

Triton Student System (TSS) Questions

Updated: Dec 19, 2025

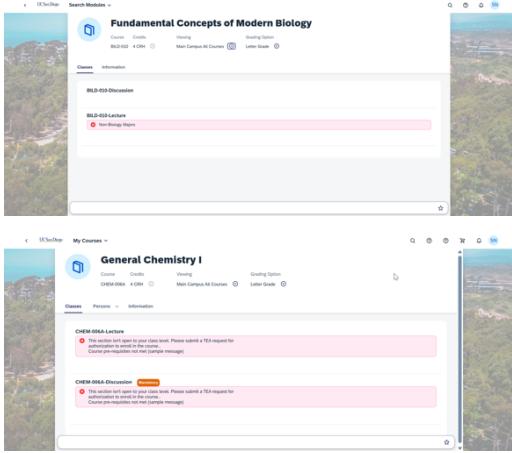
This is a comprehensive list of all the questions we have received and answered.

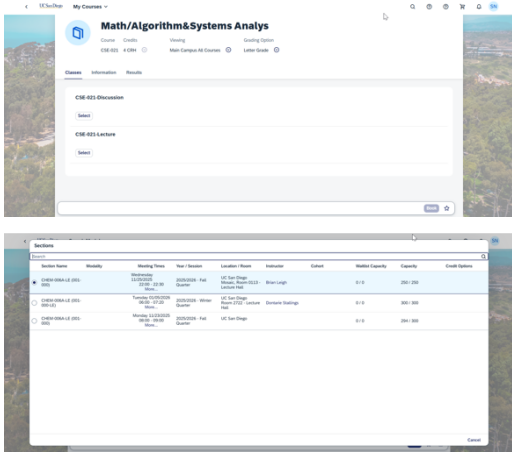
Is your question missing? It's likely still being answered by a team member. Questions are reviewed on Tuesdays and Thursdays.

Questions have been sorted by Topic Category.

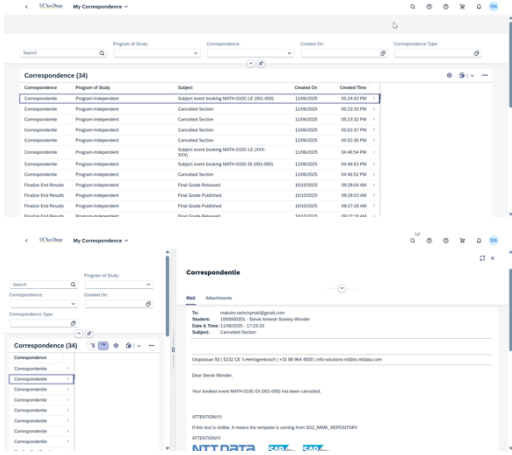
No.	Question	Topic Category	Response
1	It was suggested that TSS would fulfill the requirements for current state UNEX REFEND ELIGIBILITY EXTRACT process. Please see ESRDR-12514 & ESRDR-12513 for specs attached to review and confirm.	Accounts Receivable	TSS Native will handle this - it will be UAT'd with Refunds.
2	Will 'Department Chairperson' include vice-chairs	Authorized Graders	If they are configured as such. It will be up to the department.
3	Is there a max on how many people can be designated Dept Chairperson?	Authorized Graders	The system does have the flexibility and policy allows multiple people. It's common for Department Chairs to delegate responsibilities.
4	How will we transition the processes related to Blade? This is related to fee notification and being dropped from classes.	Blade Transition	Blade has many uses, including the one you mention. Another major use is for processing transcripts. Transcript processing will be moved to uAchieve, and functionality related to fees and dropping for nonpayment will be remediated in TSS. - DG -All sub-functions of Blade are planned for TSS replacement. -JH

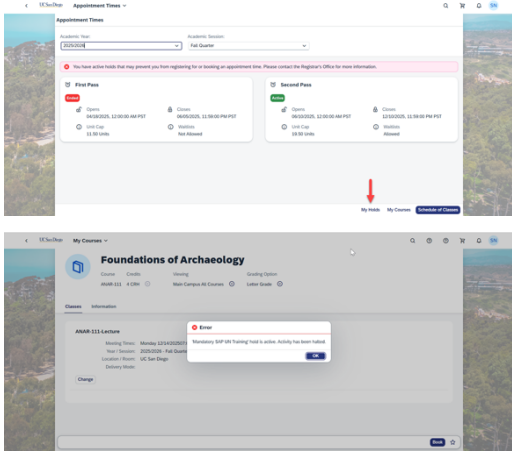
5	Where can we find more information about the details of this remediation? Currently we send lists of students that may need to be saved from being dropped due to the status of their aid still being in progress. Will this still functionality still exist? Will we be able to still see the list of people ready to be dropped? We believe both of these are necessary pieces to the remediation.	Blade Transition	Yes, we will retain functionality that allows you to save students from being dropped for non-payment. It will take the form of a report that select users can go into, view the students in group (that they define) that are in danger of being dropped, and mark those students as paid. We saw the demo of this recently and it is pretty far along, and so stay tuned for a demo when it is ready to be shared broadly. -DG-DG-DG
6	In the TSS, will the Schedule of Classes have a filter to search for remote courses? Currently, that feature does not exist since remote classes only came into existence due to the pandemic.	Class Schedule	Yes. One of the filters in the SoC will be for modality (in-person, hybrid, or online). - DG
7	Will we be able to turn off pre-authorizations (if this feature still exists in TSS) from other departments until a certain point in enrollment, and then turn it back on? VAC and EASy are our departments highest volume query platform. Using EASy as an example: we often get a flood of EASy requests from non-majors before enrollment officially begins. However, we don't even process non-majors until after week 2 or even open enrollment. This creates a snowball effect where non-major students who are in the waiting period, then go to the VAC system wanting updates on their requests, and thus creates more volume of VACs where we have to turn students away.	EASy	Not at MVP - JH

8	Does this mean students would be able to decide if they want a different email on file that is not their UCSD email?	Email	The UCSD email will continue to be their primary email and cannot be edited in TSS. Students will be able to add a secondary personal email. - DG
9	For enrollment, are there features that allow us to pre-set certain functions/filters to requests? Using EASy as an example again: can we filter by course, major, timestamp, etc?	Enrollment	Yes, there are several ways to do this. In TEA (the new EASy), there will be filters you can narrow the student list by. - DG
10	I'm really liking that enrollment requirements is defaulted: will it check things off as students meet them? Otherwise I can anticipate a TON of questions about "hey do i meet the prerequisite or not"?	Enrollment	SoC will NOT tell a student if they meet pre-requisites for a course. It only functions as a display for what the requirements are. The My Courses app will indicate which requirements the student has met/not met, which happens at the moment the student is attempting to book a course. 

