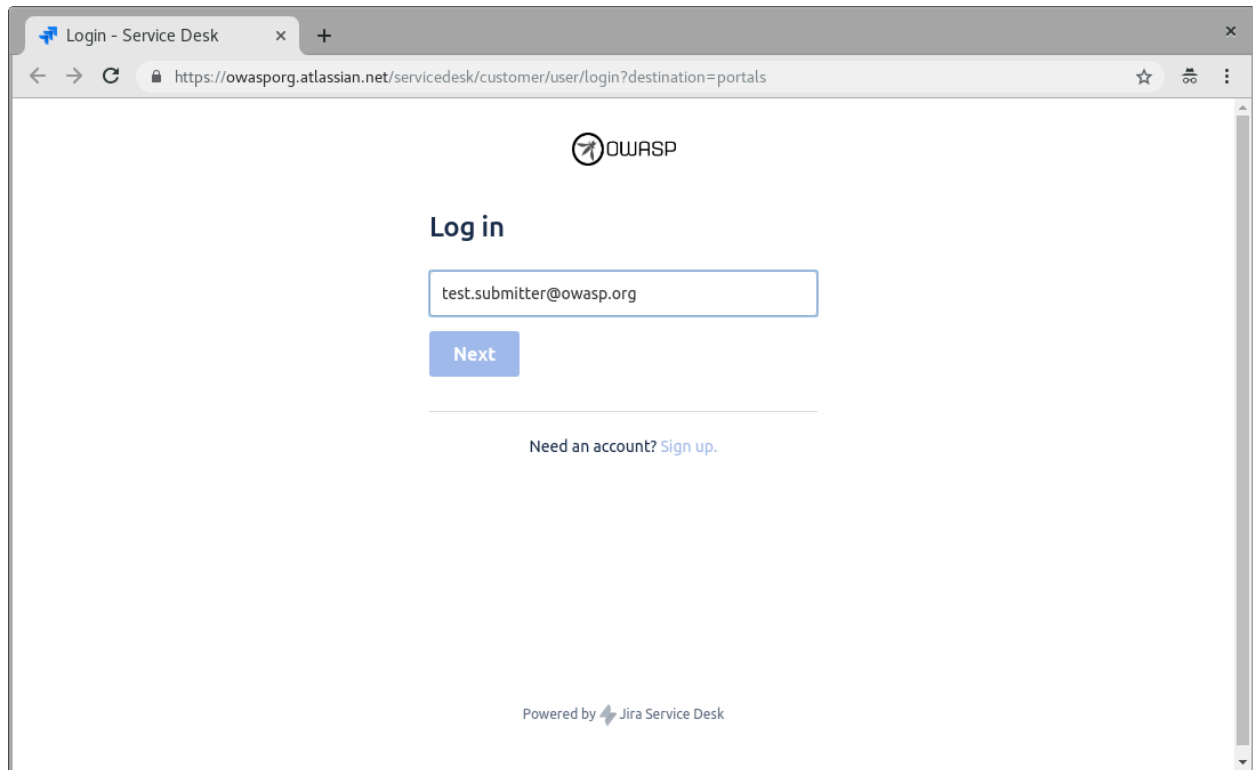
