# Uber Rent



Rent a car  $\rightarrow$ 

Rental cars, now on Uber Browse rental cars, book in-app, and escape

routine.

UDER UBER

Push



Uber

Email

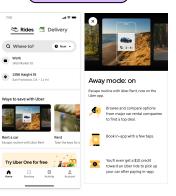


Rings

Rent a car and get away Find cars from major rental companies, book inapp. Rent a car →



### Merchandising carousel





Get existing riders who don't have weekend plans to try Uber Rent by showcasing ease of kickstarting plans.

### THE DETAILS

A wonderful kickoff, a clear vision, and a concepting round focused on wanderlust helped inspire a campaign that challenged users to live weekends to the fullest.



Rent a car Reimagine weekends with Uber Rent. Browse major rental companies Find free cancellation options Book weeks or even a day ahead

Try Uber Rent  $\rightarrow$ 





-0-

\$\$\$

## Find the right wheels at the right price

Instantly compare options from major car rental companies. You can choose extras like a toll pass or car seat.

## Earner Achievement

Birthday & Milestones

Push User UBER

celebrating.

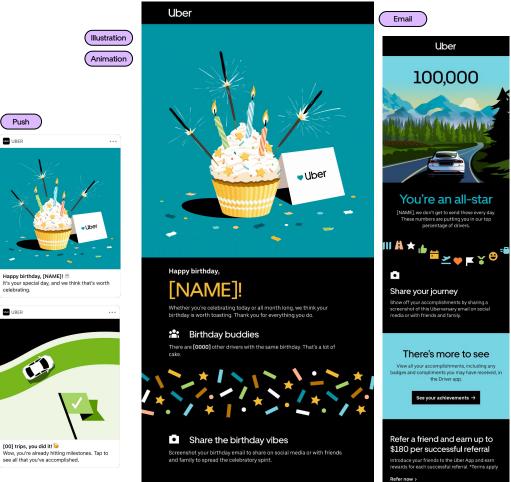
USER UBER

## THE ASK

Get earners to feel seen and appreciated by Uber by recognizing their hard work and personal achievements, such as birthdays, Uberversaries, and big mile(age)stones.

## THE DETAILS

We collaborated with Uber across a highexploration concepting round to strike the right celebratory chord, with assets that can easily be customized before deployment. Here are just a few examples.



## Carbon inbox Look at you go, [NAME]! [00] trips so far Your accomplishments speak for themselves. See your journey with Uber so

¥ [00] trips

11

iii ii

New badge achieved

Days since your first trip

[CITY NAME]

Your top city

[000 DAYS]

[MILESTONE] Next trip milestone 12

# Earner Achievement

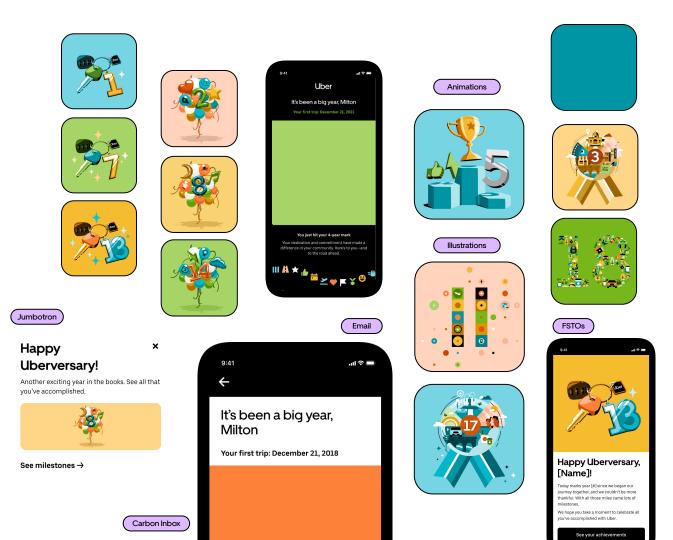
Uberversary

### THE ASK

Get earners to feel seen and appreciated by Uber by recognizing their hard work and personal achievements, such as birthdays, Uberversaries, and big mile(age)stones.