11	When a student's TEA request is approved, does that update on the enrollment pre-req checklist? Or is this enrollment requirements list just to show the list of pre-reqs in order to directly enroll?	Enrollment	The Enrollment Requirements list is only meant to display the prerequisites required for direct enrollment. Students will see the “Select” button in the My Courses app and be able to choose a section once all prerequisites are met (excluding requirements that permit conditional booking) 
12	How will grad student enroll in courses when they've waived the prerequisites?	Enrollment	Waived prerequisites will happen via an app we are calling Triton Enrollment Authorizations (TEA) - the new EASy. We will touch on that later in this presentation and have an in depth introduction in the future. - DG Once a student receives authorization to enroll, they will navigate to SoC to locate the section, then select Go to Course Booking to complete the booking. -JH
13	In the stacked requirements for course enrollment, one was "is in 1 of the majors" with a list - could a student select a major that is not their own? Conceptually I can see that the system is telling the student what is needed, but will it be restricted to what applies to that student, or they see all the options whether it applies to them or not	Enrollment	The student would have to be declared in one of the listed majors to meet the requirement - they would not choose. - DG

14	For the scholar-athletes booking checks, what happens if they attempt to drop below 12 units? What will they see on their side? I would advocate for a cap threshold that prevents them from dropping once they exceed 12 units	Enrollment	A student athlete will be prevented from dropping a course if doing so would reduce their total units below 12.00.
15	Is there a system logic for international students who should not drop below 12 units? I'm thinking potential RCLs, if the system would outright prevent them from dropping. I have the same question for international students and also for students who are employed as TAs and GSRs who need to maintain full-time enrollment.	Enrollment	Yes. This functionality includes minimum units for: • Student Athletes • Students Receiving Financial Aid • Graduate Students • International Students • All other students
16	For the booking windows criteria and quarters completed, is it only referring to full-time status (12 units minimum/qtr)? If a student was approved for part-time status and completed it, how does that calculated in this situation?	Enrollment	The full time/part time status of a student is not a factor in booking window assignments. The booking window assignments are driven off of two factors only: total number of units completed and number of quarters completed. (Note: Transfer students get a starting quarter count of 6 quarters.)

17	Does dropping a course still trigger a confirmation email to the student?	Enrollment	Yes, an email will be triggered. Students will also be able to view communications sent to them in the My Correspondence app.  The screenshot shows the 'My Correspondence' interface. The top section displays a list of correspondence items with columns for 'Correspondence', 'Program of Study', 'Subject', 'Created On', and 'Created Time'. The bottom section shows a detailed view of a specific correspondence item, including the 'To' field (student email), 'Subject' (Cancelled Section), and the body text of the email, which includes a warning about a cancelled event and a link to view the schedule.
18	what does "firmly booked" mean on event status?	Enrollment	Firmly Booked means a section is officially scheduled.

19	Is the my holds area the only way a student would be notified of a hold? How would they know to go there before they are attempting to make enrollment changes/	Enrollment	My Holds will give feedback via the tile on the main page, and then the students will see hold messages in enrollment. Students will also see any active holds when they check their appointment time in the My Appointment Times app. - SN  The My Holds tile is Dynamic and will display the number of holds a student currently has before they even access it. Additionally, when students review their appointment times (booking windows), they will be notified they have active holds. - CA
20	how does booking work for courses with corequisites like many language courses (ex: LISP 1A & LISP 1AX)?	Enrollment	A student will be advised of the coreq at the time of booking. If they do not book both parts of the class they will be dropped by the the TSS extended booking check job, which is the replacement for PGPE.
21	In a prior meeting with GEPA about TSS, it was mentioned that we could not set enrollment limits to 0. I know this was not covered here, but are there plans to enable this functionality in TSS? It is something that our department uses frequently.	Enrollment	In lieu of setting the enrollment limit to zero, we plan to use another flag to handle this functionality, which will be managed in ISA. This flag will mark a section as 'Waitlist Only'. A TEA request can then be submitted to bypass the waitlist.

22	Is there an option to stick with enrolling instead of booking? Might be confusing for students especially thinking about international students. I am unsure on why we need to change the terminology	Enrollment	There's no option - it's "booking" due to the product and inability to change the product itself. This was definitely considered since the beginning. - DG Enrollment is generally considered a North America term, with Booking being more popular in Europe. The product is global, so international students may actually be more familiar with booking as a term over domestic students.
23	Will there be a way for departments to directly enroll (or book) students into courses?	Enrollment	No, not at go-live. This functionality exists in TSS but we are not turning it on yet, pending policy review. -DG
24	will they be able to set enrollment caps on a section to zero? (No) And is there a workaround decision yet?	Enrollment	No. The new functionality is to have a course flagged as 'waitlist only' while maintaining an official capacity. "waitlist only" can be triggered in ISA and flow into TSS.
25	In some cases, students are blocked from enrolling in a course if they are already taking that same course in the current term. For example, a student enrolled in a prerequisite course during summer may try to add the same course for fall if they're worried about not passing. Do you know if TSS has any logic for how this is handled? I'm not entirely sure how this works now or why students are sometimes able to enroll while others are not, even when they're currently taking the same course.	Enrollment	TSS is currently configured to give a warning message to the student that they are already booked in a course that they are attempting to book. A course approval's repeat rules also drive different outcomes on whether a student can successfully book.
26	What if there is a holiday and you have to add another week to make up for the holiday class misses?	DES Scheduling	There is a way to make a meeting pattern that accounts for irregular scheduled dates in the system.

27	If a student changes their grading option before the quarterly deadline, how quickly does that appear on the instructor's side? Or does the instructor only see the finalized grading option selected by the student after the grade change deadline has passed?	Grade Changes	Instructor sees the finalize grading options after they have saved the grade. We believe the grading option would have passed. We will be testing this.
28	Will instructors be able to now change an final grade A-F to Incomplete? (Or is EPC petition still required to change?)	Grade Changes	Once a grade is selected, incomplete is no longer an option, is how this is currently designed. Will need to confirm if the EPC petition is still required. - DG The limitation that an instructor cannot change a final grade to an incomplete is practice determined by the Academic Senate. As this isn't a system issue, there's no plan to change this practice in TSS. Anyone interested in seeing this practice changed will need to work with their faculty and through the shared governance process. TSS can support such a change if approved. - Chris Glover
29	If the enter grades page is closed before hitting save, is there a warning?	Grade Changes	Yes.
30	When a grade is changed, does the student receive a notification that includes the instructor's note?	Grade Changes	Have not designed the notification of the note as of yet. Will determine this with design team.
31	Are any of the pending policies with Senate related to changing a letter grade to an I grade after the initial submission (before the grade entry deadline, or after if big changes are being considered)? We have so many retroactive incomplete requests that are from instructor entry mistakes.	Grade Changes	That would be a question for the Senate. We aren't aware of any but that does not mean that there are none. - DG. The limitation that an instructor cannot change a final grade to an incomplete is practice determined by the Academic Senate. As this isn't a system issue, there's no plan to change this practice in TSS. Anyone interested in seeing this practice changed will need to work with their faculty and through the shared governance process. TSS can support such a change if approved. - Chris Glover

