

Last updated April 14

Local Organizations Updates during COVID-19

IMPORTANT UPDATE: Our running list of organizations in operation during this time has been replaced with REACH Edmonton's extensive COVID-19 Community Database. If you are looking for organizations and supports during this time please refer to their database. (<https://reachedmonton.ca/covid-19-community-response/>)

- For the safety of their volunteers and staff, nonprofits are most likely not accepting in-kind donations and are instead accepting financial donations. In-kind donations should be sanitized and wiped down before being donated

Organization Name	Status (In Operation or Closed)	Ways to help
211 (www.ab.211.ca)	In Operation Anyone needing information on resources to visit www.ab.211.ca or to call or text 2-1-1 with a live chat you can access as well. We have a team working seven days a week keeping the 211 Community Resource Database up to date. If you are a community partner in the Edmonton area, and are modifying your services during the pandemic, please email database@ab.211.ca to keep your information up to date.	
Action for Healthy Communities (a4hc.ca)	In Operation - Provides supports for seniors, caregivers, families (at risk or single parents), children and youth and any vulnerable persons who needs assistance to daily life needs - Provides access to daily life necessities, pharmacy services, government assistance for COVID-19 Response and online education/learning resources for children, youth and adults.	Volunteers needed

	- Reduced hours, all group activities and programs cancelled - Effective Monday, March 30, 2020, AHC has opened up a 'hotline' number in addition to its mainline - 1-833-738-7727 or through the main office line– (780) 944-4687; or email: communications@a4hc.ca or program-specific social media group accounts (WhatsApp, Facebook, etc.) - Continues to provide remote and virtual supports	
Aging with Pride Phone Programs for 2SLGBTQ+ Seniors (https://pridecentreofedmonton.ca/seniors-programs/)	In Operation - 2SLGBTQ+ Seniors can access remote telephone programming through Aging with Pride by Pride Centre of Edmonton. Activities include Book Club, Seniors Beats and Movie Club. While there is no set age limit participants should identify as older adults. All genders, sexualities and abilities are welcome. - To participate call 1-855-703-8985 and enter the meeting ID 293.631.2402 - For more information, email seniors@pridecentreofedmonton.ca	
Bissell Centre (bissellcentre.org)	In Operation - All volunteer activities and group programming have been suspended, along with the closing of our licensed daycare centre.	Accepting financial donations, no in-kind donations Urgent needs: - Protective gear - Meals and lunches - Formula and diapers

		- Disinfectant supplies - Recovery Funds
Boyle Street boylestreet.org	In Operation - Limited the number of people to come into the centre at one time to 50 people. Every client and staff member is screened before coming into the building. Sending individuals to Expo Centre when shelter is at capacity	Accepting financial donations, no in-kind donations Fundraising specifically for clothing
Brain Care Centre https://www.braincarecentre.com/	In Operation - Continue to provide services for clients by phone or video. Programs and services to adults with an acquired brain injury.	Not Specified
Canadian Mental Health Association edmonton.cmha.ca	In Operation - Offering telephone support and crisis line - 780-482-HELP (4357)	Not Specified
Canadian Native Friendship Centre	In Operation - Canadian Native Friendship Centre is not open but offers many of their programs and services and supports remotely.	

CASA Foundation (casaservices.org)	In Operation - Individual Appointments: Appointments will be done over the phone whenever possible to increase social distancing. In-person appointments will be available as needed. - Groups: Group treatment is currently on hold. Families can access support over the phone; in-person support will be available as needed. - Tertiary Programs: Residential and day treatment programs are currently closed to students. Program staff will be in regular phone contact with families enrolled in these programs; in-person support will be available as needed	Not Specified
CHEW Project YEG (https://www.facebook.com/chewprojectyeg/)	In Operation - No more than 10 youth at one time - Providing basic services for at-risk LGBTQ2S+ youth: provide basic needs, harm reduction supplies, counseling, cultural support, access to healthcare and housing resources	- Financial donations - https://ca.gofundme.com/f/outpost-lgbtq2s-youth-support-centre - Grocery store gift cards - Non-perishable food items - Dollar store gift cards - Clothing (gently used clothing and shoes) - Food (noodle cups/bowls, individual packaged cereals, fruit cups, chips, frozen meal), - Gently used electronics like earbuds/headphones, video games and video game systems, - Toiletries like deodorants, shampoo/conditioner, body wash,

		makeup wipes, hand sanitizer and disinfectant wipes.
Compassion House Foundation (compassionhouse.org)	In Operation	Needed items: - Paper products (toilet paper, kleenex) - Household cleaning products (must be anti-bacterial, disinfectant wipes, bleach, all purpose cleaner, rubbing alcohol, vinegar, baking soda) - Hand Soap - Food for Family Pantry (must be individually wrapped, soup, cracker packets, granola bars, oatmeal packets, tea bags, sugar packets, fruit cups, pudding cups)
Cornerstone Counselling (www.cornerstonecounselling.com)	In Operation - Continue to provide counselling services for clients by phone or video. We will, however, make exceptions for those clients who are in a fragile state, are feeling suicidal, or cannot find a safe place to have online or telephone counselling. If people require to see a counsellor in person, they can email our office at office@cornerstonecounselling.com or call us at 780-482-6215. We have	Accepting financial donations. It would also be helpful for people to share our Facebook, Twitter, and LinkedIn posts.

