

Terms and conditions

Last updated: July 30th, 2025

Please read these terms of service carefully before using our services. Your use of our services (as defined below) is expressly conditioned on your agreement to our terms of service (the “terms of service”). If you accept these terms of service, click on the “agree & get started” button on the signup page. That action is the equivalent of your signature and indicates your acceptance of these terms of service and that you intend to be legally bound by them. If you are entering into these terms of service on behalf of a company or other legal entity, you represent that you have the authority to bind such entity to these terms of service and, in such event, “you” and “your” as used in these terms of service shall refer to such entity. If you do not have such authority, or if you do not agree to all the terms and conditions in these terms of service, you may not use the services. If you do not agree with them, please notify us in writing, do not use the services, and exit this website.

When we say “Company”, “we”, “our”, or “us” in these Terms of Service, we are referring to [Lindra.ai](#)

When we say “Services”, we mean any product or service provided by [Lindra.ai](#) and made available to you through this website or any of our related extensions.

Modifications

We may update or modify these Terms of Service in the future without any notice or liability to you or any other person, by posting revised Terms of Service on our website or by otherwise providing notification. Your continued use of the Services signifies your acceptance of any revised Terms of Service, so check back frequently to read the most recent version.

When you use our Services, now or in the future, you are agreeing to the latest Terms of Service. That's true for any of our existing and future products and all features that we add to our Services over time. There may be times when we do not exercise or enforce any right or provision of the Terms of Service; in doing so, we are not waiving that right or provision. **These Terms of Service contain a limitation of our liability.**

Use of Services

Our Services are intended to provide an easier access to publicly available data and action from the web at scale, but only where you have determined that such data can be extracted without breaking any laws, breaching any contracts, or violating the rights of any third party. Our Services are a tool, but it is **your** responsibility to ensure that you are using our Services in a lawful manner that does not violate the

rights of any third party, or that requires the bypassing of any authentication systems you are not authorized to use with automations.

If you violate any of these Terms of Service, we may terminate your account and your use of the Services.

Account Terms

1. You are responsible for maintaining the security of your account and password. We cannot and will not be liable for any loss or damage from your failure to comply with this security obligation. You should keep your login name and password confidential and not disclose them to any person or permit any other person to use them.
2. You may not use the Services for any purpose outlined in our Representations and Warranties point 3 or in any unlawful manner, that is in breach of contract, that violates the rights of any third party, or that is for purposes of monitoring availability, performance, or functionality, or for any other benchmarking or competitive purpose. You will not use the Services to access, collect, or store any confidential, proprietary, or personal information. You are solely responsible for ensuring that you have all the rights necessary to use, access, and store any data on the Services.
3. You are responsible for all content posted and activity that occurs under your account. You must ensure that you have all the rights you need in any content or data stored in the Services. That includes content posted by others who either: (a) have access to your login credentials, or (b) have their own logins under your account.
4. You must be a human using the Services. Accounts registered by “bots” or other automated methods are not permitted.
5. You must comply with applicable law at all times.
6. You are prohibited from attempting to circumvent and from violating the security of this or any other website or social media platform, including, without limitation: (a) accessing content and data that is not intended for you; (b) attempting to breach or breaching the security and/or authentication measures which are not authorized; (c) restricting, disrupting or disabling service to users, hosts, servers, or networks; (d) illicitly reproducing TCP/IP packet header; (e) disrupting network services and otherwise disrupting any website owner’s ability to monitor the website; (f) introducing any viruses, trojan horses, worms, logic bombs, or other material that is malicious or technologically harmful; (g) attacking a website via a denial-of-service attack, distributed denial-of-service attack flooding, mailbombing, or crashing; and (h) otherwise attempting to interfere with the proper working of a website.
7. None of the content or data you submit to the website will be subject to any confidentiality protection.

Payment and Plan Changes

1. If you are using a free version of one of our Services, it is really free: we do not ask you for your credit card.
2. For paid Services that offer a free trial, we explain the length of the trial when you sign up. After the trial period, you need to pay in advance to keep using the Services. If you do not pay, we will freeze your account, and it will be inaccessible until you make a payment. If your account has been frozen for a while, we will queue it up for auto-cancellation.
3. If you are upgrading from a free plan to a paid plan, we will charge your card immediately, and your billing cycle starts on the day of the upgrade. For other upgrades or downgrades in the plan level, the new rate starts from the next billing cycle.
4. All fees are exclusive of all taxes, levies, or duties imposed by taxing authorities. Where required, we will collect those taxes on behalf of the taxing authority and remit those taxes to the taxing authorities. Otherwise, you are responsible for payment of all taxes, levies, or duties.