## THE DETAILS

We collaborated with Uber across a highexploration concepting round to strike the right celebratory chord, with assets that can easily be customized before deployment. Here are just a few examples.



# Taxi Coalesced Experience

### THE ASK

Get active Uber riders to feel at ease and prepared to take a trip in taxi vehicles on Uber trips by being transparent about the change and educating them about the benefits of taxis' inclusion in Uber products.

## THE DETAILS

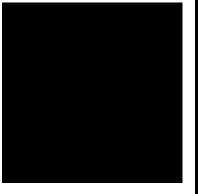
Custom illustrative elements, blended with direct, reassuring copy, enlightened audiences to the surprising new partnership with local taxi providers. Rings

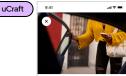
Emails



Taxis are now on Uber You might match with a taxi on this ride. Learn more  $\rightarrow$ 





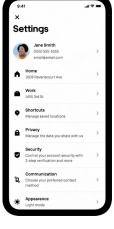


#### Uber and taxis

We've partnered with local taxis to help you find a ride faster. This means that the next time you request a ride with Uber, you could be matched with a taxi. You'll still pay the same upfront price shown when you requested the ride.



## Product GIF





### The same reliable features

If you're matched with a taxi, you'll still get upfront pricing, have access to safety features, and be able to pay and tip right in the app.



New look, same

still enjoy your usual Uber experience and the convenience of paying in the app.

seamless service

We've partnered with local taxis to help you find a ride

Uber, you may match with a taxi. But don't worry-you'll

faster, at no extra cost. Now, when you request a ride with

### A familiar pickup experience

The app will alert you if you match with a taxi, so you'll know what vehicle to expect. If you prefer to opt out, you can adjust your taxi preference in the app.



You decide

how you ride

Interstitials

if you match with a nat vehicle to expect.

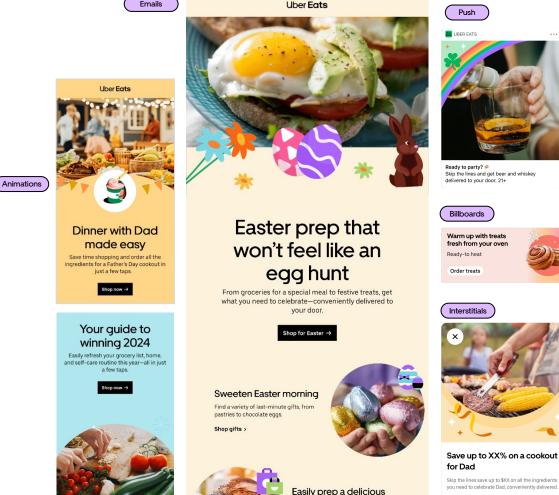
# Seasonal Toolkits

### THE ASK

Get active eaters, who have not placed a New Verticals order to shop seasonally relevant essentials, groceries, and gifts by highlighting the convenience and speed of shopping on Uber Eats with relevant, curated selection.

### THE DETAILS

Subtle animations breathed life into illustrations, accompanied by copy with a seasonal flair across a variety of moments, including Easter, St. Patrick's Day, New Year's Eve, and more.



Emails

Skip the lines save up to \$XX on all the ingredients you need to celebrate Dad, conveniently delivered.

# Paris Olympics

### THE ASK

Get riders in Paris for the Olympic games to use Uber for their transportation needs across Paris/France by sharing timely tips and products Uber offers when riders are planning their trip.

### THE DETAILS

Content would serve as a travelogue of sorts, prompting users to consider their plans, and how Uber can help make their overseas trip even more delightful. Emails



# Get excited, and get ready for Paris

We know it will be a busy time in Paris, so here are a few tips and tricks to help you plan for a smooth trip.