	a sliding scale model to offer affordable counselling, but we are also offering free 20-minute phone sessions (the next session is on April 8th from 1-4:00 p.m.).	
Covenant Health (https://www.covenanthealth.ca/)	In Operation - Covenant Foundation team is working remotely to ensure uninterrupted support to the patients, residents, families and health care providers we partner with in communities across the province; including Covenant Health's Misericordia Community Hospital, Grey Nuns Community Hospital, Edmonton General Continuing Care Centre, St. Joseph's Auxiliary Hospital, Youville Home and Covenant Care's Saint-Thomas Health Centre in Edmonton. - Please connect with our team using the main office line at 780-342-8126. The contact numbers and emails for each of our team members can also be found in the Contact Us link at www.covenantfoundation.ca	Accepting Financial Donations Covenant Foundation is working with the health care teams at Covenant family hospitals and continuing care facilities to help deliver the resources they need to address the unprecedented challenges of this public health emergency. If you are able to and would like to make a donation, please make a gift online at https://www.canadahelps.org/en/charities/covenantfoundation/campaign/covenant-strong-supporting-the-immediate-needs-of-covenant-hospitals-and-continuing-care-facilities/ or give us a call at 780-342-8126.
Drive Happiness (drivehappiness.ca)	In Operation - Prioritizing medical rides	Not Specified
Edmonton Food Bank (edmontonsfoodbank.com)	In Operation	Accepting non-perishable food items and financial donations
Edmonton Aboriginal Seniors Centre (www.easc.ca)	In Operation	Not Specified

Edmonton Community Legal Centre (https://www.eclc.ca/)	In Operation - Unable to take walk-ins or in person appointments but accessible over telephone (780-702-1725) and online	Not Specified
Edmonton Social Planning Council (https://edmontonsocialplanning.ca/)	In Operation - Spreading evidence-based information and community support resources to ensure that our community members are aware of the available services and support for them, and also sharing widely our partner organizations' information and services to make sure that vulnerable community members are able to receive necessities to get through this pandemic	
Edmonton Sport Council (https://www.edmontonsport.com/)	In Operation - In our current reality, families are looking for ways to Live Active at home, in their neighbourhood, and other locations which enable social distancing. To help them, we've assembled activities at https://www.edmontonsport.com/live_active_active_at_home	
E4C (e4calberta.org)	In Operation	Accepting financial donations, no in-kind donations - Masks - Goggles - Gowns
Elizabeth Fry Society	In Operation	Not Specified

efryedmonton.ab.ca	- Available only by telephone or email	
The Family Centre familycentre.org	In Operation - Telephone support and Facetime or WhatsApp. - mental health therapist via the live chat on website, by emailing therapy-leads@familycentre.org, or calling 780.900.6129. - All classes are cancelled. - Therapeutic groups, Strive and Healthy Relationships, information sessions for new participants have been cancelled. - Will continue to provide language translation and interpretation services	Not Specified
Fresh Routes https://freshroutes.ca/	In Operation - Mobile grocery store for those who need fresh affordable food	Need volunteers
HIV Edmonton	In Operation - Available through phone and email. Organize safer sex supplies for anyone in need and hygiene items for HIV positive clients - call to arrange any pickups/delivery. Doing virtual trainings for sexual health and stigma	
Homeward Trust homewardtrust.ca	In Operation - Reduced office hours and staffing	Financial donations

Hope Mission (hopemission.com)	In Operation	Not Specified
iHuman Youth Society (ihumanyouthsociety.org)	In Operation - Essential services only: Shower, laundry, limited food, counselling, nurses and limited outreach services	Not Specified
Institute for the Advancement of Aboriginal Women (iaaw.ca)	In Operation	Not Specified
Jasper Place Wellness Centre (jpwc.ca)	In Operation - Medical Clinic, Winter Warming and Drop-Off still in operation	- Toothbrushes - Toothpaste - Deodorant - Pads, Tampons - Body wash - Shampoo and conditioner - Body lotion - Handsanitizer - Soap - Canned fruits and veggies - Canned beans, soup and meat - Cereal and peanut butter - (For Seniors) nutritional shakes, nutritional drinks and adult hygiene products - Whole grain pasta and rice
John Howard Society (johnhoward.ca)	In Operation	Not Specified
Kids Kottage (kidskottage.org)	In Operation - Crisis Line Open, not accepting new admissions	Accepting financial donations, no in-kind donations

