

Heavenly South Lake Tahoe Condo Manual

<http://www.heavenlyslt.com>

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Overview

Thank you for booking a stay in the [Heavenly South Lake Tahoe Condo](#). We hope you enjoy your stay and take advantage of the wonderful selection of attractions in the Lake Tahoe Area. Please read at least the sections describing [where the condo is located](#), [how to contact the owner](#), [how to get in / out](#) and [finally how to check out](#).

Address

[REDACTED]

Owner Contact Information

If problems arise, please contact:

[REDACTED]

Checking Out

Check out is at 11am allowing time for the apartment to be cleaned before the next guests arrive at 4pm. It's important to remember the following items are terms of the [Rental Agreement](#).

- Lock all doors and secure all windows.
- Remove all trash from the condo and place it in the [REDACTED].
- Turn off / standby all appliances. Please **do not** unplug anything.
- Rinse used cutlery, dishes, pots and pans and place in the dishwasher. If detergent is available please add and start the dishwasher.
- Start one load of laundry for used bedding (e.g sheets)
- Turn off the gas line to the gas fireplace in the living room.
- Close the door to the bedrooms in the [hallway](#).
- [Lock the front door](#) by [REDACTED]

Getting In / Out

Check-in is any time after 4pm, this provides the time to prepare the condo for the next guests. Guests are supplied with a 4 digit access code for the front door which is active during their stay. Please check your confirmation e-mail.

Unlocking the Front Door

[REDACTED]

Locking the Front Door

[REDACTED]

Layout

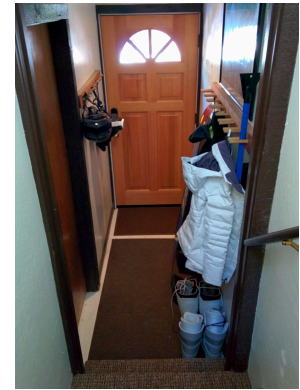
The two bedrooms ([Bedroom #1](#) - master bedroom, [Bedroom #2](#) - second bedroom) and [shower room](#) are located on the first floor. A wash basin is in the hallway area between the two rooms.

The second floor hosts the [living room](#), [kitchen](#) and [bathroom](#).

Hallway

The front door opens into a hallway with a door on the right which leads to the bedrooms and shower room. The staircase leads to the living room on the first floor. The hallway is not heated and therefore gets a little chilly in the winter. In order to conserve power and keep the place cozy, please keep the door from the hallway to the first floor rooms closed.

The hallway can be used to store **relatively dry** (i.e not caked in snow, dripping wet) ski / snowboard equipment and boots. Please do not bring bicycles into the condo, instead consider storing them on a car bicycle rack or on the first floor deck which is accessible from the outside of the building.



Bedroom 1

The master bedroom contains a queen bed, patio door which opens onto the lower deck, TV with [Chromecast](#) and Blu-ray player, small closet and 3 dressers.



The patio door opens onto the lower deck. Please remember to close and lock it before leaving the condo.

Additional towels and bedding are in the closet.

Bedroom 2

The second bedroom contains a queen / twin bunk bed. TV with [Chromecast](#) and built-in DVD player, small closet and one dresser.



Shower Room

The shower room contains a toilet and shower. Towels are on the rack above the toilet. Please consider conserving water as California is currently [suffering a drought](#).



Living Room

The living room contains a futon which folds out into a queen bed, TV with [Chromecast](#), Blu-ray player combined micro home theater system, gas fireplace and patio door which opens onto the upper deck. Extra pillows are in the leather trunk next to the staircase and additional bedding is usually stored in either [Bedroom 1](#) or [Bedroom 2](#)'s closet.

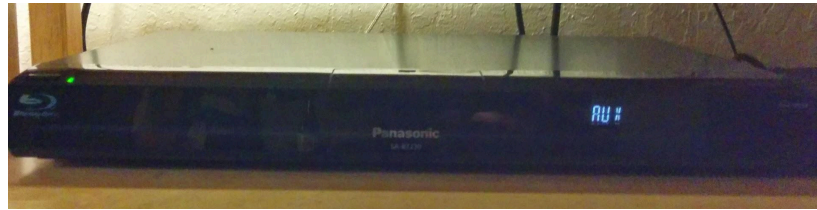
The TV is connected to the home theatre system for audio output. The home theatre system is controlled using the **Panasonic Theatre System** remote control. Turn it on the receiver using the red power button.



To hear sound from the TV, press the **Ext-in** button on the remote control until **D IN 1** is displayed on the receiver. Please be patient as it takes a few seconds between switching the receiver to a new audio input and hearing the sound from the system.



It's possible to connect a mobile device to the home theatre system to listen to music etc. Just connect the home theatre system to the mobile device's audio output using supplied jack cable. Then press the **Ext-in** button on the remote control until **AUX** is displayed on the receiver.



The manual for the gas fireplace is in the table in the living room. It **very** hard to get started but looks very neat. Please, ensure the gas line is turned off after using it.

The ceiling fan and light remote control is in a holder on the wall next to the kitchen counter.

The patio door opens onto the upper deck. The upper deck has a small barbeque that guests are welcome to use as long as it's cleaned afterwards since it can attract critters.