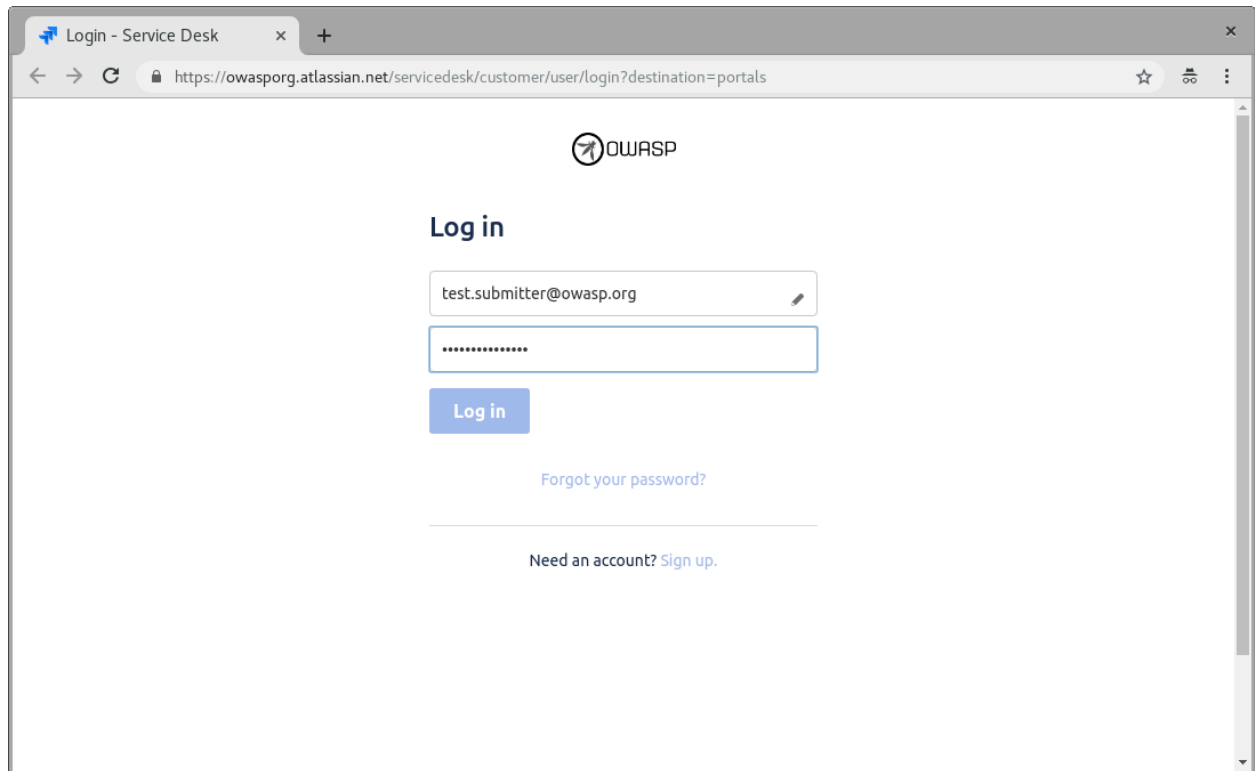


