C.A.R.E. Group

Trinity Bellwoods Community
Children's Group/C.A.R.E.
155 Crawford Street, Toronto, Ontario M6J 2V6 ☎ 416-537-9021

Extended Closure Fee Policy (for Clients)

Trinity Bellwoods Community Children's Group/CARE (CARE), strives to provide a safe, healthy environment for your child(ren). However, despite our best efforts there may be times when beyond the centre's control the centre may have to be closed for an extended period of time.

Decisions to close for an extended period are made based on recommendations/orders by one or more of the following ministries, the provincial and federal ministries of health, education, labour as well municipal departments of health and childcare licensing bodies or the Trinity Recreation Centre. The reasons for an extended closure may include but are not limited to:

- fire
- faulty construction
- mold
- flooding
- loss of essential services (power, heat, etc.)
- serious illness outbreak, pandemic. etc.
- ongoing strike / labour disruptions

In the event of a serious illness outbreak or a declared pandemic, you may be required to sign a declaration confirming that you and your child have not been exposed to the identified contagion. Based on recommendations by the federal, provincial, or municipal departments of health you may be asked to remove your child from the program for a specified period of time, if they or any family member residing in the home, have been exposed to an identified contagion. If your child has been removed from the program for any of the above health reasons, you may be required to provide a doctor's letter or negative contagion test confirming that your child is fit to return to the program.

In the event of child absences due to the above reasons the following refund policy will apply:

- There is no refund for child absences.

In the event that the entire Centre is closed for an extended period, the following will apply:

- For closures lasting greater than 2 weeks, a credit will apply for each day the centre is shut down.

We will make every effort to reopen as quickly as possible. Your child's spot in the program will not be affected by the closure.

If you choose to temporarily pause your child's return to the program upon its reopening (CARE will set a timeline) there will be no refund and you will be responsible for all/partial tuition fees during that time/pause period.

Should you inform the centre supervisor in writing that you wish to relinquish your child's spot in the program while the centre is closed; withdrawal fees will apply.

If you have any questions or concerns, please do not hesitate to contact us.

Approved by the Board of Director on August 12, 2020