Code of Conduct

The Wisbech and District Squash Club Code of Conduct is designed to ensure a safe and enjoyable environment for all those at the club.

By playing at the club, you agree to abide by the club's Code of Conduct. This will help the club run seamlessly and avoid any issues. If you participate or are otherwise involved at any level in the game, then the England Squash Code of Conduct also applies to you. A link to the England Squash Code of conduct can be found here.

1. **Club Rules:**
   - Be respectful of everyone participating (coaches, staff, volunteers, young people, parents and other teams and staff).
   - Value diversity and treat everyone equally.
   - Play within the rules of the game.
   - Never shout or criticise other players. Violence, abuse, aggressive, insulting or any other illegal behaviour will not be tolerated.
   - Celebrate your successes in ways that do not upset other players.
   - Set a positive example for others, especially younger players and spectators.
   - Wear clean, non-marking shoes on court.
   - Old grips can mark the court so please check yours is in good condition.
   - Visitors are welcome and encouraged. Each visitor gets a first visit free of charge to Club Night, after this charges will occur depending on membership status. Members are allowed to bring a visitor up to 3 times per year, past this a membership will be required. Court fees still apply to visitors. Visitors are subject to the same Code of Conduct as members and particular notes should be made of visitors having appropriate footwear and equipment.
   - The club holds members responsible for any damage they or their visitors cause.
   - Members must pay any fees due promptly.
   - Please note that the club is an unmanned facility and whilst every effort is made to provide a safe environment for squash and related activities, ultimately, it is the responsibility of the individual member to assess their own safety.
   - Regarding children, vulnerable adults, and safeguarding, whilst the club makes every effort to provide a safe environment for all to enjoy, we operate an unmanned facility so members/parents/guardians should assess any potential risks themselves and act accordingly.

2. Disciplinary Procedures

The procedures detailed below will be used in the handling of all disciplinary matters related to Wisbech and District Squash Club.

The exact nature of the offence will determine the appropriate course of action in any particular situation. All individuals will be treated impartially and no acts of favouritism or discrimination will be permitted.

Any complaint shall be brought to the attention of the Club Committee in writing. The Club Committee will acknowledge receipt of the complaint within 5 working days. The Committee shall undertake a thorough investigation and decide on the appropriate course of action. Where the complaint involves a member of the Committee, this member will step away from the process and/or the remaining Committee will take advice from Cambridgeshire Squash Committee as to the best way to proceed. Complex complaints will be shared with Cambridgeshire Squash Committee either for them to lead on the investigation or to seek their advice.

The Committee shall have the right to suspend or exclude any member for contravention of the Club Constitution, documented rules, or Codes of Conduct that may exist at that time, or for good and sufficient reason. In exercising these powers, the Committee shall adhere to the Club's Disciplinary Procedures. Appeal against refusal or removal may be made to the members.

In the case of there being any ongoing risk to the well-being of members of the club, the committee is within its rights to take immediate action to protect the club members and should act accordingly.

In the case of a suspension or exclusion of any member, the member may appeal against the refusal or removal of the members. In this case, an Appeals Board shall be formed whose role shall be to consider any such appeal against the Committee's decision.

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