### Know your zone

1)

(۲)

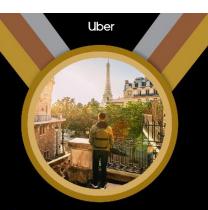
Check to see if your trips will be inside one of the security <u>perimeters</u>. You may need to present necessary documentation, such as an official event ticket, Pass Jeux, or <u>OR code</u> You can use the Uber app to request rides in all zones. Designated rideshare pickup and dropoff areas will be located a short distance from most event sites.

### Be flexible

Travel within Paris can be unpredictable, so stay flexible. For extra peace of mind, you can schedule your ride ahead of time with Uber Reserve.

### Give yourself extra time

Remember that there will be road closures and traffic delays. You may want to leave early or during offpeak hours to avoid crowds.



# Plan for a winning trip in Paris

Ready for your upcoming trip to Paris? The Uber app can help you get around with ease so you can see more sights with less stress—and make the most of your time abroad.





Request rides in

You've earned this trip, so leave

advance

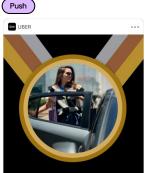
We're making it easier than ever for you to plan your travels. Just tap **Where to?** in the Uber app and add any location to get a sense of the average wait time and ride price.

Learn more about Uber

Plan your trip >

in Paris





Welcome to Paris II Get around with ease and try new experiences with Uber. Tap to learn more.



Learn more  $\rightarrow$ 







# Tips for getting around Paris

Here are a few tips to help you plan for a smooth trip during this busy time.



Request rides in advance

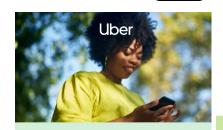
# Earth Day Toolkit

### THE ASK

Get riders to consider and choose sustainable products available in their region by highlighting the ease of choosing a sustainable ride option and impact they can make by choosing to go green.

### THE DETAILS

It's easy being green when you've got options. So we reminded users of Uber's sustainable choices, flanked by numbers contextualizing the difference riders are making every day.



Emails

## Every green ride you take counts

This Earth Month, we're celebrating your emission savings so far. Each ride you take with Uber Green or Uber Comfort Electric adds up to a world of change.





### That's a lot of cross-country road trips

Riders in the US and Canada who've chosen to take loweremission trips have helped avoid over 37 million kilograms of CO<sub>2</sub> emissions since 2021-that's equivalent to 37.674 road trips from Los Angeles to New York City.\*



### Check out your emission savings

To help you keep track of the difference you're making when you choose lower-emission rides, we now show your estimated CO<sub>2</sub> savings in the Account section of your Uber app.

Learn more >

### U.S. cities going the distance

Riders in Los Angeles avoided more carbon emissions than anyone else, with riders in San Francisco and Miami following close behind.



## Electric

Uber One members can save 20% off 5 Comfort Electric trips in the U.S. and Canada through April 30 11:55pm local time. Max savings of \$10.\*\*

### Green rides at your fingertips



Products and features may very by location. See the Ubor app for availability VAII tigures are approximate and based on data from January 2021 through February 202-

"Offer only available for ourrent Liber One members and elitible rides taken on a personal profile that are marked with the Uber One icon. Maximum discount of \$10 per ride. Maximum of 5 rides per rider. Valid only on Comfort Electric, Expres April 30, 2024 at 1,56 PM, Discount does not apply to surcharges, government fees, tolls, or tips and cannot be combined with other offers or discounts. Her accounts with multiple valid prome codes, the promo with the highest savings will automatically apply to a rider's next trip. Offer is non-transferable. Offer and terms are subject to

Uber One Benefits available only for eligible rides marked with the Uber One icon. Other fees & taxes and y but do not count towards. They Gash back broefits. Membership sayings anni ed as a seturition to service (see 6% (ther Cash earned after completion of aligible rides Subject to change View the Renewable Membership 18/Cs.

To learn more about how Uber defines "zero-omissions rehicle;" dick here.