32	Has there been any discussion about importing Instructional Assistant course assignments from the IA System, to facilitate assigning graders in TSS?	Grading	Discussion, yes, but it will not be integrated at go-live.
33	Where advisors currently see an X grade for academic integrity violations to understand why the grade is blank, what will it look like for advisors now?	Grading	Find a Student app is under development and it can be placed here. Still to be determined but will be accounted for.
34	Can you expand on what the alternative to X grades will be or is that not yet finalized?	Grading	The design is not yet final. The process at the time TSS goes live will be very similar to our current process, but there are additional changes under consideration. In summary, those changes are intended to allow instructors to provide more nuanced information at the time they report a suspected integrity issue which is intended to ease the process for students and the campus. More details will be shared, likely after TSS go-live. - Chris Glover
35	Hi, the X is in ISIS only	Grading	yes
36	This may be more a question on prerequisites. Currently ISIS interprets a P grade as the same as D for prerequisite purposes, instead of a C- where it should sit according to policy. How will TSS interpret a P grade?	Grading	The P grade will be what the Course Approval Form designates it as. - Kimberley; I don't know the answer to this question, but I don't think it's quite correct to say that it's on the course approval. The question is about the grade priority table, which does have a TSS equivalent. Alex worked on it a while back, but I don't remember if this part is changing or not. So, I guess what I'm saying is the current answer for this questions isn't optimal, but I don't know what the correct answer really is. - Chris Glover
37	Following up on my previous question re: Incomplete grades, does the TSS definition of Incomplete grade conflict with the campus policy of what constitutes eligibility criteria for an Incomplete?	Grading	TSS should not be out of compliance and was not designed to be out of compliance. Please speak to us if that is the case.

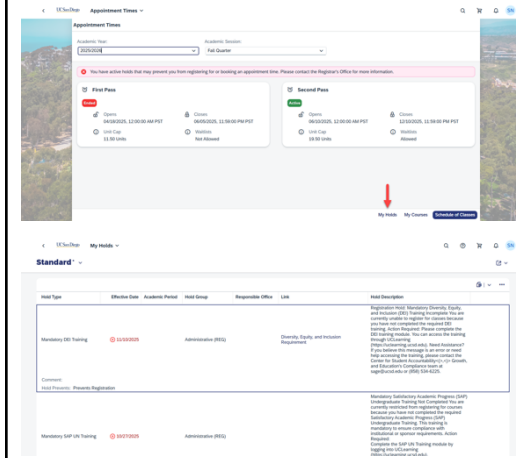
38	Did I just hear that if no grade is selected/entered, then the Incomplete grade option is entered by default as opposed to blank grade? Can someone please clarify that portion?	Grading Policies	If no grade is selected then it will blank for a time. Once a certain time has lapse, TSS treats both "I" and blanks as fail grades. Blank grades will not automatically convert to "I." Will need to verify the timeframe.
39	Is there any policy reason why the Incomplete lapses to an F before the deadline for a student to finish the work? If not, is there a way to make the lapse match the deadline?	Grading Policies	That we lapse incomplete grades prior to the deadline students have for submitting the work is a compromise between limitations in ISIS and needs stated by the Deans of Academic Advising. We've designed TSS with the calculations needed to fully meet the advising need, so we do plan to push back the timing of when blank and incomplete grades are lapsed to after the deadline for students to complete the work. - Chris Glover
40	Can we get the slides?	Housekeeping	Yes they will be issued after this session along with recording links
41	Where can I see the recording after today?	Housekeeping	We will issue slides and the link to the demo recording after this session to all attendees. Please do share in your divisions or units, we appreciate the support sharing this wider. Thanks
42	I am not sure if I understood that AFFILIATES_SAFE_ATTRIBUTES is being added to the TSS Schema for SSO. If so, my question is should the non-ITS departments continue to query AFFILIATES_SAFE_ATTRIBUTES or can they get the data they need for Instructors from TSS?	Instructors / Affiliates	I met with Say-Ho today and he explained the data flow I understood was backwards. My question has been answered. Thank you!

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For the WebReg appt time screen, will there be the verbiage showing specific holds above their enrollment times? Or will students need to go to "My Holds" to view that separately?

My Holds

Students will not see that they have Holds on the My Courses header page, until they click the Book button and get a pop-up error message. However, students will see Holds in the My Appointment Times app and the My Holds app.

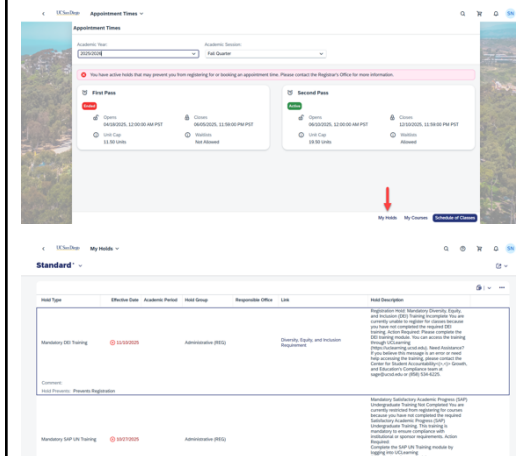


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If a student has multiple holds prohibiting them from enrollment, will the message display all of them, or just one of the holds?

My Holds

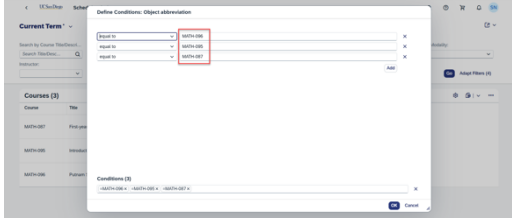
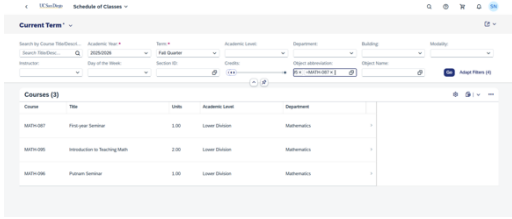
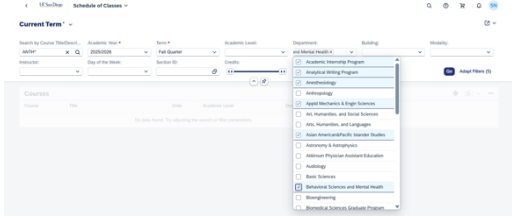
The Appointment Times app will only indicate that a student has holds preventing enrollment. By clicking the My Holds button, students can view the specific holds that are blocking their enrollment. The app will *also* have a yellow warning notifying students they have a future dated hold that will affect registration.

