

**For the attention of all student nurses having placements in Oxford Health
NHS Foundation Trust**

Raising concerns about practice

Ensuring that our patients receive high quality care at all times is the responsibility of everyone working in the Trust. There may be times when you are on placement in the Trust when you witness or hear of practice by staff in our services that worries you. You should discuss these worries with your mentor or link lecturer in the first instance. If you do not feel able to do this please contact any of the Heads of Nursing or me and we will take your concerns seriously and support you in raising them. The NMC has recently produced some guidance on raising concerns that includes useful advice for student nurses as well as registered staff -

<http://www.nmc-uk.org/Documents/NMC-Publications/NMC-Raising-and-escalating-concerns.pdf>.

There are times when the care provided by the services and staff of the Trust falls below the standards we expect and we want to hear of this so that we can take action to safeguard our patients and improve the situation. It is a professional duty to raise concerns but we recognise that this can be stressful and we will, with your university, support you through any processes that follow you taking this action.

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