Help Center	Privacy			
Unsubscribe	Email Preferences			
Телтов				
This is a promotional organithme Uper Technologies		f	×	ര
Mill het St., ban Francisco GA	1545.18			0
ubacca m				





Ring

Thank you for going green Connect your EV for ride requests within range. Terms apply.











### Thanks for making the switch

We appreciate your commitment to offering zero-emission rides. To help make it even easier to drive an EV with Uber, we added some helpful features and exclusive savings.



# The Tune-Up

### THE ASK

Get active earners who do not feel respected to believe Uber acts on their feedback by adding channels to the Tune-Up to increase its impact.

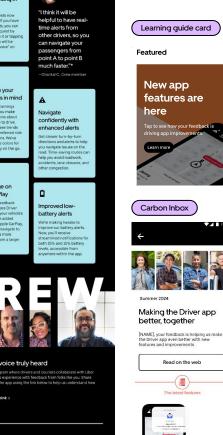
## THE DETAILS

Uber truly takes the feedback of drivers into account, and we wanted to strike a tone that said "we're listening" while unveiling new features designed to make their drive a little easier and more fulfilling.





EQ



Q See our Spring 2024 edition

Read the update >





Tap to see how your feedback is shaping app improvements.







Improving the Driver app experience, together



Deliver confidently with detailed navigation





Record trips for more

peace of mind

٢

Deliver confidently with

New updates to the map make handoffs

detailed navigation

even easier. Now, you'll see a label specifying the exact dropoff spots. In some cases, you'll also receive delivery

Use a bigger screen with Android Auto





have a clearer screen and a more picture of incomina comfortable pavination experience while you're on offers."\* the road.

But wait, there's more

-Matthew E., Crew membe

# Happy Hour

## THE ASK

Get deal-seeking, sporadic eaters with flexible appetites to order more during slow hours by showcasing Happy Hour Deals in and out of the app.

## THE DETAILS

Everyone loves to save, so with these assets, our goal was to infuse a little time-sensitive warmth in launching Happy Hour Deals.

# Set your watch for savings

Uber Eats

Happy hour offers on

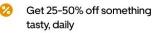
meals: 2-5pm

daily

Score 25-50% off select eats between

2pm and 5pm every day.

See today's offers →



With an always-changing lineup of mouthwatering restaurants, you'll be sure to find a deal you love.



# Where to find happy hour offers

happy hour icon at the top of the app to find great deals on meals.

Emails

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(A) 🙀 🔈	
	CHAN BACK
Calumyter = \$ 7ch.p	Ø 011en 8

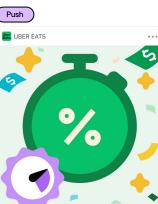
## See you for happy hour

See today's offers ightarrow

Happy hour deals available only at select restaurants from 2-5pm local time. Terms and conditions apply. Order minimum (before taxes and tees) and exclusions may apply depending an merchant. Offer expires axiooxioxox. Taxes and fees still apply. Valid only at participating and qualifying restaurant locations. Cannot be combined. Offer and terms are subject to change or cancellation. See app for details and availability.

Help Ce	nter	
Unsubse	cribe	
Terms		
Privacy		
Email Pr	eferenc	es
		0

This is a promotional email from Uber Technologies 1515 3rd St., San Francisco, CA 94158 Uber.com



Introducing happy hour Save 25-50% on select eats between 2-5 pm—every day. See today's offers.



Happy hour is live: save 25-50% on select eats Daily from 2-5 PM

See today's offers



### Email modules

### Taking a late lunch? Enjoy 25-50% savings.

If you missed your chance to grab a lunchtime meal, we have you covered. Look for the happy hour icon in the app from 2-5pm for daily restaurant offers.



See happy hour deals >

# Shopper Batching

### THE ASK

Get existing shoppers who are looking to maximize their earnings to successfully complete Batched Shop & Pay orders by preparing them for how shopping for multiple orders will work through a clear, comprehensive, multi-touch campaign.

### THE DETAILS

When couriers have the tools to succeed, everyone wins. We sought to strike an direct, inspirational tone that said "you've got this."





