

library leadership forum

November 2025 Resources



Discussed at Library Leadership Forum on 11/19/25:

the topic:

Join us for a discussion of **Choosing Your Battles** and how we as leaders resolve conflict. A few potential readings/webinars are:

- Harvard Business Review - [How to Navigate Conflict with a Coworker by Amy Gallo](#)
 - Also available through EBSCO
- University of Minnesota - [Managing Up: A Practical Approach to Working with Your Supervisor](#)
- Medium - [Choosing Your Battles: A Path to Personal and Professional Success](#)

discussion prompts:

- Introductions - Reflect on a time of conflict, where are you on the spectrum of avoidance to coming in swinging?
- What is the difference between avoiding conflict and choosing not to address it at the moment.
- Managing up is defined in the articles as “the process of consciously working with your supervisor to obtain the best possible results for you, your manager, and your organization.” What are strategies that you’ve used or strategies from the article that resonate with you?
- Share a time you failed in managing up or resolving a conflict. What did you learn?
- How do you evaluate your own social capital?

additional resources shared or highlighted:

- LinkedIn Learning - [Conflict Resolution Foundations](#)
 - Available free through many MN Libraries
- “Does it need to be said? Does it need to be said by me? Does it need to be said now?”
- Ask a Manager blog - <https://www.askamanager.org/>
- Ryan Dowd’s “[Pennies in the Cup](#)” ([Ryan Dowd’s website](#))
- [Jon Stewart Talks with David Remnick](#) - New Yorker video - includes “quiet activism of living pleasantly”

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- ❖ Find past resources and registration at <http://tinyurl.com/MetronetLLF>.
- ❖ Find out more about [Library Leadership Forum](#).
- ❖ Continue the conversation at our private [Library Leadership Forum LinkedIn group](#).
- ❖ Contact LLF Co-facilitators: Carol Jackson (cljackson46@gmail.com) and Stacey Hendren (staceyrhendren@gmail.com)