The Landing (University of Alberta) (facebook.com/thelandingualberta/)	In Operation - Online drop-in peer support and hangout: Monday-Thursday 12PM-3PM through Zoom	Not Specified
Meals on Wheels (mealsonwheelsedmonton.org)	In Operation	- In need of volunteers - Non-perishable food items - Toilet paper - Financial donations
Momentum Walk-In Counselling (https://www.momentumcounselling.org/)	In Operation - Offering virtual counselling on a sliding scale starting at \$25 to \$200 based on what people can afford. - Can book at t.co/ZHj9ok8LyM	
Money Mentors (www.moneymentors.ca)	In Operation - Debt help, credit counselling and money coaching. Counsellors on hand to support and lead individuals back to financial stability. - Free financial education and online tools, resources and money tips to help personal financial growth. - Open Mon - Thurs: 8 am - 8 pm, Fri & Sat: 9 am - 5 pm	
The Mustard Seed (theseed.ca)	In Operation	Accepting financial donations and the following in-kind donations only: - Gown (FDA) Hazmat Suit Sealing Strip - Non-contact thermometers - Surgical Masks (FDA)

		- Masks (FDA and NIOSH) - Masks (Face Shield) - Hand Sanitizer - Cleaning Supplies - Twin blankets
Operation Friendship Seniors Society (ofss.org)	In Operation - Drop in centre closed, Main Office open	Needed items: - Disposable cutlery - Bread donations - Financial donations
Pan Disability Connection (pdconnection.org)	In Operation	Not Specified
Pilgrims Hospice (https://pilgrimshospice.com/)	In Operation - Online grief support - Available over telephone or video chat	Financial donations
Pride Centre (pridecentreofedmonton.ca)	In Operation - Building and in-person programs closed, QUEER-OUT Meetings held over Discord	Not Specified
REACH (reachedmonton.ca)	In Operation	Not Specified
Ronald MacDonald House (rmhcalberta.org)	In Operation	- Financial donations - Commercially prepared meals by local restaurants - Grocery store gift cards
SACE (sace.ca)	In Operation - Building Closed SACE support line is still operating from 9AM to 9PM at 7804234121. Can also chat with on website at sace.ca or call/text Alberta's One Line for Sexual	Not Specified

	Violence at 1.866.403.8000	
Seniors Centre Without Walls (http://www.edmontonsouthsidepcn.ca/classes-health-resources/seniors-centre-without-walls/)	In Operation - No-charge, interactive telephone-based social and health programming for seniors facilitated by Edmonton Southside Primary Care Network. Open to seniors aged 55+ living anywhere in Alberta with our toll-free line with no referral necessary. - Register by calling 780.395.2626	
Shades of Colour YEG (facebook.com/shadesofcolour.yeg/)	In Operation Supplies for disabled and immunocompromised people of colour:	Food: - Canned beef ravioli - Canned meat chili - Granola bars - Cookie Sanitation: - Vinyl gloves - Surface cleaner - Bar hand soap - Liquid hand soap - Laundry detergent Personal: - Shampoo and conditioner - Body wash - Toothpaste - Tooth brushes - Dental kits with floss - Sanitary pads

		- Panty liners - Tampons - Moisturizer - Kleenex - Toilet Paper
Terra Centre (terracentre.ca)	In Operation - Office closed but doing deliveries to families	Not Specified
United Way (myunitedway.ca)	In Operation	Financial donations
WECAN Food Baskets (http://wecanfood.com/)	In Operation - Provides food security by giving families and individuals the opportunity to purchase nutritious food at an affordable price.	Volunteers
WIN House Shelter (winhouse.org)	In Operation - Help line is open 24/7 - 780.479.0058	Accepting financial donations, no in-kind donations, no visitors
YESS (yess.org)	In Operation	Accepting financial donations, no in-kind donations
YMCA (northernalberta.ymca.ca)	In Operation - In Edmonton, we are still operating our YMCA Melcor Village housing complex as well as Housing First programs for people experiencing or at risk of experiencing chronic homelessness. We're also still delivering critical youth intervention programs: Youth Transitions, Youth Diversion, Alternative Suspension, Bridging	The YMCA is always accepting financial donations to support thriving kids, healthy individuals and families, strong communities, and global connections. Financial donations will support our Y community by sending children and youth to camp, assist families with child minding, and allow the YMCA to address developing community needs.

	the Gap and Y-CAN. And our Y Digital Literacy staff are producing great content during a time when so many of our community members are at home and need digital literacy to connect to others.	
YWCA (https://www.ywcaofedmonton.org/covid-19-updates/)	In Operation - Those in need of affordable mental health support are accessing psychologists via telephone and video sessions - Youth programs are being delivered directly into girls' homes through laptops and phones - People needing sexual health support can speak directly to an expert through YWCA webpage - Exploring the possibility of converting outdoor education centre into a temporary shelter for rural Albertans who need to isolate or flee domestic violence - Turning social media feeds into reliable channels of information around mental health, child rearing, and hope during this difficult time.	YWCA Edmonton is gratefully accepting financial donations through our webpage in support of our response efforts, and towards sustaining the community services and programs we offer. Support makes a vital difference in the lives of women and children in crisis. Every gift, big or small, is appreciated and will be put to good use at this critical time.
Zebra Child Protection Centre (zebracentre.ca)	In Operation - Reduced Hours	Accepting financial donations, no in-kind donations