Cancellation and Termination

1. You are solely responsible for properly canceling your account. An email or phone request to cancel your account is not automatically considered cancellation. If you need help cancelling your account, you can always contact our Support team.
2. All of your content may become inaccessible from the Services following cancellation, and we have no obligation to store your content.
3. If you cancel the Services before the end of your current paid-up month, your cancellation will take effect immediately, and you will not be charged again. We do not automatically prorate unused time in the last billing cycle.
4. We have the right to suspend or terminate your account and refuse any and all current or future use of our services for any reason at any time and to remove all of your data stored on our services. Suspension means you and any other users on your account will not be able to access the account or any content in the account. Termination will furthermore result in the deletion of your account or your access to your account, and the forfeiture and relinquishment of all content in your account. We also reserve the right to refuse the use of the Services to anyone for any reason at any time. We reserve the right to remove any of your data stored on the Services at any time including if the storage of such data is in breach of these Terms of Service.
5. Verbal, physical, written, or other abuse (including threats of abuse or retribution) of any Company employee or officer will result in immediate account termination.

Refund policy:

1. If your subscription renewed once or twice in the last 60 days and you haven't used any credits since, we're happy to offer a full refund for those renewals.
2. If you purchased an annual subscription within the last 30 days but couldn't get the software to work—and have already contacted Customer Support without a resolution—we'll provide a full refund.
3. For new monthly subscribers, if you attempted to use the software within the past 14 days but couldn't get it working, and Support hasn't resolved the issue, we'll issue a full refund.

Modifications to the Service and Prices

1. We reserve the right at any time to modify or discontinue, temporarily or permanently, any part of our Services with or without notice.
2. Sometimes we change the pricing structure for our Services. If we do so, we will give at least 30 days notice and will notify you via the email address on record. We may also post a notice about changes on our websites or the affected Services themselves.

Data, Security, and Privacy

1. Your use of the Services is at your sole risk. We provide these Services on an "as is" and "as available" basis.
2. We reserve the right to disable your account, including if your usage significantly exceeds the average usage of other customers of the Services. We will use reasonable efforts to reach out to the account owner before taking any action, except in rare case,s including where the level of use may negatively impact the performance of the Services for other customers.
3. You agree that we may process your data as described in our [Privacy Policy](#)
4. Subject to the Privacy Policy, you retain all rights in your data ("**Customer Data**"). You grant to the Company and its subcontractors a non-exclusive, worldwide, royalty-free, irrevocable, sublicensable and fully paid-up right to use, reproduce, and otherwise exercise all rights in the Customer Data, including to access, collect, process, store, disclose, transfer, transmit, copy, modify and display Customer Data to: (a) provide the Services; (b) create output generated by the Services; (c) improve and enhance the Services including to develop learnings and insights regarding the use of the Services, including data or statistics indicating frequency of use, popularity or other characteristics of the Services (collectively, "**Insights Data**"); and (d) produce or generate data, information that is aggregated or anonymized and not identifiable as relating to an individual or organization (such data, information

and materials, the “**Aggregated Data**”). You represent, warrant, and covenant that you have all the rights necessary to grant this license. Company shall own all rights in the Insights Data and the Aggregated Data, and without limiting the foregoing, Company may use such data for its own purposes.

5. You acknowledge and agree that we may be required by a court or may otherwise be required by law to disclose your content and data. We can access your data as set out in these Terms of Service and our Privacy Policy, including for the following reasons:
6. To help you with the support requests you make.
7. To safeguard the Company. We may look at logs and metadata as part of our work to ensure the security of your data and the Services as a whole. If necessary, we may also access accounts as part of an abuse report investigation.
8. To the extent required by applicable law.
9. We use third-party vendors and hosting partners to provide the necessary hardware, software, networking, storage, and related technology required to run the Services as described in the Privacy Policy.

