When to Offer Help with Dreambox

Dreambox is different than other digital or online math programs. It is designed to provide students what is called "Productive Struggle". This means that grappling with the problems and reasoning through tough tasks is a good thing. The program is adaptive for each learner, so as each student completes the work on the screen it is recording lots of data - 48,000 pieces per hour!

Dreambox won't show a student something they haven't proven in earlier lessons that they are ready for. However, this doesn't mean that there won't be times your student needs help.

Student doesn't understand directions	Looking at the lesson together, click the help icons (question mark or light bulb) and listen to the directions/hints. Encourage student to try different things, getting it wrong doesn't hurt the system.
Student doesn't understand the math	Please avoid helping student with the math, this can affect the adaptive feature and make future work less meaningful for the student. Refer to these questions
Student is frustrated with a lesson	Talk about a previous lesson they felt successful on Push pause and take a break away from the lesson