Terms and Conditions

Lestellar Art

These terms and conditions apply to all wholesale orders placed with Lestellar Art. By placing a wholesale order, the buyer agrees to the following terms.

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1. Minimum Order Requirements

- First-time wholesale customers are required to place a minimum opening order of $200 USD (wholesale pricing).
- Returning wholesale customers are required to meet a minimum order value of $100 USD (wholesale pricing).
- Minimums apply per order and do not include shipping costs or applicable taxes.

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2. Ordering Process

- Wholesale orders are placed via email at lestellarart@gmail.com.
- Orders must clearly include all relevant details, including:
    - Product names or SKUs (if applicable)
    - Sizes, variations, or finishes
    - Quantities per item
    - Shipping address and contact information
- Orders are considered pending until confirmed by Lestellar Art.

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3. Pricing & Wholesale Discount

- Suggested MSRP and wholesale pricing are provided on the current product/line sheet.
- Wholesale pricing generally reflects 40–50% off MSRP, depending on product type.

- Wholesale pricing is subject to change; confirmed orders will honor the pricing agreed upon at the time of order confirmation.

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4. Invoicing & Payment Terms

- Invoices are issued through Square and include an itemized list of products ordered.
- Payment is due in full once the order is complete and ready to ship.
- Orders will not ship until payment has been received.
- Tracking information will be provided once payment is complete and the order has shipped.

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5. Shipping

- Shipping costs are calculated based on weight, package size, and destination.
- Shipping charges will be added to the invoice.
- Lestellar Art is not responsible for delays caused by shipping carriers once an order has been dispatched.

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6. Production & Lead Times

- All wholesale items are made to order.
- Lead times typically range from 2–4 weeks, depending on order size and product selection.
- Larger orders or high-volume seasons may require additional production time; buyers will be notified if delays are anticipated.

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7. Branding & Packaging

- Prints include:
    - Backing card
    - Artist information card

    - Branded sticker
    - Protective plastic sleeve
- Necklaces are mounted on a branded card and sealed in a protective plastic sleeve.
- Stickers are unpackaged and feature a branded stamp on the reverse.
- Framed items (including magnets, mini prints, and similar products) are securely packaged for transit but may not include branded packaging at this time.

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8. Returns, Exchanges & Damages

- Due to the handmade nature of the products, all wholesale sales are final.
- If items arrive damaged or incorrect, the buyer must notify Lestellar Art within 5 business days of delivery, including photographic documentation.
- Approved replacements or resolutions will be handled on a case-by-case basis.

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9. Intellectual Property

- All artwork, designs, and branding remain the exclusive intellectual property of Lestellar Art.
- Wholesale buyers may not reproduce, alter, or license designs without written permission.

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10. Stock

- Items such as necklaces, mini framed prints and framed magnets are limited in quantity. If you would like to purchase these items, please reach out to me via email to see what stock levels look like or turn time for quantity requested.

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10. Agreement

By placing a wholesale order, the buyer acknowledges they have read, understood, and agreed to these terms and conditions.