

Student Online Personal Protection Act (SOPPA)

Required Notices

Date range of breach:

December 19, 2024 and December 24, 2024

Number of Student Records Impacted:

Based on the information shared by PowerSchool, we estimate that 24,485 District 58 student records were a part of the breach. We estimate that 3,861 District 58 staff records were a part of this breach.

You may also obtain information from PowerSchool (operator) at:

On January 13, 2025, PowerSchool shared this website where you find additional information:

<https://www.powerschool.com/security/sis-incident/>

Email Information for Credit Monitoring Email Notice

The PowerSchool message with information on credit monitoring will come from the email address "Ps-sis-incident@mail1.csid.com" with a subject line of "PowerSchool Cybersecurity Incident"

District Communications Regarding this Incident

Date: February 26, 2025

Subject: PowerSchool Breach Notification Emails

Dear District 58 Families,

As you may recall, in January PowerSchool notified District 58 of a data breach within the PowerSchool Student Information System (PowerSchool SIS). This breach affected most of PowerSchool's worldwide customers, including District 58. [Please reference this document for general information and to review our previous communications.](#) [You can also visit the PowerSchool website here for information regarding the breach.](#) PowerSchool has begun sending information to impacted users regarding credit monitoring. It has been shared that the emails have come from the email address "**Ps-sis-incident@mail1.csid.com**" with a subject line of "**PowerSchool Cybersecurity Incident**". The email will share that due to the data breach, PowerSchool is offering free

credit monitoring to impacted individuals. Families are encouraged to read through the email. If you have any questions about this email or the data breach, please contact me.

Thank you for your continued partnership,

James Eichmiller, Ed. D
Assistant Superintendent for Technology and Learning

Date: January 21, 2025

Subject: PowerSchool Data Breach Update

Dear District 58 families and staff,

As we communicated on January 9, 2025, PowerSchool – a cloud-based software vendor used by District 58– recently experienced a cybersecurity incident involving unauthorized access to certain information in the PowerSchool Student Information System (SIS).

We are reaching out to share more information and next steps that we recently received directly from PowerSchool:

- **Identity Protection and Credit Monitoring Services:** PowerSchool has partnered with Experian to offer two years of complimentary identity protection services for all students and staff whose information from our PowerSchool SIS was involved. This offer will also include two years of complimentary credit monitoring services for all adult students and staff whose information was involved.
- **Notification to Individuals Involved:** Starting in the next few weeks, in collaboration with Experian, PowerSchool will provide notice to students (or their parents/guardians if the student is under 18) and staff whose information was involved, as well as a phone number to answer any questions you may have about the incident. The notice will include the identity protection and credit monitoring services offered (as applicable).
- As soon as PowerSchool learned of the incident, they engaged in cybersecurity response protocols and mobilized senior leadership and third-party cybersecurity experts to conduct a forensic investigation of the scope of the incident and to monitor for signs of information misuse. PowerSchool is not aware of any identity theft attributable to this incident.

We encourage you to visit <https://www.powerschool.com/security/sis-incident> for up-to-date information on the cybersecurity incident.

Thank you for your continued partnership,

James Eichmiller, Ed. D
Assistant Superintendent for Technology and Learning

Date: January 9, 2025

Subject: PowerSchool Data Breach Notification

Dear District 58 Families and Staff,

This week, PowerSchool notified District 58 of a recent data breach within the PowerSchool Student Information System (PowerSchool SIS). This breach may have affected most of PowerSchool's worldwide customers, including District 58.

PowerSchool informed us that on Dec. 28, 2024, they became aware of a cybersecurity incident involving compromised credentials that allowed an unauthorized party to access PowerSchool SIS customers' staff and student data. They also told us that the threat actor had been identified and communicated with PowerSchool. PowerSchool believes that the incident is contained, and they have no evidence of continued unauthorized activity or other impacts to their systems. They do not anticipate the data being shared or made public, and they believe it has been deleted without any further replication or dissemination.

Although PowerSchool has assured us that the risk of data dissemination or misuse is low, we are collaborating closely with other impacted school districts and leveraging our membership in both statewide and national educational technology organizations to ensure we have taken every possible step in responding to the data breach.

PowerSchool is still working through its detailed data review for each of the impacted customers and will provide additional information we can share with our families and staff next week. We will keep you informed of developments as they become available from PowerSchool.

Sincerely,

James Eichmiller, Ed.D
Assistant Superintendent for Technology and Learning