Intellectual Property Rights

1. We do not pre-screen content, but reserve the right (but not the obligation) in our sole discretion to refuse or remove any content that is available via the Services.
2. The names, look, and feel of the Services and all rights in the Services and all modifications and enhancements to the Services, the functionality, and other information related to the Services is the Company's confidential information. All rights reserved. You may not duplicate, copy, or reuse any portion of the HTML, CSS, JavaScript, or visual design or other elements of the Services without express written permission from the Company. You must request permission to use the Company's logo or any Services logos for promotional purposes. Please email us any requests to use the logos. We reserve the right to rescind this permission.
3. You agree not to reproduce, duplicate, copy, license, sell, resell, or exploit any portion of the Services, use of the Services, or access to the Services without the express written permission of the Company.
4. You must not modify or engage to falsely imply a connection or association between the Services or the Company and any other website, social media platform, or otherwise.
5. Your use of the Services does not grant or transfer to you any ownership or other rights in the Services. Any rights not expressly granted to you in these Terms of Service are expressly reserved by the Company.
6. If you provide the Company with any feedback or improvements to the Services, you hereby assign to the Company all rights in such feedback or improvements.

Features and Bugs

We design our Services based, in part, on our own experience and the experiences of customers who share their time and feedback, however, we make no guarantees that our Services will meet your specific requirements or expectations.

Representations and Warranties

You represent, warrant, and agree that your use of the Services shall not:

1. in any manner violate any applicable federal, provincial, state, local, or international law or regulation including, without limitation, any laws regarding the export of data or software, patent, trademark, trade secret, copyright, or other intellectual property, legal rights including the rights of publicity and privacy of others) or contain any material that could give rise to any civil or criminal liability under applicable laws or regulations or that otherwise may be in conflict with these Terms of Service and our Privacy Policy;
2. in any manner violate the terms of use of any third-party website or social media platform;
3. include or contain any material that is exploitive, obscene, harmful, threatening, abusive, harassing, hateful, defamatory, sexually explicit or pornographic, violent, inflammatory, or discriminatory based on race, sex, religion, nationality, disability, sexual orientation, or age or other such legally prohibited ground or be otherwise objectionable, such determination to be made in Company's sole discretion;
4. involve stalking, attempting to exploit or harm any individual (including minors) in any way by exposing them to inappropriate content or otherwise, or ask for personal information as prohibited under applicable laws, regulations, or code;
5. involve, provide, or contribute any false, inaccurate, or misleading information;
6. include sending, knowingly receiving, uploading, downloading, using, or reusing any material that does not comply with the Representations and Warranties point 3;
7. impersonate or attempt to impersonate the Company, a Company employee, another user, or any other person or entity (including, without limitation, by using email addresses or screen names associated with any of the foregoing);
8. transmit, or procure the sending of, any advertisements or promotions, sales, or encourage any other commercial activities, including, without limitation, any "spam", "junk mail", "chain letter", contests, sweepstakes and other sales promotions, barter, or advertising or any other similar solicitation;
9. encourage any other conduct that restricts or inhibits anyone's use or enjoyment of a website or the Services, or which, as determined by us, may

- harm the Company or users of the Services or a third party website or social media platform or expose them to liability;
10. promote any illegal activity, or advocate, promote, or assist any unlawful act; or
 11. give the impression that they originate from or are endorsed by us or any other person or entity, if this is not the case.

As with any software, our Services inevitably have some bugs. We track the bugs reported to us and work through priority ones, especially any related to security or privacy. Not all reported bugs will get fixed and we don't guarantee completely error-free Services.

Services Adaptations and API Terms

We offer application program interfaces (APIs) for some of our Services. Any use of the API, including through a third-party product that accesses the Services, is subject to these Terms of Use and the following additional, specific terms:

1. You expressly understand and agree that we are not liable for any damages or losses resulting from your use of the API or third-party products that access data via the API.
2. Third parties may not access and employ the API if the functionality is part of an application that remotely records, monitors, or reports a Service user's activity other than time tracking, both inside and outside the applications. The Company, in its sole discretion, will determine if an integration service violates this provision. A third party that has built and deployed an integration for the purpose of remote user surveillance will be required to remove that integration.
3. Abuse or excessively frequent requests to the Services via the API may result in the temporary or permanent suspension of your account's access to the API. The Company, in its sole discretion, will determine abuse or excessive usage of the API. If we need to suspend your account's access, we will attempt to warn the account owner first. If your API usage could or has caused downtime, we may cut off access without prior notice.

