

## BHCC CARE MINISTRY

At BHCC, our desire is to create a structure that invites a natural *culture* of care. We want all individuals who walk through our doors to feel seen and cared for. We've learned that this looks different for everyone. As such, we have designed this new structure of care that we will be implementing this fall.

### INTRODUCTION TO CARE MINISTRIES

We have designated the following areas of care that we want to ensure we are providing as a church for those that call BHCC home.

Those areas of care are:

1. Wellness
2. Physical
3. Grief
4. Long Term Shut-Ins
5. Prayer
6. New Attendees

There will be one or two Care Leaders overseeing each area of care. Under each Care Leader/Area of Care will be a team comprised of individuals who will carry out the care of that particular area (along with the Care Pastor). The flowchart will look something like this:



### HOW IT WORKS

The idea behind this care structure is that it will place some of the responsibility on individuals in the congregation to seek out care when it is needed and mobilize the whole church to respond to needs within our congregation. There will be several

avenues for people to share any needs that they have that fall under these areas of care.

Once a care need is known or received, it will be reviewed by our Care Team, and the appropriate Care Leader will be contacted. The Care Leader will then relay the need to his/her team to meet that need. The Care Leader will follow up with the Care Team regularly to advise that the need was met and pass along any potential future needs that might need to be handled by another care ministry team.



## **ROLE OF LEADERS OF EACH AREA OF CARE**

Leaders over each area of care will play an essential role in the overall Care Ministry as they work with the people that have sign-up to be part of the area they oversee. General responsibilities and expectations for all Care Leaders will be as follows:

- Receive care requests from the Care Team and deploy team members to provide care
- Provide general updates to Care Team on status of care requests
- Working with Care Team, seek out individuals who may be a good fit to serve under a specific area of care (i.e. grief, wellness, physical, etc)
- Serve as a hub between individuals/families and the church (Care Team, Pastor and Elders)
- Communicate potential future needs to Care Team, particularly those that fall outside of that specific care ministry

## **DEFINING EACH CARE MINISTRY**

Each care ministry is designed to handle different types of care. The Care Team will decide which area of care is to handle each need based on certain guidelines. Below are those guidelines, along with expectations of the type of care each area will provide:

### **[Wellness Team]**

*Provide care for individuals who are in the hospital, ill/sick, had a baby, and/or are temporary shut-ins (less than one month).*

Expectations of Care Pastor/team:

- Line up and carry out hospital visitation throughout duration of admission
- Meet immediate needs (ie: grocery shopping, pick up meds)
- Check in with spouse and family to find out needs (ie: gas cards, food, pet care)
- Communicate updates to Elders and Pastor David on condition
- Be mindful of potential future needs to pass along to the Care Team (ie: ramp will need to be built for home, will be a long-term shut-in)

### **[Physical Team]**

*Provide care for individuals who require a physical need to be met.*

Expectations of Care Pastor/team:

- Scope out project/need and line up appropriate individuals to provide work
- Oversee project to completion
- Communicate external needs back to the Care Team (ie: neighbors stopped by and mentioned a project – could potentially be a Faith in Action project, for example)

### **[Grief Team]**

*Provide care for individuals who are experiencing grief, loss, or have fallen on hard times.*

Expectations of Care Pastor/team:

- Line up and carry out funeral/visitation visits, if applicable
- Provide 1-1 contact with individual/family by phone or card
- Simply be present, communicate availability
- Relay available community resources (to be provided by BHCC/Care Team)

### **[Long Term Shut-Ins Team]**

*Provide care for individuals who are generally house-bound for longer than one month. (Currently known as the Compassion Team.)*

Expectations of Care Pastor/team:

- Provide communion to individuals
- Coordinate and carry out visits to home/nursing home
- Elderly care (ie: grocery shop, pick up meds, drive to appointments)
- Send cards

### **[Prayer Team]**

*Provide care for individuals through prayer, both as a prayer warrior individually and as a prayer leader in a group setting.*

Expectations of Care Pastor/team:

- Communicate out prayer needs to the church body through email, Facebook, etc
- Prayer room presence on Sunday mornings to pray out loud with anyone who enters

- Responsible for obtaining prayer request slips from the offering on Sundays and earnestly praying over them
- Communicate immediate concerns/needs to Care Team and/or Pastor David
- Praying for and/or with other BHCC ministry teams and Care Pastors

**[New Attendees Team]**

*Provide care for individuals who are new to Blessed Hope Community Church.*

Expectations of Care Pastor/team:

- Recognize new attendees at BHCC and make an effort to introduce themselves
- Offer a quick five-minute run-down of BHCC's mission and values
- Provide a short-term "mentorship" (no more than six months) if wanted
- Make connections with other individuals/ministry groups within BHCC
- Communicate opportunities (ie: weekly newsletter sign-up, private Facebook page, Pizza with the Pastor)
- Help get plugged in to a life group when appropriate

We are excited about this direction and the goal of building a stronger culture of care within Blessed Hope Community Church. It is important to note that this structure is meant for us to work together as a church in caring for one another. It allows for each of us to get plugged into areas of care that God has naturally designed us for and where we are able to make the most impact while also encouraging our church family to know that we want to support each other.