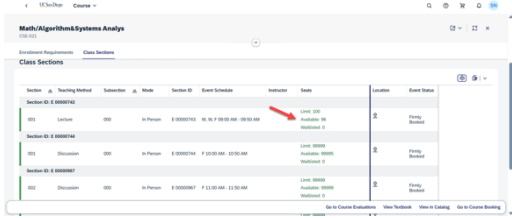


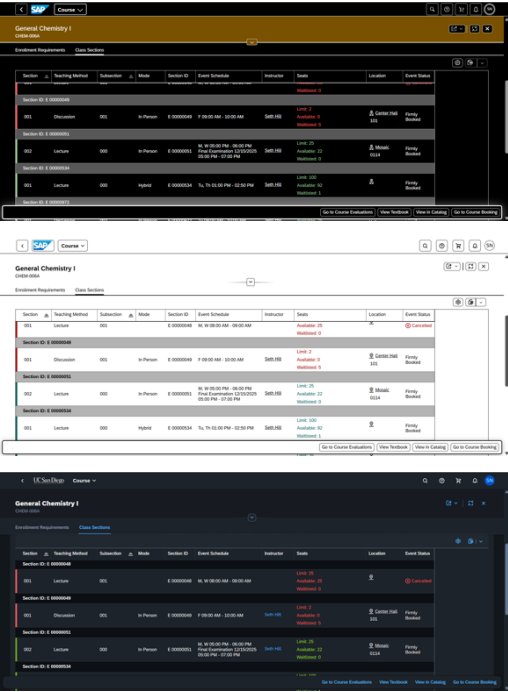
45	Will COGNOS/Tableau/any reporting system be able to pull identity information from My Personal Details? i.e. student demographic info	My Personal Details	Yes. Demographic data is currently accessible in Cognos and will continue to be with TSS. However, many pieces of demographic data are categorized as P4 (in UCOP privacy parlance); access to that data on an individual student basis is tightly controlled and so not accessible to many users. Aggregate data is compiled in some reports by Institutional Research. The Data Stewards for student data review every piece of data that is loaded into the SAH to determine it's privacy level. - DG
46	Will there be a grading demo specifically for faculty since they are the ones to enter in grades?	Outreach	This demo is geared towards faculty - and we encouraged faculty to attend. It is also being recorded and will be made available for anyone who was unable to join us today. We encourage everyone who attended today to share the links (once we share with you after this session) and we will be pushing recording links out to our stakeholders for dissemination also.
47	can someone reach out to me to talk more about the approach for Pending AIV? The announcement of this solution is completely new to me as of this webinar	Outreach	Yes, we can reach out and go over this with you in more detail.
48	What kind of feedback do you want on this interface at this point? What options (if any) are there to provide feedback on the system's interface?	Outreach	If you have ideas, we are happy to hear them but will need to caveat that some portions are not in our control and some functions are quite far along.
49	Will there be options for students to add Foreign Phone and Foreign Address?	Personal Details	Yes, foreign phone numbers will be supported. - DG
50	IF "adding" an address type that already exists, will it replace that address? Example: Diploma mailing address exists, but was also selectable when "adding" an address.	Personal Details	You can have a single address for multiple purposes - billing, diploma, etc. You cannot have more than 1 of the same address type active in TSS. --JH

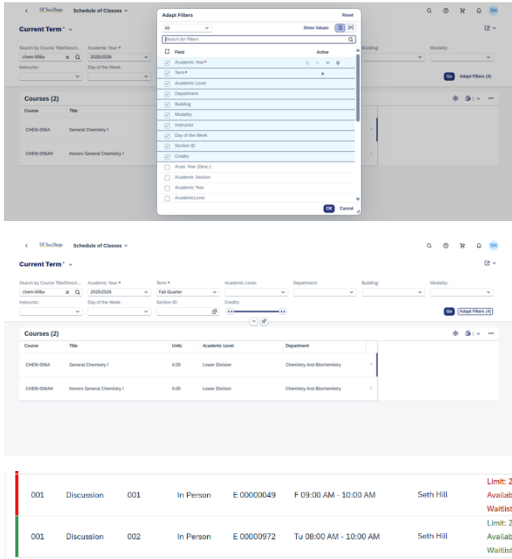
51	In reviewing some of the non-ITS data requirements, there are a couple of fields I am not sure I understand in translation to TSS, so am hoping to be able to ask questions here. In TSS, how are Primary Major and Secondary Major translated? From what I can tell in reading the process design docs, it looks like there can be multiple Majors, but is the differentiation through Priority? Will the terms/labels 'Primary Major/Minor' and 'Secondary Major/Minor' change to only 'Major' and/or 'Minor' or something else? I have other questions, but will leave this to start.	Primary Major and Secondary Major	To answer this question, it will be helpful for me to explain about some of the structure of TSS. Every student will have what is called an SC. They will only have one SC per academic level. This SC will be associated with their primary major in that level. Then there will be what is called a CG. There will be a CG for the primary major. Other aspects of the record will also be assigned CG's – including college*, second major**, minor, Area Studies (Warren), and Programs of Concentration (Warren). The primary major would be the major CG that is associated with the student's SC. I believe we will be mapping majors to Primary and Secondary in the SAH. -DG * Yes, it is weird that college appears “under” the umbrella of the student's major. It is not meant to infer a hierarchy, but rather be thought of in terms of curriculum. TSS is programmed to think about a student's programs in terms of what classes they can take. CG literally means “Course Grouping.” However, we do not control enrollment in this way at UCSD. Students can take any course and any restrictions come from the course side. TLDR; the college being a CG under the students primary major SC is an unavoidable artifact of a part of the system we aren't using. ** Theoretically, TSS could allow many more major CG's than ISIS can (4, 5...6 majors!). The number allowed will be defined by policy, not a system limitation. If we wish, we could also build out CG's for different major concentrations, if a major program wanted to structure it that way rather than a new major code for each concentration (which is mostly how it works now).
52	Where are we in the configuration timeline compared with project timeline, meaning at this point, are all the prior terms configured? Trying to understand if we are on track to meet our timeline at this point, and if not what is the % of our goal for where we are.	Project Timeline	Previous term information will be loaded in with the academic structure - beginning in December. We have met our project benchmarks thus far but there is a long way to go. So, so far so good! - DG