Disclaimer, Liability, and Indemnification

Disclaimer. To the maximum extent permitted by applicable law, the services, and any content or materials furnished or provided to you under these terms of service (including the use thereof) are provided "as is" without express or implied or statutory warranties or conditions of any kind. Company disclaims all representations, warranties and conditions, including, any implied warranties or conditions of merchantable quality, merchantability, durability, fitness for use, fitness for a particular purpose or those arising by law, statute, usage or trade, or course of

dealing regarding or related to these terms of service, the services, or any content or materials or services furnished or provided under these terms of service. Company does not warrant that the services or any content or materials will be error free or will operate without interruption. Except for company's obligations that are expressly set forth in these terms of service, the entire risk arising out of the use or performance of the services and any content or materials remains with you. Except as expressly set forth in these terms of service, company does not warrant the accuracy or security of any data.

The output from the services may not always be accurate. You should not rely on output from our services. You accept and agree that any use of our services is at your sole risk and you will not rely on our services as a substitute for professional advice.

Limitation of Liability. Notwithstanding any other provision of these terms of service and to the fullest extent permitted by law, in no event shall company's or its affiliates' and each of their officers', directors', agents', employees', shareholders', subcontractors', legal representatives', successors' and assigns' (collectively the "company parties") aggregate liability arising out of or related to these terms of service or from the relationship between the parties exceed the lesser of \$100 or the amount received by company from you as payment for the services hereunder (if any) in the previous month, whether arising in contract, law, tort (including negligence), or any other legal theory even if company or the applicable company party has been advised of the possibility of such damages. Company and the company parties shall not be liable for costs of substitute products or services. In no event will company or the company parties be liable in contract, law, tort (including negligence), or any other theory of law, for any loss of profits, savings, revenues, information, use, data, or other economic advantage, increased cost of operations or business interruption or any indirect, exemplary, punitive, special, incidental or consequential damages, even if company or the applicable company party has been advised of the possibility of such damages. The parties expressly agree that the limitations on damages set forth in these terms of service are agreed allocations of risk constituting in part the consideration of company's supply of services to you, and that such limitations shall survive the determination of any court of competent jurisdiction that any remedy provided herein or available at law falls short of its essential purpose.

Indemnity. You will indemnify, defend (at Company's option) and hold harmless the Company and/or the Company Parties and their respective officers, directors, employees, consultants, representatives and agents from and against any claim, cause of action or demand, including without limitation reasonable legal, accounting and other professional fees, brought as a result of or in connection with your use of the Services.

Unfortunately, the transmission of information via the Internet is not completely secure. We cannot guarantee the security of your information transmitted to our Services. Any transmission of information is at your own risk. We are not responsible for circumvention of any privacy settings or security measures contained in the Services.

Relationships

The relationship between the Company and you will be that of independent contractors, and neither of us nor any of our respective officers, agents or employees will be held or construed to be partners, joint ventures, fiduciaries, employees or agents of the other as a result of these Terms of Service or your use of the Services.

Governing Laws, Jurisdiction

You consent and submit to the exclusive jurisdiction of the courts located in Vilnius, Lithuania, in all disputes arising out of or relating to the use of the Services and these Terms of Service, and waive any objection as to the venue of such courts. These Terms of Service and their performance will be governed by the laws of Lithuania.

Severability

These Terms of Service will be severable. In the event that any provision is determined to be unenforceable or invalid, that provision will nonetheless be enforced to the fullest extent permitted by applicable law, and that determination will not affect the validity and enforceability of any other remaining provisions of these Terms of Service.

Headings

The headings used in these Terms of Service are included for convenience only and will not limit or otherwise affect these Terms of Service.

Entire Agreement

These Terms of Service, together with those incorporated or referred to in these Terms of Service, constitute the entire agreement between us pertaining to the subject matter of these Terms of Service, and supersede any prior agreements, understandings, negotiations and discussions, whether electronic, oral or written, regarding the subject matter of these Terms of Service, and may not be amended or modified except by the Company as set out above. There are no representations, warranties or other agreements between us, express or implied, in connection with the subject matter of these Terms of Service, except as specifically set out in these Terms of Service or in those incorporated or referred to in these Terms of Service. No party has been induced to enter into these Term and Conditions in reliance on, and there will be no liability assessed, either in tort or contract, with respect to, any warranty, representation, opinion, advice or assertion of fact, except to the extent it

has been reduced to writing and included in these Terms of Service or in those incorporated or referred to in these Terms of Service.

Electronic Communications

You consent to receive communications from us electronically. We will communicate with you by e-mail or by posting notices on the Services. You agree that all agreements, notices, disclosures, and other communications that we provide to you electronically satisfy any legal requirement that such communications be in writing.

If you have a question about any of the Terms of Service, please contact our Support team.