

Okta Browser Plugin Guide - Chrome



This guide will assist you in setting up the Okta Browser Plugin for Chrome.

If you use other browsers, such as Firefox or Microsoft Edge, please review these [resources](#).

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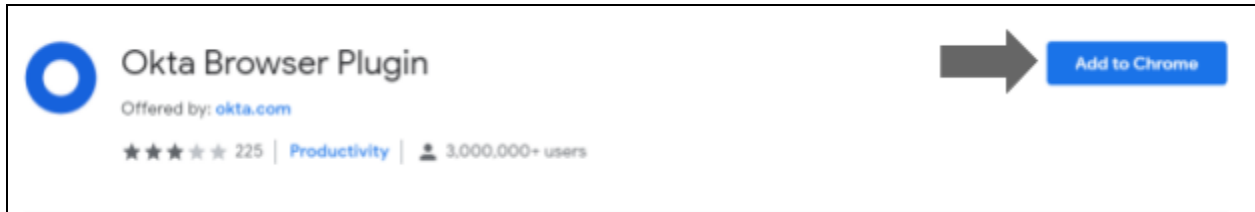
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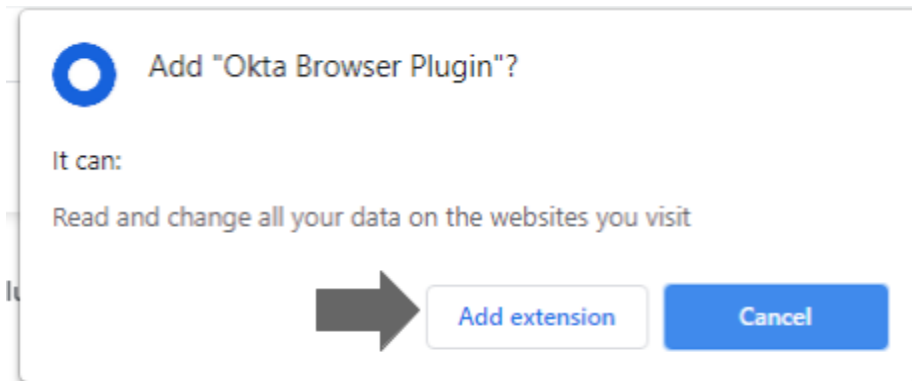
How to Install

1. Go to https://chrome.google.com/webstore/category/for_your_domain and search for Okta Browser Plugin or click on [Okta Browser Plugin](#) to take you directly there.


2. Click Add to Chrome



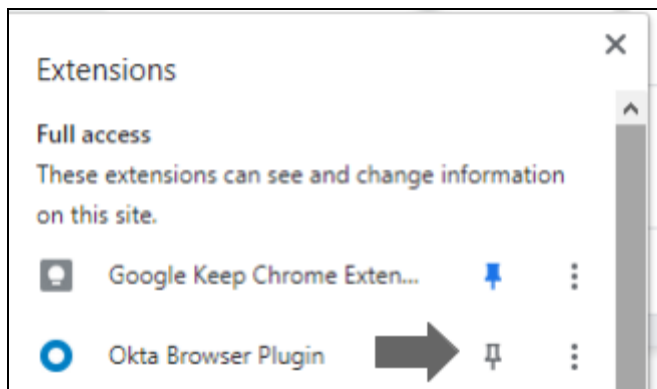
3. Click Add extension



Show Plugin in Your Extensions List

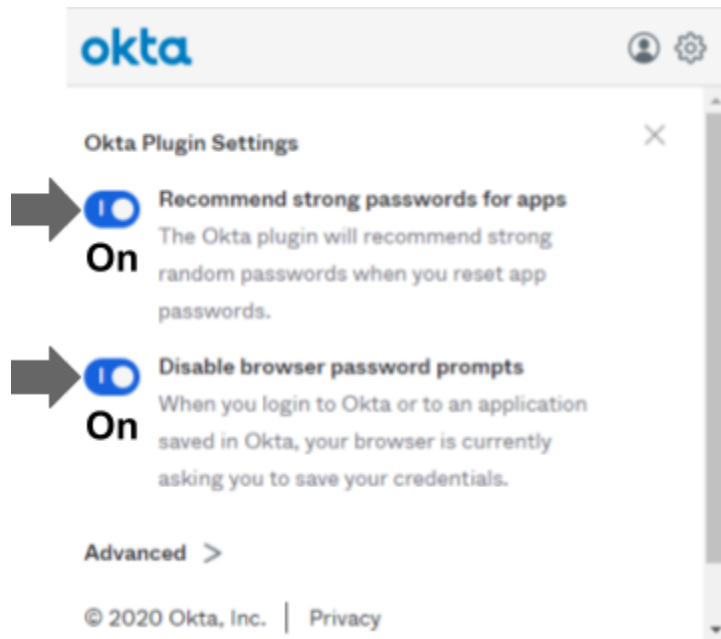
1. **Click** on the puzzle piece on the right-hand side of your search bar in Chrome.  Your list of extensions will appear.