53	Will a public view of the Schedule of Classes be available and work the same?	Schedule of Classes	Yes - it will look and function the same as what was demo'd in TSS.
54	will there be a search option/filter for programs within a department	Schedule of Classes	I think what you are asking is, will curriculum for a program be reflected in course filters. No. TSS will not have awareness of curriculum for a program - that will only be stored in uAchieve. - DG No - SN
55	For the SoC Year & Term search; will anything on the site indicate what the 'current' or 'upcoming' term is? With year & term being separate I anticipate students looking at the wrong year for a term	Schedule of Classes	What you describe is often described as “symbolic term.’ For example, next term, next fall, last spring. This will not exist in TSS at go-live. - DG No, nothing will indicate current or upcoming in SoC, students will have to interpret the Academic Year and Session. -JH
56	Will non-DES students see DES courses?	Schedule of Classes	This Schedule of Classes will not include DES courses. DES students will go to the DES site to see those courses.
57	If students don't put something in a filter category, will it automatically assume any of these (ie. if they don't add an instructor, will it show all possible instructors)?	Schedule of Classes	Yes, it will produce all results.
58	What about teaching modality for individual studies that usually don't have any?	Schedule of Classes	Individual Studies will display in the Schedule of Classes whenever no modality filter is selected. Additionally, if a course does not have a modality configured, it will automatically appear in the search results. - SN

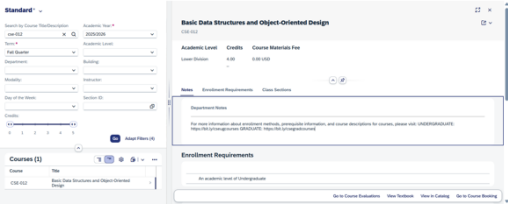
59	Will we be able to pull multiple course codes in a single search (akin to the “search by code” tab in the current SoC)?	Schedule of Classes	You can multi-select everything except academic year and term. -DG Multi-select is available for both Course Title and Course Description   -SN
60	How will cross-listed courses be displayed/identified as such?	Schedule of Classes	Cross-listed courses are not currently designed to display in the Schedule of Classes. -SN
61	In the example, would ANTH 42 (without dash or 0) work? It will not be intuitive to include dash or 0 characters.	Schedule of Classes	It will require the 0 and dash. We will need to provide some training to get users to understand this new paradigm, especially students. If a student searches for “ANTH-002” they will get all listings for ANTH-002. If they search for “ANTH 2” the system will do the best it can and likely bring up all classes in Anthropology. - DG
62	Can students select multiple departments to search at a time	Schedule of Classes	Yes. Users can multi-select departments. - DG 

63	Will modality be tied to course approvals or will that be something we can adjust when we're scheduling? Some of our R courses are offered online or hybrid depending on the quarter.	Schedule of Classes	This is a policy question. Conceptually, scheduling and approving courses to be online will not change with TSS. I would refer you to the Distance Education Policy for campus. -DG
64	Is it possible to add the number of enrolled for the seats details?	Schedule of Classes	It should already be clear to students how many students are enrolled—they can determine this by subtracting the available seats from the course limit.  -SN
65	For this current example of CHEM-006A, how would we know if hybrid in the mode column is asynchronous or synchronous?	Schedule of Classes	Currently there is a value for in-person, hybrid, online, and live online (asynch). These terms may change. -DG Current definitions are: Online = Asynchronous and Live Online = Synchronous
66	Will there be a key? so people know what "event status" means? I could see a lot of questions	Schedule of Classes	As part of training development, we are evaluating options for terminology support, including the possibility of a glossary or list of definitions.

67	the colors on the new schedule of classes are a GREAT idea--just curious, is there a colorblind mode for students who need it? i can see this potentially being an accessibility problem otherwise if students can't tell the difference between/have a hard time reading the different colors	Schedule of Classes	TSS has a high-contrast option that users can select to assist with accessibility needs. The high contrast option still shows colors, but colored text changes to white when you hover over it. 
68	in this example for CHEM 6A, I saw a listing that had 100 seats available, 92 seats (or something) available but 1 on the waitlist. will students be able to waitlist a course that has open seats? or is it just because this is still in test/flux?	Schedule of Classes	Product of test data and won't be like this in production.

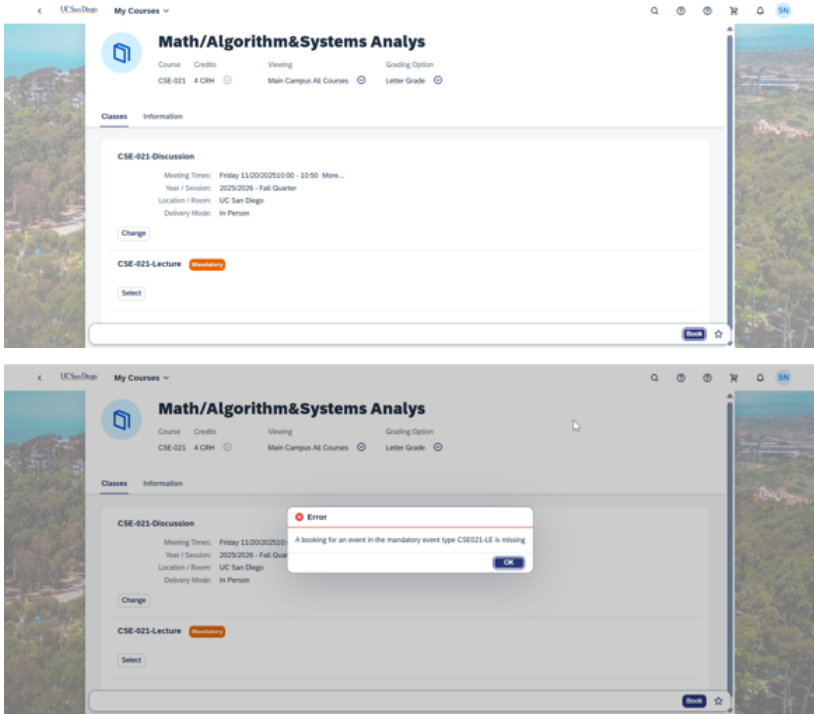
69	Will location be moved up to become one of the columns for a streamlined view?	Schedule of Classes	It can be; it's based on the screen adapting to the resizing. Will be able to customize your view. Users will have the capability to reorder fields according to their individual preferences.  The screenshot shows the 'Schedule of Classes' interface. At the top, there's a 'Current Term' dropdown set to '2025-2026'. Below it, a search bar and filters for 'Academic Year', 'Section', and 'Day of the Week'. A modal titled 'Adapt Filters' is open, showing a list of fields to be displayed: 'Academic Level', 'Department', 'Building', 'Room', 'Section ID', 'Academic Year (Sec)', 'Academic Level', 'Academic Year', and 'Academic Level'. Below the modal, a table lists courses with columns for 'Course', 'Title', 'Units', 'Academic Level', 'Department', 'Section ID', 'Academic Year', 'Academic Level', 'Academic Year', and 'Academic Level'. At the bottom, a table shows class details for two sections: '001 Discussion 001 In Person E 00000049 F 09:30 AM - 10:00 AM Seth Hill' and '001 Discussion 002 In Person E 00000972 Tu 08:00 AM - 10:00 AM Seth Hill'. The first section has a limit of 2, 0 available seats, and 5 waitlisted. The second section has a limit of 25, 25 available seats, and 0 waitlisted.
70	Is the "Section: 001" essentially what is currently the parent component (A00, B00, etc.)?	Schedule of Classes	Yes A00 = 001-000 B00 = 002-000
71	For "Event Status", what are the different categories? I see "firmly booked" for ANTH-001 for a limit of 75 with 74 seats available.	Schedule of Classes	will only have 3 categories: firmly booked, cancelled, waitlist only  The legend shows three categories: 'Cancelled' with a red X icon, 'Firmly Booked' with a blue checkmark icon, and 'Waitlist Only' with an orange triangle icon.
72	In thinking about the class renumbering, when will the new numbering made available? And for purposes of having the degree audits updated for things like GE's when would that happen?	Schedule of Classes	The new numbering would start with the 2026-2027 FALL term. uAchieve will reflect the courses when it is cutover to start using TSS instead of ISIS (July 2026)

