



## JUST MOVE WITH JONI

### FAQ

1. How do our prices work? We offer 1 price for moving and storage...no additional charge for large items, additional boxes, etc
2. Do we offer discounts for roommates moving together? We do not. Our prices are fair and as low as we can offer for the amazing service we provide.
3. Do the students get boxes and packing materials? YES! Each student signed up for moving and storage receives a packing kit including 10 boxes, tape, a sharpie, labels, and clear bags for their foam mattress topper and laundry. This is included in the price. Packing kits get dropped off to the students prior to moving out.
4. Do we go into the dorms to pick up items to be moved out? We do not. We ask the students to pack their items and bring them to the lobby to be loaded.
5. Do we go into off campus houses/apartments to pick up items to be moved out? YES we do!
6. Do we provide packing services? YES! We provide packing for any off campus house or apartment including sororities and frat houses. We do not pack students living in the dorms.
7. What is summer laundry? Summer laundry is for bedding and towels that students plan to use again next year. Some students also like to have their winter coats washed.
8. What does my student do with their memory foam mattress topper? The students should roll it, tape around it securely, and place it in one of the clear bags we provide in the packing kit.
9. What should my student do with their plastic 3 drawer dressers? Students should pack them lightly, tape securely, and label. They are moved as a loose item.

10. What about headboards? We move those as a loose item. They can also be placed in a clear bag.
11. Where are my student's items stored? Items will be stored at the EE Ward warehouse. The drop off items will be stored at Stor-All near camps. Both are climate-controlled.
12. What happens if my student's plans change over the summer? We are flexible, just keep us posted.
13. Is there anything that cannot be stored over the summer? Liquid and anything illegal;) We also recommend the students take valuable items home with them.
14. Do parents need to come to move their students out? NO! Just Call Joni can take care of your student if parents are unable to fly out.