

TERMS OF SERVICE



COMMISSION TOS

By commissioning me, you agree to the terms below.

I reserve the right to decline any commission.

For business or commercial purposes, please e-mail silkypomma@gmail.com. ♦ ✧

♦ PAYMENT

- ❖ All prices shown are in USD (\$)
- ❖ Listed prices are base; depending on the request, there could be extra fees.
- ❖ Payments will be upfront and done exclusively through Paypal Invoice.
 - Payment plans are mostly granted to returning clients *only* and considered on commissions over \$100; however, don't let this refrain you from asking, I'm almost always open to negotiation!

♦ ARTWORK

- ❖ You will receive a concept sketch to approve the overall idea; a refined sketch (where you'll be able to request changes) and finally a WIP for the finished lineart. *Any major revisions requested after the lineart stage will incur in additional fees.*
 - Major Revisions include but aren't limited to: requesting to change the overall pose/composition of a commission after it's been previously approved and lined; requesting to change the subject character after sketches have been started or approved, etc.
- ❖ Visual references are necessary! Working **exclusively** from description falls under "character design" which has an added fee. Be clear with descriptions, and provide any details that will help portray your character/vision.
 - I recommend the use of Google Drive or Imgur for multiple files and ease of access.
- ❖ You will receive a HI-RES file for personal use only, and a compressed file for posting online.
 - Once the finished commission has been approved and delivered, I will not be held responsible if it's deleted from my Drive, or any hosting service, and you did not save a copy or lost it. Download, save and secure a copy as soon as you receive it.
- ❖ **My art is very experimental, and results may vary per request** - that being said, the quality of the finished piece will never be affected. I will always consult the client for any additional artistic liberties I might consider taking.

◆ USAGE

- ❖ As a client, you're purchasing digital files **only**, no physical goods will be shipped.
- ❖ You're allowed to use your commissioned artwork in any non-commercial way including:
 - Posting it online, on any type of social media, as long as it is non-commercial. *Crediting and/or linking back to any of my socials is highly appreciated!*
 - Use as signature/avatar/banner on your personal or non profit accounts. *In this case, credit is appreciated but not needed.*
 - Print it in any kind of merchandising for your personal use only.
- ❖ Do not remove or crop out the watermark of your commission. You're free to request a lighter or smaller watermark if necessary.
- ❖ I retain the rights as the creator of the finished artwork(s), including*:
 - To post the finished piece as well as any WIPs in any social media
 - Featuring it on future personal promotional showcases/posts
 - Reuse unapproved sketches and compositions for other personal art, commissions, etc.

NOTE This only applies to sketches and compositions that were asked to be redrawn in full, were not used in the finished commission or, the Client cancelled the commission before payment/never paid. I **will not** be using the character meant for the sketch, only the pose and composition.

*Consider these conditions null if opting for a privacy fee.

◆ TURNAROUND TIME

- ❖ The average turnaround time for a single piece ranges from two (2) weeks to three (3) months. Commissions are not worked in FCFS to prevent burnout.
 - If there is a strict deadline, notify me beforehand to determine whether I'm able to deliver your request within the desired timeframe.
 - If you would like your commission to be done by an expected date, or to be moved to the top of the queue, a *Rush Fee* will be charged per my evaluation of the request.
 - If a hard deadline is provided for a commission, I will be expecting prompt replies. I will not be held liable for late or unsatisfactory work if any messages sent go for more than 24 hours without a response.
- ❖ Any delays regarding my commission process will **ALWAYS** be notified through social media, Discord announcements or DMs.
- ❖ Please respect my time, as I try my best to reply within a day to all messages and inquiries regarding commissions.
 - Should the client repeatedly take more than (2) two work days to respond, I will move on to the next item in the queue. *I'm not responsible for the progress of your commission being withheld due to lack of communication from the client's side.*

◆ REFUNDS

- ❖ A client is allowed to cancel a commission at any time before payment.
- ❖ **Approved and finished** work **won't** be eligible for a refund. The only instances where refunds* will be considered are the following:
 - **Full Refund** if I have not started your commission after a 3 month period.
 - **Partial Refund** if it's beyond the Lineart phase, and I'm unable to complete the commission past the 3 month period.
- ❖ The client will refrain from doing chargebacks of any kind, during or after the commission has been finished and delivered.
 - Filing a chargeback against the artist through Paypal, will take away your rights from any artwork done in the past, or during the current commission process. You will be black listed, and won't be able to purchase/acquire anything from the artist in the future.