73	For purposes of where departments or colleges list course options on websites, when will the list new course numbers be available so we can update websites, etc. And do the colleges/departments need to initiate anything with the uAchieve team to have the coding updated?	Schedule of Classes	The uAchieve team are already aware and are working on remediating that system.
74	Will CourseLeaf and TSS understand the difference between equivalent courses and partially duplicate courses for booking checks? (e.g. ECE 109 is 1 unit after MATH 180A; will this system know these courses should not be interchangeable in booking checks?)	Schedule of Classes	Yes.
75	to clarify, does this mean that students won't be able to "plan" courses once this goes live? until the TritonGPT function is live.	Schedule of Classes	The TritonGPT instance is scheduled to go-live before TSS go-live. Probably February. - DG
76	Will students still be able to view a full list of all courses offered in a specific department, including days and times, on a single page, similar to what they can do now?	Schedule of Classes	Yes. They will be able to search by departments and display all courses offered by that department in a term. -DG A single page will not be provided to show all sections for all courses for a single department on a single page.
77	There was a mention of TAs being able to see their booked courses and the classes they teach -does that mean this will be linked to IA Management or UCPath somehow? Or will we need to include TAs in scheduling information	Schedule of Classes	Like now, TA's are not currently officially noted in the system and so TA schedules will not be reflected in the schedule. Only if they are listed as the instructor will the course appear. - DG
78	Will the General Catalog course numberings be updated to match the new TSS/Schedule of Classes?	Schedule of Classes	Yes, although the implementation of the General Catalog functionality in CourseLeaf is ongoing. Once that is implemented the new numberings will be reflected there. - DG

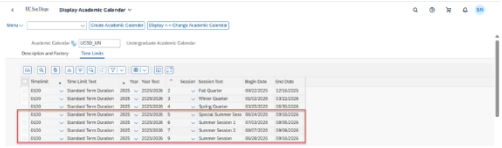
79	Are students able to plan their courses before their booking windows?	Schedule of Classes	Yes - they would be able to plan their courses in TGPT when the Schedule of Classes becomes available for the term they want to plan for. Agreed, lots of students will plan courses and then just click "enroll" during enrollment times, and it's very simple to do so when planning is overlayed over enrollment.
80	We provide the course textbook/readers electronically to students; there is no need for them to go to the bookstore. I can see the link to the bookstore may be confusing for our graduate students. Is there a way to note that the class materials will be provided? I also was not able to catch whether the web page that opened took the student to the actual textbook.	Schedule of Classes	You could note it in course text. - DG  If an entire department provides materials, the department text could also be used.

81	Will students have a "schedule" view where they can see their classes stack on a standard week calendar?	Schedule of Classes	Yes, in the My Schedule module. - DG 
82	What's the purpose of the credit slider?	Schedule of Classes	It lets a student specify a minimum and maximum number of credit courses they would like to search for. (e.g., all classes between 1 and 3 credits). - DG Advisors get questions from students all the time asking for 1 or 2 unit courses to help fill their schedule. - from another attendee

83	For future demos, could we try to get things that are more complete (eg. if a class has a lecture and discussion, could we please see both and not just told a class WOULD have both)? I'm finding it challenging to visualize and maximize the benefit of the presentation when it is dissimilar to any real scenario (i.e. a class with a discussion will ALWAYS have a lecture, so seeing how classes with those two components are included seems essential). Please note: This comment is from Toni Moore, UG Manager in Physics Dept.	Schedule of Classes	Noted. Thank you for the suggestion. We are rushing to build the system and stand up the QA data for demos but will attempt to make it more complete for future demos. - DG
84	Is it possible to make it autoselect the correct section?	Schedule of Classes	It is not possible—or advisable—to automatically select a section, because multiple sections may meet the criteria, and the system cannot determine which one the student intends to choose.
85	So students will need to select both section and discussion (why?) - and if a course also has a lab, will they need to book that as well?	Schedule of Classes	Thank you for this feedback, we are working on improving the design. As it stands now, TSS requires individual selection of the Lecture, Discussion, Lab or other applicable instruction types.

86	In your example of the system requiring the same section discussion as lecture - it seems it allowed you to book the discussion without the lecture? could they just both be required, when you book one the other books too?	Schedule of Classes	Yes, they will both be required - the Lecture and Discussion. We are working through improvements to this design, and it could be improved before go live. *BELOW SCREENSHOTS FOR INTERNAL PROJECT TEAM ONLY* 
87	When students drop a section, are they also dropped from the lecture and vice versa? Or must the student drop both the section and the lecture?	Schedule of Classes	Although this was not visible in the demo, the student will be prompted to drop all related sections: the lecture, the discussion, the lab, etc.
88	Are we keeping 'drop' as terminology - or will this be changing: 'unbook' or 'doubleplus unbook'?	Schedule of Classes	As far as I know we still will call them drops. No Orwellian terminology here 😊 - DG Yes, we are keeping Drop as terminology. We are also introducing “Change” as terminology in the booking process, when changing from one section to another.

