

Private Coaching at Beyond High C

Revised February 2025

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Private Coaching Consists of:

20 Minute Coaching Sessions

- ★ 8 coaching sessions 20 minutes each, via Zoom during the course of the 8 week series
- ★ Meet same day/time weekly
- ★ Coach prepares personalized homework to help participants make the most of the in-class conversation practice opportunity.
- ★ Coach prepares extra individualized exercise to use through the week to target current speech goal.

Up to 3 check-ins through the week via text / email to:

- ★ Help keep participants motivated
- ★ Offer accountability
- ★ Give an extra layer of targeted real communication practice. (Coach will ask for communication back in a way that targets the current speech goal. May ask for audio recordings or videos).

Missed Session/ Rescheduling/ Make-Up Policy:

Participant registers for 8 sessions to be used within the 8 week series.
A regular weekly appointment time will be established.

If a participant needs to reschedule:

Participant will please give notice.

Coach will either: (these are in order below):

- ★ coordinate another time that same week with same coach
- ★ coordinate another time that same week with another coach
- ★ coordinate a time another week in the series with same coach

The check-ins and extra practice will still happen that week, even if rescheduling was needed

If a participant is a “no show” for coaching appt:

Coach will on the 1st “no show”:

- ★ Attempt to coordinate another time that same week with same coach
- ★ Attempt to coordinate another time that same week with another coach
- ★ Attempt to coordinate a time another week in the series with same coach
 - in the event none of these are possible, participant loses the opportunity to meet a coach for that single 20 minute session

The check-ins and extra practice will continue.

On the 2nd and subsequent “no shows”:

Coach will communicate with Kiersten and Kiersten will communicate with the participant.

Coach may choose to, but is not required to reschedule the appt.

The check-ins and extra practice will continue.

If the COACH needs to reschedule:

Coach will give notice if at all possible.

Coach will either: (these are in order below):

- ★ coordinate another time that same week with same coach
- ★ coordinate another time that same week with another coach
- ★ coordinate a time another week in the series with same coach

- Every effort will be made to keep the same appt day/time for the participant with another coach, unless an alternative appt can be found that same week with the usual coach.

The check-ins and extra practice will still happen that week, even if rescheduling was needed