

# Summer Fellowship in Library User Experience

Revised 10/20/2025 (Final version)

## Description

The Summer Fellowship in Library User Experience is an 8-week, paid opportunity for a student at the University of Michigan to perform user research related to a real-world problem facing one of U-M Library's systems, such as [Library Search](#), [Digital Collections](#), [Finding Aids](#), and the [Library website](#). Mentors from the UX + Design team in Library IT and other library experts will provide guidance and context during this deep exploration.

Through this opportunity, the recipient will gain experience designing and running a user research project centered on library systems, as well as in working closely with experienced library teams.

## Example Projects

The project will be aligned with the recipient's areas of interest. Possible projects include, but are not limited to, the following:

### Digital and Special Collections

- Using research and best practices, develop either a research guide or an onscreen onboarding tutorial or first-time user experience (FTUE) for searching [Finding Aids](#), which has been a tricky concept for new users, and other digital collections content.
- In progress FALL 2025! Explore and test "[crosswalks](#)" to enable EAD elements used in finding aids (or metadata from digital collections) to be compatible with the MARC data elements used in library catalog records.
- Completed Summer 2025! Perform research and propose interface solutions related to the display of sensitive content in [Digital Collections](#), including prefacing with historical context and implementing screen shielding.

### Digital Repositories

- Usability-test the user interfaces for [Deep Blue Data](#) or [Deep Blue Documents](#), each based on customized open-source platforms and supporting detailed workflows for the deposit of works to enable stable access over time.

## Library Search

- Completed SUMMER 2024! ~~Propose a redesign of the [Library Search “Everything” view](#) to better support new or inexperienced users.~~
- Completed SUMMER/FALL 2024! ~~Analyze [Library Catalog](#) search queries (as a first step toward smart searches tailored to users’ goals).~~
- Explore user needs to support enhanced access to materials through Library Search, such as connecting to Interlibrary Loan, highlighting new materials, viewing recommended databases by academic discipline, or browsing related materials more effectively.

## Main Library Website

- Explore how users find information about people (library staff) on the library website — including how they move (or not) between site search in the header, the staff directory, find a specialist, division and department pages, and staff profiles — and identify potential areas for improvement to help folks find and connect with experts who can support them.
- Investigate how well users can navigate the library website to explore our spaces and support their own wayfinding. This may touch on the presentation of what libraries and other destinations are in each building, as well as floor plans. (Note, a project to redesign our presentation of study spaces was completed in summer 2025.)

## Other Library Websites or Tools

- Perform usability and/or accessibility research on [Research Guides](#), including analysis of navigation and common guide formats and content structures.

## Other Possible Areas of Focus

- Data centered projects, such as web analytics
- AI tool exploration

## Expectations

The recipient will work 28 hours per week during standard business hours (8AM-5PM) for the 8 weeks of the fellowship, including weekly check-ins with mentors and research-related appointments and working sessions. Working remotely or hybrid/remote is possible, depending on the nature of the project selected.

At the conclusion of the fellowship, the recipient will present research findings and recommendations, as well as share a brief narrative reflecting on their own learning experience to be shared with our generous anonymous donor.

## Fellowship Details

- **Pay rate:** \$22/hour
- **Duration and hours:** 28 hours/week for 8 weeks (up 224 total hours)  
Negotiable start date
- **Location:** Ann Arbor Campus, with hybrid or remote work possible
- **Supervisor:** [Robyn Ness](#), Senior User Experience Strategist, Design and Discovery Department, Library IT, University of Michigan Library

## How to Apply

[Use this form](#) to submit your resume and a statement of interest in PDF format by Friday, March 20, 2026.

Your statement of interest must include:

- Your program, student level, and graduation date/expected graduation date.
- Areas of research interest for library systems (see [Example Projects](#) above for ideas, but you can also propose your own topic) and a brief explanation of how you might approach a related project.
- (Optional, but encouraged) Previous experience with libraries or library systems (as a library patron, student at UMSI, or other).
- Contact information for three professional or academic references who can talk about your working style (to be contacted only in the final stage after we confirm your interest in accepting an offer).

We will be reviewing applications and scheduling interviews as applications are received. Following a first interview, selected finalists will have a second interview to outline their proposed project in greater detail. Selection and notification of applicants will be completed by mid-April.

Please contact Robyn Ness ([rlness@umich.edu](mailto:rlness@umich.edu)) for any questions.