89	Currently the Schedule of Classes allows us to copy-and-paste and to search by code. Will we be able to do the same thing in TSS? Thanks!	Schedule of Classes	Yes, you can search by a course code or a section ID and return results in the TSS version of SoC.
90	For the timetable, will students be able to add co-curricular commitments (org meetings, work meetings, etc.) on top of their classes, or is it just their classes?	Schedule of Classes	No, adding personal commitments is out of scope for the My Timetable app
91	Can you share more about SSN and name change history? Our processes will require the ability to see the SSN and name change history.	SSN and Name Change	SSN change history will be visible in the system. The ability to view legal name and SSN will be controlled on top of the access roles, and so specific people who need access to these fields can be provisioned that access, regardless the role. However, access to this data will not be granted broadly as part of a role umbrella. - DG Historical Lived and Legal Name changes are still pending as to whether they will be migrated from ISIS to TSS. - JH
92	<i>Follow up question to line #15:</i> Financial aid team all need access to view name and SSN history - This is important in troubleshooting why a student's aid application did not match to their university record. It is also used to determine the point in time at which a student completed this action - this is for eligibility of UC funds, sometimes thousands of dollars. Would you consider adding this permission to a role level for financial aid staff so you do not have to continue to add and remove this permission for our users?	SSN and Name Change	SSN history will be available in TSS. Name history will be available from the point of go-live moving forward (for technical reasons we cannot transfer “change history” into TSS; pre-TSS SSN history will be on another screen). The name history will be made available via some other report, probably via the SAH. - DG

93	Will the PID still be called PID or something else?	Student ID	PID will change and be called 'Student Number' - all terminology will shift to the new terminology used in TSS system, this is to help reinforce the learning of the new system and less looking back, more looking forward
94	will students PIDs change with this change? I assume not, but wanted to confirm.	Student ID	Yes, they will receive a new Student ID. Student ID's will be nine numeric digits and range from 200000000 to 999999999. If a student has a legacy PID it will be stored and accessible in the system. The Find-a-student equivalent will also allow search by legacy PID. -DG
95	Will Summer 2026 incoming students claim their UC San Diego accounts as usual, or will they also need to wait until March? Will they be loaded into ISIS, or into TSS?	Student ID	If students are taking classes in the Summer 2026 term (S1/S2/S3/SU) they will have a record in ISIS (both GP and AD) for the Summer term (we do not intend to create any Admissions applications for FA26).
96	Will students receive new PIDs in TSS or does their current PID carry over?	Student ID	They will get new PID numbers in TSS. They will be called "Student ID" numbers and be 9 digits between 200000000 and 999999999. The legacy PID will be stored in an ID storage screen in the system.
97	Will there be an "all summer sessions" option in term?	Summer Sessions	There will not be an "all summer" search option at go-live. - DG
98	Which summer is included in the academic year? The going in to fall or after spring?	Summer Sessions	Summer is a trailer in the system, and so you would select 2025/2026 for Summer 26. - DG After spring  - SN
99	How are the Summer Session terms referenced in this new system? Will it be with the preceding academic year or the upcoming AY?	Summer Sessions	Summer sessions are trailers to the year. So, Summer Session 1 2026 would be Summer Session 1 2025/2026.

100	Will Schedule of Classes, Academic History and TritonLink still be called this when TSS launches?	Syntax	Schedule of Classes, and Academic History will remain as they are. TritonLink is unknown for now - as the TSS homepage and branding are still being decided upon so this is tbd.
101	Will 3+ repeats be in TEA?	TEA	As of the demo, unclear whether 3+ repeats will be in TEA.
102	How will TEA manage multiple requests and unit limits	TEA	The Triton Enrollment Authorization (TEA) process uses a rules-driven workflow to manage multiple authorization requests and ensure unit limits are enforced consistently across all student bookings. Example: A student may request authorization for MATH 20C and CSE 12. Each request follows its own routing path for approval.
103	Can the error message include the link to the TEA? Seems like unnecessary extra clicks to access TEA from TSS	TEA	We will log this idea as an enhancement request.
104	Will those warnings have links in them to the area the student needs to go to (TEA/My Holds ect)	TEA	Not at this time - we will log this idea as an enhancement request
105	“Students to submit course authorization (EASy → TEA) requests if they are in progress in a prereq in Summer.” Would students submit these requests prior to grades being issued in SU26? If so, do you know if this would work similarly to the override codes in EASy? My understanding is that when departments approve requests and add the PR override code, those students are not caught in the PGPE process and dropped if they don’t pass the prerequisite. Would TEA function the same way, or is the system able to check grades again after they post?	TEA	Per Jenn: TEA will function like current state. TEA cannot check grades again after they post. On that note: I would like to know what actions departments take in ISIS or otherwise when a student code a PR override code for a prereq that they did not end up passing.

106	If it hasn't already been discussed, it may be helpful to add a column in TEA showing the student's WIP course related to the prereq request. That would make it much easier for departments to review multiple requests at once rather than clicking into each TEA submission individually. A check-box option for batch actions would also be incredibly helpful.	TEA	Per Jenn: If I'm interpreting correctly – if a student is enrolled in CHEM-006A (CHEM 6A) and they book a course for CHEM-006B (CHEM 6B), they will not require a TEA request to get into 6B, because TSS knows that they are in 6A already. A checkbox to do mass actions is part of the initial release of TEA.
107	Are trainings being developing on how to perform these actions in TSS for the ones that are retiring, specifically how will we see/query enrollment history - as Term Audit is listed as going away.	Training	As we prepare the critical topics to be covered in the first wave of training, we're partnering with the functional teams to confirm what that experience will look like in TSS. This is one of several areas we're monitoring closely to determine the right level of training coverage.
108	To my knowledge, with WebReg, there's no ability for staff to view/demonstrate (to guide students) the system. Will advisors/staff have the ability to *use* the system (or a version of the system). I'm thinking of creating training docs/screenshots/etc.	Training	TSS has that functionality but we are still determining how widely we would like to grant that access. At the very least we will have training materials to walk staff through how it will work. TLDR; it can, but whether we will grant access is TBD. - DG
109	Will the different phases of training be released according to function or unit/dept/area? Or maybe a different component?	Training	The training will be released in phases closer to each milestone, starting early 2026. The format and modality of the trainings will depend on the content itself - some topics lend themselves to quick reference guides, others may require a deeper conceptual explanation.
110	Will training for students via tutorial be mandatory? (I recommend that it be mandatory before they can access the system.)	Training	Decisions about whether student training will be mandatory are still under discussion. We are exploring various approaches to ensure students receive the support they need, such as quick reference guides.
111	Do we all have to sign up for an account on TSS individually? Or do instructor of records automatically get access? I was a little late, so maybe I missed the answer.	TSS Access	Similar to ISIS, eligible instructors for Main Campus are automatically provisioned a TSS profile. No significant changes for instructors. Staff will have a different process but, staff will not automatically get all the permissions within TSS and will need approvals.