One of the great features of OWASP Service Desk (OSD) is the ability to easily check for any request were you were a submitter or participant. Additionally, you can get the status of those requests. Finding out what you have in OSD is easy.

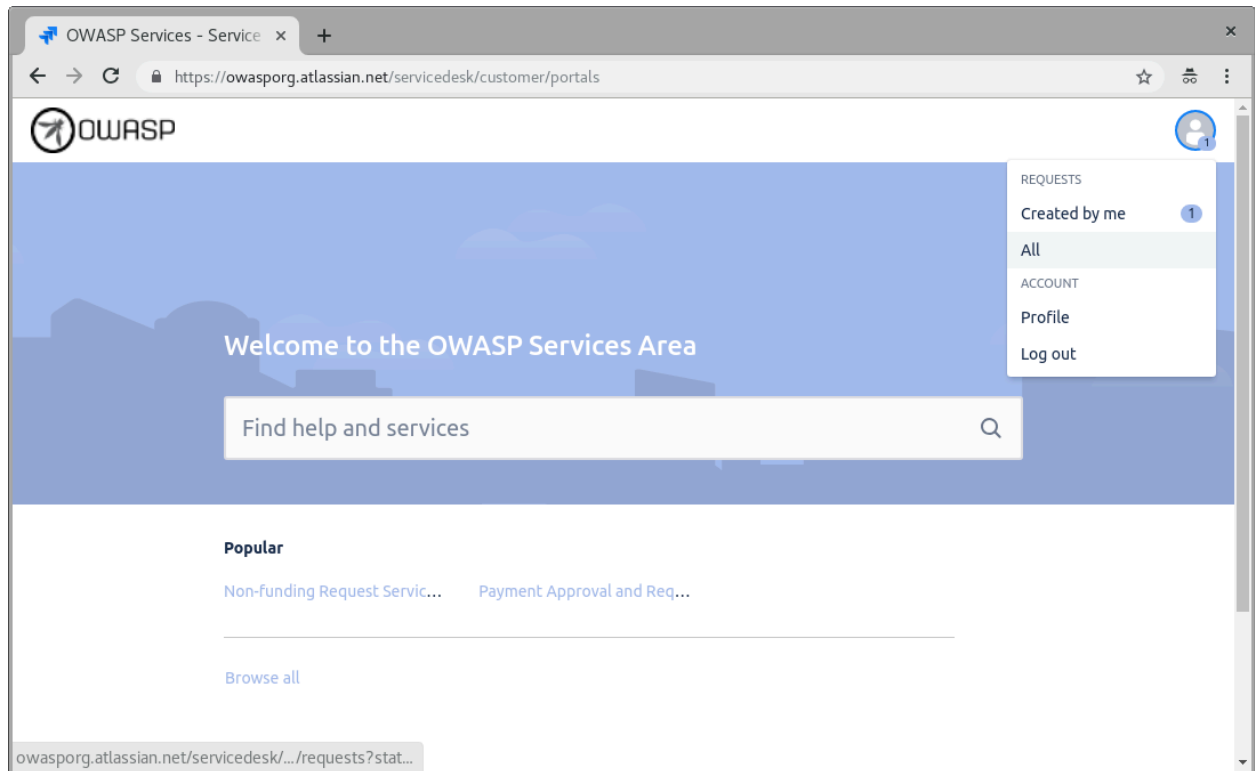
First, to to OSD at [https://owasporg.atlassian.net/servicedesk/customer/portals](https://owasporg.atlassian.net/servicedesk/customer/user/login?destination=portals) and enter the email address you use with this system:

A screenshot of a web browser window showing the OWASP Service Desk login page. The browser's address bar displays the URL: https://owasporg.atlassian.net/servicedesk/customer/user/login?destination=portals. The page features the OWASP logo at the top center, followed by the heading "Log in". Below the heading is a text input field containing the email address "test.submitter@owasp.org". Underneath the input field is a blue button labeled "Next". A horizontal line separates the login section from a link that says "Need an account? Sign up." At the bottom of the page, it states "Powered by Jira Service Desk" with the Jira logo.

Click next, then, provide your password:



And click "Log in". Once you're logged in, go to your account logo in the upper, right corner, click it to show the drop-down menu and select "All" under Requests



This page will list all the OSD requests where you are the person who submitted the request OR a person added to a request as a participant. It shows you the status of those requests and allows you to click on any of them to review them and take any action needed.



OWASP Services - Service x +

https://owasporg.atlassian.net/servicedesk/customer/user/requests?status=open&reporter=all

OWASP

OWASP Services
Requests

Request contains... Open requests Created by anyone Any request type

Type	Reference	Summary	Status	Service desk	Requester
	OSD-1833	Transfer OWASP Funds	APPROVED	Payment Approval and Request Service Desk	Matt Tesauro
	OSD-1449	Re: OSD-1295 Project Reimbursement Request	CLOSED	Payment Approval and Request Service Desk	Form Submitter

1-2 of 2

Powered by Jira Service Desk



For example, if you're curious about OSD-1833, you can click on it to find out the status of that request:

Transfer OWASP Funds - P x +


https://owasporg.atlassian.net/servicedesk/customer/portal/4/OSD-1833

OWASP Services / Payment Approval and Request Service Desk / OSD-1833



Transfer OWASP Funds



 Add a comment 


APPROVED

 Don't notify me


Activity


  Today 4:25 PM **LATEST**
Joe this invoice for Axel is now fully approved please add it to the next AP run. thank you


  Today 4:24 PM
Perfect thank you Harold. Joe this invoice for Axel is fully approved. thanks

 **Harold Blankenship** Today 4:12 PM
Thanks, Tom. This is approved.

Shared with

 **Matt Tesauro**
Creator

 **Form Submitter**
[Remove](#)

 **Harold Blankenship**
[Remove](#)

If you still are having issues, please feel free to use the “[Contact Us](#)” form to let us know.