ECCC Discord Rules

The Eastern Collegiate Cycling Conference Discord is for conversations related to our hosted events and other cycling-related topics in the region.

As the server is a public official platform for the ECCC, we have rules to ensure that content is legal and appropriate for the public to see.

The Discord is managed by internal ECCC volunteers as well as community moderators. Moderators are allowed to take any moderation action deemed appropriate under the rules listed below, overseen by ECCC directors and coordinators.

Protocols

A. Moderators will attempt to remind users of rules, and provide guidance before implementing any negative consequences unless necessary.
   - A.1. Moderators reserve the right to ban or suspend any user at any time. This will be used for egregious violations of server rules.
B. Moderators will attempt to resolve issues on the server using the following steps:
   - B.1. Casual issues (e.g. chat going off topic but still appropriate) will be addressed with a public message on the channel requesting users take off-topic chat to a more appropriate channel, or that the chat re-focus.
   - B.2. Minor issues (e.g. spamming chat with meaningless messages, tagging "@moderator" without cause) will be given a warning.
   - B.3. Inappropriate content will be immediately deleted.
   - B.4. All inappropriate content, and persistent minor issues will result in a strike being logged in our moderation software. Strikes don't go away (unless wrongly applied), and serve merely as a log for staff, without any direct consequences.
   - B.5. Members who continue to violate the same rule (as determined by strikes or volunteer memory) can be suspended or banned from the server.
C. Moderators will attempt to contact users via Discord DM with warnings and strike notifications. You can block DMs, but you will face the same consequences even if you have not seen warnings.
D. If you see something on the server that you think needs immediate moderator attention, please tag "@moderator" or open a support ticket.
E. If you have any questions about the rules, warnings, or strikes, please contact the moderators. Links to support tickets are in the "#support-ticket" channel.
F. Users suspended/banned from the server can send an email to ECCC moderators to discuss the suspension/ban.
G. Automatic moderation is in place on the server. Messages automatically deemed inappropriate will be deleted and reported to moderators.
H. Private channels (currently #ftw and #lgbtq-only) are for on-topic discussions for the respective minority groups in cycling. We do not do any verification of users requesting to join either of these channels, but ask that users only request to join if they are part of the group.

Rules

1. Please limit "spamming" messages
   - 1.1. When possible, use message reactions (upvote/thumbs-up) instead of replying with many short messages.
   - 1.2. Avoid mass-reaction messages, e.g. "press f in the chat"
   - 1.3. Avoid messages that contain a lot of whitespace, e.g. empty lines.
2. Please keep all content in (modern) English, so users and moderators can understand the content on the server.
3. Please keep content organized - almost all channels have descriptions about the expected content in them.
4. No inappropriate content: harassment, name-calling, NSFW, mentions of alcohol or drug use, or mentions of any activity violating local, state, or national laws, or USAC rules.

4.1. Treat all users with respect, and create a welcoming environment. You may intend for messages to be jokes, but tone of voice is hard to convey online. Please refrain from sending users messages that may be interpreted by others as harassment or insults.

4.2. Content that violates this rule is subject to immediate deletion and a strike.

4.3. You may not link to content that blatantly falls under any of the categories above. Linking to a MTB video that includes a bottle of alcohol in the background of a shot is OK, linking to a forum post discussing violating laws or rules is not.

4.4. You must have an appropriate profile picture and nickname. If your Discord username is inappropriate according to the list above, you must set a server nickname that is appropriate.

5. No polarizing off-topic content.

5.1. Do not discuss politics or religion.

5.2. Limit discussions of disasters/tragic events to only discussions relevant to the ECCC. Examples:

5.2.1. You MAY discuss how your bike team is handling COVID-19.

5.2.2. You MAY NOT debate the general use of masks or other mandated quarantine procedures (by any authority) and guidelines during COVID-19.

6. Limit advertising on the server.

6.1. You must get moderator permission before posting crowd-funding or other financial requests. Any crowd-funding must be related to the ECCC, such as a medical fundraiser for an ECCC rider.

7. Your nickname must start with at least 1-2 standard characters (upper/lowercase letters and numbers), to enable volunteers and moderators to easily ping you.

8. Do not question moderator decisions in general chats. You may create a support ticket if you have questions about moderation actions, but moderators have the final say over decisions.

9. Follow moderator instructions to move on from a topic if requested.

10. Limit use of photos, gifs, memes, file uploads, and large emojis in the general channels. Higher-level users may be granted permission to post photos/gifs, but users should limit the number of photos/gifs posted to prevent them from making chat unreadable.

11. Use bot commands only in the #bot-spam channel.