

Volunteer Connection Instructions

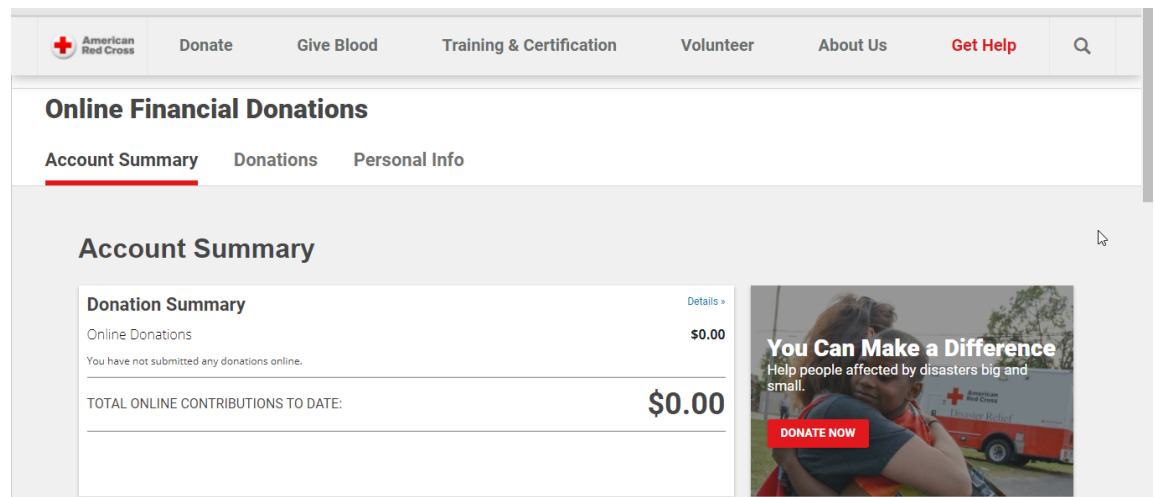
Volunteer Connection is where you will be able to log the hours you have spent volunteering with the American Red Cross.

Two reminders when signing up on Volunteer Connection:

- 1) **Register with your own name and email.** Do not use your school email because once your email expires after graduation this will create problems with your account.
- 2) **Put your school address,** not your home address so you will receive information about our region.

Instructions for signing up for Volunteer Connection:

1. Create a Red Cross ID here: <https://www.redcross.org/account.html/create-account>.
 - a. Enter in information to create a Red Cross account.
 - b. It should take you to a page that shows Online Financial Donations.



2. Once you have created a Red Cross ID, proceed to this link:
https://volunteerconnection.redcross.org/?nd=intake&organization_id=2902.
 - a. Sign in with your Red Cross ID.

- b. It should take you to a page that says “Step 2 Provide Contact Information.”

The screenshot shows a web form titled "STEP 2 Provide Contact Information" from the American Red Cross. The form is set against a dark background with several small images of Red Cross volunteers. The form itself is white and contains a "Phone Number" input field. Below the input field are three radio buttons: "Mobile" (selected), "Home", and "Work". A small disclaimer text reads: "By providing a mobile number, you agree to receive text messages. We will use this phone number to verify your account. Messaging and data rates may apply." The American Red Cross logo is in the top left corner, and "Volunteer Help" is in the top right corner.

3. Fill in contact information to apply for a Volunteer Connection profile.
 - a. Put your **UMD home address** if you have one to be added to our region.
 - b. Fill in all information and continue to the next page.
4. Verify contact information with the code they send.
5. Read through policies and agree to each.
6. Select Continue to Photo ID Upload.
 - a. Upload 1 primary ID or 2 secondary IDs, and select Continue to Background Check.
7. Verify that information is correct for the background check.
 - a. Read and agree to all of the policy forms.
 - b. Press Authorize Background Check.
 - i. **This button may not appear on Google Chrome.** If not, try using a different browser to complete these steps.
 - ii. They will require you to enter your Social Security Number.
 - c. Submit and you will be taken to a screen that says “Thank you for your application!”

If you ever are taken to a page that says “Page expired”, follow these instructions:

- Go to <https://www.redcross.org/account.html/my-account/account-summary> and find the tab at the top that says “Hi, [name.]”
- Press sign out.
- Then return to this link:
https://volunteerconnection.redcross.org/?nd=intake&organization_id=2902.
- You should be redirected to the application wherever you left off.

If you continue to have problems, please let us know or contact David Hull at david.hull@redcross.org.