2. **Select** the push pin to the right of the extension name to pin the Okta Browser Plugin. Once selected or "pinned" it will appear blue.

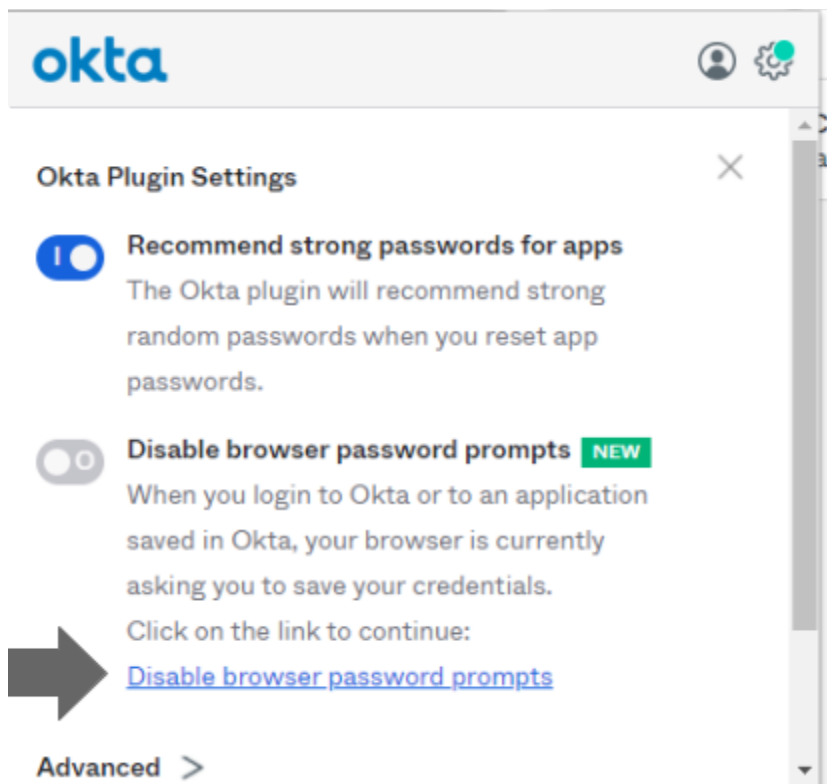


Settings

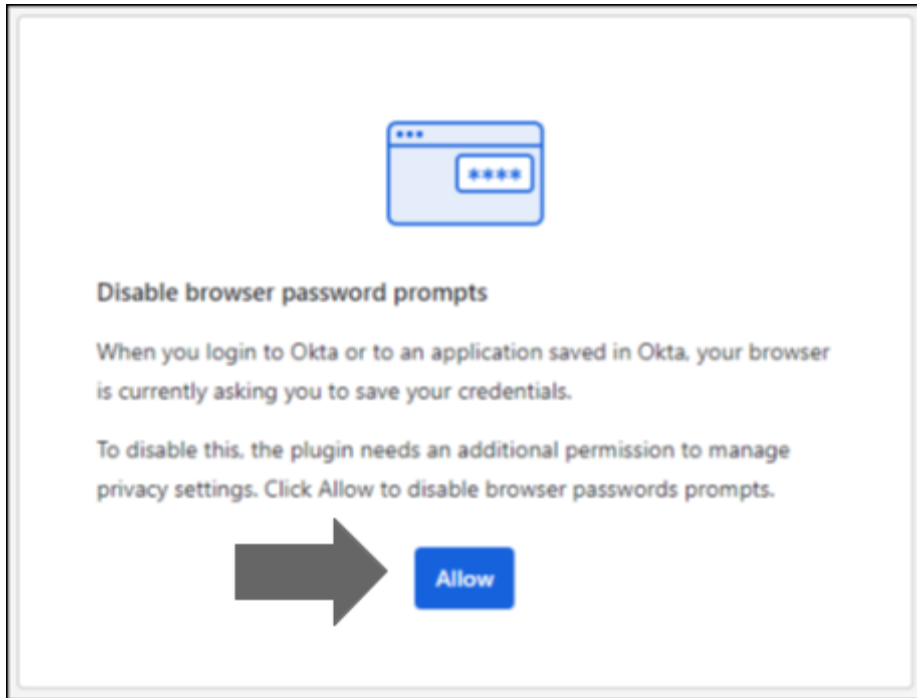
For the best user experience, it is recommended that you turn on “**Disable browser password prompts**”. The indicators on the left will appear blue if the setting is turned on. If the “**Disable browser password prompts**” is turned off, follow the instructions below to turn it on.



