion Plan

- Use the MeL Promotional Toolkit
- Select the tools you need for your communication channels
  - Social media
  - Email newsletter
  - Blog
  - Press release



### Work Your Plan: Editorial Calendar



## Handy for planning & tracking

- Theme/Quarter
- Due date
- Publish date
- Writer
- Subject

Editorial Calendar Template



## Work Your Plan: Editorial Calendar

Handy for both planning future posts and tracking what has been posted.

Day	Time	Author	Theme	Content Title	Channel	Status
M 4/13	9:40	Liz	media literacy COVID	Avoid media bias and fake news about the coronavirus with	Facebook	posted
M 4/13	3:15	Liz	mel.org/covid19 page	In need of #eBooks and other fun ways to learn from home?	Facebook	scheduled
T 4/14	9:45	Liz	media literacy COVID	The News Literacy Project can help make sense of #data for a	Facebook	scheduled
T 4/14	3:30	Liz	mel.org/covid19 page	Britannica's additional eBooks	Facebook	scheduled
W 4/15	9:45	Liz	media literacy COVID	Information hygiene article from News Literacy Project	Facebook	scheduled
W 4/15	1:00	Liz	Resources for remote library service	NoveList helps support online reader's advisory	Facebook	scheduled
W 4/15	3:30	Liz	mel.org/covid19 page	Gale's additional resources	Facebook	scheduled
Th 4/16	9:45	Liz	media literacy COVID	Practice good info hygiene - sanitize before you share.	Facebook	scheduled
Th 4/16	3:30	Liz	mel.org/covid19 page	Supporting young learners at home? Pebblego has made a large collection of content available for PreK-5th grade students, including #eBooks! Full details available on our site.	Facebook	scheduled



## Questions & Contacts

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