

Student Blackboard Known Issues & Workarounds

Blackboard Learn



Online
Learning

Review the linked articles below for workarounds to known Blackboard issues. If you are experiencing an error in Blackboard not described here, please notify the Online Learning department through our [contact form](#).

Browser and Mobile App Issues

- [Blackboard login problems in Safari 14 on MacOS](#)
- [File Download 404 Error in Microsoft Edge 95](#) - RESOLVED
- [Blackboard App Help](#)
- [Resolving common browser issues](#)
- [Tips for avoiding loss of your work](#)
- [Accessing Blackboard on Mobile Devices](#)

Blackboard Ultra Navigation

- [Changing your notification settings](#)
- [Finding your classes on the Courses page](#)

Communication Tool Issues

- [Emails Sent from Blackboard Go to Spam](#)
- [Phishing Alert - False emails from Blackboard](#)
- [Troubleshooting Collaborate Ultra Web Conferencing Issues](#)

Assignments and Tests

- [Troubleshooting problems in submitting assignments](#)
- [Submitting assignments on a Chromebook](#)
- [Troubleshooting problems in test-taking](#)