## **Refund and Cancellation Policy**

Once you have booked a service with Danni's Dog Sitting, you are guaranteed that we will be there to meet the needs of your pet, but that means we are now unable to meet any other requests during that time frame, so in order to do our best to meet everyone's needs and to make sure we are able to keep this business running, the following is our refund and cancellation policy.

At Danni's Dog Sitting we understand that life is unpredictable and you may need to cancel previously scheduled services. Should you choose to cancel any or all pet related services that you have requested and booked, you may do so freely at any time by simply notifying us in advance by texting 253-209-3912 to request termination of services. You must notify us in advance, in order to avoid being charged any cancellation fees as outlined below. Once we have received your cancellation request, it will be promptly reviewed and you will receive confirmation from us within 24 hours.

## **Boarding Services**

- 1. All cancellations made at least one week (7 days) in advance of the first day of the booking will not incur a charge.
- 2. All cancellations made within one week (7 days) of a scheduled booking start date and more than 24 hours before 9am on the start date will incur a charge equal to 50% of the full stay price
- 3. All cancellations made less than 24 hours of the first day of the scheduled service will be responsible to pay for the full cost of the booked stay.

By signing this form I agree that I have read through the refund policy, understand it, and I understand it is valid from the date signed and for all future interactions between myself and Danni's Dog Sitting without need of further signatures

| Full Printed Name: |  |
|--------------------|--|
| Signature:         |  |
| Date:              |  |