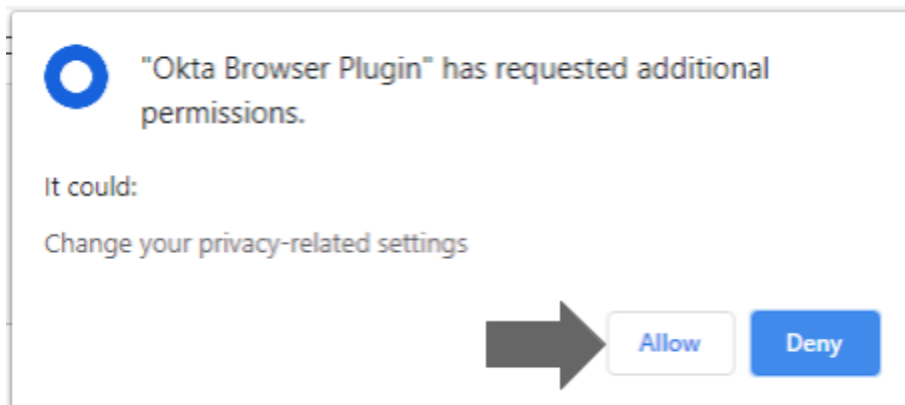
1. Click on the *Disable browser password prompts* hyperlink.



2. **Select** Allow. A popup will appear.

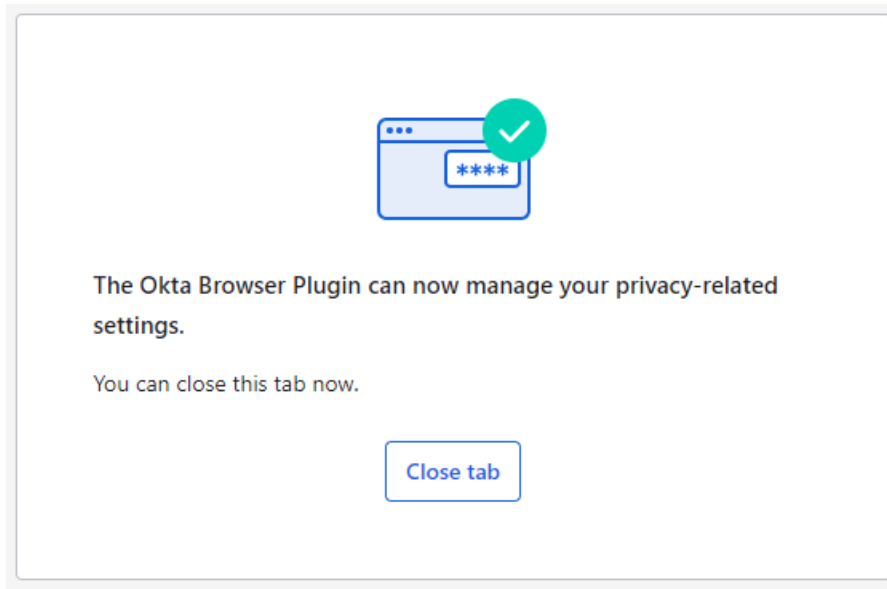


3. **Select** Allow.