### Delivering each order

The app will show you the addresses for delivering each order, and you can choose to use the in-app navigation if you'd like, if you load bags grouped by the customer's name, it's easy to find the right orders when you deliver them.



## Info for making your multi-order trips a success

Learn how other seasoned shoppers stay organized and save time shopping for multiple Shop & Pay orders.



### Time-saving tips



0-

Using bags or baskets can help you keep orders separate in your cart

Divide your cart with your own shopping bags or the store's baskets to keep orders separate and organize items as you shop.

## Pay attention to customer labels in the app

If an item is out of stock, labels for each customer can help ensure you're chatting with the right customer about replacements and avoid confusion.

### Label bags with each customer's name

Bring a marker with you and label each bag to make it easy to quickly see which orders belong to which customer when you deliver them. Carbon Inbox



### Master multiple orders

We're sharing answers to commonly asked questions to set you up for success as you shop for multiple Shop & Pay orders.

### Learn the steps

## EQ

## Where can I see how many orders are in my trip?

You'll see the number of orders per trip displayed on your offer card. Sometimes you'll get a request to add an order to a trip you've already accepted, and you can choose whether to accept the additional order.



## How can I tell which items are for which customers?

Each customer's items will be clearly labeled. To make shopping and checkout easier, you can filter your shopping list to show which items belong to which customer.

# **Uber Airport Travel**

## THE ASK

Get global travelers taking an airport trip to use products that make travel easier by reducing the cognitive load and aiding comprehension of which products to use and when.

### THE DETAILS

Uber has airport days covered, start to finish, so we developed comms that assure travelers (business, plus pleasure) that their needs are met every stage of the journey.



Email

# Father's Day Gifting

THE ASK

Get global travelers taking an airport trip to use products that make travel easier by reducing the cognitive load and aiding comprehension of which products to use and when.

### THE DETAILS

Uber has airport days covered, start to finish, so we developed comms that assure travelers (business, plus pleasure) that their needs are met every stage of the journey.

Uber Eats Uber Eats No gifts pleasel 🤤 Tve got all I need Something for dads who want nothing If Dad's short on specifics, send him a Father's Day gift that's good for just about anything: an Uber gift card. more Cover his next luxury ride, fine-dining delivery, or zesty cheese tray from the deli aisle. dad jokes Dinner with a side of dad jokes Power down the grill, because it's Dad's turn to chill. With an Uber favorite restaurant. gift card, he can order his favorite restaurant dish for delivery. Explore his options Explore his options : Snacks, groceries, and much more Meats from the deli aisle. Sweets from the corner store. His nift card onvenience items Send an Uber gift card in seconds Dad may be tough to read. But sending his gift couldn't be simpler whether he's in the next room or a time zone away. 1. Tap Account, then select Send a gift 2. Customize and purchase you tao Record video. aift card 3 Send your offt card with a Dad. Customize yours Dad's day, his own way dhim a gift card → f y 🛛





## Celebrate Dad's day his own special way

They come in many forms, but every dad is one of a kind. Add flavor to any Father's Day celebration by ordering dinner and drinks for the man who does it all.

Plus, if you're an Uber One member, you'll get \$0 Delivery Fee on eligible orders. Talk about Dad-approved.



From your heart to his stomach Set the table, share a laugh, and celebrate over Dad's favorite lunch, dinner, or dessert. His favorite go-to items are available for delivery in as little as an hour.

Order eats >



Raise a glass and celebrate together Alcohol delivery is just a few taps away. So toast to the man with the plan, whether he's a whisky guy, a beer diriker, or a would-be sommelier. (21+) Order alcohol >

Dad's day. Dad's menu. Your treat.



Email

# Father's Day Gifting

From your heart to Dad's stomach

His faves, delivered

Order now  $\rightarrow$ 



## Send a video gift card for Dad's special day

Just smile and send.

Customize yours  $\rightarrow$ 





This Father's Day, grill and chill with Dad

Just add beef.

