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B.Pharma (3RD semester)

Communication skill

Subject code: BP309TL

Paper id:17170128

Time: 1hour 30 min

Max marks: 35

Instructions

Section A- Attempt any five questions.

Section B- Attempt any one questions.

Sec A

(5 marks each)

Q1 Describe different communication styles?

Q2 What is a communication style matrix with an example?

Q3 What are formal and informal communication?

Q4 Discuss the various types of communication barriers.

Q5 What are formal and informal communication?

Q6 Explain basic listening skills and how effective written communication is done?

Q7 What is group discussion? What are the dos and don'ts of group discussion?

Sec B

(10 marks)

Q8 What is an interview? What are the various types of interviews?

Q9 Discuss the process of communication.