

### Star Rating

Tagline / Subtitle

### Problem

#### Rating

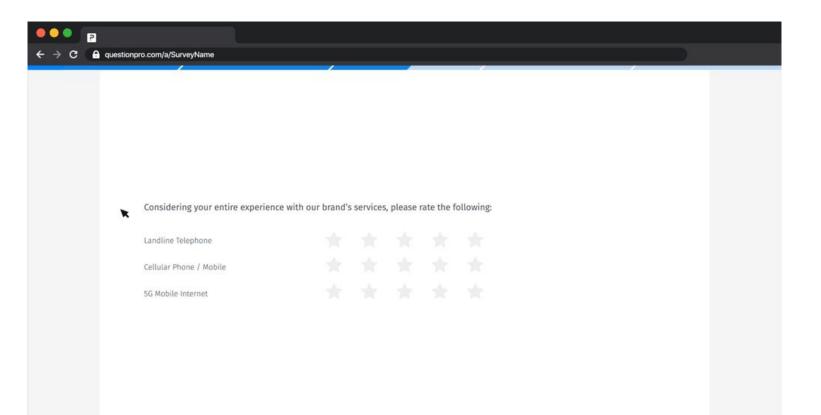
The stars and their trigger area is so small and tight that it makes selection hard. Specially troublesome in mobile.

#### Interaction

The interaction translates poorly into mobile devices due to the lack of hove instances, making it look and feel like a glitch.