Order groceries  $\rightarrow$ 



# Raise a glass and toast to all that Dad does

Spirits and more (21+)

Order alcohol  $\rightarrow$ 



# Celebrate with Dad's favorites, get \$XX off

Treat Dad this Father's Day and save on \$YY+ delivery orders. Grab ingredients for summer BBQ, or toast with top-shelf drinks. Plus, Uber One members get \$0 Delivery Fee and more discounts.



In-App Assets

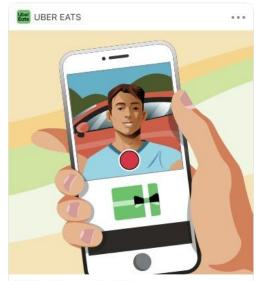
# Father's Day Gifting



Dad want "nothing"? With an Uber gift card, he can get rides, eats, and more for Father's Day.



Smoked meats, meet Dad Add flavor to Father's Day festivities with grill-ready groceries, takeout, and drinks.



Lights. Camera. Dad. Add a custom video message to an Uber gift card to make Dad's day as warm as it is tasty.

**Push Notifications** 

# In-App Seasonal Assets (Long Weekends)





Don't cram the fam Super-sized weekend getaways call for UberXL Learn more →



Don't cram the fam Super-sized weekend getaways call for UberXL. Learn more  $\rightarrow$ 



## Big weekend? Go UberXL.

- Seat up to 6, comfortably
- Vans and SUVs available
- More room for luggage



In-App Interstitial

## THE ASK

Get global travelers taking an airport trip to use products that make travel easier by reducing the cognitive load and aiding comprehension of which products to use and when.

## THE DETAILS

Uber has airport days covered, start to finish, so we developed comms that assure travelers (business, plus pleasure) that their needs are met every stage of the journey.



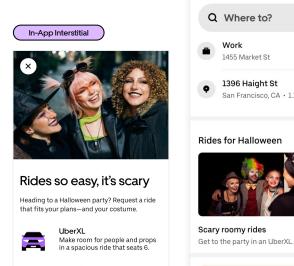


Make room for adventure Load the family and lots of luggage with UberXL. Learn more →



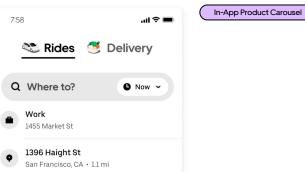
Make room for adventure Load the family and lots of luggage with UberXL. Learn more  $\rightarrow$ 

# In-App Seasonal Assets (Halloween)



Uber Comfort Itchy costume? Ride to the party in comfort and style. 

Request a ride



**Rides for Halloween** 





A treat for all Gather the gang in a Black SUV.

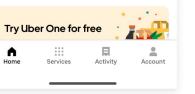


Legroom to spare

Itchy costume? Go Uber Comfort.



Teens' night out? Get them home in Uber for Teens.



In-App Billboard

Scare up a ride Learn more  $\rightarrow$ 





# In-App Seasonal Assets (Father's Day)



### Enjoy Dad's day, his way

Keep the focus on Dad, and celebrate Father's Day with an option that suits his style:

2222 ✐

### Uber Reserve

Plan ahead, secure a price, and give Dad time to prep.



Uber Black Elevate the festivities with a ride in a premium car or SUV.



Uber Comfort Treat him to a comfy ride in a newer, more spacious car.

Request a ride



In-App Billboards

In-App Interstitial





Celebrate Dad in style First-class Father's Days start with Uber Black. Learn more →



Celebrate Dad in style First-class Father's Days start with Uber Black. Learn more  $\rightarrow$ 



## Dad deserves **Uber Black**

- Celebrate Dad in a premium vehicle
- Treat him to top-rated drivers
- Access premium support



In-App Interstitial





A ride as special as Dad Request a premium Uber Black for Father's Day. Learn more →



A ride as special as Dad Request a premium Uber Black for Father's Day. Learn more  $\rightarrow$