112	How will this portal differ from GEPA's Student Portal? Will functions be eventually migrated to TSS or continue in Student Portal?	TSS UI	The functions within the GEPA portal, such as the PhD committee constitution tool and academic time limit letters, will stay in that tool and not move to TSS. -DG Please contact Erica Lennard for more info! -JH
113	Has anyone tested what the student overview landing page looks like on a phone or another mobile device?	TSS UI	TSS is supposed to be mobile-friendly and we have seen the system demoed on mobile devices, but we have yet to test our implementation for mobile devices. TLDR; it should be. - DG
114	Will staff be able to have the same view as students?	TSS UI	TSS, or Triton Student Systems, is what is replacing our current Student Information System, ISIS - also known as “the green screens.” It will also replace most tritonlink functionality and various student-facing apps. - DG
115	Will features bSee <i>the answer to question 16</i> e available where admin staff can see what view students see on their end? Sometimes students have issues with certain systems, but because our platforms look slightly different than theirs, Yes, there are several ways to do this. In TEA (the new EASy), there will be filters you can narrow the student list by.it's hard to advise them on navigating certain tools.	TSS UI	<i>See the answer to question 16</i>
116	Can the "Academic Year & Section" have a default value for the current term so we don't have to pick it every time?	TSS UI	Yes, it's possible but we need to confirm that it'll dynamically adjust.
117	Is it possible to eventually edit terminology like 'E-Objects" and "Appraisals" to ease the transition for users like students and instructors? Even if these terms are still used 'behind the scenes' due to the nature of the program.	TSS UI	Anything is possible! :) However, these terms are related to core code in the system and would be difficult and risky to change. We have decided that it is more prudent to adapt to the new terminology in these cases than trying to force the system to change.

118	Are there keyboard shortcuts/ability to type in the grade or do you have to use the mouse+pulldown menu.	TSS UI	On the grade field you can select the field and enter the grade with your keyboard. With that said, this is a very mouse-centric system. (Apologies to Disney)
119	Is there a way for the system to auto save. I can imagine that some will forget to hit the 'save' button	TSS UI	There is not an auto-save but will be prompted that you have unsaved changes.
120	Once a record is locked, is there a way for the instructor to unlock the course, or see what the letter grade they originally entered was? or not until academic integrity has unlocked the course?	TSS UI	Current functionality is that once it's locked, there is no way to unlock the record or view the grade that was originally entered. Academic Integrity and Registrar must unlock the record.
121	Will advisors be able to access, refresh, and view multiple degree audits for different students at the same time? Currently, uAchieve only allows one degree audit per student to be viewed at a time despite having multiple tabs open. If I need to update Student #1's degree audit and want to reference Student #2's audit to get the details for the same procedure done, I have to take screenshots of Student #2's audit in order to update Student #1's audit. I receive an error message if I have multiple tabs open to "Find A Student" and enter different PIDs as the system currently defaults to the most recently entered PID.	uAchieve - Degree Audits	uAchieve will function as it does now. So, if there are limitations that exist today in regards to the number of audits that can be run, they will exist post-TSS go-live. If you need assistance or to request an enhancement to uAchieve, contact uAchieve@ucsd.edu . - DG

122	will there be a test student option so that we can see what it looks like on the student end? i anticipate even with the trainings potentially needing to help students navigate the new menus. The “emulate” feature is highly useful (used by UCSB). Yup--even now, I log into my old student account on occasion just to see what student are seeing	UI	Noted. This functionality is highly restrictive in TSS and will likely not be accessible for most users; pending policy review. -DG w/ JH edits
123	webReg allows sections notes, will TSS allow that? Maybe that is where dept can list live or asynchronous info	UI	TSS allows section notes. -DG

124	How does TSS handle waitlist eligibility compared to ISIS? In current state relating to waitlists, there's an Action Description field, which flags eligibility and errors (example below). <table> <tr> <th><u>Term</u></th><th><u>Action Code</u></th><th><u>Result Code</u></th><th><u>Action Description</u></th></tr> <tr> <td>FA25</td><td>A</td><td>D</td><td>STUDENT DROPPED SELF</td></tr> <tr> <td>FA25</td><td>A</td><td>E</td><td>Reg Eligibility Erro</td></tr> <tr> <td>FA25</td><td>A</td><td>F</td><td>Eligibility Error</td></tr> <tr> <td>FA25</td><td>A</td><td>F</td><td>FATAL ELIG ERROR</td></tr> <tr> <td>FA25</td><td>A</td><td>F</td><td>Reg Eligibility Erro</td></tr> <tr> <td>FA25</td><td>A</td><td>F</td><td>WTL FATAL ERRS FOUND</td></tr> <tr> <td>FA25</td><td>A</td><td>M</td><td>MAX HOURS, NO EMAIL</td></tr> <tr> <td>FA25</td><td>A</td><td>N</td><td></td></tr> <tr> <td>FA25</td><td>A</td><td>S</td><td>REG OK</td></tr> <tr> <td>FA25</td><td>A</td><td>W</td><td>REG OK/WITH WARNINGS</td></tr> </table> 10 rows returned It was suggested that TSS might handle eligibility differently—possibly making this field unnecessary. Could you share more about how waitlist eligibility and related statuses are handled in TSS, and whether an equivalent field would exist?	<u>Term</u>	<u>Action Code</u>	<u>Result Code</u>	<u>Action Description</u>	FA25	A	D	STUDENT DROPPED SELF	FA25	A	E	Reg Eligibility Erro	FA25	A	F	Eligibility Error	FA25	A	F	FATAL ELIG ERROR	FA25	A	F	Reg Eligibility Erro	FA25	A	F	WTL FATAL ERRS FOUND	FA25	A	M	MAX HOURS, NO EMAIL	FA25	A	N		FA25	A	S	REG OK	FA25	A	W	REG OK/WITH WARNINGS	Waitlist	TSS handles waitlist eligibility the same way it handles booking eligibility. If a student meets the requirements to book a course, they can also waitlist the course.
<u>Term</u>	<u>Action Code</u>	<u>Result Code</u>	<u>Action Description</u>																																												
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FA25	A	W	REG OK/WITH WARNINGS																																												
125	Did I hear - 'departments will not be able to adjust waitlists'?	Waitlist	Yes - departments will not be able to toggle waitlists on or off, but they will be able to turn a section into “waitlist only” and in reviewing TEA requests, review information about the student in a Waitlist Report available in TSS.																																												
126	Suggestion to add section times to the main page of the waitlist report - it helps contextualize why certain course have waitlists while others don't.	Waitlist	We will log this idea as an enhancement request.																																												
127	Is the TSS Waitlist Report the same data as new BAH Waitlist tool (replacing Querylink)?	Waitlist	They are not the same and both will exist side-by-side. The TSS report does not have as many reporting options but will be real-time. - DG																																												

128	They are used to putting pre-authorization codes on things to manage waitlists and section capacity. Will they still do this? Any intel about that side that is worth mentioning would be good (or it could come later)	Waitlists	TEA will have a staff portal that lets staff create requests on behalf of students, including pre-approved requests.
129	See ESRDR-11486 Requirement of having real-time data, so can't be done via SAH. For viewing an audit log of what the student did in the system. Will TSS be able to provide this reporting?	WebReg	Yes, the replacement for Term Audit will be in TSS and will show what persons or systems performed an action and at what time.