My Chrombook Is Frozen

- If your Chromebook will not turn on, try the following steps:

    - Connect your power cord and hold the power button down for 10 seconds

    - If that does not work, press and hold the refresh button ↻ (do not release until after you press power) and then press the power button ⏻

- If nothing you have tried is working and you are still having Chromebook issues, please do the following:

    - Contact Mrs. Lewis in the Tech Hub for assistance and to receive a loaner Chromebook
        - If you are full-time virtual, please call her at 610-437-5081 ext. 1821, or email Mrs. Lewis at lewisb@whitehallcoplay.org
        - If you are hybrid, you can visit Mrs. Lewis in the Tech Hub when you are in school OR call/email Mrs. Lewis during the days you are at home to arrange