Kitchen

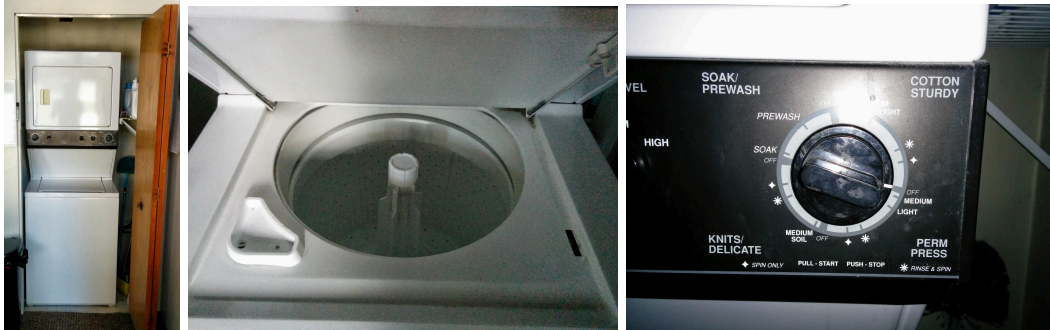
The kitchen is next to the Living Room, it contains the following appliances:

- Electric Stove
- Microwave
- Coffee maker
- Kettle
- Toaster
- Toaster Oven
- Fridge / Freezer
- Dishwasher
- Washing machine
- Dryer



Dishwasher soap should be under the wash basin. Please do not overload the dishwasher and make sure the contents don't obstruct the sprayers' movement.

To use the washing machine, load the drum with garments add soap directly into the drum and set the type of wash using the dial on the right hand side.



To use the dryer, load the machine with clothes, set the dry cycle using the dial on the left hand side and press the **START** button. If a cycle isn't selected properly, pressing the **START** button will cause the dryer to just buzz. After using the dryer, please clean the filter by pulling the filter out of the door and scraping the fluff into the trash.



Bathroom

The bathroom is to the right of the kitchen. The bathroom contains a bath with shower attachment, wash basin and toilet.



Wi-Fi



Troubleshooting

The cable modem is a little touchy, sometimes Charter's Internet service fails and the cable modem doesn't reconnect to the wireless router. In these rare circumstances, take the cable modem off of the shelf (it is small black box to the left of the wireless router), unplug the **Yellow** ethernet cable (press the small plastic tab on the top of the cable in then pull it out), wait 10 seconds and plug it back into the cable modem, at this point the wireless router should reconnect to the cable modem and internet access should be restored within a minute.



Chromecast

Chromecasts attached to the TVs in the [Living Room](#) and [Bedroom 1](#) can be controlled using Android / iOS devices or laptops running the Google Chrome browser when they're connected to the [Wi-Fi network](#). See Google's [Chromecast](#) tutorial for directions on how to use them.

Hot Tub

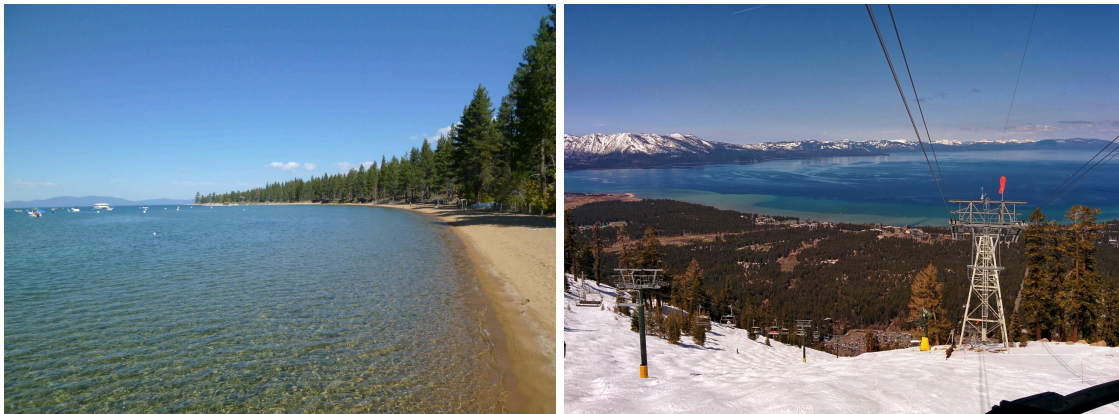
The Hot Tub is [REDACTED]. Please replace the hot tub cover when you're done.



Local Attractions

There are a huge number of things to do in Tahoe. During the Winter there are many ski resorts in the region to utilize with the [Heavenly Mountain Resort Tram](#) directly across Saddle road.

The [Himmel Haus Restaurant and Bar](#) is within walking distance and usually has bands playing in the evening.



For those who don't want to drive, during the Winter Heavenly Mountain Resort runs a free bus service between the [Heavenly Mountain Lodge](#) (across Saddle road) and the [Heavenly Gondola](#) near Stateline. The [BlueGo](#) bus (Route 53) can be picked up on [Ski Run Blvd and Pioneer Trail](#). In addition, there are plenty of [Taxi services](#) available in the area.

Check out the [Heavenly South Lake Tahoe Condo Map](#) for some choice places in the area. In addition, [TripAdvisor](#) and [Yelp](#) are great resources for finding attractions and dining options. Mountain bikers should consider checking out the [Tamba website](#) for a map of the local trails.