



TERMS & CONDITIONS [PH GO]

PAYMENTS:

- Be mindful of the **DEADLINE OF PAYMENTS** to avoid the late payment fee of 20php per day, automatic cancel within 3 days.
- Full payment including shipping fees (except Shopee CO) must be paid on or before deadline of payment.
- **ONHAND ITEMS** must be **PAY AS YOU ORDER**.
- **DOWNPAYMENT** is not allowed unless stated.
- Please pay **EXACT AMOUNT ONLY**, we will not refund excess payments.
- Payments are not refundable unless **OUT OF STOCK**.
- Please pay on our available mode of payment **ONLY**.
- **PAY YOUR ORDER ON TIME**, unable to do so, we will charge you a late payment fee amounting 20php per day.
- Do not forget to fill up **PAYMENT FORM** after paying, we will not acknowledging receipts sent via DM on our Social Media accounts.

CANCELLATION:

- **NO CANCELLATION OF ORDERS**.
- Cancellation fee worth the **50% of the item/s** will be paid by the buyer who wishes to cancel their order.

ARRIVAL OF ORDERS:

Please refer the ORDER STATUS below:

ETA - Estimated Time of Arrival

FETA - Fast ETA (2-4 weeks)

NETA - Normal ETA (1-2 months)

LETA - Long ETA (2-4 months)

- The status of order must start counting when your order is in transit in PH, not from the date you've sent your payment.
- Shipping and packaging of orders will take 1-2 weeks depending on the amount of orders.
- **NO RUSHING OF ORDERS**.

DELAYS & UPDATES:

- **MASS UPDATE** every Friday. You can also check our **MASTERLIST** for your order's current status and updates.
- **Estimated Time of Arrival** is just "estimated" meaning it may change due some circumstances like delayed shipment of our supplier, weather conditions, out of stock, custom examination, etc.
- **NO RUSHING OF ORDERS**. Always see ETA indicated to every post to avoid asking about updates.
- When you checked out your order/s meaning you agreed to the **ETA, MOP, DOP, and MOD** of your order/s.

REFUND & REPLACEMENT:

- There will be **NO REFUND** and/or **REPLACEMENT** because of incomplete inclusion and defects of a sealed product. We are not liable for any manufacturers fault.
- There will be **no replacement, refund and cancellation of orders** because of unsecured POB (i.e. posters, photocards, etc.). Keep in mind that the Pre-Order Benefits of an album is limited and might be out of stock with prior notice.
- **We are not liable for any delays, damages or loss of parcels during shipping. We made sure that we packed our products double/triple times before shipment.**

DAMAGE ITEMS:

- If items are bought as sealed, our shop will not be liable in case you received an item with defects like NO PHOTOCARD inside, or some pages on the photobook are rip-off.
- If items are bought as unsealed, please expect that there will be damage since it is already opened by their former owner, it should not be the reason for refund/replace.

COMBINE SHIPPING:

- * We do not allow combine shipping to avoid hold orders and mistake on shipping, unless on the same Box.