Privacy Policy for Luggage Pal

Last updated: November 1, 2026

Luggage Pal does not require an account. We do not track you, show ads, sell your data, or share it with data brokers.

Your Trips and Packing Data

Your trips, bags, items, itineraries, photos and documents are stored on your device and in your private iCloud account using Apple's iCloud services. We cannot access this data. If you share a trip, the people you invite can see the shared trip, and iCloud may show your name or contact details to them. Apple's privacy policy applies to iCloud.

Data We Collect for Flight Tracking

If you use Pro flight search, live flight tracking, flight notifications or a flight Live Activity, the app sends our server:

- An identifier derived from your iCloud user ID, used to confirm you are a legitimate user. We do not receive your name or email address from this.
- Your App Store subscription transaction, used to confirm your subscription.
- The flight number, date and airports you search for or track, and your flight alert preferences.

An app installation identifier and push notification tokens, used to deliver flight updates.

We use this data only to provide these features. Our server also handles your IP address as a normal part of receiving requests.

Service Providers

Flight details are sent to our flight data provider, FlightAware, to obtain flight information. Your identifier is not included. Apple processes subscriptions and delivers notifications, and provides iCloud, weather and map services used by the app.

Retention and Deletion

We keep flight tracking data only as long as needed to provide the feature, operate it securely and meet legal obligations. To remove your trip data, use Delete LuggagePal Data in the app's Settings; this also removes it from iCloud. To ask us to delete data held on our server, contact us. This includes any account data from an earlier version of the app.

Children

Luggage Pal is not directed to children under 13, and we do not knowingly collect their personal data. If you believe a child has provided us data, please contact us.

Security

Data is sent to our server over encrypted connections. No method of transmission or storage is completely secure.

Law and Business Transfers

We may disclose data if required by law, or transfer it as part of a merger or sale of our business.

Changes

We will post changes on this page and update the date above.

Contact Us

For any questions or data requests, please visit https://gurenter.com/contactus