# Installing PaperCut Print Queues on Macintosh computers…

On your Macintosh computer, look for the red "swoosh" on the top menu bar. **Filewave Kiosk** Mode is a self-service portal for installing additional district software. This is only available when you are connected to a district network.

Click on the red Filewave Kiosk icon and choose **Install Software**.

Select **PaperCut Printer Queues - Drivers and Script** and click **Install.**

BE PATIENT...it takes about 3 minutes. When "Install" changes to "Uninstall" you're done.
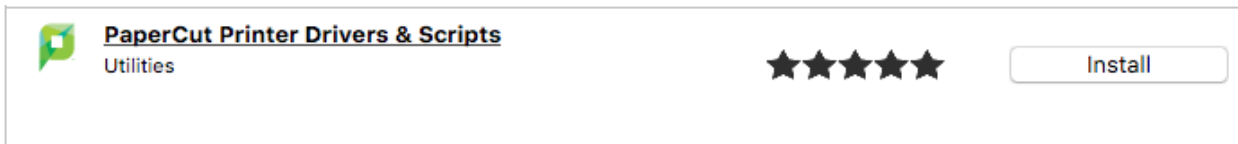
*(If you do not see an option for **PaperCut Printer Drivers**, please call the ITD HelpDesk at 994-5040 for assistance.)*

To check to see if the installation is complete, check your printer list:

- ○ **Apple** Menu
- ○ **System Preferences**
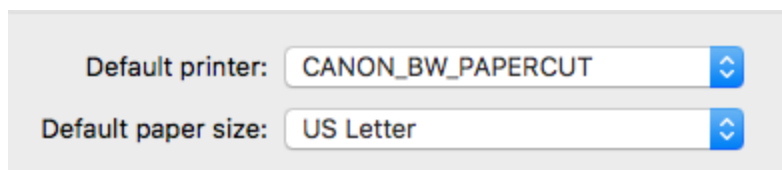- ○ **Printers and Scanners** (2nd line)
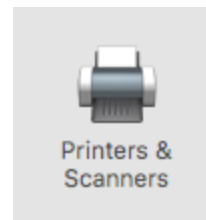
You should see these two print queues added to your printer list. See the next page for directions for printing to Canons.
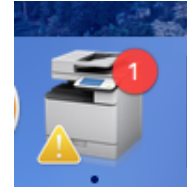
CANON_BW_PAPERCUT

CANON_COLOR_PAPERCUT

We suggest you set your **Default Printer** to CANON_BW_PAPERCUT to avoid accidental color printing.
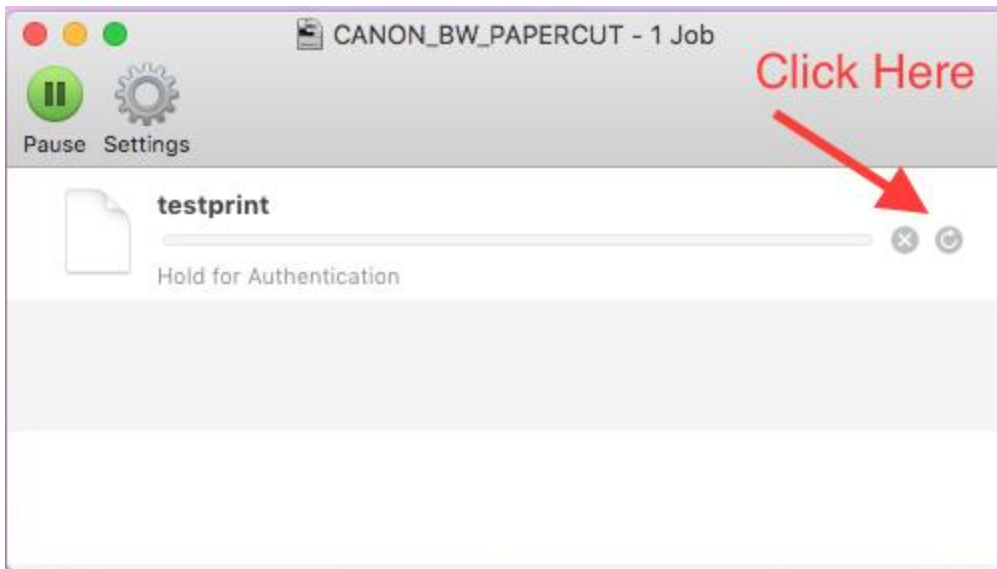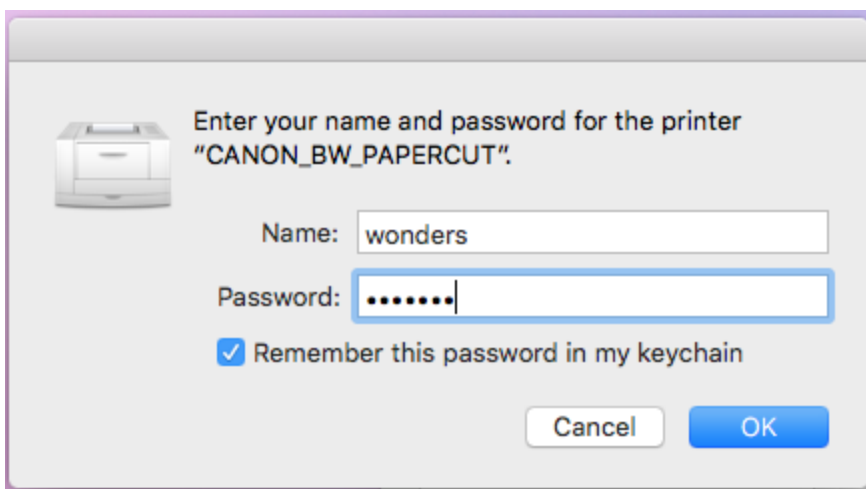
ATTENTION

IF your first print job gets stuck…

Click the printer icon (with the yellow warning) on the dock to
open the print queue.
Does it say "Hold for Authentication…"?
Click the little "retry" icon next to your print job.

At the login window, enter your Active Directory Credentials (same as computer login)
AND check the box to "remember your password."

After that your print jobs should be sent to the PaperCut print queue directly.