



Below, you'll find some FAQs to help you understand **what we're doing to help keep you safe** while you visit or order in from the brewpub. **Please read the document in full** so you **know what to expect** during your time at the brewpub so that you, the rest of our guests, and our staff can stay as safe as possible while we all enjoy ourselves over some beers and food. This document will be updated regularly with any changes to service. Cheers!

UPDATED: 12/18/20: After thorough deep cleaning and sanitization, as well as conducting extensive contract tracing among our brewpub staff members, we will reopen for dine-in service 12/22.

Beer remains available for purchase through our online ordering platforms for free local delivery and pick-up. Food is available for pick-up. We will also continue to accept in-state beer shipping orders.

Q: What are your hours?

A: Dine In (indoors + Outdoors):

Monday: Closed

Tuesday: 3:00 PM–9:00 PM

Wednesday: 3:00 PM–9:00 PM

Thursday: 3:00 PM–9:00 PM

Friday: 12:00 PM–9:00 PM

Saturday: 12:00 PM–9:00 PM

Sunday: 12:00 PM–8:00 PM

Delivery:

Wednesday: 12:00 PM–6:00 PM

Friday: 12:00 PM–6:00 PM

Saturday: 12:00 PM–6:00 PM

(You may order deliveries all week and schedule for these above times).

Takeout:

Monday: Closed

Tuesday: 3:00 PM–9:00 PM

Wednesday: 3:00 PM–9:00 PM

Thursday: 3:00 PM–9:00 PM

Friday: 12:00 PM–9:00 PM

Saturday: 12:00 PM–9:00 PM

Sunday: 12:00 PM–8:00 PM

NYS-wide Shipping:

Order accepted [HERE](#) 24/7

Q: What does reopening look like for Blue Point?

A: We are offering indoor and outdoor dining (and drinking). There will be lots of enhanced safety and hygiene measures in place including scheduled cleaning of high-touch surfaces like menus, tables, bathrooms and more. As always, we will have security onsite to help manage lines, check IDs, and ensure everyone is adhering to local and CDC health guidelines.

Q: How are you keeping us safe while we're at the brewpub?

A: Each shift, we dedicate a specific member of our staff to sanitizing high-touch surfaces. Tables will be cleaned regularly regardless if they have been in use or not and restrooms will be cleaned at least every hour. We have marked social distance areas for our lines. Our host will seat one party at a time, with a one-way pedestrian flow through our space. There will be sanitizing stations throughout the area so guests can clean their hands easily and often. Throughout the space, you will find lots of signage in conjunction with the CDC that explains how to wear face coverings, wash hands properly, how to keep social distance, and more. We also have strict guidelines to keep our staff safe and healthy while serving you.

Q: What do you mean "indoor dining"?

A: Guests will be greeted at a host stand and brought to their table. Masks must be worn at all times in the space except for when you are seated at your table. Tables will be socially distanced from one another and sanitized between uses. We will have floor markers down to keep social distance and one-way traffic in and out of the space. There will be no at-bar service. All orders will be made online via QR codes and smartphones. Congregating in standing room areas will not be permitted.

Q: What do you mean "outdoor dining"?

A: For the winter months, we've erected two large and heated tents. These tents do have open sides that allow for fresh air flow too. You must be seated at a table at all times possible (unless, of course, you're coming in or out, going to the restroom, or the like). There shouldn't be any congregating in shared spaces.

Q: Are face coverings mandatory?

A: Yes, face coverings are required to enter the space. Masks must be worn at all times in our space EXCEPT for when you are seated at your table eating and drinking.

Q: Do you still have a loyalty program?

A: Yes! You can sign up [HERE](#).

Q: What is your capacity?

A: Our reopening capacity inside is 50% capacity which is 186. We have room for an additional 100+ people in our outdoor area. Be sure to follow us on Facebook and Instagram [@bluepointbrewpub](#) for the latest updates.

Q: How many people can I come with to the brewpub?

A: We're asking that you limit your groups to 6 people or fewer for the time being. However, there will be a limited number of tables that can accommodate up to (but no more than) 10 people in the same group.

Q: Are you taking reservations?

A: We are not taking reservations at this time and will be first come, first serve to those waiting on line. Our host will seat each party as tables become available. Thank you in advance for your patience as we navigate through these uncharted waters!

Q: If you're full, what can I do?

A: If our space is full, we will have a socially distanced line. We will put a chalkboard out when the line is full and ask that you come back later or order pick-up for takeaway. Please be sure not to congregate in groups while you wait.

Q: How do we order if it's contactless?

A: You can order at your table using your mobile phone. Scan the QR code with your phone camera and open the link. These QR codes are linked to your table so that our staff can deliver beer and food straight to you. You can also order for pick-up or delivery by clicking [HERE](#). You can also find the brewery on Toast's Takeout App in the Apple App Store or Google Play Store.

Q: What's on your menu?

A: We've got a new food menu which you can view [HERE](#). Our takeout beer and merch options can be viewed [HERE](#). Our beer menu for NYS Shipping can be viewed [HERE](#).

Q: Are dogs still allowed?

A: Yes! Dogs are still allowed (outside only).

Q: Are people under 21 years old allowed?

A: Yes, families with young people are allowed. They must be with 21+ adults.

Q: Where can I park?

A: The East and West lots are now open as construction on Holbrook Road is complete. Please drive slowly in the parking lot as we have new tents up for outdoor dining.

Q: Do I need to remove my mask so security can check my ID?

A: Security may ask you to briefly pull down your mask to check your ID but they will be at a safe distance.

Q: Can we get takeout and eat and drink in the parking lot?

A: Unfortunately, no. We can't allow you to eat or drink on the property while not in our designated beer garden area. If you get takeout, you will need to enjoy it elsewhere.

Q: What is your smoking policy?

A: We have a dedicated smoking area and ask that guests DO NOT smoke at their outside tables.