

General FAQs

Q1: What is the UGW Test Server?

A: The UGW Test Server is an exclusive testing phase where a limited number of players will play the game and provide feedback to help us improve the game.

Q2: Can I share footage or screenshots from the Test Server?

A: **Please note It is strictly prohibited to livestream the game on any social media or community channel.** You are only allowed to share footage & screenshots with us for feedback & bug-reporting purposes.

Q3: How can I provide feedback or report bugs on the Test Server?

A: You can report bugs and submit feedback using the in-game feedback form, which will pop up at the end of every game. Alternatively, you can also share your feedback with us via the Google form that will be provided to you. Write to us at support@mayhem-studios.com.

Q4: I am facing challenges while downloading the game. What should I do?

A:

Step 1: Check if your device meets the requirements. Only Android devices with a minimum of 4GB of RAM and at least an 8 core processor chipset are supported. We also recommend having a minimum of 2 GB of free storage for a smooth gameplay experience.

Q5: Will in-game progress on the Test Server carry over to the full release?

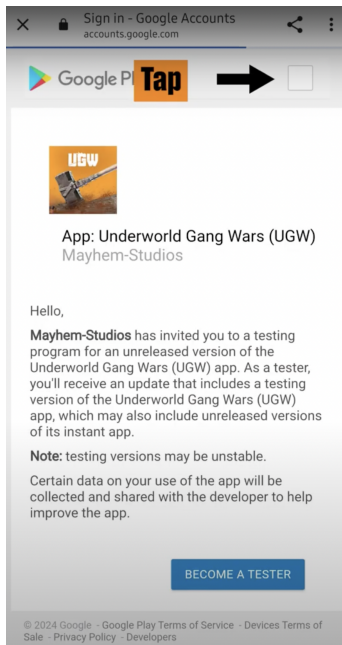
A: No, in-game progress made on the Test Server will not carry over to the official release. The Test Server is primarily for testing purposes.

Download instructions:

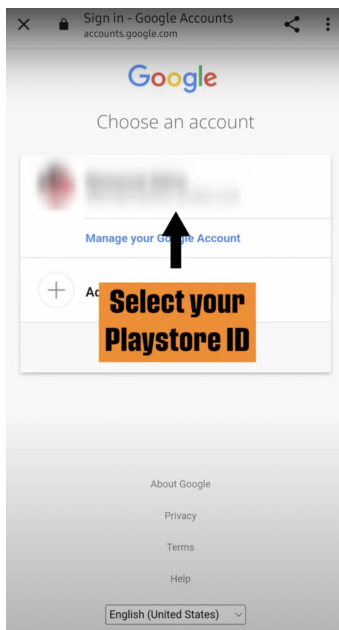
Step 1: Please ensure you have a minimum of 2 GB storage for an optimal gameplay

experience.

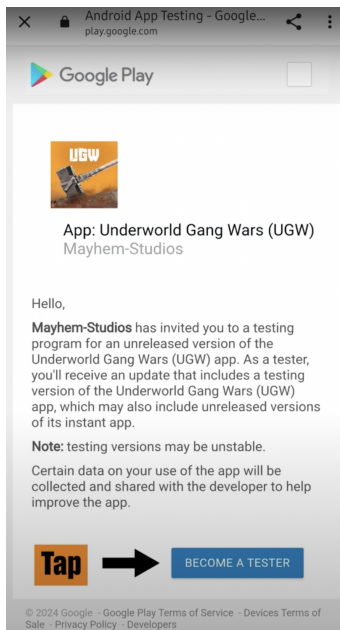
Step 2: Tap on the box as shown in the image below.



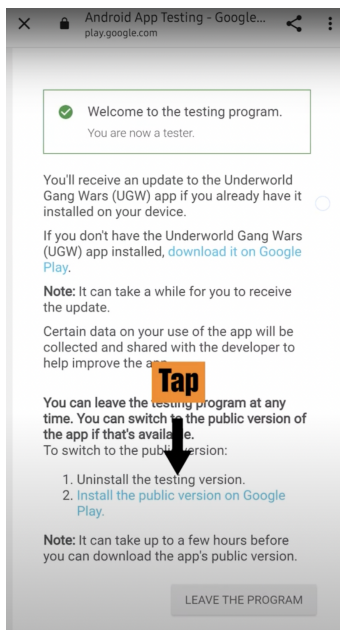
Step 3: If you're not already signed in, please do so.



Step 4: Once you are logged in, click on "Become a tester."



Step 5: You will see a message on your screen - “Welcome to the testing program.” Scroll down and select “Install the public version on Google Play.”



Step 6: Google Play will open. Again, Click on "Install" and get ready to enter the Underworld (Ensure a minimum of 2 GB free storage).