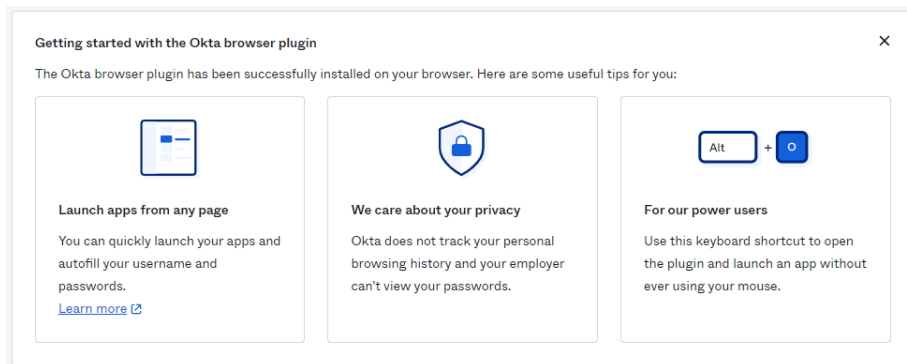


You will be brought back to the browser page with a confirmation of your changes.

4. **Select** Close tab.

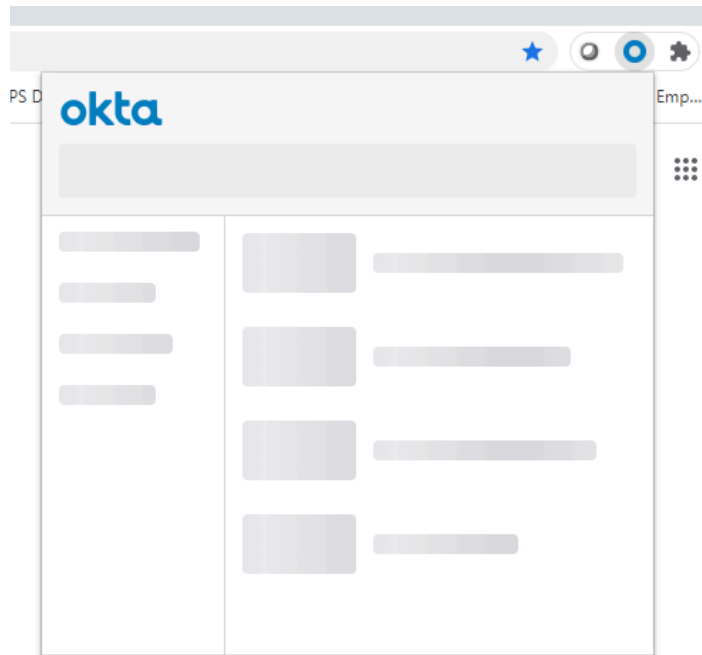


The next time you login to login.iowa.gov you may see the following image:

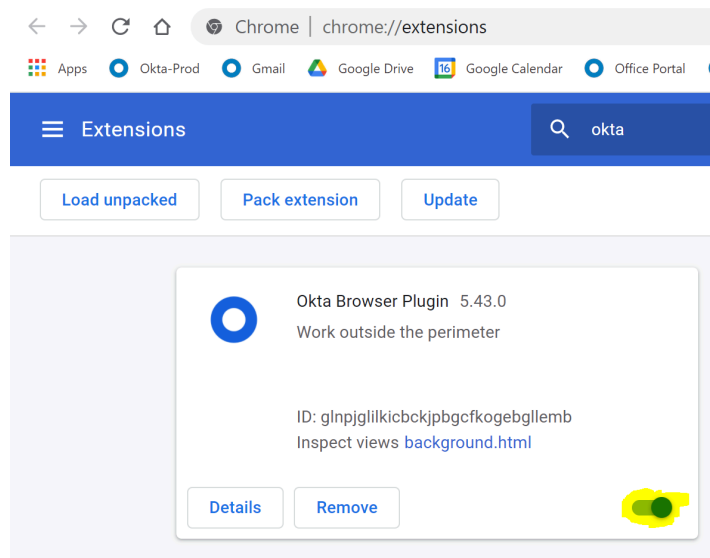


Plugin is Gray

If the Okta Browser Plugin appears gray like in the image below, turning off the extension and then turning it back on will typically clear up the issue.



1. **Type** chrome://extensions in your browser
2. **Search** for the Okta Browser Plugin extension
3. **Switch** the blue slider (highlighted below) off and then back on.



Resources for Other Browsers

[Download the Okta Browser Plugin for other browsers](#)

[Add an app for Okta Browser Plugin](#)

[Configure the Okta Browser Plugin](#)