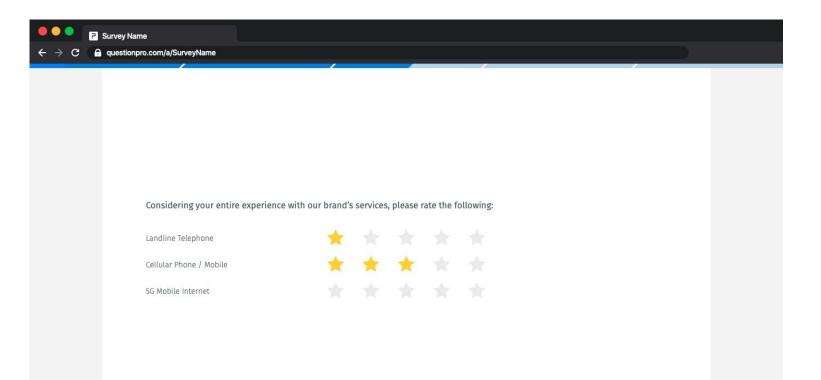
## Interaction

### Left aligned

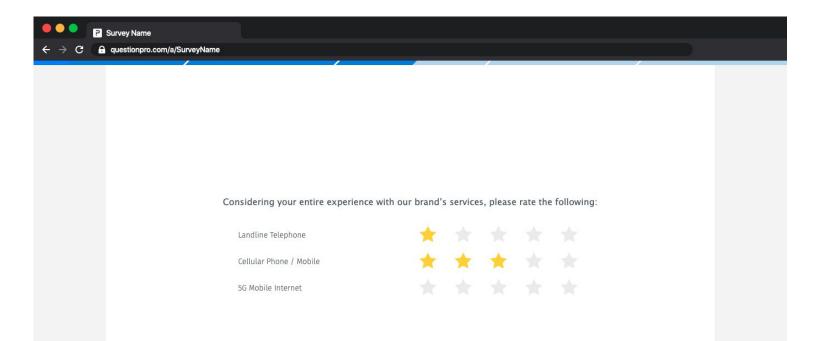


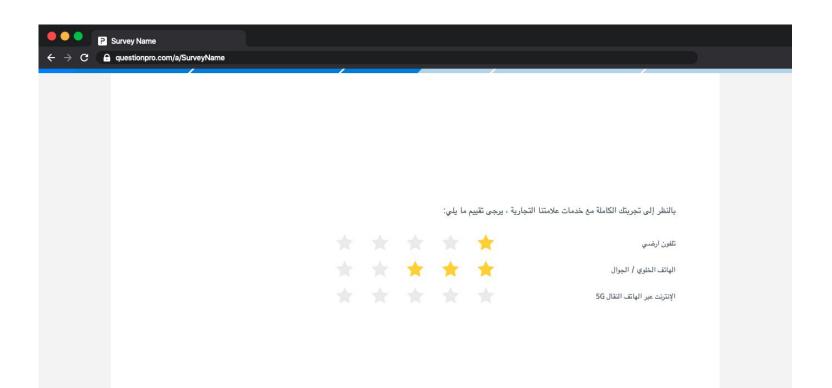
# Alignment

### Left aligned



#### Center aligned





#### Mobile



#### Please rate our following services:

Landline Telephone



#### Cellular Phone / Mobile



5G Mobile Internet



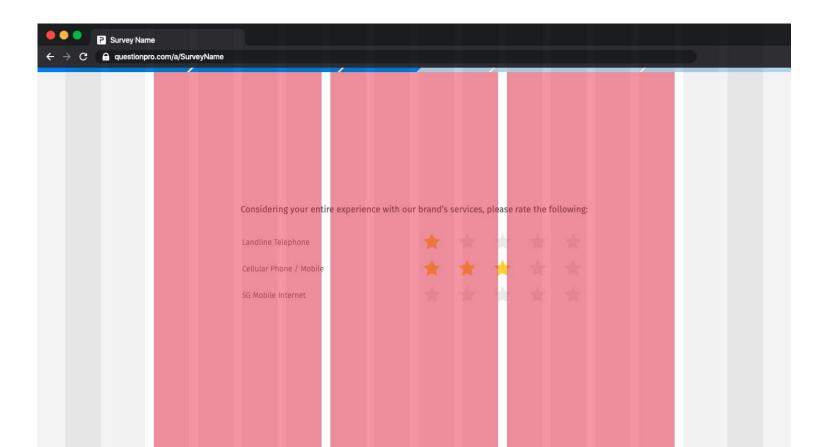


# Layout grid

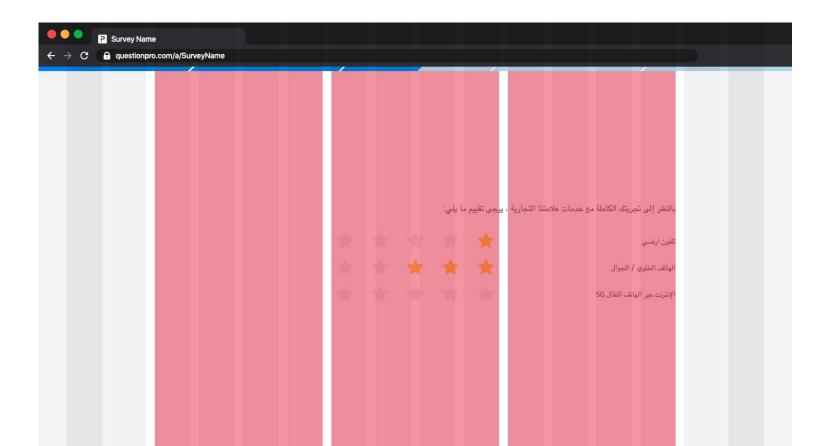
### Left aligned

Survey Nam	e					
$\leftarrow  ightarrow \mathbf{C}$ $oldsymbol{eta}$ questionpr	o.com/a/SurveyName					
	Considering your entire experience with	our brand's	services	, please r	ate the f	ollowing
	Landline Telephone	*				*
	Cellular Phone / Mobile	*				*
	5G Mobile Internet	*				*

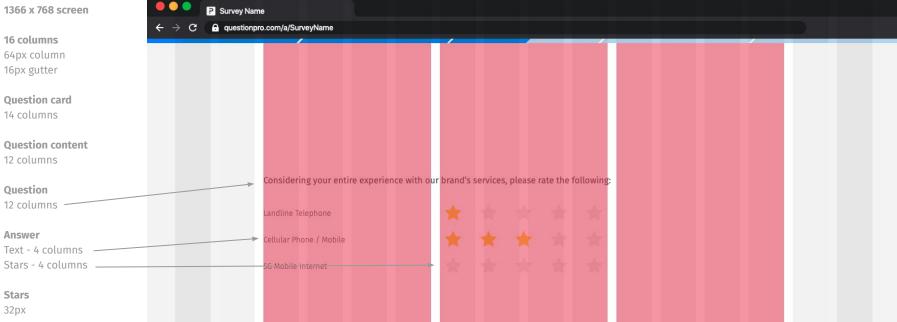
### Center aligned



### **Right aligned**



### **Grid specs**



#### Mobile layout

360 x 640 screen

**4 columns** 70px column 16px gutter

**Question card** Full width

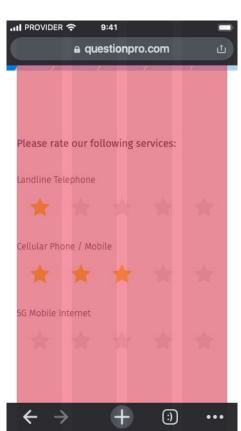
**Question content** 4 columns

Question

4 columns

**Answer** Text - 4 columns Stars - 4 columns

Stars 32px



### Star color and font size

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<u>Edit</u>	Distribute A	nalytics Integration								Tools 🕶	Responses: 5
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				Add Logo					Star Rating		×
	S Test								Row Display Order		0
									Default		
	X Block 1	8 Q	uestions					:	Star Color		
				Add Question	1			-	Not-Selected	$\bigcirc$	
				Add Question	é.				Selected	•	
						Settings Cop	by Logic Preview	:	Font Size	- 20 +	
Q6	Question	n Text							Alternate Colors		0
									Question Tips		0
	Row 1	습습	<b>公</b> 公公						Video		0
	Row 2	습습	444						None	•	
	Add Row						Edit Rows in Bulk	<	Metadata		
	Validation	<b>)</b>						Î	Report Label		
				Add Question		S3 Page Br	eak 🛛 🖻 Separator 🚽 Split B	Block	Scale Type		0



