



Combining new and started surveys on
the member portal



Why combine new and started surveys under one tab?

Problem

Currently, we have two screens on the member portal to show “New” and “Started” surveys.

Need to have a customisable single screen where in the admin can turn on the setting to show all the pending surveys, i.e. New and Started under one bucket of “Pending”

User Story

Juli is a communities admin and she wants all of her community members to see all the pending surveys, i.e. New and Started under a single tab of “Pending”.

This needs to be a customisable feature, which means an admin will be able to turn on and off the setting to merge the pending surveys or revert to the old view of two separate tabs for New and Started surveys.





New Proposal and Solution?

Approach

The community admin can turn on a setting from the main community settings, after which he will be shown the new and started surveys under a single tab of "Pending" surveys.

This would be a customisable feature, i.e. on turning the setting off for the community the view would revert to existing screen of New and Started surveys.



Wireframes

Merge Pending Survey Setting- Proposed UI



Communities ▾ My Communities > Cars

Global search for users, surveys, tickets Admin ▾ [Upgrade Now](#) [?](#) [🔔](#) [S](#)

Community Send Incentive Modules Analytics

Dashboard Settings Content Languages Media Library Profile Members Recruitment

Portal Link ▾ [Preview](#) [?](#)

Community Setting

Default Module ▾

Private Community

New Landing Page

Logo :

Portal DashBoard Image

Carousel Banner

Survey Opt Out

Merge Pending Surveys



● New Started Finished Opted Out

Total New: 12

1 - 10 of 12 ▾ >

Date	Survey	Points	
Nov 18 2021 04:31 PM	Trial Run	10	Opt Out
Nov 18 2021 04:24 PM	Trial Run	10	Opt Out
Nov 18 2021 04:22 PM	cars	10	Opt Out
Nov 17 2021 07:05 PM	cars	10	Opt Out
Nov 17 2021 01:51 PM	cars	5	Opt Out
Nov 10 2021 03:21 PM	Demo	10	Opt Out
Nov 10 2021 02:59 AM	Demo	10	Opt Out

● Pending Finished Opted Out

Total Pending: 12

1 - 10 of 12 ▾ >

Date	Survey	Points	
Nov 18 2021 04:31 PM	Trial Run	10	
Nov 18 2021 04:24 PM	Trial Run	10	Opt Out
Nov 18 2021 04:22 PM	cars	10	
Nov 17 2021 07:05 PM	cars	10	
Nov 17 2021 01:51 PM	cars	5	Opt Out
Nov 10 2021 03:21 PM	Demo	10	Opt Out
Nov 10 2021 02:59 AM	Demo	10	Opt Out
Nov 10 2021 02:58 AM	Demo	0	Opt Out
Nov 10 2021 02:53 AM	cars	0	Opt Out



Any Questions?

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