

B.Sc. (Hons.) Chemistry (Semester: 1st)
COMMUNICATIVE ENGLISH
Subject Code: BHUMA0001/BHSMC0042
Paper ID: [19131603]

Time: 03 Hours

Maximum Marks: 60

Instructions for candidates:

1. Section A is compulsory. It consists of 10 parts of two marks each.
2. Section B consists of 5 questions of 5 marks each. The student has to attempt any 4 questions out of it.
3. Section C consists of 3 questions of 10 marks each. The student has to attempt any 2 questions out of it.

Section – A

(2 marks each)

Q1. Attempt the following:

- a. Give the names of any two communication skills
- b. Give the names of any two channels of communication
- c. Give any two examples of verbal communication in written form
- d. What is the difference between hearing and listening?
- e. Name any two physical barriers in the way of communication
- f. Give two examples of interpersonal communication
- g. Give any two qualities of a good listener
- h. Give one advantage and one disadvantage of having group discussions
- i. Name any two documents we must carry with us while going for a job interview
- j. Give any two reasons for the importance of communication in social life

Section – B

(5 marks each)

Q2. Write short notes on the following elements of the communication process

- (i) Sender
- (ii) Message
- (iii) Encoding
- (iv) Receiver

Q3. Write a short note on how our feelings and prejudices affect our perspective in communication

Q4. With the help of short notes explain how the following affect our listening

- (i) Cultural differences
- (ii) Being inattentive
- (iii) Wrong assumptions

Q5. In short notes write how the following are linked with making verbal communication more effective

- (i) Good vocabulary
- (ii) Good pronunciation
- (iii) Cohesion and Coherence

Q6. In a short note explain why it is important to give and receive feedback in communication.

Section – C

(10 marks each)

Q7. Define the following communicative styles and give examples of each

- (i) Direct Communication Style,
- (ii) Spirited Communication Style
- (iii) Considerate Communication Style

Q8. How can the following factors help in improving a presentation?

- (i) Audience analysis
- (ii) Personal appearance
- (iii) Audio-Visual Aids
- (iv) Systematic organization of content

- Q9. How would you answer the following questions while appearing for the interview for the post of a scientist in a research institute? (Answer each question in approximately 50-70 words)
- (i) Why are you interested in research?
 - (ii) What are your career goals?
 - (iii) Why is scientific research important in our lives?
 - (iv) What are your strengths as a person?