Frequently Asked Questions

What exactly is The Home Seller's Edge Toolkit?
It's a complete digital resource designed to help you prepare, present, and sell your home with confidence. You'll get short, easy-to-follow videos, printable checklists, and handy guides that walk you through every stage of the process, from decluttering and styling to marketing and negotiating.

How do I access the toolkit once I've purchased?
Once your payment is complete, you'll receive an email with links to access all the materials via Google Drive. You can watch, read, or download everything at your own pace, and revisit it anytime.

Do I need to download anything special to use it?
Nope! The resources are hosted in Google Docs and Google Drive, which means you can open and use them on any device, phone, tablet, or computer. Just make sure you're connected to the internet.

Can I share the toolkit with a friend or family member?
The toolkit is for personal use only, so please don't share your access links. If someone you know would benefit from it, feel free to share the website link so they can grab their own copy.

What's your refund policy?
I want you to feel confident about your purchase. If you've genuinely explored the toolkit and feel it hasn't helped you prepare your home more effectively for sale, you can email me within **7 days of purchase** for a full refund. Refunds are processed after a short feedback form so I can keep improving future resources.

Can I get extra support or ask questions?
Of course! The Home Seller's Edge has a Facebook page of the same name. You can check out any extra tips and ask questions there. You can follow along here