*Refunds won't be considered if the commission's progress is affected by the client's stagnant communication.

◆ DO'S & DONT'S

	
❖ Any gender, orientations and body types ❖ Human/Humanoids, Gijinkas, Kemonomimis, Anthro, Furrries ❖ OCs, Fan Characters and Fanart ❖ Couples and Groups ❖ Game Avatars (Imvu, Gaia, FFXIV, etc.) ❖ Custom Designs for characters, outfits, weapons, etc. ❖ Suggestive themes, erotica and nsfw of adult characters only ❖ Backgrounds ❖ Animals, flowers, objects, weapons, etc.	❖ Extreme/detailed gore ❖ Intricate armor/mecha designs (some armor/mechs are okay, just ask!) ❖ Harmful, offensive or hateful themes/subjects ❖ Extreme kinks ❖ Anything I'm not comfortable with, inquire if you have questions.

◆ FEES

- ❖ If you would like to remain anonymous, or your commission to not be posted or used publicly, do let me know, as the following fee will apply:
 - **Anonymity - FREE:** I can post and use the commission as any other, but your name will remain anonymous and you won't be credited or tagged in any posts regarding your commission.

- **Limited Posting - FREE:** You can request the version used by me for promotional purposes be a cropped version of the finished commission or to include a bigger watermark.
- **Privacy Fee - 100%:** I will not show or use your commission anywhere, digitally or physically.
- ❖ **Additional Characters will be an +80% of the base price.** Extra fees and charges like complex designs, companions etc. will still apply to the secondary character.
- ❖ **Complex Designs** have a starting fee of \$25+, and could increase depending on the concept of the request.
 - Things I'd consider complex would be extremely long or curly (ringlet curls) hair, a considerable amount of lace, frills or skirt layers, some accessories/jewelry/decorations, armor, specific motifs, complex tattoos or patterns I have to hand-draw (instead of using a brush or texture, or if the .png is provided) and more. Feel free to inquire regarding this subject.
- ❖ **Companions, pets and props** in general will have an extra cost depending on their complexity. Cost highly depends on what you want done and will be given once references are shown. Creatures and animals will be stylized, not realistic.
- ❖ **NSFW commissions** will have an additional fee depending on the request.
- ❖ **Variants or Alternates** of your commission (e.g. another version with different clothing, nsfw version, a version with different lighting representing a different time of the day) will also incur an additional cost depending on the request.
- ❖ **Simple Backgrounds** start at \$25 ~ \$45+ USD for character focused illustrations.
- ❖ **Complex Backgrounds** start at \$50 ~ \$100+ USD for character focused illustrations.
 - This charge applies to requesting cities, landscapes, forests, anything that can make the illustration have more atmosphere instead of a character standing still on a white background.
 - **NOTE** If you request an illustration with background, there's a possibility it shows 80-90% of the body instead of 100% due to composition purposes.

◆ ORDER FORM

To place your order, copy and fill the following form
and send an email to silkeypomma@gmail.com .◆✦

Username:

Social Media: (not necessary, only used to tag/credit when posting)

Discord: (communication can be done through email but I am easier/quicker to reach through Discord)

Paypal Email:

Commission Type:

Character References:

Poses/Expressions:

Character Description:

Additional Details/Inquiries:

I will always notify through my social media if the T.O.S. have been changed/updated..
Please make sure to always re-read them when ordering a commission.
Last updated on July 31th, 2026.