

Last Updated: 31/07/2025

Qualia is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and protect your information when you use our platform.

1. Information We Collect

- **Personal Information:** Name, email address, phone number, and other contact details.
- **Health Information:** Any health-related data you provide, including responses to prompts, check-ins, or communication with providers.
- **Usage Data:** Device type, browser, IP address, usage activity, and interactions with the platform.

2. How We Use Your Information

- To provide and personalize our services
- To support mental wellness and care coordination
- To communicate with you (e.g., reminders, updates)
- To analyze and improve platform functionality
- For legal, safety, and compliance purposes

3. Data Sharing and Disclosure

- With clinicians and third-party providers (only with your consent or as required for care)
- With service providers (e.g., hosting, analytics, support tools) under strict confidentiality agreements
- As required by law or to protect rights, safety, and property

4. Data Security

We implement appropriate technical and organizational measures to protect your data, including encryption, secure servers, and limited access to personal information.

5. Data Retention

We retain personal data only as long as necessary to provide services or as required by applicable laws and regulations.

6. Your Rights

Depending on your location, you may have the right to:

- Access your data
- Correct inaccurate information
- Request deletion of your data
- Withdraw consent or object to data processing

To exercise these rights, please contact privacy@qualiaapp.com

7. Children's Privacy

Our platform is not intended for use by individuals under the age of 16 without parental consent.

8. International Data Transfers

If you are located outside of Australia, your data may be transferred to and processed in Australia or other jurisdictions with different data protection laws.

9. Changes to this Policy

We may update this Privacy Policy from time to time. Changes will be posted on our website, and continued use of the platform constitutes acceptance of the revised policy.

10. Contact Us

If you have any questions about this Privacy Policy, please contact us at:
privacy@qualiaapp.com