

*Last Updated: 31/07/2025*

Qualia is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and protect your information when you use our platform.

## **1. Information We Collect**

- **Personal Information:** Name, email address, phone number, and other contact details.
- **Health Information:** Any health-related data you provide, including responses to prompts, check-ins, or communication with providers.
- **Usage Data:** Device type, browser, IP address, usage activity, and interactions with the platform.

## **2. How We Use Your Information**

- To provide and personalize our services
- To support mental wellness and care coordination
- To communicate with you (e.g., reminders, updates)
- To analyze and improve platform functionality
- For legal, safety, and compliance purposes

## **3. Data Sharing and Disclosure**

- With clinicians and third-party providers (only with your consent or as required for care)
- With service providers (e.g., hosting, analytics, support tools) under strict confidentiality agreements
- As required by law or to protect rights, safety, and property

## **4. Data Security**

We implement appropriate technical and organizational measures to protect your data, including encryption, secure servers, and limited access to personal information.

## **5. Data Retention**

We retain personal data only as long as necessary to provide services or as required by applicable laws and regulations.

## **6. Your Rights**

Depending on your location, you may have the right to:

- Access your data
- Correct inaccurate information
- Request deletion of your data
- Withdraw consent or object to data processing

To exercise these rights, please contact [privacy@qualiaapp.com](mailto:privacy@qualiaapp.com)

## **7. Children's Privacy**

Our platform is not intended for use by individuals under the age of 16 without parental consent.

## **8. International Data Transfers**

If you are located outside of Australia, your data may be transferred to and processed in Australia or other jurisdictions with different data protection laws.

## **9. Changes to this Policy**

We may update this Privacy Policy from time to time. Changes will be posted on our website, and continued use of the platform constitutes acceptance of the revised policy.

## **10. Contact Us**

If you have any questions about this Privacy Policy, please contact us at:  
[privacy@qualiaapp.com](mailto:privacy@qualiaapp.com)