Accessibility Audit

### Star Rating

#### **Experience Issues**

- There's no focus indicator or any hint that the selection is active
- Keyboard controls are not following any standards

#### 🛕 Coding Problems

• The labels of each star are empty, it should contain the actual rating text (1 star, 2 stars, etec)

#### <u>Code example</u>

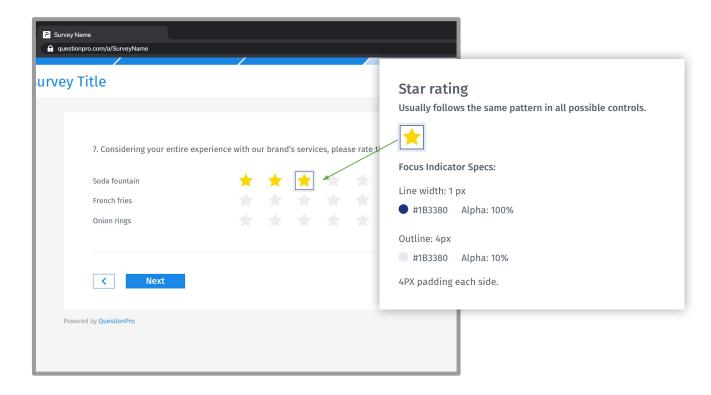
	P Survey Name	
$\leftarrow \rightarrow G$	G questionpro.com/a/SurveyName	
	Compliance 508	
	Please rate the follow	ving
	Row 1	公公公公
	Row 2	★ ★ ☆ ☆
	Row 3	* * * * *
	Next	

## Star Rating Enhancement proposal

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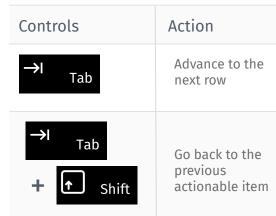
#### Must haves

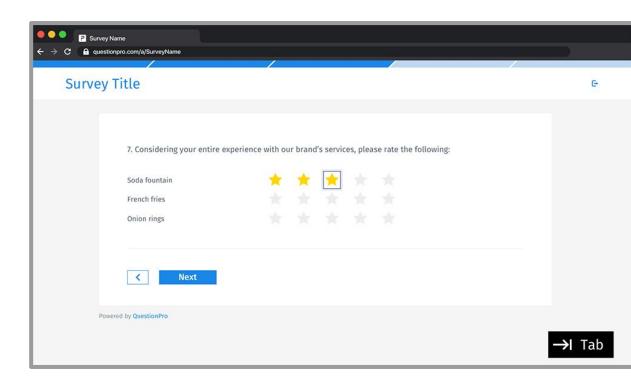
- Hover state + focus indicator
- Since we're selecting a range the hover should give a hint of the rating we're about to select.



Star Rating Navigation through rows

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### Star Rating **Rating selection**

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#### Notes

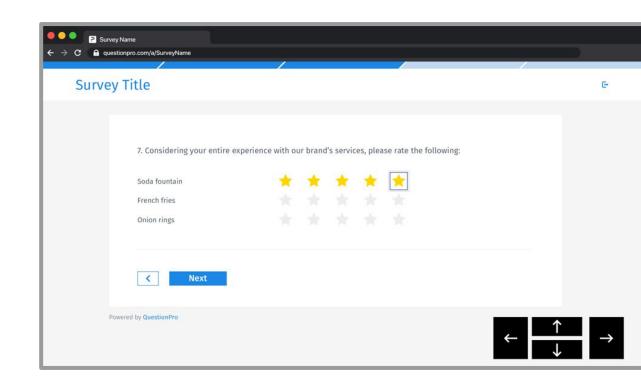
It is not need to submit the selection it will be automatically added by moving with the arrows. To change the rate refer to the <u>next slide</u>.

y Tit	le						10
7	. Considering your entire	experience with o	ur brand	's servio	es, plea	se rate the following:	
5	Goda fountain						
ł	French fries						
(	Onion rings						

## Star Rating Changing rate

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## **Thank you!**

#ft-relatedchannel